Dallas County Law Library VIRTUAL COURT KIOSK

What is a virtual court kiosk?

Virtual court kiosks are computer stations where you can attend an online court hearing.

Kiosk is accessible in English and Spanish.

TEXAS LEGAL SERVICES CENTER

FOR RESERVATIONS:

RESERVE HERE

Reservations available from: 8:30AM-1:30 PM

Location: Dallas County Law Library 600 Commerce St., Suite #B40, Dallas, TX 75202 (214) 653-7481 <u>lawlibrary@dallascounty.org</u>

The virtual court kiosk is provided as a public service and is free of charge to use.

Printing fee is $25 \notin per page$.

For legal research, please request access to a computer at the customer service desk.

For more information, please visit <u>tlsc.org/kiosks</u> or contact the Dallas County Law Library

Customer information required to complete an online booking includes:

- 1. Full name:
- 2. Email Address:
- 3. Phone number
- 4. Court Information:
 - Court name:
 - Court Address:
 - Case or Cause Number:
 - Court Date:
 - Court Time:
- 5. Do you have the Virtual meeting link (Zoom, Microsoft Teams, WebEx, or Court Call)?
- 6. Do you need to reserve headphones for your court hearing?

Before your reservation:

1. Arrive at least 15 minutes before your reservation and check in at the customer service desk.

- A <u>Valid ID</u> is required to reserve the kiosk and headphones.
 - Notice: The Law Library will hold on to ID. It will be given back once the reservation ends and headphones are returned to the customer service desk.
- **ONLY** litigants and/or attorneys will be allowed in the meeting room.
- Reservations will be held for no more than <u>15 minutes</u> beyond the scheduled time of arrival.
- To cancel a reservation or reschedule, locate your confirmation email and select RESCHEDULE
- 2. Bring all papers, court documents, and other materials you may need for your reservation.
- Equipment Available:
 - Scanner
 - Headphones (Reserve and check out at the customer service desk).
- 4. Printing fee: .25 ¢ per page. Please review instructions on Kiosk or ask for assistance.
- 5. If you are attending a virtual hearing, make sure your phone is on silent.
- 6. Virtual court navigators (VCNs) will be available by phone or live chat at the kiosk. They can help you fix issues that may come up with a virtual hearing. For example, a VCN can show you how to turn on your microphone or camera.
- 7. For more information, visit tlsc.org/kiosks or call the location of the reserved kiosk.
- 8. For more legal information and information on legal aid in your area, please visit www.TexasLawHelp.org.