



# Board Quality of Care and Patient Safety

### Committee Members

- Paula Dobbs-Wiggins, MD, Chair
- Winfred Parnell, MD
- Gonzalo Venegas, MD
- Jesse Vallejo, RN

Agenda for the *Board Quality of Care and Patient Safety Committee Meeting* of the Dallas County Hospital District scheduled for *Wednesday, November 15, 2017 at 12:15 p.m. (or immediately following the Board of Managers Meeting)* in the Boardroom, Parkland Health & Hospital – WISH Clinic Tower – 4<sup>th</sup> floor, located at 5200 Harry Hines Blvd, Dallas, Texas 75235. The Quality of Care and Patient Safety Committee reserves the right to exercise discretion and may convene in Executive Session as permitted by Texas Government Code §§551.071 (consultation with attorney), 551.074 (personnel matters), 551.076 (deliberations regarding security devices or security audits), 551.078 and/or 551.0785 (deliberations by medical committee or by governmental body that administers a public insurance, health or retirement plan regarding individuals’ medical or psychiatric records), 551.085 (deliberation by governing board of certain providers of health care services), 551.087 (deliberation regarding economic development negotiations), 551.088 (deliberation regarding test item); Texas Government Code §418.183 (deliberation of information under §§418.175 – 418.182 for purposes of disaster management or disaster planning); Texas Health & Safety Code §161.032 (medical committee or medical peer review committee records, information or reports; and/or medical committee or medical peer review committee proceedings under Tex. Health & Safety Code Chapter 161 and/or Tex. Occ. Code Chapters 151 and 160); and/or as otherwise authorized by law on any item listed below. **The Board Quality of Care and Patient Safety Committee** may consider any of the agenda items in open or executive session and may continue the meeting as necessary to accomplish the business at the time and place designated by the Chair to reconvene.

### Presenter

#### I. Attendance/Call to Order/Mission:

Chair

Dedicated to the health and well-being of individuals and communities entrusted to our care

#### II. Medical Executive Committee Tex. Health & Safety Code §§161.032 & 161.0315 and Tex. Occup. Code §160.007; Tex. Gov’t Code §551.071

*This 20 minute section of the meeting is closed to various attendees for whom their presence will not be necessary for Board consideration of agenda item II*

#### A. Appointments/Reappointments of Medical Staff and Non-Physician Clinical Providers to Parkland Health & Hospital System (Distributed under Separate Cover)

Teresa Chan, MD

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**III. Executive Session**  
**Tex. Health & Safety Code §§161.032 &**  
**161.0315 and Tex. Occup. Code §160.007**  
**Tex. Gov't Code §551.071**

*Regular attendees of the Quality Committee Meetings will be admitted for the duration of the meeting for which their presence is necessary for Board consideration for agenda items IV – VI.*

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| <b>A. Quality, Safety and Patient Experience Champion</b>              | Jennifer Rabaglia, MD   |
| <b>B. CQSO Monthly Update</b>  | Jennifer Rabaglia MD  |
| <b>C. Reports</b>  |   |
| • <i>Contracted Patient Services (Quarterly Report)</i>                | Clay Grant  |
| • <i>Dallas County Hospital Police District Report (Annual Report)</i> | Kenneth Cheattle  |
| <b>D. Quality &amp; Performance Improvement</b>                        |   |
| • <i>Quality of Care Report HCAHPS</i>                                 | Kristen Moreno, BSN, RN<br>Cassandra Edmond, MBA<br>Vishal Bhalla, MS, MBA  |
| • <i>Systems Operational Report</i>                                    | Cassandra Edmond, MBA   |
| <b>E. Departmental PIC Presentations</b>                               |   |
| COPC Adults & Pediatric<br>Outpatient Clinic                           | Ruby Taylor, DNP, WHNP<br>Juanita Chism, BSN, RN<br>Cheryl Edwards, BSN,<br>MBA Patricia Shirey, MS,<br>RN James Perez, MHA |
| <b>F. Patient Safety and Clinical Risk</b>                             |   |
| • <i>RCA/Case Review</i>   | Sarah Gartner, BSN, RN  |
| • <i>Safety Event Level Report</i>                                     |   |
| • <i>Action Plan Follow-up</i>   | Zita Bolling, BSN, MS   |
| <b>G. CIA Reportable Quality Event (RQE) Reports</b>                   | Mary Findley, MS  |
| <b>H. Regulatory Reporting Updates</b>                                 |   |
| Summary of Survey Activity & Regulatory                                | Lisa Betterson, MS  |
| <b>I. Quality Review Organization (“QRO”) Comments</b>                 |   |
|  | Peter Urbanowicz<br>Kathy Murphy  |

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Paula Dobbs-Wiggins, MD  
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**J. Crisis Information Reporting to the Board of Managers Policy Review**

**IV. Informational Only**

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PHHS Quality of Care and Patient Safety Committee (QCPSC)  
October 18, 2017 Meeting Minutes  
Board of Managers Trauma Center Resolution  
Quality of Care Dashboards  
Quality of Care Action Plans  
PHHS Systems Operations Dashboard  
PHHS Systems Operations Dashboard Action Plans  
Enterprise Performance Improvement Projects  
Patient Identification Report  
Additional RCA/ACA Reviews  
Quality & Performance Executive Summary  
Patient Safety and Clinical Risk  
Regulatory Activities Executive Summary

**V. Follow-Up Request**

Decedent Process-December

**VI. Closing Remarks**

Paula Dobbs-Wiggins, MD

**VII. Action Items-Open Session**

Crisis Information Reporting to the Board of Managers Policy Review  
Board Resolution-vote

**VIII. Adjourn**

Chair