

If you erroneously receive an automated call from our collections system, please call Collections Supervisor Shundra Young at 214-653-6050 Monday – Friday, 8 am – 4:30 pm with the telephone number to which the call was placed and the date the call was received. You may also email her at syoung@dallascounty.org. When this information has been received and verified, the number will be removed from the call database. Please note that if you call the number above on the weekend, your call will be returned on the next business day. Thank you.