

# CATCH THE STAR!

#### 2012 Transit Agency of the Year

STAR Transit is a public transportation agency

Management has over 100 years of combined transportation

experience

Stellar safety record

60+ buses in daily operation

Over 10 employees

Over 192,000 rides per year



# STAR Transit Committed to the Transit Customer

Clients come first. We are often:

- The only means to work or the doctor
- The only way to access community and fellowship
- The only means to preventive medical attention and regular treatment
- The only regular shopping trip
- The only way for a caretaker to continue working
- The only path to dignity and self-reliance to those unable to reliably travel by automobile.





Kaufman County Senior Citizens Services, Inc. begins services



KART began providing services to Rockwall County



KART officially became STAR Transit



Service area expanded to Seagoville



Began operating DART Express Bus Route 282 Launched Balch Springs Midtown **Express** 



1980

1988

2005

2009

2011

2012

2013

2014

2015

2016



Began operating as KART



Began serving Medicaid clients in Ellis & Navarro County



Launched a fixed route in Kaufman



Service area expanded to Balch Springs & Mesquite

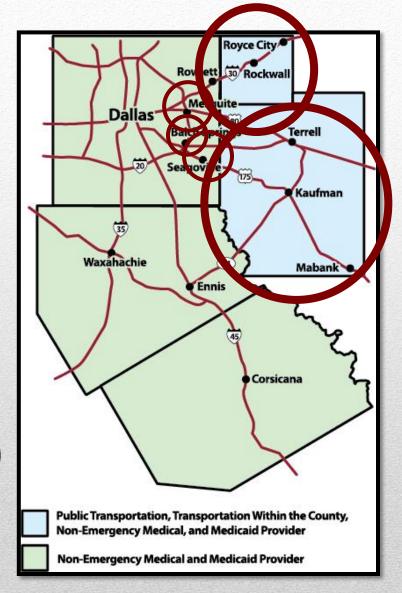


Began operating **Rowlett Senior** Shuttle Service Seagoville Express



#### Service Area

- Kaufman County
- Rockwall County
- Seagoville
- Balch Springs
- Mesquite
- Ellis County (Medicaid)
- Navarro County (Medicaid)



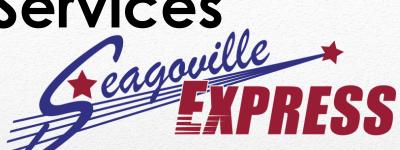


#### Services

- Demand Response Elderly/Disabled
- Demand Response General Population
- Commuter Demand Response
- Subscription
- Fixed Route



#### Services



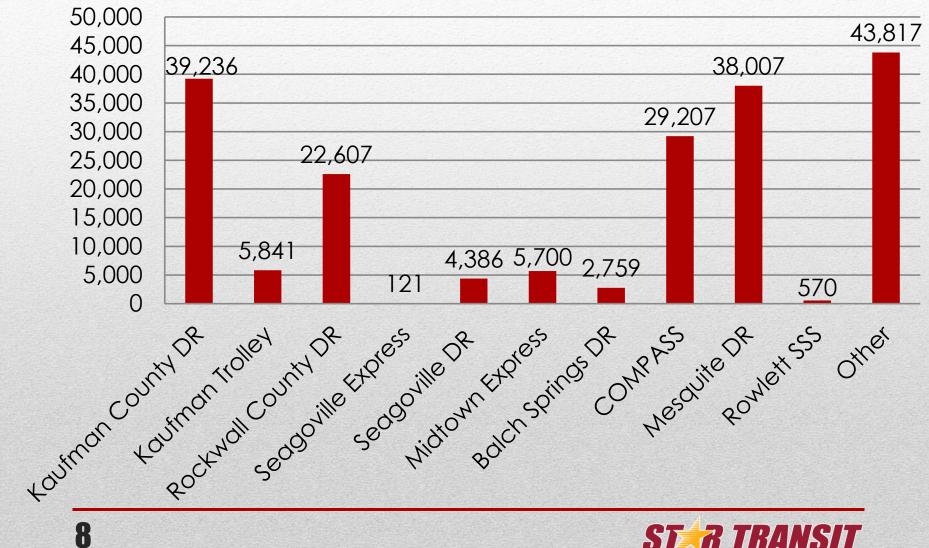






### Client Advocate Program

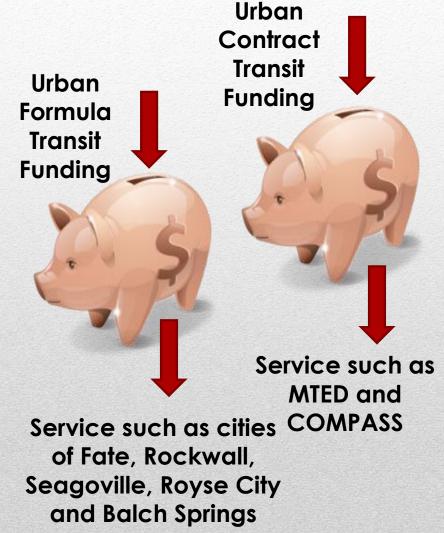
### Rides by Service Area - FY16



### **Funding Limitations**







### STAR Transit Board Policy

- All service based on a standardized hourly cost of service across all geographic areas; currently \$50.76.
- Each jurisdiction/geographic area is required to be self supporting.
- Equity for our local partners requires Regional/State/Federal subsidies and local match benefits riders in the appropriate geographic area.

### STAR Transit Board Budgeting

- STAR Transit establishes its annual cost of service and estimated Regional/State/Federal funding levels each May.
- 2. STAR Transit provides notice to local partners of the required local match in an annual cost of service letter.
- 3. Local governments inform STAR Transit in June/July/August each year regarding their local match commitment.
- 4. STAR Transit adopts its annual budget by late August based on local match to be provided from its local government partners.
- 5. This new policy/process initiated in 2016 for FY17 is based on board policy adopted in June of 2016.



### STAR Transit Partnerships Summary

#### **System**

- •STAR Transit does not have dedicated tax revenues; revenue comes from a diverse set of funding sources.
- Programs are charged at a consistent, standardized hourly service rate.
- Local, Federal and Regional sources cover capital costs.

#### **Kaufman County**

• STAR Transit receives allocations of State and Federal transit funds through TXDOT for rural services; these are matched with local funds from rural areas.

#### Balch Springs, Rockwall County, Seagoville

• STAR Transit receives allocations of Federal funds through NCTCOG for urban area services; these are matched with local funds from urban areas.

#### Mesquite

- STAR Transit contracts with the city of Mesquite for Demand Response service.
- •STAR Transit, DART and the city of Mesquite have an agreement for COMPASS Services.



## Future Partnership Opportunities

#### **Sub-Regional Program Steps:**

Invest in partnerships, focus on mobility between cities

Pursue a joint study with partners cities, NCTCOG, DART and STAR Transit

Develop an innovative, cooperative financial model with multiple cities

Implement a variety of services throughout the area

#### **Individual City Steps:**

Work with STAR Transit to evaluate local service options

Develop a STAR Transit – City Interlocal Agreement

Implement from menu of services including job access, elderly & disabled service and more

Keep working towards a sub-regional program





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