



**DALLAS COUNTY**  
HEALTH AND HUMAN SERVICES  
Weatherization Assistance Program

PHILIP HUANG, MD, MPH  
DIRECTOR



**WEATHERIZATION ASSISTANCE PROGRAM (WAP)**  
**GENERAL INFORMATION AND APPLICATION**

Dear Applicant,

The Dallas County Health and Human Services (DCHHS) Weatherization Assistance Program (WAP) provides assistance to low-income residents of Dallas County. The purpose of the program is to reduce household energy usage, address health and safety needs, and to offer minor home repairs through the installation of approved weatherization materials. The application for the weatherization program is enclosed for your convenience. It is also available online at [www.dallascounty.org](http://www.dallascounty.org).

Persons applying for the program need to complete the application, then contact our office to schedule an appointment to submit the application along with all other necessary documentation. Original application and all other necessary documentation requested to verify your income, residence, and citizenship status must be provided. Failure to do so will delay the application process. *Please note: In order to be eligible for an assessment, the applicant household must be at or below the approved Federal Poverty Income Guideline.*

Dallas County WAP must comply with state and federal requirements to determine the household priority status. Priority status is given to households determined as Vulnerable Populations which include Elderly, Persons with Disabilities, Families with Young Children, Households with High Energy Burden, and Households with High Energy Consumption. We strive to assist all clients in a timely manner, however, wait times can vary based on the number of clients and available funding. If your application is approved, it is valid for one year from the date of approval. We aim to serve you within a year of the approval date, but if we are unable to service your home within that first year, you will need to complete a new application and provide all current documentation at that time. This includes any changes in income during that time frame, and up until your scheduled service date.

**IMPORTANT: The program for which you are applying requires verification that you are a US Citizen, a non-citizen national, or a legal resident of the United States. In order for your application to be considered for services, documentation of your status is required. This agency uses the Systematic Alien Verification for Entitlements (SAVE) System to verify the status of non-citizens. For more information about the SAVE Program please visit [www.uscis.gov/SAVE](http://www.uscis.gov/SAVE).**

If you have any questions while filling out this application, we have enclosed some Frequently Asked Questions that you may find helpful. You can also contact us by:

**Appointment / Walk In's**  
2377 N Stemmons Freeway  
Suite 336  
Dallas, TX. 75207

**Phone - 214-819-1909**

**[Email: wapassistance@dallascounty.org](mailto:wapassistance@dallascounty.org)**

We value our clients and look forward to working with you to make your home more energy efficient.

2377 N. Stemmons Freeway  
Suite 336, LB 16  
Dallas, Texas 75207-2710

Office (214-819-1909)  
Fax (214-951-1002)  
Email: [wapassistance@dallascounty.org](mailto:wapassistance@dallascounty.org)