

# 2024 DART Annual Pass Frequently Asked Questions

**Question: What is the difference between a Local and Regional pass?**

**Answer:** Click [Type](#), [Service Area](#), and [Cost](#) link on DART Pass Program page to find out.

**Question: Do I have to take another picture?**

**Answer:** No, if you participated in the DART program for 2023 it should be on file. If you are a new DART Pass Participant for 2024, yes. Click [Photo Sessions](#), [Dates/Location](#) on DART Pass Program page to find out more information.

**Question: If I need to take a picture, what do I do?**

**Answer:** Click [Photo Sessions](#), [Dates/Location](#) on DART Pass Program page to find out more information.

**Question: When is the latest I can submit the payroll deduction form in order to sign up for the DART Annual Pass?**

**Answer:** You must submit the payroll deduction form to HR Downtown by 10/1/2023, for 1/1/2024 start date (initial registration). If you wish to enroll after 1/1/2024, please click [Purchase Deadlines](#) on HR's Website under **DART Pass Program**.

**Question: When will I see the first DART Pass Deduction?**

**Answer:** January 2024, will be the first payroll deduction for the DART Annual Pass for those participants electing to start 1/1/2024.

**Question: What is the Go Pass?**

**Answer:** You will be able to use your iPhone/Android app cell phone for the DART pass program, if you lose your phone, you do not have to buy another pass, since the pass is attached to your phone number. If your phone number changes or if your phone is lost/stolen, HR can request Dart to deactivate and reactivate on new number or new device.