



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, CTA
TAX ASSESSOR/COLLECTOR

*** Public Service Announcement ***

Avoid Penalties! Pay your taxes by February 2, 2015

*Thursday, January 22, 2015...Immediate Release – **RE-RELEASE Wednesday, January 28, 2015***

Contact: Norman Kasal, 214-653-7780 or nkasal@dallascounty.org

Quotes provided by: John R. Ames, Dallas County Tax Assessor/Collector

Texas tax payers get two extra days to pay property taxes this year! The last day to pay 2014 property taxes to avoid penalty and interest is Monday, February 2, 2015. Because the statutory deadline of January 31, 2015 falls on Saturday, the deadline this year will be Monday, February 2, 2015.

“All eight of the Dallas County Tax Office locations are open Monday through Friday from 8:00 a.m. to 4:30 p.m. to assist taxpayers with their property tax payments, but we encourage taxpayers to pay on-line whenever possible to avoid the crowds,” stated John R. Ames, Dallas County Tax Assessor/Collector.

DON'T STAND IN LINE * PAY ON-LINE. Property taxes can be paid on-line at www.dallascounty.org by Visa, MasterCard and Discover credit/debit cards. Credit/debit card payments are subject to convenience fees. In addition, **on-line eCheck payments can be made for no additional convenience fees.** Pay-by-phone is available 24/7 at 866-863-8323 (English) and 866-361-1741 (Spanish). All Dallas County Tax Offices take over-the-counter credit/debit card payments. If payment is being made by mail on February 2, it is recommended the taxpayer obtain a postmark validation from the post office.

The Dallas County Tax Office's Customer Care Center, 214-653-7811, is available to assist citizens with property tax and motor vehicle registration and title questions Monday through Friday from 8:00 a.m. to 4:30 p.m. Mr. Ames continued, “Please don't hesitate to contact us with your questions. We encourage citizens who cannot afford to pay in full to make partial payments. Partial payments will be applied and only the remaining balance will be subject to penalties rather than the full original amount due.”

Visit the Dallas County Tax Office website at www.dallascounty.org/tax or call the Customer Care Center at 214-653-7811 for hours of operation and Tax Office locations.

Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811