



**DALLAS COUNTY TAX OFFICE**  
**JOHN R. AMES, CTA**  
**TAX ASSESSOR/COLLECTOR**

\*\*\* Press Release \*\*\*

*For Immediate Release: October 1, 2013*

## **Dallas County Tax Office Sets Collection Record Again!**

**[Highest Tax Collection Percentage Ever Achieved for Dallas County Brings over \$400,000 in Additional Revenue...]**

[Dallas, TX]-[...and tax statements are being mailed to residents this week as promised by the Tax Office. This allows taxpayers the maximum amount of time to make their payments on time. The Dallas County current year tax collections for the 2012/2013 Budget were collected at **98.85%**. This surpasses last year's history making record for current year tax collections of 98.74%. Property taxes are billed each year in October and are collected in conjunction with fiscal budget year ending on September 30<sup>th</sup>. Dallas County received over \$400,000 in additional revenue this fiscal year, as compared to last year, as a result of the increased collection percentage. In addition, the majority of the 80+ entities for which the Tax Office collects have seen an increase in tax collections].

Tax Assessor/Collector, John R. Ames, stated, *"If the 2012 taxes had been collected at the 2008 tax year collection percentage of 98.13%, there would have been a loss of \$2.69 million in current year revenue this fiscal year. I am extremely proud of my entire staff and what they have accomplished over the past five years."* Mr. Ames took office in 2009 and has brought a sense of urgency to the Tax Office from mailing statements timely, creating efficiencies using innovative technology and providing multiple payment methods for the citizens of Dallas County.

The Dallas County 2013 property tax statements have been mailed. Mr. Ames further stated, *"We are delighted to provide timely tax statements to the citizens of Dallas County for the fifth year in a row. The citizens of Dallas County deserve that kind of service"*.

As a reminder, if requested by your mortgage company, a complete tax statement has been sent to them and an informal postcard has been mailed to you in lieu of a duplicate tax statement. The Dallas County Tax office encourages citizens who cannot afford to pay in full, to make partial payments. Partial payments will be applied and only the outstanding balance will be subject to penalties rather than the full original amount due. The deadline to make a request to receive your statement via email was September 15, 2013, but citizens may start requesting their 2014 tax statement to be sent via email on February 1, 2014.

Making your tax payment online is convenient and easy. The Tax Office provides citizens with several easy-to-use payment channels to make their property tax payments.

Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811



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Page Two

For online payments using MasterCard, Visa and Discover credit and debit cards, as well as eChecks, visit our website at [www.dallascounty.org](http://www.dallascounty.org). Property owners may also pay property taxes by telephone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). These online and phone credit and debit payments are subject to convenience fees. Online eChecks are made with no additional charges. As always, payments mailed timely or made in person at any of the eight tax office locations will be accepted.

Additional tax statements can be obtained online at [www.dallascounty.org](http://www.dallascounty.org), or by calling the Customer Care Center at 214-653-7811. The Customer Care Center is available to assist with property tax and motor vehicle title and registration questions Monday through Friday from 8:00 a.m. to 4:30 p.m.

**Media Contact:**

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