



**DALLAS COUNTY TAX OFFICE**  
**JOHN R. AMES, PCC, CTA**  
**TAX ASSESSOR/COLLECTOR**

\*\*\*Press Release\*\*\*

*Immediate Release: November 10, 2015*

*Contact: Feldon Warren, 214-653-7040 or [Feldon.Warren@dallascounty.org](mailto:Feldon.Warren@dallascounty.org)*

*Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector*

## **2015 Property Taxes Due**

**Homestead Statements Mailed!** The Dallas County Tax Office has mailed the remaining 2015 property tax statements that affect taxpayers who are in a school district collected by Dallas County, and have a homestead exemption. Voters of Texas approved Proposition No. 1, authorizing their school district homestead exemption to increase from \$15,000 to \$25,000 therefore decreasing their tax levy. "In an effort to provide our citizens with the most accurate tax statement, it was important to mail school homestead exemption statements after the passage of Proposition No. 1." stated Tax Assessor/Collector John R. Ames. Citizens can always obtain a copy of their current 2015 tax statement at [www.dallascounty.org/tax](http://www.dallascounty.org/tax).

**Pay online, don't stand in line!** The Dallas County Tax Office is pleased to continue offering citizens several easy-to-use payment channels to make their property tax payments. Citizens can pay online with an eCheck, for no additional fees, at [www.dallascounty.org/tax](http://www.dallascounty.org/tax). They can also continue using their MasterCard, Visa and Discover credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your taxes in the envelope provided or pay at one of the eight Dallas County Tax Office Branches.

**Informational Postcard!** As a reminder, if your property is mortgaged with an escrow account, a complete tax statement was sent to your requesting mortgage company and an informational postcard was mailed to you in lieu of a duplicate tax statement. You can obtain additional tax statements at [www.dallascounty.org/tax](http://www.dallascounty.org/tax) or call the Tax Office Customer Care Center at 214-653-7811. The Customer Care Center is available to assist with property tax and motor vehicle title and registration questions Monday through Friday from 8:00 a.m. to 4:30 p.m. Mr. Ames continued, "Please don't hesitate to contact us with your questions. We look forward to serving the needs of the citizens of Dallas County."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811