



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, PCC, CTA
TAX ASSESSOR/COLLECTOR

Press Release

Immediate Release: Monday, October 3, 2016

Contact: Cici Garcia, 214-653-7074 or ccgarcia@dallascounty.org

Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

2016 Property Taxes Due

Statements Mailed! The Dallas County 2016 property tax statements are in the mail! "We are delighted to provide timely tax statements to the citizens of Dallas County for the eighth year in a row. The citizens of Dallas County deserve that kind of service. This allows taxpayers the maximum amount of time to plan and make their payments on time," stated John R. Ames, Dallas County Tax Assessor/Collector. When Mr. Ames took office in 2009, he brought a renewed awareness and sense of urgency to the Tax Office from mailing statements timely, creating efficiencies using innovative technology and providing multiple convenient payment methods for the citizens of Dallas County.

Pay online, don't stand in line! The Dallas County Tax Office is pleased to continue offering citizens several easy-to-use payment channels to make their property tax payments. Citizens can pay online with an eCheck, for no additional fees, at **www.dallascounty.org/tax**. They can also continue using their MasterCard, Visa and Discover credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your taxes in the envelope provided or pay at one of the eight Dallas County Tax Office Branches.

Informational Postcard! As a reminder, if your property is mortgaged with an escrow account, a complete tax statement was sent to your requesting mortgage company and an informational postcard was mailed to you in lieu of a duplicate tax statement. You can obtain additional tax statements at **www.dallascounty.org/tax** or call the Tax Office Customer Care Center at 214-653-7811. The Customer Care Center is available to assist with property tax and motor vehicle title and registration questions Monday through Friday from 8:00 a.m. to 4:30 p.m. Mr. Ames continued, "Please don't hesitate to contact us with your questions. We look forward to serving the needs of the citizens of Dallas County."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.