



**DALLAS COUNTY TAX OFFICE**  
**JOHN R. AMES, PCC, CTA**  
**TAX ASSESSOR/COLLECTOR**

\*\*\*Public Service Announcement\*\*\*

*Immediate Release: Friday, January 22, 2016*

*Contact: Feldon Warren, 214-653-7040 or [Feldon.Warren@dallascounty.org](mailto:Feldon.Warren@dallascounty.org)*

*Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector*

## **Property Tax Deadline - February 1, 2016**

The last day to pay 2015 property taxes to avoid penalty and interest is Monday, February 1, 2016.

“All eight of the Dallas County Tax Office locations are open Monday through Friday from 8:00 a.m. to 4:30 p.m. to assist taxpayers with their property tax payments, but we encourage taxpayers to pay online whenever possible to avoid the crowds,” stated John R. Ames, Dallas County Tax Assessor/Collector.

### **Pay online, don't stand in line!**

Dallas County citizens can pay online with an eCheck, for no additional fees, at **[www.dallascounty.org/tax](http://www.dallascounty.org/tax)**. They can also continue using their MasterCard, Visa and Discover credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your taxes in the envelope provided or pay at one of the eight Dallas County Tax Office Branches.

Mr. Ames continued, “The Dallas County Tax Office Customer Care Center, 214-653-7811, is available to assist citizens with property tax and motor vehicle registration questions Monday through Friday from 8:00am to 4:30pm. Please don't hesitate to contact us with your questions. The Dallas County Tax Office encourages citizens who cannot afford to pay in full to make partial payments. Partial payments will be applied and the outstanding balance will be subject to penalties rather than the full original amount due.”

Visit the Dallas County Tax Office website at **[www.dallascounty.org/tax](http://www.dallascounty.org/tax)** or call the Customer Care Center at 214-653-7811 for hours and locations.

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#### Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811