

This is to advise all that the technical issue with Express Scripts and Express Scripts ID cards have been resolved and the cards are in the process of being mailed.

As a reminder, this technical issue should not have affected your eligibility and does not affect your ability to get your prescription filled. All pharmacies can confirm benefits electronically through the patient providing the SSN# of the Employee/Retiree, not the SSN# of the patient, if not the employee/retiree.

With the Express Scripts ID card, members will find it easier than ever to quickly identify themselves at the retail pharmacy. Until your Express Scripts ID Card arrives, [Click Here](#) to access the Express Script Form needed to fill your prescription.