

**FY 2012 How Best to Meet the Priority**  
**Ryan White Planning Council of the Dallas Area**

<b>FY 2012 Rank</b>	<b>CORE MEDICAL SERVICES</b>	<b>Special Instructions</b>
3	<b>AIDS Pharmaceutical Assistance</b>	<ul style="list-style-type: none"> <li>• Provide information on drug reimbursement programs to recently released, and to populations in the Stemmons Corridor area (see zip code table attached).</li> <li>• Provide information to consumers on co-payment assistance available through Ryan White and alternative insurance funding.</li> </ul>
7	<b>Health Insurance Premium &amp; Cost Sharing Assistance</b>	<ul style="list-style-type: none"> <li>• Educate consumers about the various types of insurance, program requirements and necessary documentation in medical clinics.</li> </ul>
4	<b>Medical Case Management</b>	<ul style="list-style-type: none"> <li>• Educate consumers about the differences between medical and social case management and the appropriate usage of each.</li> <li>• Provide information about the importance of remaining in primary care and the importance of dental hygiene even when feeling well.</li> <li>• Collaborate with, and refer clients to, prevention case managers in order to encourage risk reduction behavior</li> <li>• Inform newly diagnosed about the importance of entering and remaining in primary medical care.</li> <li>• Provide information about availability of local drug reimbursement programs. Information must also be provided in Spanish.</li> </ul>
6	<b>Mental Health</b>	<ul style="list-style-type: none"> <li>• Provide information on available primary medical care services.</li> <li>• Partner with Early Intervention Services to support newly diagnosed and consumers reentering HIV medical care.</li> </ul>
2	<b>Oral Health Care</b>	<ul style="list-style-type: none"> <li>• Inform medical case managers about dental care options and providers to make appropriate referrals.</li> </ul>
1	<b>Outpatient Medical Care</b>	<ul style="list-style-type: none"> <li>• Ensure providers are knowledgeable regarding management of patients co-infected with HIV and HCV.</li> <li>• Provide information about the importance of remaining in primary care and the importance of dental hygiene even when feeling well.</li> <li>• Provide information about the availability of local drug reimbursement programs. Information must also be provided in Spanish.</li> </ul>
8	<b>Substance Abuse Services</b>	<ul style="list-style-type: none"> <li>• Educate and partner with alternatively funded substance abuse programs on treatment for PLWHA.</li> </ul>

<b>FY 2012 Rank</b>	<b>SUPPORT SERVICES</b>	<b>Special Instructions</b>
2	<b>Case Management (Non-Medical)</b>	<ul style="list-style-type: none"> <li>• Collaborate with key points of entry to provide information on Case Management services.</li> <li>• Provide education to reduce fear and denial and promote entry into primary medical care.</li> <li>• Provide information about the security of the ARIES system to promote client sharing.</li> <li>• Collaborate with, and refer clients to, prevention case managers in order to encourage risk reduction behavior.</li> <li>• Educate clients on the importance of remaining in primary medical care.</li> <li>• Provide information about availability of local drug reimbursement programs. Information must also be provided in Spanish.</li> <li>• Provide information about availability of insurance assistance programs to African-American clients.</li> <li>• Provide information about the importance of remaining in primary care and the importance of dental hygiene.</li> <li>• Provide information about Ryan White programs to reduce financial concerns about seeking care.</li> </ul>
7	<b>Congregate Housing</b>	<ul style="list-style-type: none"> <li>• Provide information about available primary care services.</li> </ul>
1	<b>Food Bank</b>	<ul style="list-style-type: none"> <li>• Provide quality and comprehensive food pantry services in both rural and urban areas.</li> <li>• Provide information about available primary care services.</li> <li>• Develop an information sheet of available food banks to include, but not limited to, eligibility requirements, and type of food available for distribution to PLWHA.</li> </ul>
5	<b>Housing Based-Case Management</b>	<ul style="list-style-type: none"> <li>• Collaborate with key points of entry to provide information on Case Management services.</li> <li>• Provide referrals to non-Ryan White community resources when appropriate.</li> <li>• Provide education to reduce fear and denial and promote entry into primary medical care.</li> <li>• Provide information about the security of the ARIES system to promote client sharing.</li> <li>• Collaborate with, and refer clients to, prevention case managers in order to encourage risk reduction</li> <li>• Partner with homeless shelters to link out of care PLWHA to housing services.</li> </ul>
11	<b>Linguistic Services</b>	<ul style="list-style-type: none"> <li>• Investigate use of interpretation services through use of technology that provides service through phone access, internet access, or other means. Expand the number of dialects available for translation through technology that provides services through phone access etc.</li> </ul>
3	<b>Medical Transportation</b>	<ul style="list-style-type: none"> <li>• Identify additional options for those living in suburban and rural areas with limited public transportation.</li> </ul>
4	<b>Outreach-Lost to Care</b>	<ul style="list-style-type: none"> <li>• Track the barriers to care that caused clients to cease accessing medical care, and provide an annual report to the Ryan White Planning Council. Each client contacted must be asked to provide reasons for dropping out of care whether they reconnect to care or not. Each answer should be recorded.</li> </ul>
12	<b>Child Care Services</b>	<ul style="list-style-type: none"> <li>• Evaluate options for providing child care at medical clinics to encourage clients (especially women) to attend medical appointments.</li> </ul>
14	<b>Child Care (State Services)</b>	<ul style="list-style-type: none"> <li>• Evaluate options for providing child care at medical clinics to encourage clients (especially women) to attend medical appointments.</li> </ul>

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**Service Categories with no Special Instructions**

**Core Medical Services**

Home Health Care
Home and Community Based Health Care
Hospice
Medical Nutrition therapy
State ADAP
Early Intervention Services

**Support Services**

Day Respite Care for Children/Youth/Adolescents
Emergency Financial Assistance
Health Education-Risk Reduction
Home Delivered Meals
Legal Services
Long-Term Rental Assistance
Outreach-Street
Respite Care for Adults
Short Term Rental Assistance
Transportation-State Services

<b>ZONE 1- EAST DALLAS, MESQUITE/GARLAND, VICKERY</b>	
75204	East Dallas
75206	East Dallas
75214	East Dallas
75218	East Dallas
75223	East Dallas
75226	East Dallas
75228	East Dallas
75246	East Dallas
75040	Mesquite/Garland
75041	Mesquite/Garland
75042	Mesquite/Garland
75043	Mesquite/Garland
75044	Mesquite/Garland
75048	Mesquite/Garland
75088	Mesquite/Garland
75150	Mesquite/Garland
75182	Mesquite/Garland
75231	Vickery
75238	Vickery
75243	Vickery
<b>ZONE 2- GRAND PRAIRIE, IRVING, WEST DALLAS, NORTHERN CORRIDOR</b>	
75050	Grand Prairie
75051	Grand Prairie
75052	Grand Prairie
75053	Grand Prairie
75102	Grand Prairie
75001	Irving
75006	Irving
75015	Irving
75019	Irving
75038	Irving
75039	Irving
75060	Irving
75061	Irving
75062	Irving
75063	Irving
75234	Irving
75261	Irving
75212	West Dallas
75080	Northern Corridor
75081	Northern Corridor
75205	Northern Corridor
75225	Northern Corridor
75230	Northern Corridor
75240	Northern Corridor
75244	Northern Corridor
75248	Northern Corridor
75251	Northern Corridor

<b>ZONE 3- NW OAK CLIFF, SOUTH OAK CLIFF</b>	
75104	NW Oak Cliff
75106	NW Oak Cliff
75115	NW Oak Cliff
75116	NW Oak Cliff
75123	NW Oak Cliff
75137	NW Oak Cliff
75208	NW Oak Cliff
75277	NW Oak Cliff
75233	NW Oak Cliff
75236	NW Oak Cliff
75237	NW Oak Cliff
75249	NW Oak Cliff
75134	South Oak Cliff
75146	South Oak Cliff
75203	South Oak Cliff
75216	South Oak Cliff
75224	South Oak Cliff
75232	South Oak Cliff
75239	South Oak Cliff
75241	South Oak Cliff
<b>ZONE 4- SE DALLAS, SOUTH DALLAS</b>	
75141	SE Dallas
75149	SE Dallas
75159	SE Dallas
75172	SE Dallas
75180	SE Dallas
75181	SE Dallas
75217	SE Dallas
75227	SE Dallas
75253	SE Dallas
75210	South Dallas
75215	South Dallas
<b>ZONE 5- STEMMONS CORRIDOR</b>	
75201	Stemmons Corridor
75202	Stemmons Corridor
75207	Stemmons Corridor
75209	Stemmons Corridor
75219	Stemmons Corridor
75220	Stemmons Corridor
75229	Stemmons Corridor
75235	Stemmons Corridor
75247	Stemmons Corridor