



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, CTA
TAX ASSESSOR/COLLECTOR

***** Press Release *****

**Dallas County Tax Office Offers
Multiple Options to Pay Property Taxes**

Tuesday, October 21, 2014

Immediate Release

Contact: Candi Scarso 214-413-4238 or cscarso@dallascounty.org

Quotes provided by: John R. Ames, Dallas County Tax Assessor/Collector

The 2014 Tax Year has begun and property tax statements are in the mail! Property taxes must be paid by January 31, 2015, to avoid penalties and interest.

Pay online, don't stand in line! The Dallas County Tax Office offers citizens numerous convenient options to pay property taxes. Pay online using Master Card, Visa and Discover Credit/Debit Cards. (Credit and Debit card payments are subject to J P Morgan Chase convenience fees). Online eCheck payments can be made for no additional convenience fees. To pay online, simply go to www.dallascounty.org/tax and click on the "**Property Tax Information**" button, followed by the "**Property Tax Lookup/Payment Application**" button to look up your accounts. It's simple and convenient - just two clicks.

Additionally, Chase Bank property tax pay-by-phone is available 24 hours a day, 7 days a week at (1-866-863-8323 English) and (1-866-361-1741 Español). All eight Dallas County Tax Office locations take over-the-counter credit/debit card payments – subject to convenience fees. If payment is being made by mail on January 31, it is recommended that the taxpayer obtain a postmark validation from the post office.

Tax Assessor/Collector John R. Ames stated, "The Dallas County Tax Office's Customer Care Center is available to assist taxpayers with questions regarding property taxes, motor vehicle registrations and title concerns." Mr. Ames continued, "Live and friendly Dallas County Tax Office Customer Care personnel are available Monday through Friday, from 8:00 a.m. until 4:30 p.m., at 214-653-7811. Please do not hesitate to call us with your questions – we look forward to serving your needs."

Additional information regarding property tax and/or motor vehicle registrations, including Tax Office locations and hours of operation, can be found at www.dallascounty.org/tax.

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm St ♦ Dallas, TX 75202 ♦ 214-653-7811