



**DALLAS COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF PUBLIC INFORMATION**

ZACHARY THOMPSON
DIRECTOR

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**TXU Energy, Dallas County Health and Human Services Partner to Help Local
Families in Need of Assistance**

Dallas County Commissioners Court to recognize TXU Energy Aid program on April 29, 2008

DALLAS – April 28, 2008 – For Dallas County residents most in need of assistance, TXU Energy and Dallas County Health and Human Services (DCHHS) have joined forces to help customers facing unforeseen financial hardship keep their electricity flowing. In 2008, TXU Energy will provide DCHHS with approximately \$1 million to help low-income customers with temporary bill-payment assistance. At 9 a.m. on April 29, 2008, Dallas County Commissioner’s Court will present a resolution recognizing the \$1 million representation of the amount of funds Dallas County Health and Human Services will receive from TXU Energy throughout 2008.

“We graciously recognize and thank TXU Energy for its continuous commitment to support our agency,” said DCHHS Director Zachary Thompson. “Our relationship with TXU Energy has allowed us to provide bill-payment assistance and relief to many families throughout Dallas County.”

DCHHS protects Dallas County citizens by promoting a healthy community and environment. The TXU Energy Aid program is one tool DCHHS uses to ensure county residents receive the information and services needed to maintain and improve their health and to provide good stewardship of public resources. Dallas County residents needing assistance with their electric bills can contact the DCHHS Comprehensive Energy Assistance Program at (214) 819-1848.

“We want customers in the Dallas community to know that bill-payment assistance is available when they need it,” said Jim Burke, CEO of TXU Energy. “Dallas County Health and Human Services does incredible work, and we are committed to continuing the long-standing partnership we have with them to help those in need.”

This year, TXU Energy Aid celebrates 25 consecutive years of providing bill-payment assistance to hundreds of thousands of customers in critical situations. This program helps families in critical situations meet their electricity needs through generous company contributions and customer and employee donations. TXU Energy Aid is the largest bill-payment assistance program among electricity companies in the nation and since 1983, has contributed more than \$45 million helping approximately 320,000 families pay their electric bills.

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TXU Energy customers who want to make a contribution to help others in their community can contact the TXU Energy Aid contribution line at 1-877-281-6359 or by sending an e-mail to energyaid@txu.com. Customers can also make a one-time contribution or a recurring pledge to TXU Energy Aid by completing the information on the back of their TXU Energy bill. 100% of all customer donations are returned to the local communities in which they are donated to help families in need.