



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, PCC, CTA
TAX ASSESSOR/COLLECTOR

Press Release

Immediate Release: Thursday, October 1, 2015

Contact: Feldon Warren, 214-653-7040 or Feldon.Warren@dallascounty.org

Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

2015 Property Taxes Due

Statements Mailed! The Dallas County Tax Office has mailed the majority of the 2015 property tax statements. Taxpayers who are in a school district collected by Dallas County, and have a homestead exemption, will not receive their statement until after the November 3, 2015 general election. This year's general election includes Proposition No. 1 which could affect the amount of taxes that are due. Should the voters of Texas approve Proposition No. 1, their school district homestead exemption will increase from \$15,000 to \$25,000 therefore decreasing their tax levy. "In an effort to provide our citizens with the most accurate tax statement, it is important to mail school homestead exemption statements after the November 3rd election," stated Tax Assessor/Collector John R. Ames. Citizens can obtain a provisional copy of their 2015 tax statement prior to the election at www.dallascounty.org/tax.

Pay online, don't stand in line! The Dallas County Tax Office is pleased to continue offering citizens several easy-to-use payment channels to make their property tax payments. Citizens can pay online with an eCheck, for no additional fees, at www.dallascounty.org/tax. They can also continue using their MasterCard, Visa and Discover credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your taxes in the envelope provided or pay at one of the eight Dallas County Tax Office Branches.

Informational Postcard! As a reminder, if your property is mortgaged with an escrow account, a complete tax statement was sent to your requesting mortgage company and an informational postcard was mailed to you in lieu of a duplicate tax statement. You can obtain additional tax statements at www.dallascounty.org/tax or call the Tax Office Customer Care Center at 214-653-7811. The Customer Care Center is available to assist with property tax and motor vehicle title and registration questions Monday through Friday from 8:00 a.m. to 4:30 p.m. Mr. Ames continued, "Please don't hesitate to contact us with your questions. We look forward to serving the needs of the citizens of Dallas County."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811