



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, CTA
TAX ASSESSOR/COLLECTOR

*** Press Release ***

For Immediate Release: October 2, 2012

Dallas County Tax Office Sets Two Records!

[Highest Tax Collection Percentage Ever Achieved for Dallas County Brings \$1,016,062 in Additional Revenue, 2011...]

[Dallas, TX] – [...and this is the earliest that tax statements have ever been mailed to residents, allowing them the maximum amount of time to make their payments on time. The Dallas County current year tax collections for the 2011/2012 Budget were collected at **98.74%**. This is a record for current year tax collections in the history of the Tax Office. Property taxes are billed each year in October and are collected in conjunction with fiscal budget year ending on September 30th. Dallas County received an additional **\$1,016,062** in revenue this fiscal year, as compared to last year, as a result of the increased collection percentage. In addition, the majority of the 80+ entities the Tax Office collects for have seen an increase in tax collections.]

Tax Assessor/Collector, John R. Ames, stated, *“If the 2011 taxes were collected at the 2008 collection percentage, 98.13%, there would have been a loss of \$2,295,548 in revenue this fiscal year. I am extremely proud of my entire staff and what they have accomplished over the past four years.”* Mr. Ames took office in 2009 and has brought a sense of urgency to the Tax Office from mailing statements timely, creating efficiencies using innovative technology, and providing multiple payment methods for the citizens of Dallas County.

County Judge Clay Jenkins and the Commissioners Court today unanimously congratulated Mr. Ames on the accomplishment, with Commissioner Maurine Dickey chiming in first in appreciation for saving the taxpayers money. Commissioner John Wiley Price went one further in saying, *“John Ames has performed better in 4 years, than the previous 20 years combined.”* Commissioner Elba Garcia, DDS credited Ames’ success to the department’s 21st Century management style and innovation, adding *“Mr. Ames has done a fantastic job not only as a manager but as an innovator by bringing new technology to the Tax Office. We know he will continue to increase revenue and efficiency for the taxpayers of Dallas County.”*

Property Tax Statements mailed – 2012 Taxes Due

The Dallas County 2012 property tax statements have been mailed. Dallas County Tax Assessor/Collector, John R. Ames, stated *“We are delighted to provide timely tax statements to the citizens of Dallas County for the fourth year in a row. The citizens of Dallas County deserve that kind of service.”*

Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.



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As a reminder, if requested by your mortgage company, a complete tax statement has been sent to them and an informational postcard has been mailed to you in lieu of a duplicate tax statement. The Dallas County Tax Office encourages citizens who cannot afford to pay in full to make partial payments. Partial payments will be applied and only the outstanding balance will be subject to penalties rather than the full original amount due. Beginning this year, property owners had the ability to request their tax statement via e-mail. The deadline to make that request was September 15, 2012, but citizens can start requesting their 2013 tax statement be sent via e-mail on February 1, 2013.

Making your tax payment online is easier than ever before. The Tax Office provides citizens with several convenient payment channels to make their property tax payments. For online payments using MasterCard, Visa and Discover credit and debit cards, as well as eChecks, visit our website at www.dallascounty.org. Property owners may also pay property taxes by telephone through JP Morgan Chase Bank at 866.863.8323 (English) or 866.361.1741 (Español). These on-line and phone payments are subject to convenience fees. As always, payments mailed timely and in person at any of the nine tax office locations will be accepted.

Additional tax statements can be obtained on-line at www.dallascounty.org, or by calling the Customer Care Center at 214.653.7811. The Customer Care Center is available to assist with property tax and motor vehicle title and registration questions Monday through Friday from 8:00 a.m. to 4:30 p.m.

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