



2021-2022 Community Services Handbook

A Guide for North Texans Living With HIV



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You can access MyChart online or get the mobile app in iTunes® or Google Play™.

To find your clinic in the app, click “Texas” when searching for a healthcare provider. At prompt, enter your code. Then set up username and password to access your MyChart account.

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Why A Community Handbook

The Community Services Handbook is a starting point for finding services. Area agencies were asked to supply information about their programs and services. Agencies not listed may not have responded to the request for information. Agencies in other areas of Texas who responded were included as a courtesy for all users.

Find help for medical, social, and financial services in Dallas County and nearby areas. The handbook is not a list of all services or locations available. Please contact 2-1-1 Texas or www.findhelp.org for more services.

We have made every effort to be correct in our development of this handbook. Services shown do not stand for official views of Dallas County, the Texas Department of State Health Services, or [Parkland Health & Hospital System](#). Please understand that services and programs may have changed. Only the agencies themselves can tell you the services you qualify for. We hope you will find this information useful. We welcome your comments and suggestions.

Feedback from the community is welcome! Please suggest helpful organizations or offer suggestions to improve the handbook. Need to make corrections, email HIV-Handbook@phhs.org.

Take survey on handbook:

Scan the QR code below with your smartphone. Or go to https://parkland-hospital.az1.qualtrics.com/jfe/form/SV_d551CKeV4riV7qC



Add entry to online handbook:

Scan the QR code below with your smartphone. Or go to https://parkland-hospital.az1.qualtrics.com/jfe/form/SV_OfkhFRFRTHraRjC



How To Use The Handbook

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To Find Services

Turn to [page 20](#) for an alphabetical list of services.

To Find an Agency or Organization

Turn to [page 43](#) for a list of agencies and a description about each.

FOR EMERGENCIES CALL 911

Crisis and Suicide Hotline (Dallas)	214-828-1000
National Suicide Prevention Lifeline	1-800-273-TALK
The Trevor Project	866-488-7386
Parkland Rape Crisis and Victim Intervention Program Crisis Line	214-590-0430
National Domestic Violence Hotline	800-799-7233 800-787-3224 (TTY)
Texas Abuse/Neglect Hotline	800-252-5400 txabusehotline.org

Help Stop The Virus

Begin with education created for you. The HIV Services Consumer Advisory Board (CAB) helped develop the training. The CAB advocate for patients, because the CAB are patients too. Please consider the advice in the videos from the CAB.



www.parklandhospital.com/ACCESS

Transmission of Human Immunodeficiency Virus (HIV)

HIV can spread when a person does not take medicine and HIV is detected on blood tests. HIV can be passed on to another person when blood, semen, vaginal or rectal secretions meet damaged tissue. HIV can be passed on through the lining found inside the rectum, the vagina, the opening of the penis, or the mouth. Women living with HIV should not breastfeed. Women who are pregnant may pass HIV to their unborn children unless they seek treatment. HIV treatments work. Ask your primary care provider team for more information.

Protect yourself and protect your health.

HIV, or Human Immunodeficiency Virus, lives in the cells of your immune system. Your immune system helps keep you from getting sick. HIV takes over these cells and uses them to make more HIV.

When HIV moves into your immune system, your immune system does not work as well. This means you can get sick more often. That you can have trouble healing from sickness. If HIV is not treated with medicine, you can get sick with AIDs. Luckily, people who take medicine for HIV can live a long healthy life and not get AIDS.

AIDS stands for acquired immune deficiency syndrome. When you take your HIV medicine daily you will not get AIDS. AIDS only happens when the immune system is weak. People with AIDS get serious infections and are very sick.

The viral load.

A viral load refers to how much HIV is in the blood. Taking your medicine every day will help keep your viral load low. You will have many lab appointments to measure your viral load. If your viral load is low, your medicines are working. If your viral load is high, your medicine is not working. Your provider might change your HIV medicine. There are many kinds of HIV medicine.

Not taking your medicines may increase your viral load. You could pass HIV to others if you do not take medicines. Decide with your provider what you should take. Then stick to the plan prescribed. Not taking your medicines the right way can make the HIV virus resistant. Resistance means your HIV medicines don't work well anymore. Your immune system may weaken, and you might get infections or other problems. Ask for more information.

Know that treatment works

Focus on reliable sources. Look for stories about real people from across the United States talking about how sticking with treatment helps them stay healthy. Stories on how they protect others and still do what they love.



www.CDC.gov



Gilead: Help Stop the Virus
<https://www.helpstopthevirus.com/>

How To Tell Others About Your Diagnosis

Telling is scary. Plan first. Health Department Counselors can also tell for you upon request. HIV medical treatment works should your partner or partners test positive. Treatment will work for you too.

Why should I tell

You deserved to know and now they deserve to know. Plan to tell anyone you had unprotected sex with. Also, plan to tell your partner or partners you shared drug injection “works” with. Drug partners might have been exposed, just like a sexual partner or partners. They deserve to know and get tested. Tell that you are living with HIV, break the chain. HIV treatment works.

Telling your partners

Say: “I tested positive for HIV.”

Do not say: “You infected me with HIV.” or “I’ve given you an STD.”

Do not say: “You have HIV.” People can be exposed to STDs without becoming infected.

Say: “I want you to get tested.”

Three ways to inform your partners

1. You take on the responsibility. You tell about possible exposure. You encourage testing.
2. You provide your partners’ names to the health department. Your partners are located and made aware of their exposure by health department staff; the health department does not use your name. Your partners are provided services by the health department.
3. You let your partners know of their exposure with trained help. Health department staff are with you during the process. They provide information on counseling, testing, and other resources.

Remember:

1. You can’t control your partner’s response, but you can control your own behavior. You can stay calm. Reactions will happen. Then be ready to answer questions.
2. Think before you begin. If you think this is going to be too hard, use trained professionals who can inform your partner without letting the partner know anything about you. Ask your case manager to help you make a plan.

I want to tell, but I don't know how

- **How:** Make a plan. Focus on the facts. Write down what your partner or partners might say. Think about what you would want to say in response. Avoid accusations and confessions. Use language that is kind and thoughtful. Imagine several ways your partner or partners might react to the news that you are living with HIV. Expect a reaction. Many feel ashamed and embarrassed. Do not be. A chronic disease can be managed. HIV treatment works.
- **When:** Choose a time to talk when you can have complete attention. When you both have time to focus. The sooner you tell, the sooner your partner or partners can get checked and treated.
- **Where:** Choose a place that is quiet, private and safe. You do not want interruptions. You do not want to be overheard. If you are unsure about your safety, ask a Health Department Counselors to tell or tell with you.
- **Bring:** Information about local anonymous and free testing.

Common questions others may have:

Did I get HIV?"

Answer: "Possibly. There is really no way to know until you get tested."

"Did you give me a disease?"

Answer: "I don't know who had this first. I only know that I tested positive and we've had sex; that means you should see a provider and get tested."

"Where did this come from?"

Answer: "I don't know. Either of us could have had this for a while without knowing it. That makes it pretty hard to pin down where it came from."

"But I don't have any discharge, burning, sores or rashes, so I don't think this has anything to do with me."

Answer: "I'm glad you are not in pain, but that doesn't mean there isn't something going on. I care about you and I really want you to be okay. The only way to be sure you are is to go to the clinic and get checked out."

"What if I don't have it?"

Answer: "PrEP is a pill that prevents HIV infection if you may be exposed to the virus."

"What about you?"

Answer: "I am working with a case manager. I am educating myself and working towards becoming U = U. In about six months with medication, the virus will not show up on blood tests. Soon, I will be U = U which means my viral load is untransmittable. I will manage my chronic disease. I will be ok."

PrEP Talk

What is PrEP?

PrEP stands for Pre-Exposure Prophylaxis. PrEP is a pill that prevents HIV infection if you are exposed to the virus. It only works if taken every day. PrEP is made up of two anti-HIV medicines. PrEP can decrease your risk of HIV.

Before starting PrEP:

Talk to your provider about the benefits of PrEP and whether PrEP can help you. Your labs will be checked before starting PrEP. You will be tested for: HIV, Hepatitis B, sexually transmitted infections, and kidney function. You can only take PrEP if you are HIV-negative and have normal kidney function. Some patients who take PrEP have upset stomach, decreased appetite, or a mild headache. These are often mild and go away within the first month.

Starting PrEP:

You and your provider will decide when you should start PrEP. Your provider will prescribe PrEP for 3 months at a time. Men take PrEP for 7 days and then they are protected from HIV. Women take PrEP for 20 days before protected from HIV. Plan to use condoms before and after starting PrEP. You are still at risk for other sexually transmitted diseases.

Monitoring on PrEP:

You will see your provider every 3 months while on PrEP. The checkup includes a discussion on side effects. A test for your kidney function. Follow up tests for HIV and other sexually transmitted infections. The repeat tests make sure you do not have a new exposure. Contact your provider right away if you have fevers, throat pain, muscle aches, rash, or swollen glands.

If I take PrEP, can I stop using condoms?

You should always use condoms while on PrEP. PrEP does not keep you from getting other sexually transmitted infections. Talk with your partners on how to stay protected.

Can I start and stop taking PrEP?

At each visit, talk to your provider about your HIV risk. Talk about whether you should keep taking PrEP. If you decide to stop taking PrEP, please talk to your provider first.

Testing in the community

Below are some DFW area agencies that offer HIV/STI services at no cost or on a sliding scale. These agencies also prescribe PrEP medicine.

ABOUNDING PROSPERITY

2311 Dr. Martin Luther King, Jr. Dr., Dallas, Texas 75215

214-421-4800 / info@aboundingprosperity.org

www.aboundingprosperity.org

THE AGAPE CLINIC

Baxter-Crowley Health and Wellness Center

4104 Junius St., Dallas, Texas 75082

972-707-7782 / www.theagapeclinic.org

AIDS HEALTHCARE FOUNDATION

7777 Forest Lane, Dallas, TX, 75230

972-383-1066 / info@hivcare.org

AIDS OUTREACH CENTER

400 North Beach Street, Suite 100, Fort Worth, Texas 76111

817-335-1994 / info@aoc.org / www.aoc.org

CALLIE CLINIC -- YOUR HEALTH CLINIC

1521 Baker Road, Sherman, TX 75090

903-891-1972

www.callieclinic.org

CAN COMMUNITY HEALTH

616 Matlock Centre Circle, Arlington, TX 76015

817-693-1000

www.cancommunityhealth.org/arlington

CHILDREN'S HEALTH, ADOLESCENT & YOUNG ADULT MEDICINE

ARMS Clinic

2350 N. Stemmons Freeway, Dallas, TX 75207

214-456-9099 / www.childrens.com

HEALTH SERVICES OF NORTH TEXAS

4304 Mesa Dr., Denton, TX 76207-3426

940-381-1501 / info@healthntx.org / www.healthservicesntx.org

Testing in the community continued

HOPE HEALTH CENTER

1705 Martin Luther King Jr. Dr., Suite C,
Room #1, Dallas, Texas 75215

469-778-0017 / info@hopehealthcenter.net / www.hopehealthcenter.net

JOHN PETER SMITH HOSPITAL

1350 S. Main S Suite 1600, Fort Worth, TX 76104

817-702-3701 / wecare@jpshealth.org / www.JPShealthNET.org

PARKLAND HEALTH AND HOSPITAL SYSTEM

5200 Harry Hines Blvd., Dallas TX 75235

214-590-7088 / www.ParklandHospital.com/ACCESS

PLANNED PARENTHOOD

North Dallas Shelburne Health Center

9100 N. Central Expwy, #169, Dallas, TX 75231

214-368-1485 / www.ppgreatertx.org

PRISM HEALTH

SOUTH DALLAS HEALTH CENTER

4922 Spring Ave., Dallas, Texas 75210

214-421-7848 / resourcespecialist@prismhealthntx.org

www.prismhealthntx.org

RESOURCE CENTER DALLAS

2701 Reagan Street, Dallas TX 75219

214-528-0144 / www.myresourcecenter.org

UT SOUTHWESTERN PREVENTION PROJECT

8150 Brookriver South Tower, Suite 400, Dallas, TX 75247

469-291-2899 / www.utsouthwestern.org

VETERANS AFFAIRS NORTH TEXAS HEALTH CARE SYSTEM

4500 S. Lancaster Rd., Dallas, TX 75216-7167

214-742-8387 / www.northtexas.va.gov

Getting Started or Returning

You deserve to be as healthy as possible. Your primary care provider wants to support all your care needs. At [Parkland](#) primary care providers work as a team to support you. The primary care provider may be a:

- Doctor
- Nurse Practitioner
- Advanced Practice Provider

Remember, you play an active role in your healthcare needs. Your primary care provider will answer your questions. And ask how you feel about the care plan. Together you will decide and then stick to the plan.

Just recently diagnosed or returning to care?

Case managers help people with medical care in and outside the hospital. Case managers help you stick with your decided care plan. At first you might want lots of support. Later you might not need as much. Know that options are available. Plan to check in twice a year to renew your financing.

Own your center

You are at the center of your health plans. It is important that you play an active role in your healthcare. Find your old medical records. This will give your team a more complete picture of your health.

Ask lots of questions.

It is essential that you understand your care plan. And that the plan has your input. The decisions you and your primary care provider make impacts your health and quality of life.

Understand tests.

Find out what tests are for. How the test will help you. A positive HIV test means you have the Human Immunodeficiency Virus (HIV). The test does not tell how long you have had the virus. Or how sick you might be. Your primary care team will explain before tests begin. Then tests will gather information on your overall health. Tests will focus on the condition of your immune system.

1) Call a Ryan White agency

To connect or reconnect to the HIV/AIDS care system, simply call one of the Dallas County organizations listed on pages 20. Organizations have "RW" (Ryan White) beside the agency name. These local organizations can either provide you with services or connect you to an agency that can.

Ryan White agencies beyond Dallas:

Ellis & Navarro Counties

Prism Health North Texas 866-495-3400

Denton, Collin, Hunt, Kaufman, Rockwall Counties

AIDS Healthcare Foundation 972-383-1060

Health Services of North Texas 940-381-1501

Ector County

Basin Assistance Services 432-580-0713

El Paso County

City of El Paso/HIV Prevention Program 915-212-6665

Le Fe Care Center 915-772-3366

South Plains Community Action Association 915-533-3393

Cooke, Fannin & Grayson Counties

Health Services of North Texas 940-381-1501

Your Health Clinic 903-891-1972

Harris County

AIDS Foundation Houston 713-520-2320

Avenue 360 Health and Wellness 713-426-0027

Legacy Community Health Services 832-548-5000

St. Hope Foundation - Bellaire 713-839-7111

St. Hope Foundation - Houston 713-778-1300

Thomas Street Health Center 713-873-4000

Lubbock County

South Plains Community Action, Project CHAMPS 806-771-0736

Midland County

Basin Assistance Services 432-580-0713

Nueces County

Coastal Bend Wellness Foundation 361-814-2001

Potter County

Panhandle AIDS Support Organization 806-372-1050

Tarrant & Parker Counties

AIDS Outreach Center of Fort Worth 817-335-1994

Rural Health Outreach Program 817-272-3527

Taylor County

Big Country AIDS Resources 325-672-3077

Shannon Supportive Health Services 325-481-8905

M.E.R.C.Y. Health Care Center 325-676-6634

Travis County

AIDS Services of Austin "ASA" 512-458-2437

Austin Outreach and Community Service 512-428-4490

Austin Public Health - Adolescent Services 512-972-5122

Austin Public Health - STD Clinic 512-972-5400

The Care Communities 512-459-5883

CARE Program 512-804-3650

David Powell Health "CommUnityCare" 512-978-9100

Project Transition 512-454-8646

Waterloo Counseling Center 512-444-9922

The Wright House Wellness Center 512-467-0088

2) Ask a Ryan White agency about the health insurance marketplace

The Affordable Care Act known as Obamacare created healthcare exchanges known in Texas as the Health Insurance Marketplace to help people find health insurance coverage. Let us help you find coverage. Call a Ryan White organization [listed on page 20](#) that has “RW” (Ryan White) beside the agency name. Tell the person who answers the phone that you want to speak with someone about signing up for health insurance.

You can also sign up directly at any Federally Qualified Health Center (FQHC). These agencies get funding from the Health Resources and Service Administration to care for eligible people. These centers may also be called Community Health Centers, Migrant Health Centers, Health Care for the Homeless, or Health Centers for Residents of Public Housing. All Federally Qualified Health Center have staff trained to help you. You do not need to be a patient at that clinic. Please contact the following and ask for more information.

Dallas County

The Bridge	214-670-1101
Foremost Family Health Center – Balch Springs	972-588-4532 x100
Health Services of North Texas	940-381-1501
Los Barrios Unidos Community Clinic, Inc.	214-540-0300
Martin Luther King, Jr. Family Clinic of Foremost Family Health Centers	469-862-5355
Mission East Dallas	972-682-8917
The Stewpot	214-746-2785

Tarrant County

Arlington Community Health Center	817-625-4254
Northside Community Health Center	817-625-4254
Southeast Community Health Center	817-625-4254

Denton County

Health Services of North Texas (multiple locations)	940-381-1501
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Collin County

Collin County Medical Center	940-381-1501
Farmersville Family Medical Center (CareVide)	972-782-6131
Family Health Center on Virginia	214-618-5600
Health Services of North Texas, Plano	940-381-1501
Health Services of North Texas, Wylie	972-801-9689
Women’s Health Center of McKinney	214-618-5600

3) Tips and Instructions for eligibility

Establishing your eligibility:

Each agency in the Community Services Handbook has specific eligibility requirements. Different requirements might include things like your health status, where you live, or how much money you make.

What to bring with you:

Take the following items when you seek new services. The following items may be helpful to have with you for the eligibility process:

- Proof of your diagnosis of HIV;
- Proof of where you live;
- Proof of your income; and
- Proof of your insurance status if you have insurance

There are times when you may not have the information required. If this is your situation, call an agency and ask to speak to an intake specialist. They will offer helpful advice on how to find items you need to bring.

IMPORTANT: Talk to the staff at the agency before you visit. Find out exactly what items or papers are needed for your appointment.

REMEMBER: Call ahead to the agency to ask what items you need to bring. Keep all your papers in the same place. Take these papers to each new agency you visit.

Some agencies may work together. If they work together, then you might only go through the process once. However, many agencies will ask you to repeat the eligibility process. Try not to get frustrated. Keep your papers in one place and take them with you as you seek new services.

4) Common Questions

Can I bring someone with me?

Yes. A support system is important. Involve loved ones in your care and support. Invite your support team to your telehealth visits. Contact your primary care provider in advance if you require someone with you during a clinic exam.

There may also be services for affected family members. Services like counseling or [childcare for your children](#). Referrals to other community services may be helpful to you, your caregivers, partners and family members. Ask what services are available.

What happens to my information?

Information provided at the intake session is entered into a Texas Department of State Health Services database called ARIES. ARIES information is secure and confidential to protect your privacy. It is used to track the HIV epidemic, the needs of the people affected by the disease and the services they use. All Ryan White funded organizations must enter this information and keep strict confidentiality. What you share is private. Only you can provide permission for us to share information with other providers.

A copy of all the forms you complete will be given to you. You will be given a folder or packet to keep your papers. Take the packet to appointments at outside organizations than an agency refers you to. Agencies may refer you to other referral service organizations. With your permission, agencies share needed information with referral service organizations. When you agree, the information shared helps the process along so you can begin services quick.

What happens next?

Immediate referrals: You will receive immediate referrals to needed medical care or supportive services. Just complete the required paperwork and questions. Your intake team will help you to make your first appointments. The team will clarify other paperwork you may need.

Referral services: You will receive a form of all supportive services during your first visit. The intake team will help you with the first set of appointments. After that, a case manager helps with referrals. Case management may be a service you use for a while.

Referral packets: Keep your packet of paperwork together. Bring your intake packet to new agencies you visit. Use a case manager to access more referral services. You can request case management now, or years from now. Call when you need to find services.

Local Resources

General Public Assistance

2-1-1 is a free, easy-to-remember phone number to find health services. Information and referrals are available. www.211texas.org

- Available 24/7
- Free & Confidential
- Multi-Lingual
- Accessible from cell phone
- Accessible from TTY/TDD

Electric

Comprehensive Energy Assistance Program (CEAP) is a utility aid program for Texans, designed to help low income elderly and/or disabled households. Call 877-399-8939 between 8 a.m. and 5 p.m., Monday through Friday. www.benefits.gov/benefit/1579

Housing

Ask case manager at a local agency about HOPWA, Housing Opportunities for Persons with AIDS. The program is a federally funded grant program. The program helps with housing and services for persons living with HIV/AIDS and their families. HOPWA was set up by the National Affordable Housing Act of 1990.

Texas Department of Housing & Community Affairs Foreclosure Prevention
1-888-995.HOPE (4673)

Texas Health and Human Services Commission
Dial 877.541.7905 for rent help. Also, help with lease application fees. Or information on low income housing and security deposits.

Dallas County Health & Human Services (DCHHS)
Information on suspending an eviction:

- www.dallascounty.org/covid-19/tenant-hotline.php
- Tenanthotline@dallascounty.org • Call: 214.653.6563 or 833.743.0072*

Phone

The Lifeline program has provided a discount on phone service for qualifying low-income consumers to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family and emergency services. www.texaslifeline.org/

Water

Dallas Water Utilities' created Operation WaterShare to help families who might have their water shut off. Call 214-651-1441 for aid. For information on the Minor Plumbing Repair Program please call 214-671-8083.

Hotlines / Help Lines

Abuse and violence helplines

National Domestic Violence Hotline

800-799-SAFE (7233) or 800-787-3224 (TTY)

Parkland Rape Crisis Center & Victim Intervention Program Crisis Line

214-590-0430

Texas Abuse/Neglect Hotline

800-252-5400 or www.txabusehotline.org

Drug abuse helplines

Alcohol Abuse Helpline 877-232-9895

Alcohol Addiction Center 866-278-8150

Substance Abuse and Mental Health Services Admin. 800-662-4357

Healthcare helplines

Feminist Women's Health Central 800-877-6013

Gay Men's Health Crisis Hotline 212-807-6655

HIV/AIDS helplines

AIDS Clinical Trials/AIDS Info 800-874-2572

AIDS Information Line 800-448-0440

AIDS/HIV Nightline (Suicide Prevention) 415-434-AIDS

CDC National AIDS & STD Hotline 800-CDC-INFO

The National Hemophilia Foundation 800-424-2634

HIV Telephone Consultation Service (Clinician line) 800-933-3413

Latino Commission on AIDS 212-675-3288

National Black Leadership Commission on AIDS 518-288-5845

National Minority AIDS Council (NMAC) 202-815-3129

PEP Line (Post Exposure Prophylaxis) 888-448-4911

National AIDS Hotline 800-822-7422

Hotlines / Help Lines Continued

Shelter helplines

Boys Town National Hotline	800-448-3000 or text VOICE to 20121
National Runaway Safeline	1-800-RUNAWAY (786-2929)
The Bridge, Dallas	214-670-1101
Genesis Women's Shelter	214-946-4357

Suicide helplines

Dallas Crisis and Suicide or Text HOME to 741741	214-828-1000
N TX Behavioral Health Authority	866.260.8000
The Trevor Project or text START to 678-678	866-488-7386
Texas Youth Helpline	800-989-6884

Other helplines

Crime Victim's Compensation Program	800-983-9933
International Foundation for Gender Education	781-899-2212
Gay, Lesbian, Bisexual, and Transgender National Youth Substance Abuse and Mental Health Services Helpline	800-246-7743 800-662-4357
National Alliance on Mental Illness or text HOME to 741-741	800-950-6264
National STI Hotline	800-227-8922
Social Security Administration	800-772-1213
Teen Line or text TEEN to 839-863	800-852-8336
Prison Project, American Civil Liberties Union	202-393-4930
Veterans Crisis Line or text 838255	800-273-8255 x 1

Information Online

www.avert.org / www.poz.com

www.greaterthan.org

www.medlineplus.gov / www.kff.org/hiv aids

Information on any of the web sites listed above does not represent an endorsement. In all medical matters, consult a physician of your choice who should be recognized as your ally in health decisions.

National Partners With Ryan White Agencies

Achieving Together Texas

Texas adopted the national Achieving Together initiative to reduce new HIV infections by 50% at an annual rate by 2030. Texas can achieve this goal when 90% of people living with HIV know their HIV status, 90% of those who know their status are on antiretroviral therapy (ART), and 90% of those on ART achieve viral suppression. www.achievingtogethertx.org/

Centers for Disease Control and Prevention (CDC)

Information on HIV and AIDS, referrals to healthcare organization, counselors and support groups in your area. Call 800-CDC-INFO / 800-232-4636 or online at www.cdc.gov/stophivtogether

Health Resources and Services Administration (HRSA)

Publications, resources and referrals on healthcare services for low-income, uninsured individuals and those with special healthcare needs are found at www.hrsa.gov.

Texas HIV Medication Program (THMP) / AIDS Drug Assistance Program (ADAP)

The Texas Department of State Health Services (DSHS) has received funding to help you pay for medications approved by the FDA for the treatment of HIV. The program is available to eligible persons living with HIV. Ask your case manager, call 800-255-1090 or visit www.dshs.state.tx.us/hivstd/meds/default.shtm.

Agency Resources

The Community Services Handbook is a starting point for finding services in the Dallas area. Search by service or agency name.

Accessibility Indicators

The symbols near an agency's name, indicates that the agency offers Spanish translation services (ESP), American Sign Language services (ASL), Text Telephone services (TTY), or is a Ryan White Program affiliated agency (RW).

ESP ASL TTY RW

Services available

[Parkland](#) connected individuals should contact case management for referrals and support at 214-590-5647.

Ryan White Program affiliated agency (RW)

Access and Information Network (AIN)	RW TTY ESP
AIDS Healthcare Foundation	RW ESP
AIDS Services of Dallas	RW TTY ESP
Bryan's House	RW ESP
Callie Clinic -- Your Health Clinic	RW ASL TTY ESP
CAN Community Health	RW ESP
Dallas County Health & Human Services	RW TTY ESP
Health Services of North Texas	RW ASL TTY ESP
John Peter Smith Hospital	RW TTY ESP
Legacy Counseling Center	RW ESP
Legal Hospice of Texas	RW TTY ESP
Parkland Health & Hospital System	RW ASL TTY ESP
Prism Health North Texas	RW ASL TTY ESP
Resource Center Dallas	RW ESP
Steven M. Pounders, M.D.	RW
Tarrant County Public Health	RW ESP

Spanish Translation Services (ESP)

A Sister's Gift Women's Center	ESP
Abounding Prosperity, Inc.	ESP
Access and Information Network (AIN)	RW TTY ESP
Agape Clinic	ESP
AIDS Healthcare Foundation	RW ESP
AIDS Outreach Center	ASL TTY ESP
AIDS Services of Dallas	RW TTY ESP
All Community Outreach	ESP
Assistance Center of Collin County	ESP
Bridge, The	ESP
Brighter Tomorrows	ASL TTY ESP

Bryan's House	RW ESP
Callie Clinic -- Your Health Clinic	RW ASL TTY ESP
CAN Community Health	RW ESP
Child Care Group	ESP
Children's Health / Children's Medical Center Dallas	ASL TTY ESP
City of Dallas Office of Community Care	ESP
CitySquare Resource Center	ESP
Collins Family Planning Clinic	TTY ESP
Community Dental Care	ASL TTY ESP
Cook Children's Infectious Disease Clinic	ESP
Dallas County Health & Human Services	RW TTY ESP
Denton County Health Department	ASL TTY ESP
Family Place, The	ASL TTY ESP
Foremost Family Health Centers	ASL ESP
Jewish Family Service	ESP
Grayson County Crisis Center	ASL ESP
Health Services of North Texas	RW ASL TTY ESP
Homeward Bound	ASL TTY ESP
John Peter Smith Hospital	RW TTY ESP
Legacy Counseling Center	RW ESP
Legal Aid of Northwest Texas, Inc. TTY	TTY ESP
Legal Hospice of Texas	RW TTY ESP
LifePath Systems Behavioral Health Clinics	ASL ESP
Los Barrios Unidos Community Clinic	ASL TTY ESP
Martin Luther King Jr. Community Center	ASL ESP
Methodist Richardson Medical Center	ASL TTY ESP
Metrocare Services	ASL TTY ESP
Metrocrest Social Services Centers	ESP
Mission East Dallas	ASL ESP
Mission Oak Cliff	ESP
My Health My Resources of Tarrant County	ESP
Parkland Health & Hospital System	RW ASL TTY ESP
Phoenix House	ESP
Planned Parenthood of Greater Texas	ASL TTY ESP
Pleasant Grove Food Pantry	ESP
Prism Health North Texas	RW ASL TTY ESP
Recovery Council	ASL TTY ESP
Resource Center Dallas	RW ESP
Tarrant County Public Health	RW ESP
Texas Health and Human Services Commission	ASL TTY ESP
Thrive Plus	ESP
UT Southwestern Medical Center	ASL TTY ESP
Veterans Affairs North Texas Health Care System	ASL TTY ESP
Visiting Nurse Association of Texas (VNA)	ASL TTY ESP
VITAS Innovative Hospice Care	TTY ESP
Wilkinson Center	ESP
Workforce Solutions Greater Dallas	ASL TTY ESP

American Sign Language services (ASL)

Access and Information Network (AIN)	RW TTY ESP
AIDS Outreach Center	ASL TTY ESP
Brighter Tomorrows	ASL TTY ESP
Callie Clinic -- Your Health Clinic	RW ASL TTY ESP
Children's Health / Children's Medical Center Dallas	ASL TTY ESP
Community Dental Care	ASL TTY ESP
Community Healthcare of Texas	ASL
Dallas County Health & Human Services	RW TTY ESP
Denton County Health Department	ASL TTY ESP

Family Place, The	ASL TTY ESP
Foremost Family Health Centers	ASL ESP
Genesis Women's Shelter	ASL TTY ESP
Grayson County Crisis Center	ASL ESP
HELP Center for LGBT Health and Wellness	ASL
Health Services of North Texas	RW ASL TTY ESP
Homeward Bound	ASL TTY ESP
Hunt County Shared Ministries	ASL TTY ESP
John Peter Smith Hospital	RW TTY ESP
LifePath Systems Behavioral Health Clinics	ASL ESP
Los Barrios Unidos Community Clinic	ASL TTY ESP
Martin Luther King Jr. Community Center	ASL ESP
Methodist Richardson Medical Center	ASL TTY ESP
Metrocare Services	ASL TTY ESP
Mission East Dallas	ASL ESP
Parkland Health & Hospital System	RW ASL TTY ESP
Planned Parenthood of Greater Texas	ASL TTY ESP
Prism Health North Texas	RW ASL TTY ESP
Recovery Council	ASL TTY ESP
Texas Health and Human Services Commission	ASL TTY ESP
UT Southwestern Medical Center	ASL TTY ESP
Veterans Affairs North Texas Health Care System	ASL TTY ESP
Visiting Nurse Association of Texas (VNA)	ASL TTY ESP
Workforce Solutions Greater Dallas	ASL TTY ESP

Text teletypewriter services (TTY)

AIDS Outreach Center	ASL TTY ESP
AIDS Services of Dallas	RW TTY ESP
Brighter Tomorrows	ASL TTY ESP
Callie Clinic -- Your Health Clinic	RW ASL TTY ESP
Children's Health / Children's Medical Center Dallas	ASL TTY ESP
Collins Family Planning Clinic	TTY ESP
Community Dental Care	ASL TTY ESP
Deaf Action Center	TTY
Denton County Friends of the Family	TTY ESP
Denton County Health Department	ASL TTY ESP
Family Place, The	ASL TTY ESP
Genesis Women's Shelter	ASL TTY ESP
Health Services of North Texas	RW ASL TTY ESP
Homeward Bound	ASL TTY ESP
Hunt County Shared Ministries	ASL TTY ESP
Legal Aid of Northwest Texas, Inc.	ESP TTY
Legal Hospice of Texas	RW TTY ESP
Los Barrios Unidos Community Clinic	ASL TTY ESP
Methodist Richardson Medical Center	ASL TTY ESP
Metrocare Services	ASL TTY ESP
Parkland Health & Hospital System	RW ASL TTY ESP
Planned Parenthood of Greater Texas	ASL TTY ESP
Prism Health North Texas	RW ASL TTY ESP
Recovery Council	ASL TTY ESP
Samaritan House	TTY
Texas Health and Human Services Commission	ASL TTY ESP
UT Southwestern Medical Center	ASL TTY ESP
Veterans Affairs North Texas Health Care System	ASL TTY ESP
Visiting Nurse Association of Texas (VNA)	ASL TTY ESP
VITAS Innovative Hospice Care	TTY ESP
Workforce Solutions Greater Dallas	ASL TTY ESP

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Parkland connected individuals should contact case management for referrals and support at 214-590-5647.

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Agencies

A Sister's Gift Women's Center

ESP

Phone: 214-421-4274; Fax: 214-501-0984;

Virtual Service Center Text : 214-699-1353

Outreach Line: 214-421-4274; Email: outreachteam@asistersgift.org

Website: www.asistersgift.org; Email: giftforwomendallas@gmail.com

Address: No public address - call for location information

Providing crisis intervention, navigational counseling, group support, and social services to support females living with HIV/AIDS and their families. Offering referral support and care packages for men and women.

Abby's Promise Medical Transport

Phone: 800-474-1388; Fax: 800-474-1388

Website: www.apmedtransport.com; Email: info@APmedtransport.com

Address: 17250 Dallas Pkwy, Dallas, TX 75248

Provides safe, reliable, ambulatory car, and wheelchair van services. Abby's Promise Medical Transport is a privately-owned healthcare venture with an operating philosophy rooted in compassion, sympathy, and a principled approach to doing right by our patients each time. From chemotherapy sessions to physical therapy appointments, Abby's Promise Medical Transport is a reliable lifestyle choice.

Abounding Prosperity, Inc.

ESP

Phone: 214-421-4800; Fax: 214-421-4804

Website: www.aboundingprosperity.org; Email: info@aboundingprosperity.org

Address: 1705 Martin Luther King Jr Blvd, Suite C, Dallas, TX 75215

Insurance Accepted: Both Public and Private

The mission of Abounding Prosperity Inc. is to provide services to address health, social and economic disparities among African-American men and their families with a particular interest in African-American Gay, Bi and Transgender (Male to Female) individuals.

Abounding Prosperity, Inc. provides free HIV/STI screenings, treatment, and counseling services. HIV medical care services, PrEP/nPEP therapy, and PrEP education. Referrals for substance abuse counseling, temporary transitional housing, and HIV prevention education including: Many Men Many Voices (3MV), and "d-Up"!

Testing and Counseling

1705 Martin Luther King Jr Blvd Suite C., Dallas TX 75215

Phone: 214-421-4800; Fax: 214-421-4804

Website: www.aboundingprosperity.org; Email: info@aboundingprosperity.org

Summary of Program: HIV/STI screenings including Hep C, syphilis, gonorrhea, chlamydia, and counseling services. PrEP education, client level and group level interventions.

HOPE Health and Wellness Center

1619 Martin Luther King Jr. Blvd., Dallas, TX 75215

Phone: 469-778-0017; Fax: 469-778-0019

Summary of Program: PrEP/nPEP therapy, HIV medical care services. STI screenings and treatment, case management.

Acceptance Home Health

Phone: 214-257-8585; Fax: 214-303-9986

Website: www.acceptancehh.com; Email: contact@acceptancehh.com

Address: 4848 Lemmon Ave, Suite 360, Dallas, Texas 75219

We specialize in care and daily living assistance to an array of individuals. We understand that not one care plan fits all. Daily services can include anything from meal preparation, hygiene, cleaning, and supervision. Companionship is key to a trusted relationship with our caregivers. We not only strive to help you with everyday tasks but want to develop a caring relationship with you. We provide one-on-one attention and care that cannot compare in other settings. Services include IV infusion therapy, post-surgical assistance, physical disability support, and care for dementia patients. Service in the Dallas Metroplex.

Access and Information Network (AIN)

RW TTY ESP

Phone: 214-943-4444; Fax: 469-329-0717

Website: www.aindallas.org; Email: info@AINDallas.org

Address: 2600 North Stemmons Fwy., Suite 151, Dallas, TX, 75207

AIN works to prevent the spread of HIV and serves persons living with HIV/AIDS through health education, linkage to care, and prevention programs. Visit website or call ahead for more details.

Manos Unidas™

Manos Unidas is an initiative of Access and Information Network, Inc. which specifically services the Hispanic community. This program provides outreach; advocacy; Spanish language assistance; HIV prevention education; HIV testing; health education; linkage to health care and/or support services; casework in Dallas and through mobile capacity in surrounding counties. Targets at-risk individuals and people living with HIV who need to access care, reduce HIV infection and/or address other health issues. Manos Unidas helps stop the spread of HIV in the Spanish-speaking population and improve the health of Hispanics living in the US.

Afiya Center, The

Phone: 972-629-9266; Fax: 972-685-5573

Website: www.theafiyacenter.org; Email: info@theafiyacenter.org

Address: 501 Wynnewood Village Shopping Center, Suite 213, Dallas, Texas 75224

The Afiya Center (TAC) serves Black women and girls by transforming their relationship with their sexual and reproductive health through addressing the consequences of reproduction oppression. TAC is unique in that it is the only Reproductive Justice organization in North Texas founded and directed by Black women. Visit website or call ahead for more details.

Agape Clinic

ESP

Phone: 972-707-7782; Fax: 972-707-7781

Website: www.theagapeclinic.org

Address: 4104 Junius Street, Dallas, TX 75246

Insurance Accepted: Both Public and Private

From humble beginnings over 37 years ago, the Agape Clinic provides quality

healthcare services unconditionally to underserved people. The Agape Clinic has 13 medical exam rooms, 7 dental suites and counseling space.

Medical patients by appointment only Monday - Saturday 8 am - 3 pm.

Dental is open Monday - Friday 8:30 am - 5 pm and has limited space for walk-ins and emergency appointments. Please arrive early if you do not have an appointment. Call for more information.

AIDS Healthcare Foundation

RW ESP

Phone: 972-383-1060; Fax: 817-831-1753; Toll Free: 888-243-7227

Website: www.hivcare.org; Email: info@hivcare.org

Insurance Accepted: Both Public and Private

For over 30 years, AIDS Healthcare Foundation (AHF) has been committed to providing cutting-edge medicine and advocacy to our patients, regardless of ability to pay. AHF offers individual prevention counseling, HIV/STD/Hepatitis prevention education, and primary care to people living with HIV for diabetes, high blood pressure, urgent care, and gynecological care. Connect to our information resources, medication assistance program, partner notification, transportation, and volunteer services. We offer confidential HIV and STD testing along with clinical treatment. Ask about Hepatitis vaccination (A or B), post-exposure prophylaxis (PEP), pre-exposure prophylaxis (PrEP). PEP and PrEP are offered to our existing patients in a zero-discordant relationship. Visit website or call ahead for more details.

AHF Medical City North Dallas Location

7777 Forest Lane, Suite B-122, Dallas, TX 75230

Phone: 972-383-1060; Fax: 972-383-1061; Toll free: 888-243-7227

Corinne Ponsford 469-261-1178; Email: Corinne.ponsford@aidshhealth.org

Website: www.aidshhealth.org

AHF Oak Lawn Out of the Closet Thrift Store

3920 Cedar Springs Road, Dallas, TX 75219

Phone: 214-599-2173

Contact: Bryant Gajdos, RPh, Email: Bryant.Gajdos@aidshhealth.org

AHF Fort Worth Location

400 N. Beach Street, Suite 104, Ft. Worth, TX 76111

Phone: 817-831-1750; Fax: 817-831-1753; Toll free: 888-243-7227

Contact: Jennings Stone; Email: Jennings.stone@aidshhealth.org

AHF Fort Worth Pharmacy

400 N. Beach Street, Suite 102, Ft. Worth, TX 76111

Phone: 817-831-1814

Contact: Anna Galvan, RPh; Email: Anna.Galvan@aidshhealth.org

AHF Dallas Market Center Location

2600 North Stemmons Freeway Suite 141B, Dallas TX 75207 US

Phone: 469-828-5959

AIDS Outreach Center

ASL TTY ESP

Phone: 817-335-1994; Fax: 817-916-4661; TTY: 817-335-1994

Website: www.aoc.org; Email: info@aoc.org

Address: Main Office 400 North Beach Street, Suite 100, Fort Worth, Texas 76111

Insurance Accepted: Both Public and Private

AOC provides a continuum of services for people living with HIV in Tarrant, Erath, Hood, Johnson, Palo Pinto, Parker, Somerville and Wise counties. Services include case management, mental health counseling, support groups health insurance assistance, dental services, outpatient substance abuse treatment, food bank, medical nutrition therapy, transportation and housing assistance. AOC also provides HIV and STI testing and risk reduction counseling. Visit website or call ahead for more details.

AOC provides HIV and STI testing for the community.

AOC also offers free PrEP!

Please call 817-479-1200 for more information.

Tests Available

- HIV Test: No Charge
- Syphilis Test: No Charge
- Chlamydia/Gonorrhea Urine Test: \$30

AOC Trans Wellness Program - Because being you is what it's all about. The AOC Trans Wellness Program provides hormone therapy and counseling services to the adult transgender community.

Transgender Hormone Therapy Clinic:

- The clinic operates on a part-time basis.
- Clinic hours by appointment only on Mondays from 9-11 a.m.
- Information hotline hours are from 8:30 a.m. until 3:30 p.m., Monday through Thursday, closed Friday. You may reach our coordinator by phone or text during these hours at 817-454-0063.

AOC Transgender Behavioral Health Services

817-916-5226

AOC Pre-Exposure Prophylaxis

Talk with a PrEP Navigator by calling 817-992-6374 or 817-479-1200.

AIDS Services of Dallas

RW TTY ESP

Phone: 214-941-0523; Fax: 214-941-8144;

Toll Free: 800-710-7554; TTY: 800-710-7554

Website: www.aidsdallas.org; Email: info@aidsdallas.org

Address: 400 S. Zang Blvd., Suite 210, L.B. 60, Dallas, TX 75208

The mission of ASD is to create and strengthen healthy communities through the delivery of quality, affordable, service-enriched housing for individuals and families living with HIV/AIDS.

ASD's mission includes advocacy, education, and the development of affordable housing options and community development opportunities, both for its residents living with or impacted by HIV/AIDS, and for economically disadvantaged people.

AIDS Services of Dallas operates four special care facilities for Permanent Supportive Housing including medical case management, case management home care, food services and medical transportation.

AIDS Walk South Dallas, Inc.

Phone: 469-213-0073; Fax: 866-388-0757

Website: www.aidswalksouthdallas.com; Email: info@aidswalksouthdallas.com

Address: 701 Commerce Street, Suite 718, Dallas, TX 75202

Founded in 2009, as a local 5k walk in a marginalized low income area in Dallas with a high concentration of people living with or affected by HIV. AIDS Walk South Dallas addresses the specific issues and needs of people living with HIV/AIDS with a focus on linkage to care and retention, medication access and adherence, viral suppression and address the social determinants of health.

All Community Outreach

ESP

Phone: 972-727-9131; Fax: 972-727-1995

Website: www.acocares.org

Address: 801 E. Main Street, Allen, TX 75002

All Community Outreach (ACO) has been serving its neighbors and friends facing financial crisis in Allen and the surrounding communities in Collin County, Texas since 1985. ACO provides free comprehensive human services to help families avoid hunger and homelessness and gain financial security. ACO offers Income Support including food, clothing, utility and housing assistance, medical visits and prescriptions assistance; and Education and Employment Services including GED classes, college assistance, financial coaching, and career counseling. Visit website or call ahead for more details.

ACO Care Center

301 W. Boyd Drive, Allen, TX 75013

Email: Allentc@acocares.org

ACO Processing Center - Donation Drop Off

2 Butler Drive, Allen, TX 75002

ACO Resale Shop

801 E. Main Street, Allen, TX 75002

Phone: 972-727-4751

ACO Boutique at Watters Creek Shopping Center

945 Garden Park Drive, Allen, TX 75013

Phone: 972-332-8611

Annie's Place at Parkland

2131 Butler Street, Dallas, TX 75235

Phone: (214) 266-8064; Fax:(214) 266-8083

Website: www.mommiesinneed.org/anniesplace

Email: anniesplace@mommiesinneed.org

Mommies In Need is a nonprofit organization that supports families by providing safe, loving childcare from expert staff so family members can get the medical care they need. Annie's Place offers a childcare center for families receiving services at Parkland Hospital. Also, one-on-one connection with a "virtual nanny" for families experiencing a health crisis and play therapy which helps children express themselves and process their concerns.

Aspire

Phone: 214-824-2000

Website: www.aspiretolearn.org; Email: information@aspiretolearn.org

Address: 1451 John West Road, Dallas, TX 75228

Classes throughout the DFW area in GED preparation, English as a second language (ESL), and adult literacy. At Aspire, we believe learning turns obstacles into opportunities. Every day, we walk alongside our students as they make the brave decision to change their lives. From learning English or earning a GED, to balancing a family bank account or preparing for careers, our students face challenges with confidence. Because when you are ready to learn, there's no obstacle you can't overcome. Visit website or call ahead for more details.

Casa Linda United Methodist Church

1800 Barnes Bridge Road, Dallas, TX 75228

Site Contact: Gabriela Davila

Email: gabrieladavila@aspiretolearn.org

Phone: 214-826-6501 ext. 307

Owenwood Farm and Neighborhood Space

1451 John West Road, Dallas, TX 75228

Site Contact: Brandy Mendoza

Email: brandymendoza@aspiretolearn.org

Phone: 214-826-6501 ext. 107

Assistance Center of Collin County

ESP

Phone: 972-422-1850; Fax: 972-422-1855

Website: www.assistancecenter.org

Address: 900 18th Street

Plano, TX 75074

Insurance Accepted: Call ahead for details

The Assistance Center provides short term financial assistance to Collin County families under the threat of eviction or utility disconnection. The stability of the home allows the family the peace of mind to engage in strategies to address the crises that created the threat. Through a case management/coaching approach, the Assistance Center walks alongside the family until economic stability is attained. Visit website for more details.

Austin Street Center

Phone: 214-428-4242; Fax: 214-428-8158

Website: www.austinstreet.org

Address: 2929 Hickory Street, Dallas, TX 75226-2123

Insurance Accepted: Call ahead for details

Founded in 1983, Austin Street Center is an emergency shelter that serves men ages 45 and older and women ages 18 and older. Each person who finds shelter with us is provided a safe place to sleep, showers, clothing and meals. Once their basic needs are met, they can begin working on other aspects of their lives that will help them transition out of homelessness. Visit website for more details.

Bridge, The

ESP

Phone: 214-671-2067; Intake: 214-670-1507

Website: www.bridgehrc.org; Email: info@bridgehrc.org

Address: 1818 Corsicana Street, Dallas, TX 75201

Insurance Accepted: Both Public and Private

The Bridge is a Homeless Recovery Center for individuals without a home in Dallas County. Our doors are open twenty-four hours per day, seven days a week, and is the only shelter in Dallas providing day shelter services to all adults experiencing homelessness.

- On-site night emergency shelter;
- **Extensive services:** includes a barbershop/salon, computer lab, educational and recreational activities, a kennel, laundry, library, mail services, meals, personal hygiene, and storage;
- **Care management services:** health/behavioral health care coordination, jail diversion/reentry services, income seeker services, and housing seeker services
- **Health/behavioral health care services:** screenings, mental health, chemical dependency, and recovery services
- **Employment/Income services:** provides access to income for people recovering from homelessness
- **Housing seeker services:** affordable housing, supportive housing, and transitional housing alternatives

Brighter Tomorrows

ASL TTY ESP

Phone: 972-254-4003; Fax: 972-254-8086; TTY: 972-254-4003

Website: www.brightertomorrow.net; Email: info@brightertomorrow.net

Address: 928 Bluebird Drive, Irving, TX 75061

The Mission of Brighter Tomorrows is to empower victims of domestic violence and sexual assault by providing emergency safe shelter and support services, and to reduce violence in our community. Brighter Tomorrows is a nonprofit 501c3 agency. Visit website or call ahead for more details.

Brighter Tomorrow's 24-Hour Crisis Hotline 972-262-8383

Victims of domestic violence and/or sexual assault, their family, and friends may receive crisis intervention services, counseling, shelter, information and referrals for a variety of social services 24 hours-a-day, 7 days-a-week, 365 days-a-year. Trained staff and volunteers are available to provide safe solutions during a crisis.

Emergency Safe Shelter

Brighter Tomorrows staffs two emergency safe shelters in Grand Prairie and Irving at undisclosed locations. Both locations are gated and equipped with security cameras. Our emergency safe shelters can house up to a total of 72 residents (women, children, and men). Clients and their children receive meals, clothing, crisis counseling, advocacy and safety planning assistance.

Sexual Assault Services

No appointment is necessary for walk-in, face-to-face crisis intervention and advocacy during regular business hours. For Counseling Services contact our Resource and Counseling Center at 972-263-0506 or email Brandy@brightertomorrow.net. Accompaniment to hospitals, law enforcement offices, prosecutors' offices and courts is available. Brighter Tomorrows participates

in a SART (Sexual Assault Response Team) in collaboration with DARCC (Dallas Area Rape Crisis Center).

Transitional Housing Program

The purpose of the program is to provide a safe apartment for clients. While in the program, clients receive life skills training, counseling (as required) and may be eligible for additional training resources. Upon employment, the client is encouraged to establish a savings account that will help them achieve independence upon graduation.

Program stay is up to 24 months. During that time clients rent and utilities are paid by the agency.

Brighter Tomorrows Thrift Store of Grand Prairie

Address: 401 W. Marshall Drive, Grand Prairie, TX 75051

Phone: 214-235-0291

Brighter Tomorrows Thrift Store of DeSoto

Address: 230 E. Beltline Road, DeSoto, TX 75115

Phone: 972-887-3706

Bryan's House

RW ESP

Phone: 214-559-3946; Fax: 214-559-2827

Website: www.bryanshouse.org; Email: admin@bryanshouse.org

Address: 3610 Pipestone Road, Dallas, TX 75212

Integrates on-site nursing with high-quality education, therapy and developmental care geared to each child's needs. Bryan's House currently serves those families living with the following medical challenges: Asthma, Diabetes, HIV/AIDS, Neurological diseases and disorders, Developmental delays and disorders, Those with catheters and feeding tubes, Multiple Sclerosis (MS), Heart Disease, and Cancer post-treatment after chemotherapy. Visit website or call ahead for more details.

Callie Clinic -- Your Health Clinic

RW ASL TTY ESP

Phone: 903-891-1972; Fax: 903-892-6093; TTY: 903-891-1972

Website: www.callieclinic.org; Email: kelly.fretwell@callieclinic.org

Address: 1521 Baker Road, Sherman, TX 75090

Insurance Accepted: Both Public and Private

Serving as the sole provider of specialized HIV services in far North Texas, Callie Clinic serves Cooke, Fannin, and Grayson counties. Callie Clinic provides comprehensive health care and essential social services to underserved, uninsured or underinsured persons either living with HIV/AIDS or those considered high risk for obtaining sexually transmitted infections (STIs).

Services include: Outpatient Medical Care, AIDS Pharmaceutical Assistance, Oral Health, Mental Health, Medical Case Management, Non-Medical Case Management, Insurance Assistance, Medical Transportation, HOPWA (Housing Assistance), a Food Voucher Program and HIV Prevention, Education, Counseling, Outreach, Testing and Treatment of STIs, a Tuberculosis Testing Program, a Vaccinations Program, Primary Care, Family Planning and a PrEP Program and trained/certified staff to assist uninsured.

CAN Community Health

RW ESP

Phone: 817-693-1000; ; Toll Free: 844-922-2777

Website: www.cancommunityhealth.org/arlington

Address: 616 Matlock Centre Circle, Arlington, TX 76015

Insurance Accepted: Call ahead for details

CAN practices comprehensive care involving the expertise of many different healthcare professionals to manage the multiple physical and emotional health problems of a patient. CAN believes in treating the whole patient and providing services specific to the needs of the patient.

Dedicated to the treatment, care and continual wellness of people living with HIV, hepatitis C, STDs and other diseases. Our clinics offer medical, dental, psychological and lifestyle counseling to all patients, regardless of their financial situation, insurance status, or ability to pay. We provide HIV specialty care by board-certified Infectious Disease trained physicians. Visit website or call ahead for more details.

Cancer Support Community North Texas

ESP

Phone: 214-345-8230; Fax: 214-345-8248

Website: www.cancersupporttexas.org

Address: 8196 Walnut Hill Lane, LL10, Dallas, TX 75231

The Mission of Cancer Support Community North Texas is to ensure that all people impacted by cancer are empowered by knowledge, strengthened by action, and sustained by community. Visit website or call ahead for more details.

Cancer Support Community offers the following services free of charge: Educational presentations, Support and networking groups, Workshops, Fun social events, Children's support program – Noogieland, and Bereavement support for adults and children.

At our three comfortable clubhouses, you will find a community where people with cancer and their families and friends are learning to live with cancer, and hopefully beyond it. The community is their lifeline to strength, hope, support and guidance. The effects are often life-changing.

Dallas County Location

Texas Health Dallas, Cancer Center
8196 Walnut Hill Lane, Dallas, Texas 75231
Phone: 214-345-8230

Collin County Location

Texas Health Presbyterian Hospital
6300 W. Parker Road, MOB 2, Suite 129A, Plano, TX 75093
Phone: 972-981-7020

Tarrant County Location

Texas Health Harris Methodist Hospital Alliance
10840 Texas Health Trl., Suite 120, Fort Worth, TX 76244
Phone: 682-212-5400

Center for Health Empowerment

Phone: 972-432-7783

Website: <https://www.checlinic.org>

Address: 2949 Martin Luther King Blvd., Dallas, Texas 75231 or
2500 W Pleasant Run Rd, Suite #220, Lancaster, TX 75146

CHE Center for Health Empowerment offers educational services and FDA approved medical treatments. The CHE wellness clinic provides PrEP and PEP medications, STI screenings, prevention, treatment and continuing care. TeleCHE is our online telehealth service that allows you to conveniently attend your appointments from the comfort of any quiet, safe space.

Child Care Group

ESP

Phone: 214-630-5949; Fax: 214-688-4436

Website: www.childcaregroup.org; Email: info@ccgroup.org

Address: 1420 W. Mockingbird Lane, Suite 300, Dallas, TX 75247

The Child Care Group teaches children and parents, trains early childhood professionals and assists families. We believe ALL children, regardless of background or circumstance, deserve a quality early education and a solid foundation to help them succeed in school and life. Multiple locations. Call for more information.

Mesquite Home-Based Office

Address: 8035 E RL Thornton Fwy., #605, Dallas, TX 75228

Phone: 469-857-3150

Plano Home-Based Office

Address: 720 E Park Blvd., Plano, TX 75074

Phone: 972-578-8100

Children's Health / Children's Medical Ctr. **ASL TTY ESP**

Phone: 214-456-6549; Fax: 214-456-5702 ; TTY: 214-456-6549

Website: www.childrens.com

Address: ARMS Clinic at Children's Health/Bright Building
1935 Medical District Drive, Dallas, TX 75235

Insurance Accepted: Both Public and Private

Children's Medical Center Dallas provides healthcare for children and adolescent living with or exposed to HIV. We support youth of all gender expressions and identities, and provide evidence-based, gender-affirming care in a supportive and safe environment.

The ARMS Clinic is a program of clinical care that provides HIV testing and comprehensive health care for HIV-exposed children from birth to 18 months of age, and for children birth to 18 years living with HIV. A multidisciplinary team of specialists provides state-of-the-art care for this rapidly changing disease. A spectrum of support services for children and families is coordinated with community agencies with appropriate consent and confidentiality. The ARMS Clinic at Children's Medical Center Dallas is a family-centered, child-friendly, culturally-sensitive, accessible program. Appointments/Information: 214-456-6500

City of Dallas Office of Community Care

ESP

Website: <https://dallascityhall.com/departments/community-care/Pages/default.aspx>

Address: No public address - call for location information

The City of Dallas Office of Community Care provides social and supportive services designed to create equity for seniors, children, and other people (including those living with HIV) in financial need to improve their quality and standard of living.

Fresh Start Housing (HOPWA)

Provides two housing programs by referral only for the most vulnerable - includes long-term rental assistance for eligible people living with HIV in Dallas County who are homeless or at risk of homelessness. Rental assistance available for non-violent ex-offenders on parole in the City of Dallas who are living with HIV. New clients are accepted when funding allows. Contact 214-670-7323 for information.

Emergency Assistance (HOPWA)

Provides short-term rent, mortgage, and utility assistance for eligible persons residing primarily in Dallas County who are living with HIV. Contact Martin Luther King, Jr. Community Center at 214-670-8416 or West Dallas Multipurpose Center at 214-670-6530 for information.

Provides housing placement assistance by referral only - includes assistance with application, deposit, first month's rent, and utility deposit for eligible persons living with HIV who are being placed in new housing. Contact West Dallas Multipurpose Center at 214-670-6530 for information.

Women, Infants, and Children (WIC)

WIC is a health and nutrition education program to improve nutritional intake of infants, children, and pregnant, postpartum and breastfeeding women who are at risk for nutrition-related illnesses. WIC provides supplemental foods (milk, cheese, whole grain products, fruits, vegetables, juice, eggs, baby food and formula) for women, infants, and children up to age 5. WIC promotes and supports breastfeeding through their peer counselor and lactation consultant programs. WIC also provides referrals to other health care resources. Contact 214-670-7200 for information. See website for WIC clinic locations.

Early Childhood and Out of School Time Services - Child Care Assistance

Assists the "working poor" or full-time students with the cost of child care for a maximum of one year. This program handles child care subsidies for income eligible parent(s). In addition, child care information, referrals, and workshops for parents/providers are offered. Contact 214-670-8838 for information.

Senior Services

Provides information and referrals for at-risk seniors needing resources for elder abuse, housing, health and dental care, utility assistance, transportation and other social services. Contact 214-670-5227 for information.

CitySquare Resource Center

ESP

Phone: 214-823-8710; Fax: 469-458-2293

Website: www.citysquare.org

Address: 1610 South Malcolm X Blvd., Dallas, Texas 75226

CitySquare offers a comprehensive array of social services that address four key areas related to the persistence of poverty: hunger, health, housing, and hope.

Please note that our service hours are subject to change and consider calling ahead to confirm service hours.

CitySquare Food Pantry

Address: 1610 S Malcolm X Blvd., Dallas, Texas 75226; Phone: 469-904-7036

Our food pantry is open Tuesday - Friday from 9:00am to 1:00pm. We operate in a first come, first served model with no pre-registration required. We are open to all zip codes in the DFW area and individuals can shop once every two weeks.

Our Neighbor Support Services (NSS) operates Mondays 9:00am - noon and Tuesday - Friday from 9:00am to noon and 1:00pm to 4:00pm.

Collin County Health Care Services

Phone: 972-548-5526; Fax: 972-547-1826

Website: www.collincountytx.gov/healthcare_services/Pages/std_hiv.aspx

Address: 825 N. McDonald Street, Suite 130, McKinney, TX 75069

Insurance Accepted: Both Public and Private

Collin County residents accepted only. STD/HIV clinic, TB clinic, immunizations, primary care services, and WIC. HPV, Hepatitis A & B vaccinations are also available for an additional fee through our Immunizations Clinic. Please call ahead for details.

For specific pricing and/or information, contact:

STD/HIV clinic at 972-548-4748 or 972-548-5526

Immunizations Clinic at 972-547-4744

Collins Family Planning Clinic

TTY ESP

Phone: 817-922-8182; Fax: 866-638-4872; TTY: 817-922-8182

Website: www.collinsfamilyplanningclinic.org

Address: 2900 SE Loop 820, Fort Worth, Texas 76140 (I-20 and Campus Drive @ 820 Business Park) or 1115 E Pioneer Parkway #130, Arlington TX 76010

Individual prevention counseling, HIV/STD/Hepatitis prevention education, anonymous HIV testing, confidential HIV testing, STD testing, STD clinical treatment, nurse on-site, family planning. Spanish speaking staff. Visit website or call ahead for more details.

Community Council of Greater Dallas

ESP

Phone: 972-855-8084; Fax: 214-871-7442

Website: www.ccgd.org; Email: impact@ccadvantage.org

Address: 1341 W. Mockingbird Lane, Suite 1000W, Dallas, TX 75247

Community Council of Greater Dallas connections start with a call to 2-1-1 for information on community resources. Adults and children get help applying for health insurance (Health Insurance Marketplace; CHIP/Children's Medicaid). Young people gain enrichment opportunities through the Community Youth Development program. Visit website or call ahead for more details.

Agency on Aging

Telephone: 214-871-5065 or 800-252-9240

E-mail: ccgdmultisource@ccgd.org

Website: www.ccgd.org

Older adults 60+ and their caregivers benefit from the services of the Dallas Area

Agency on Aging, including in-home, supportive services, and Chronic Disease Self-Management classes.

MY RIDE Dallas

Telephone: 972-855-8084; Fax: 214-871-7442

E-mail: myridedallas@ccgd.org

Website: www.myridedallas.org

Tell MY RIDE where you are and where you want to go and MY RIDE will let you know about the most appropriate, cost-effective transportation services for any trip in Dallas County. MY RIDE will help you apply for each transportation service for which you qualify.

Community Dental Care

ASL TTY ESP

Phone: 214-736-0493; Fax: 214-515-5516;

Toll Free: 844-898-6684; TTY: 214-736-0493; Appointments: 214-736-0584

Website: www.communitydentalcare.org;

Email: PatientAdvocate@communitydentalcare.org

Address: 3910 Gaston Ave, Suite 175, Dallas, TX 75246

Dental care available at Community Dental Care for people living with HIV for preventive, restorative, and limited specialty services.

Community Dental Care at Vickery Meadows

Address: 8224 Park Lane Avenue, Suite 125, Dallas, TX 75231

Phone: 214-987-1131

Community Dental Care at East Dallas

Address: 3910 Gaston Avenue, Suite 175, Dallas, TX 75246

Phone: 214-257-1082

Community Healthcare of Texas

ASL

Phone: 214-920-8450; Fax: 214-920-8496; Toll Free: 800-275-9393

Website: www.chot.org

Address: 6100 Western Place, Suite 105, Fort Worth , TX 76107

Community Hospice of Texas provides terminally ill patients and their families with physical, psychosocial, and spiritual support. Hospice services are fully covered through the Veterans Affairs benefits, Medicare, Medicaid and private insurance. Multiple locations. Call for more information.

Community Healthcare of Texas – Fort Worth (Corporate Office)

6100 Western Place, Suite 105, Fort Worth , TX 76107

Phone: 817-870-2795; Toll Free: 800-226-0373; Fax: 817-989-3220

Community Healthcare of Texas – Dallas

Address: 1341 W. Mockingbird Lane, Suite 210E, Dallas, Texas 75247

Phone: 214-920-8450; Toll Free: 800-275-9393; Fax: 214-920-8496

Cook Children’s Infectious Disease Clinic

ESP

Phone: 682-885-1485; Fax: 817-338-1841

Website: <https://locations.cookchildrens.org/tx/fort-worth/1500-cooper-street-infect-ftw-dodson>

Address: Call for locations

Insurance Accepted: Both Public and Private

Cook Children's is one of the largest freestanding pediatric health care systems in the country. Our complete network of care includes a medical center, pediatric surgery centers, specialty clinics, pediatrician offices, urgent care centers and an emergency department. We also have a retail pharmacy and home health locations across the state of Texas.

Cook Children's Infectious Diseases team offers care for children and teens with diseases caused by bacteria, parasites, fungi or viruses. Our team provides a broad range of services including diagnosis, inpatient and outpatient consultations, immune deficiency evaluations and treatment of recurring infections. Visit website or call ahead for more details.

Dallas County Health & Human Services

RW TTY ESP

Phone: 214-819-2000

Website: www.dallascounty.org/departments/dchhs/

Address: Call for locations

Insurance Accepted: Both Public and Private

HIV Testing and Counseling

Phone: 214-819-1980; Fax: 214-819-1981

Confidential testing by appointment or walk-in. Cost is \$15 or sliding scale. Rapid test available for \$20 with results given in less than one hour.

Sexual Health Clinic

Phone: 214-819-1819; Fax: 214-819-6057

Offers testing for most sexually transmitted diseases and referrals for PrEP. Call for additional information.

Tuberculosis Clinic

Phone: 214-819-2071; Fax: 214-819-2805

Clinic visits are by appointment only. Call for an appointment. The TB clinic offers low-cost TB skin testing (\$30) and comprehensive TB testing and evaluation (\$80). Also offers the QuantiFERON Gold blood test (\$50).

Housing Program-HOPWA

Phone: 214-819-1849; Fax: 214-819-6023

The Housing Opportunities for Persons With AIDS (HOPWA) Program is the only Federal program dedicated to the housing needs of people living with HIV/AIDS. HOPWA provides short-term emergency rental assistance and long-term housing assistance for people living with HIV.

Welfare Division

Phone: 214-819-1800 or 214-819-1801

Dallas County Health and Human Services/Welfare Division provides financial assistance to those individuals and families that have physical and/or mental disability preventing them from being employed on a temporary basis and have no other available resources. Assistance includes shelter, utilities, food and some transportation.

Dallas County Veterans Service Office

Phone: 972-692-4939; Fax: 214-819-2880

Website: www.dallascounty.org/departments/veteran-services/

Address: 2377 N. Stemmons Fwy, Ste. 631, Dallas TX 76207

Tracy Little - Veteran Service Officer

The mission of the Dallas County Veterans Service Office is to assist eligible veterans and/or their survivors in obtaining benefits from the Department of Veterans Affairs (VA) and the State of Texas. Our primary focus is veterans assistance. This assistance is directed toward ensuring that all Texas veterans receive every benefit to which they are entitled. This goal is accomplished by providing information regarding eligibility requirements on the various programs and in assisting with the completion of required forms and other correspondence necessary to file a claim or an appeal with the VA. Other services include providing outreach to clients who are shut in, homeless, or incarcerated and giving VA benefits presentations to nursing homes, assisted living facilities and to other agencies/organizations throughout Dallas County.

Dallas LIFE Homeless Recovery Center

Phone: 214-421-1380; Fax: 214-426-5114

Website: www.dallaslife.org; Email: info@DallasLife.org

Address: 1100 Cadiz Street, Dallas, TX 75215-1064

Insurance Accepted: Call ahead for details

Dallas LIFE provides emergency shelter and a recovery program for men, women, families, veterans, senior citizens and disabled individuals. Dallas Life also provides food, shelter, clothing, dental and medical clinic to all persons in need regardless of race, color, creed, sex or age. Visit website for more details.

Deaf Action Center

Phone: 214-521-0407; Fax: 214-521-3658; TTY: 214-521-0407

Videophone: 214-377-1898

Website: www.dactexas.org; Email: info.assist@dactexas.org

Address: 3110 Cedar Plaza Lane, Dallas, TX 75235

TTY

Providing those who are deaf and hard of hearing the means to ensure advancement through education, economic security and good health. To support anyone at any age to reach their full potential. To eliminate barriers that are imposed on people who are Deaf and hard of hearing.

Visit website or call ahead for more details.

Denton Community Food Center

Phone: 940-382-0807; Fax: 940-497-6049

Website: www.dentoncfc.org; Email: info@dentoncfc.org

Address: 306 N. Loop 288, Suite 400, Denton, TX 76209

Denton Community Food Center provides food on a temporary and request basis for families who are in emergency situations. Denton County residents may request food every 2 weeks. Bring an official ID (driver's license, Social Security, school picture ID) for everyone in your household. Visit website or call ahead for more details.

Denton County Friends of the Family

TTY ESP

Phone: 940-387-5131; Fax: 940-383-1816; TTY: 940-387-5131

Website: www.dcfof.org

Address: 4845 S. I-35 East, Suite 200, Corinth, TX 76210

Denton County Friends of the Family offers emergency shelter for survivors of relationship violence and sexual assault. Persons seeking shelter may call the crisis line 24 hours a day, 7 days a week, at 800-572-4031 or 940-382-7273. Or text 940-382-7273. In the event a caller is not eligible for our shelter, referrals to other local resources will be provided. 24-hour crisis line, protective residential shelter, individual and group counseling for adults, children, and adolescents, outreach advocacy, legal advocacy, and accompaniment. Visit website or call ahead for more details.

Upscale Resale / Donation Drop-Off Center

Upscale Resale is more than just a thrift store. Proceeds from community shoppers benefit our agency's extensive and comprehensive services.

Address: 920 Dallas Drive, Denton, TX 76201

Phone: 940-387-1750

Denton County Health Department

ASL TTY ESP

Phone: 940-349-2900; Fax: 940-349-2905; TTY: 940-349-2900

Website: www.dentoncounty.gov; Email: info@dentoncounty.gov

Address: 535 S. Loop 288, Denton, TX 76205

Insurance Accepted: Both Public and Private

Denton County Public Health (DCPH) offers confidential gonorrhea, chlamydia, syphilis, and HIV screening in the Denton and Lewisville clinics. Sexually transmitted disease (STD) screening is available to anyone. There is an office visit fee of \$30, and treatment, if positive, is no cost. DCPH offers HIV/STD testing, STD clinic, TB clinic, blood pressure screening, diabetes screening, immunizations, dental services, primary health clinic for diagnosis and treatment of minor illness and injury, child health clinic, prenatal services, WIC.

Eligibility for some services must be determined prior to service. Visit website or call ahead for more details.

Denton Office

Address: 535 S. Loop 288, Denton, TX 76205

Phone: 940-349-2900; Fax 940-349-2905

Lewisville Office

Address: 190 N. Valley Pkwy., Suite 203, Lewisville, TX 75067

Phone: 972-434-4700; Fax 972-434-4701

Easter Seals North Texas Dallas

Phone: 888-617-7171; Fax: 972-394-6266

Website: www.easterseals.com/northtexas

Address: 1424 Hemphill Street, Fort Worth, TX 76104

Easterseals North Texas has provided services for individuals with disabilities and their families since 1939. Easterseals North Texas helps individuals every year become more independent. Outpatient rehabilitation therapists, job coaches, and other professionals make profound differences every day in the way people live, learn,

work, and play. Visit website or call ahead for more details.

Easterseals North Texas North Dallas Center

Address: 4443 North Josey Lane, Carrollton, TX 75010
Phone: 972-394-8900; Fax: 972-394-6266

Easterseals North Texas South Dallas Center

Address: 1666 N. Hampton Road, Suite 112, DeSoto, TX 75115
Phone: 972-939-3966; Fax: 214-372-3304

Easterseals North Texas Fort Worth Center

Address: 1424 Hemphill, Fort Worth, TX 76104
Phone: 817-332-7171; Fax: 817-665-0878

Envision Dallas

Phone: 214-821-2375; Fax: 214-824-4612
Website: www.envisionus.com/Envision-Dallas/Programs
Email: info@envisionus.com
Address: 4306 Capital Avenue, Dallas, TX 75204

To improve the quality of life and provide inspiration and opportunity for people who are blind or visually impaired through employment, outreach, rehabilitation, education and research. Visit website or call ahead for more details.

Envision Dallas is a leader in the North Texas nonprofit community, offering meaningful employment opportunities and resources to more than 150,000 individuals with visual impairments living in the following 11 counties: Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Hunt, Kaufman, Navarro, and Rockwall.

Family Gateway Center

Phone: 214-823-4500; Fax: 214-884-3110
Website: www.familygateway.org/

We provide stability and life-changing supportive services to children and families affected by homelessness. At Family Gateway, we believe that all children and their families have the right to a safe place to live and that families are stronger together as they face challenges. Interventions we provide include assessment and diversion, emergency shelter, supportive housing (through DHA vouchers, permanent supportive housing, and rapid rehousing), case management, and an education program. Visit website or call ahead for more details.

Annette G. Strauss Family Gateway Center

Address: 711 S. Street Paul Street, Dallas, TX 75201

Simmons Family Gateway Resource Center

Address: 1421 W. Mockingbird Lane, Dallas, TX 75247

Family Place, The

Phone: 214-559-2170; Fax: 214-443-7797; TTY: 214-559-2170
Website: www.familyplace.org; Email: info@familyplace.org
Address: No public address -- call for location information

ASL TTY ESP

The Family Place provides family violence services to adult victims and their children and perpetrators of family violence. If you are in need of emergency shelter, call our 24-hour Crisis Hotline: 214-941-1991

Outreach counseling for victims and their children at The Family Place:

Central and Southern Dallas: 214-443-7701

Metrocrest: 972-243-1661

Oak Cliff: 214-948-5175

Spanish: 214-443-7704

Additionally, The Family Place provides:

Outreach counseling for survivors of incest 214-443-7701

Counseling for abusers 214-692-8295

Supervised visitation and exchange at FLP Family Center 214-956-0100

All services are free except supervised visitation/exchange and counseling for abusive partners. All services provided in English and Spanish. Evening and Saturday groups are available at most locations. Visit website or call ahead for more details.

The Family Place Resale Shop

11722 Marsh Lane, Suite 354, Dallas, TX 75229

(Southeast corner of the Park Forest Shopping Center)

Phone: 214-358-0381

Foremost Family Health Centers

ASL ESP

Phone: 469-862-5355; Fax: 214-426-6813

Website: www.foremostfhc.org; Email: info@mlkfamilyclinic.org

Address: 2922 B Martin Luther King, Jr. Blvd, Dallas, TX 75215

Insurance Accepted: Both Public and Private

Foremost Family Health Centers is Federally Qualified Health Center (FQHC) that improves the health status of its patients by offering exemplary patient-centered medical, dental, and behavioral health care that is accessible and affordable.

Martin Luther King, Jr. Family Clinic (part of Foremost Family Health Centers)

Address: 2922 B Martin Luther King, Jr. Blvd, Dallas, TX 75215

Foremost Family Health Centers

Address: 3515 Shepherd Lane, Balch Springs, TX 75180

Genesis Women's Shelter

ASL TTY ESP

Phone: 214-389-7700; Fax: 214-559-2361; TTY: 214-389-7700

Website: www.genesisshelter.org

Address: No public address -- call for location information

Genesis Women's Shelter & Support is a full service domestic violence agency serving women and children impacted by intimate partner violence. Both residential and non-residential services (shelter, transitional housing, counseling, advocacy, case management, legal) are offered free of charge.

Grayson County Crisis Center

ASL ESP

Phone: 903-893-3909

Website: www.graysoncrisiscenter.org; Email: info@graysoncrisiscenter.org

Address: 4200 N. Travis Street, Sherman, TX 75092

At the Crisis Center, we are dedicated to providing a safe haven, crisis intervention and comprehensive support services to victims of family violence and sexual assault. We are further dedicated to breaking the cycle of family and sexual violence through community education while assisting victims in their transition to a more stable and self-sufficient life. Visit website or call ahead for more details.

Group, The

Phone: 214-455-7316; Fax: 866-388-0757

Website: N/A; Email: themsmgroup@yahoo.com

Address: No public address -- call for location information

To enhance the quality of life for all African-American MSM's (men who have sex with men) living with HIV, by providing a safe and confidential space offering support, empowerment, and education. Focus on health education/risk reduction, STD prevention education, peer education, educational materials, and peer-driven support groups.

HELP Center for LGBT Health and Wellness

ASL

Phone: 817-332-7722; Fax: 817-900-8675

Website: www.helpcentertx.org; Email: info@helpfw.org

Address: 1919 8th Avenue, Fort Worth, TX 76110

Health Education Learning Project (HELP) is a non-profit organization predominately serving gay and bisexual men living, working and playing in Tarrant County. With a concentration on HIV prevention, HELP provides rapid HIV testing, rapid syphilis testing, Condom Distribution and HIV prevention programming.

HELP operates HIV community mobilization programming to expand the scope and reach of HIV prevention services in Tarrant County. In addition, we have a syphilis and gonorrhea prevention education program to expand the knowledge of the importance of extra genital screening for practitioners and at-risk clients. Visit website or call ahead for more details.

HELP Arlington Clinic

Address: 200 East Division Street, Arlington, Texas 76011

Phone: 817-200-6500

HELP Fort Worth Clinic

Address: 1919 8th Avenue, Fort Worth, Texas 76110

Phone: 817-332-7722

Fax: 817-900-8675

Health Services of North Texas

RW ASL TTY ESP

Phone: 940-381-1501; Fax: 940-387-2520 or 940-591-7830

Toll Free: 800-974-2437; TTY: 940-381-1501

Website: www.healthservicesntx.org; Email: info@healthntx.org

Address: 4304 Mesa Dr., Denton, TX 76207-3426

Insurance Accepted: Both Public and Private

Health Services of North Texas provides medical and support services to persons living with HIV/AIDS, especially in the counties of Denton, Collin, Hunt, Rockwall, and Kaufman. Services include Confidential HIV testing (free), STD testing, hepatitis testing, TB testing, risk reduction counseling, counseling (other), prevention case management, health education/risk reduction, HIV prevention education, STD prevention education, hepatitis prevention education, educational materials, HIV clinical services, STD clinical services, physician on-site, nurse on-site, hepatitis vaccines, case management for HIV, food pantry/nutrition assistance, HOPWA, legal assistance, medication program/assistance, transportation, insurance assistance program. Spanish speaking staff. Visit website or call ahead for more details.

Health Services of North Texas

4304 Mesa Dr., Denton, TX 76207; 940-381-1501

Health Service of North Texas

4310 Mesa Drive, Denton, Texas 76207; 940-381-1501

HSNT at Denton South Center

3537 S I-35 E, Ste 210, Denton, TX 76210; 940-381-1501

HSNT at Serve Denton Center

306 N Loop 288, Ste 200, Denton, TX 76209; 940-381-1501

HSNT at Collin County Center

2540 K Ave, Ste 500, Plano, TX 75074; 972-424-1480

Wylie Children's Medical Clinic

303 S Hwy 78, Ste 106, Wylie, TX 75098; 972-801-9689

Homeward Bound

ASL TTY ESP

Phone: 214-941-3500; Fax: 214-941-3517; TTY: 214-941-3500

Website: www.homewardboundinc.org

Address: 5300 University Hills Blvd., Dallas, TX 75241

Insurance Accepted: Both Public and Private

An inpatient residential program funded by DSHS serving men and women with dual diagnosis (substance abuse issues and mental disorders) living with HIV.

Provides medical and substance abuse treatment, case management, mental health counseling, nutritional services, individual and group counseling, AA/NA support groups, MAT services when applicable and an alum group for program graduates. Residents voluntarily commit to a 60-day treatment program to promote new life skills and effective ways to manage HIV and their dual diagnosis issues. The program employs a nurse, a physician, licensed counselors, direct service technicians, 24-hour trained staff, and access to medical facilities. Also medical detoxification, intensive residential and outpatient programming for all clients.

HOPE Health Clinic

Phone: 469-778-0017; Fax: 469-778-0019

Website: <https://www.hopehealthcenter.net>; Email: info@hopehealthcenter.net

Address: 1705 Martin Luther King Jr. Drive, Suite C, Dallas, Texas 75215

Insurance Accepted: Call ahead for details

The Helping Our People Equally (HOPE) Health Center is focused on providing quality, confidential, professional testing and treatment for sexually transmitted diseases, access to PrEP, nPEP as well as linkage to care and treatment for HIV.

Hope's Door New Beginning Center

Phone: 972-422-2911; Fax: 972-276-1344

Website: www.hdnbc.org; Email: info@hdnbc.org

Address: 860 F Avenue, Suite 100, Plano, TX 75074

Hope's Door New Beginning Center offers free group and individual counseling services for men and women who are affected by domestic abuse or family violence. All counseling services are provided by Licensed Professional Counselors, Licensed Social Workers, LPC-Interns, LMFT-Associates, and Master Level Interns.

In addition to one-on-one counseling for individuals, group counseling sessions are available to all of our clients. Individual sessions are offered by appointment and group sessions are offered weekly. By working with the expert therapists at our Outreach Centers in Plano and Garland, individuals come to understand the impact of abuse and develop new coping skills that allow them to function better and live self-sufficiently. Contact for more information.

Hope's Door Resale Store

Address: 2129 W. Parker Road Suite 300, Plano, Texas 75023

Phone: 972-769-0610

Your donation of new or gently used items help fund prevention and intervention services in your community. Your items may directly benefit one of our clients as they come to shop in our store. Through our Voucher Program, clients use vouchers to get what they need at the Resale Store for no charge. Remaining items are sold to the public.

Hope's Door New Beginning Shelter

Two strictly confidential facilities host women and children for up to 90 days that Our emergency shelters offer temporary housing to survivors and their children that are fleeing life-threatening situations.

24-Hour Crisis Hotline

Phone: 972-276-0057

Hunt County Shared Ministries

ASL TTY ESP

Phone: 903-455-0545; Fax: 903-455-0546; TTY: 903-455-0545

Website: www.hcsmfish.org; Email: info@hcsmfish.org

Address: 2805 King Street, Greenville, TX 75403-0124

Helps meet basic emergency needs of families residing within Hunt County. Services include: food, support to assist in payment of electric, gas, water and sewer bills, rent or mortgage, assist with access to medical treatment either by payment of office visits, lab work, x-rays, prescription assistance, dental office visits and treatment, and access to obtain eye exams, glasses and other medical treatment. Visit website or call ahead for more details.

Islamic Association of North Texas

Phone: 972-231-5698; Fax: 469-726-2348

Website: www.iant.com

Address: 840 Abrams Rd, Richardson, TX 75081

Insurance Accepted: Call ahead for details

The Islamic Association of North Texas (IANT) offers a medical clinic, youth programs, continuing education, a fully accredited K-12 school, funeral services, financial aid, and more. Visit website for more details.

IANT Medical Clinic

Charity clinic run by volunteer physicians and other community volunteers. Typically, the clinic provides care to 12-15 patients per clinic session. Patients are seen by appointment, call 972-231-5698 ext. 106

Jewish Family Service

ESP

Phone: 972-437-9950; Fax: 972-437-1988

Website: www.jfsdallas.org

Address: 5402 Arapaho Road, Dallas, TX 75248

Jewish Family Service provides a clinical, therapeutic service to address the following through individual, family, marriage or group counseling: personal emotional crises such as depression, anxiety, mood disorders, and/or serious personal difficulties including conflicts in interpersonal relationships such as marriage or peer friendships. Jewish Family Service of Greater Dallas is a nonsectarian mental health and social services agency that impacts over 13,000 lives a year. For 70 years, JFS has welcomed anyone through our doors regardless of race, ethnicity, religion, or the ability to pay. Visit website or call ahead for more details.

People Living Active Now (PLAN)

Address: 1121 Rockingham Dr., Richardson TX 75080

Phone: 972-379-9904; Email: 1121rock@planntx.org

PLAN provides comprehensive support toward a meaningful life for individuals with mental illness and their families.

The Resale Shop – Richardson

Address: 2120 East Beltline Road, Richardson, TX 75081

Phone: 214-710-1362; Fax: 972-437-1988; Email: resale@JFSdallas.org

The Resale Shop is operated by Jewish Family Service of Greater Dallas* and provides unrestricted financial support to JFS's programs and services which are available to anyone in need. The Resale Shop sells a variety of gently used items for men, women, children and families.

Food Pantry

Address: 5402 Arapaho Road, Dallas, TX 75248; Phone: 972-437-9950 x 267

JFS' Food Pantry provides food for qualified families and individuals in the following North Dallas and Carrollton zip codes: 75209, 75220, 75225, 75229, 75230, 75231, 75234, 75238, 75240, 75243, 75244, 75248, 75252, 75254, 75287, 75001, 75006, 75007, 75010, 75011.

John Peter Smith Hospital

RW TTY ESP

Phone: 817-702-3701; Fax: 817-702-6924

Appointments/Information: 817-702-1100

Website: www.JPShealthNET.org; Email: wecare@jpshealth.org

Address: 1350 S. Main S Suite 1600, Fort Worth, TX 76104

Insurance Accepted: Both Public and Private

The John Peter Smith Hospital, Healing Wings - Infectious Disease Clinic provides both HIV and Primary Care to the HIV/AIDS population in Tarrant County and surrounding rural counties. We serve, insured, non-insured and under insured. JPS also offers free HIV testing and Pre-Exposure Prophylaxis (PrEP).

Legacy Counseling Center

RW ESP

Phone: 214-520-6308; Fax: 214-521-9172

Website: www.legacycounseling.org; Email: info@legacycounseling.org

Address: 4054 McKinney Avenue, Suite 102, Dallas, TX 75204-2058

Insurance Accepted: Both Public and Private

Legacy Counseling Center provides Mental Health Counseling, Substance Abuse Treatment, special housing for people in critical stages of illness (Legacy Founders Cottage), Housing Information and one on one housing counseling (Homebaseforhousing.org), a homeless apartment program and the Grace Project for women living with HIV (LegacyGraceProject.org).

Counseling for individual, couple and group mental health counseling, substance abuse treatment and after care, and various therapy/support groups including general HIV/AIDS therapy, Spanish speaking only, and substance abuse. Therapists can be provided off site to serve emergency and long-term counseling clients. Emergency walk-in visits are available Mon-Thur, 9 am – 4 pm and Fri, 9 am – noon. Please call ahead if possible.

Legacy Founders Cottage

Address: 828 South Tyler Street, Dallas, TX 75208-6251

24 Hour Line: 214-941-7373; Fax: 214-941-9393

Contact: Tracy Woodburry, Program Director; Email: Tracy@legacycounseling.org

Website: www.legacycounseling.org

Licensed special care housing facility providing 24-hour care, comfort and services to critically ill people living with AIDS. Services include 24-hour caregiving, meals, housekeeping, companionship, counseling and emotional support, case management, and medical support. Ideal for patients who cannot care for themselves at home.

Homebase for Housing

Address: 4054 McKinney Avenue, Suite 102, Dallas, TX 75204-2050

Phone: 214-520-6308 ext. 340; Fax: 214-279-6747

Website: www.homebaseforhousing.org

Legacy's Housing Resource Center, is Homebase for Housing. This is a service for people living with HIV who are homeless, or at risk of being homeless. We process a housing intake and determine what housing options are available to the consumer. We also have a website that offers a searchable database with housing, short-term rental and utility assistance services and emergency shelter information.

Master Leasing Housing Program

Address: 4054 McKinney Avenue, Suite 102, Dallas, TX 75204-2050

Phone: 214-520-6308 ext. 339; Fax: 214-279-6747

Our master leasing program is for "literally homeless" individuals who are also living with HIV. We sublease one and two bedroom apartments, fully furnished with utilities included at a subsidized rate to the client. Applications Tuesdays from 8 am – 3pm.

Legacy Grace Project

Ratonia@Legacycounseling.org 214-520-6308 ext.384 Ask for Dr. Ratonia Runnels

Website: www.legacygraceproject.org

Offers women living with HIV counseling services, education, social opportunities and hosts the nation's largest conference annually for women living with HIV.

Legal Aid of Northwest Texas, Inc.

ESP TTY

Phone: 214-748-1234; Fax: 214-748-1159

Toll Free: 888-529-5277; TTY: 214-748-0640

Website: www.lanwt.org; Email: technology@lanwt.org

Address: 600 East Weatherford Street, Fort Worth, TX 76102

Legal Aid of NorthWest Texas works to advance and protect the rights of millions of low-income people in North and West Texas by providing free civil legal help through representation and advocacy that meets our mission of ensuring equal access to justice.

Legal Aid of NorthWest Texas serve low-income residents in 114 counties in North and West Texas with offices located in Abilene, Amarillo, Brownwood, Dallas, Denton, Fort Worth, Lubbock, McKinney, Midland, Odessa, Plainview, San Angelo, Waxahachie, Weatherford, and Wichita Falls. Visit website or call ahead for more details.

Community Lawyering Center

Address: 511 North Akard, Dallas, TX 75201

Phone: 214-855-7892 or 469-351-0024; Fax: 214-234-9799

Community Lawyering Center

Address: 4716 Elsie Faye Heggins Street, Dallas, TX 75210

Phone: 469-351-0024 or 469-351-0024; Fax: 214-234-9799

Denton

Address: 2220 San Jacinto Blvd., Suite 205, Denton, TX 76205

Phone: 800-955-1407 or 940-383-1406; Fax: 940-382-7797

Fort Worth

Address: 600 E. Weatherford Street, Fort Worth, TX 76102

Phone: 800-955-3959 or 817-336-3943; Fax: 817-877-0804

McKinney

Address: 901 N. McDonald Street, Suite 702, McKinney, TX 75069

Phone: 800-906-3045 or 972-542-9405; Fax: 972-548-2410

Legal Hospice of Texas

RW TTY ESP

Phone: 214-521-6622; Fax: 214-521-3310

Website: www.legalhospice.org; Email: info@legalhospice.org

Address: 1825 Market Center Blvd., Suite 550, Dallas, TX 75207

Provides timely and compassionate legal services to low income persons diagnosed with terminal illnesses or living with HIV. Provides free legal counsel and representation in the areas of estate planning, insurance, employment, credit, public benefits, and housing. LHT maintains a network of attorneys who accept referrals of non-qualifying cases, frequently at a reduced fee. Eligibility for our services is determined by a qualifying diagnosis, residence in our service areas, and limited income.

Documentation required includes a current photo identification, proof of residency, proof of income or a signed statement of zero income, and a physician's letter of diagnosis verifying HIV, a terminal condition or end stage of a chronic disease. Legal services are limited to civil issues directly related to the qualifying health diagnosis. No criminal cases. (Legal advice is not provided by email.)

LifePath Systems Behavioral Health Clinics

ASL ESP

Phone: 972-562-0190; Fax: 972-562-3647

Website: www.lifepathsystems.org

Address: 1515 Heritage Drive, Suite 105, McKinney, TX 75069

Insurance Accepted: Both Public and Private

LifePath Systems is the local behavioral health authority for Collin County, serving adults and children with psychiatric and or substance abuse conditions. We provide mental health and substance abuse screenings and enrollments for all indigent individuals living in Collin County. We also provide services to those with Medicaid, Medicare, CHIP, and other types of insurance and private pay.

Plano Outpatient Clinic - Behavioral Health Services

Address: 7308 Alma Dr., Plano, TX 75025

Phone: 972-422-5939

McKinney Outpatient Clinic - Behavioral Health Services

Address: 1515 Heritage Drive, McKinney, TX 75069

Phone: 972-562-9647

LifePath Systems Intellectual and Developmental Disabilities Services

Address: 7300 Alma Drive, Plano, TX 75025

Phone: 972-727-9133; Fax: 214-785-2833

Early Childhood Intervention of LifePath Systems

Address: 105 N. Cedar Street, Allen, Tx. 75002

Phone: 972-562-0331; Fax: 972-727-9953

Early Childhood Intervention of LifePath Systems

Address: 1515 Heritage Drive, McKinney, TX 75069

Phone: 972-562-0331; Toll Free: 1-877-789-8889; Fax: 972-359-1119

Early Childhood Intervention of LifePath Systems

Address: 1149 Ridge Road, Rockwall, TX 75087

Phone: 972-562-0331; Fax: 972-722-7076

Los Barrios Unidos Community Clinic

ASL TTY ESP

Phone: 214-571-6132; Fax: 214-651-9514; TTY: 214-571-6132

WIC Appointment: 214-761-0956

Website: www.losbarriosunidos.org

Address: 809 Singleton Blvd., Dallas, TX 75212

Insurance Accepted: Both Public and Private

With locations in West Dallas, South Oak Cliff and Grand Prairie, Los Barrios Unidos Community Clinic provides comprehensive primary care and support services for all ages. Services include family medicine, adult care, pediatrics, obstetrics, behavioral healthcare, laboratory testing, diet and nutrition counseling, an onsite pharmacy,

and dental care for children. Medicaid, CHIP, Medicare and private insurance are accepted, and insurance enrollment assistance is provided. Sliding fee scale discounts are available for uninsured patients.

LBU West Dallas

Address: 809 Singleton Blvd., Dallas, Texas 75212

LBU Oak Cliff

Address: 4732 W. Illinois Avenue, Dallas, Texas 75211

LBU Pediatrics

Address: 3111 Sylvan Avenue, Dallas, Texas 75212

Martin Luther King Jr. Community Center

ASL ESP

Address: 2922 MLK Jr. Blvd., Dallas, TX 75215

Phone: 214-670-8367 or 214-670-8416; Fax: 214-670-8501

Website: www.dallasmkcenter.com

Make an online appointment : <https://appointments.dallascityhall.com>

Visit website or call ahead for more details.

The Martin Luther King, Jr. Community Center is a part of the City of Dallas under the Office of Community Care, located in the historic district of Fair Park in South Dallas. The 10.5-acre campus is home to five free-standing buildings that provide a variety of services to Dallas citizens in a comprehensive multi-service community center. Rental or Utilities Assistance through the City of Dallas Office of Community Care, Social Services program including Housing Opportunities for Persons with AIDS (HOPWA).

West Dallas Multipurpose Center

Phone: 214-670-6530

Martin Luther King, Jr. Family Clinic, part of Foremost Family Health Centers.

Phone: 469-862-5355

Methodist Health Center - Oak Lawn

Phone: 214-947-3437; Fax: 214-947-8580

Website: https://www.methodisthealthsystem.org/locations/methodist-health-center-oak-lawn/?utm_source=local-listing&utm_medium=organic&utm_campaign=website-link

Address: 3500 Maple Avenue, Suite 108, Dallas, Texas 75219

The primary care team is committed to helping you feel your best and live well. Our team consists of a board-certified physicians and a certified physician assistant who work together to provide care for our patients.

Our staff specializes in Internal Medicine with specialization in treating the LGBTQ+ community in HIV prevention, treatment, as well as managing our patients' general healthcare needs and coordinating medical with specialists if needed.

Our providers manage, diagnose and treat a variety of medical needs and conditions, including, but not limited to: HIV Preventions, PrEP, Wellness visits/ Physicals, Health screenings, Immunizations, Heart disease, Hypertension, Diabetes, Obesity, Asthma, Chronic lung disease.

Methodist Richardson Medical Center

ASL TTY ESP

Methodist Campus for Continuing Care

Phone: 469-204-6920; Fax: 469-204-6926; TTY: 469-204-6920

Website: www.methodisthealthsystem.org/medical-services/behavioral-health-addiction-recovery/

Address: 401 W Campbell Road , Richardson, TX 75080

We have mental health and substance abuse services for ages 18+. We offer inpatient crisis stabilization and detoxification, as well as outpatient services for ongoing support, education, and development of coping skills. Within a compassionate, highly structured, goal-oriented setting, we specialize in short-term crisis stabilization of acute mental health disorders.

Metrocare Services

ASL TTY ESP

Phone: 214-743-1200; Fax: 214-630-3469

Toll Free: 877-283-2121; TTY: 214-743-1200

Website: www.metrocareservices.org; Email: metrocare@metrocareservices.org

Address: 1345 River Bend Drive, Suite 200, Dallas, TX 75247

Insurance Accepted: Both Public and Private

Metrocare Services is North Texas' leading nonprofit dedicated to helping people with mental illness, intellectual and developmental disabilities, and severe emotional problems live healthier lives. We provide a comprehensive array of individually-tailored services to more than 50,000 individuals each year, of all ages, through programs across Dallas County. Metrocare Services is the safety-net for Dallas County's families who have nowhere else to go to treat a family member's mental health needs. Visit website or call ahead for more details.

Our mental health centers offer the following services and more for both adults and children:

- Pharmacy Services
- Psychiatric Evaluations
- Medication Monitoring
- Rehabilitation Services
- Behavioral Treatment Services
- Supportive Counseling & Insight Therapy
- Home & Community-Based Services
- Homeless & Housing Services
- Hospital Transition Services (Liaison)

Homeless Services at The Stew Pot

Address: 408 Park Avenue, Dallas, TX 75201

Phone: 214-670-1143

Metrocare Adult Center at Samuell — Center & Pharmacy

Address: 4645 Samuell Blvd., Dallas, TX 75228

Phone: 214-275-7393; Email: SamuellAdult@metrocareservices.org

Metrocare at Grand Prairie — Center & Pharmacy

Address: 1020 S. Carrier Pkwy., Grand Prairie, TX 75051

Phone: 214-330-2488; Email: GrandPrairieLiaison@metrocareservices.org

Metrocare at Lancaster-Kiest — Center & Pharmacy

Address: 3330 S. Lancaster Road, Dallas, TX 75216

Phone: 214-371-6639; Email: LancasterKiestLiason@metrocareservices.org

Metrocare Adult Center at Westmoreland — Center & Pharmacy

Address: 1350 N. Westmoreland, Dallas, TX 75211

Phone: 214-330-0036; Email: WestmorelandLiason@metrocareservices.org

Metrocare at Skillman — Center & Pharmacy

Address: 9708 Skillman Street, Dallas, TX 75243

Phone: 214-221-5433; Email: SkillmanLiason@metrocareservices.org

Metrocrest Social Services Centers

ESP

Phone: 972-446-2100; Fax: 214-594-2171

Website: www.metrocrestservices.org; Email: info@metrocrestservices.org

Address: 13801 Hutton Drive, Suite 150, Farmers Branch, TX 75234

Metrocrest Services is to provide programs for individuals, families and seniors that lead to self-sufficiency and foster independence. Metrocrest Services works with people in Carrollton, Farmers Branch, Addison, Coppell, and Zip Code 75287 in Denton County. We assist with food, financial, clothing, job help, senior programs, and referrals. Visit website or call ahead for more details.

Metrocrest Social Services Centers

13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234

Phone: 972-446-2100; Fax: 214-594-2171

Email: info@metrocrestservices.org; www.metrocrestservices.org

Metrocrest Thrift Store

Address: 2661 Midway Road, Suite 207, Carrollton, TX 75006

Phone: 972-418-1900

Mission East Dallas

ASL ESP

Phone: 972-682-8917; Fax: 972-682-0798

Website: www.missioneastdallas.org; Email: after.hours@missioneastdallas.org

Address: 4550 Gus Thomasson Road, Mesquite, TX 75150

Insurance Accepted: Both Public and Private

Mission East Dallas is a Family Medical and Dental Health Center offering primary medical and dental services for all ages. We accept Medicaid, Medicare and many private insurance plans. Low-income patients may qualify for a discount.

Mission Oak Cliff

ESP

Phone: 214-942-6407; Fax: 214-942-8608

Website: www.missionoakcliff.org; Email: moc@cliff temple.org

Address: 111 S. Beckley Avenue, Dallas, TX 75203

Mission Oak Cliff is the community ministry hub of Cliff Temple Baptist Church, operating under the church's 501(c)(3). The weekday drop-in center provides emergency food, clothing, counseling & advocacy services, and educational opportunities to families in the North Oak Cliff area of Dallas.

My Health My Resources of Tarrant County

ESP

Phone: 817-569-3400

Website: www.mhmrtarrant.org

Address: 3840 Hulen Street, Suite 603, Fort Worth, TX 76107

Insurance Accepted: Call ahead for details

My Health My Resources (MHMR) has been a provider of quality mental health and intellectual and developmental disability services in Tarrant County since its inception in 1969. It is the second-largest community center in Texas, offering services in the following areas: Mental health; Intellectual & developmental disabilities; Substance use; Early childhood intervention; Criminal justice system support; Homelessness; and Veterans. Visit website for more details.

My Possibilities

Phone: 469-241-9100

Website: www.mypossibilities.org; Email: frontdesk@mptx.org

Address: 3601 Mapleshade Lane, Plano, TX 75075

My Possibilities concentrates on disability hiring and strategic talent management. Visit website or call ahead for more details.

My Second Chance

Phone: 214-374-1104

Website: www.mysecondchanceinc.org

Address: 1657 S Corinth Street Road, Dallas, TX 75203

Insurance Accepted: Call ahead for details

My Second Chance provides supportive services to women in crisis with issues related to incarceration, substance use, HIV, homelessness, displacement or family violence. My Second Chance works with women to assist them in achieving their goals by providing them with the resources they need either by offering it on-site or referring them to the appropriate agency. Through our work, we have recognized that women identify housing and employment as the two factors of most concern to them as they set out to begin the reintegration process. MSC has created a range of supportive services to address women's needs. These core services are Outreach, Information and Referrals, Recovery Coaching, Advocacy, Job Readiness Training, Personal Development Workshops, Individualized Computer Training, HIV Education and Prevention, and Recovery Support Groups.

The Sisters of Support (SOS) recovery program at MSC provides women with an integrated, ground-breaking gender-specific system of support that bridges the treatment of alcoholism and addictive behaviors with the reconnecting of self, family, workplace, and community. Workshop, coaching and case management programs available.

North Dallas Shared Ministries

ESP

Phone: 214-358-8700

Website: www.ndsm.org; Email: admin@ndsm.org

Address: 2875 Merrell Road, Dallas, TX 75229

Insurance Accepted: Call ahead for details

A cooperative effort of 52 congregations that combine resources to efficiently deliver

effective and appropriate assistance: emergency assistance, help in accessing health and community programs, wellness programs, financial independence programs, guide to emergency assistance. Everyone seeking assistance must apply in person and provide a photo ID and proof of address. Visit website for more details.

Emergency assistance: food pantry, financial aid, clothing, senior food program, school uniforms and supplies, rent/utility advances, furniture, birth certificates and IDs, transportation. Wellness programs: eye exam and eyeglass program, medical clinics. Financial independence programs: job counseling, English-as-a second language classes, tax preparation assistance program.

Parkland Health & Hospital System **RW ASL TTY ESP**

Phone: 214-266-1732; Fax: 214-266-1719; TTY: 214-590-8948

Website: www.parklandhospital.com/ACCESS

Address: 5200 Harry Hines Blvd., Dallas TX 75235

Insurance Accepted: Both Public and Private

Parkland Health & Hospital System (Parkland) has four HIV clinic locations that each perform medical and non-medical case management services and new patient intakes. On a referral basis, HIV clinic clients have access to more than 100 specialty and subspecialty clinics at Parkland.

HIV medical care services are available on a “sliding fee scale” basis, but no one is refused medical services based on an inability to pay. Fees and co-pays for all sites are determined by a client’s financial screening in accordance with state, federal and local laws. Parkland accepts Medicaid, Medicare and private insurance. Parkland strives to ensure high-quality patient-centered care for our LGBT patients.

Visit website or call ahead for more details.

ACCESS Clinic at Parkland’s Moody Outpatient Center

Address: 5151 Maple Avenue, Suite 2A Dallas, TX 75235-7711

Phone: 214-590-5632; Fax: 214-590-2832; TTY: 214-590-8948

Clinic Hours: Mon-Fri, 8am – 5pm; 3rd Thur, 8am – 11:30am

Case Management Hours: Mon-Fri, 7am - 7pm; 3rd Thursday 8am - 11:30am

Located at the corner of Maple Avenue and Medical District Dr., the ACCESS Clinic offers medical services to people living with HIV. The Comprehensive Care and Engagement Support Services (ACCESS) clinic is within the Moody Outpatient Center adjacent to Parkland Hospital. Located on the other side of the DART rail station. On-site services include pharmacy, case management, nutritional counseling and transportation. Behavioral health services are available through referral.

Parkland HIV Clinic at Bluit Flowers

Adult HIV Clinic and Youth HIV Clinic (co-located)

Address: 303 E. Overton Road, Dallas, TX 75216-5946

Phone: 214-266-4267; Fax: 214-266-4363

Clinic Hours: Mon-Fri, 8am – 4:30pm; 3rd Thur, 8am – 11:30 am

Case Management Hours: Mon-Fri, 7:30am - 5pm; 3rd Thursday 8am - 11:30am

Adult HIV Clinic - provides HIV primary care and support services to patients. Youth HIV Clinic – provides HIV primary care and support services for people aged 13-24 living with HIV.

Parkland HIV Clinic at Southeast Dallas Health Center

Address: 9202 Elam Road #350, Dallas, TX 75217-4151

Phone: 214-266-1732; Fax: 214-266-1719

Clinic Hours: Mon-Fri, 8am – 4:30pm; 3rd Thur, 8 – 11:30am

Case Management Hours: Mon-Fri, 7:30am - 5pm; 3rd Thursday 8am - 11:30am

The Adult HIV Clinic provides HIV primary care and support services to patients.

Parkland Women's Specialty HIV Clinic at Southeast Dallas Health Center

Address: 9202 Elam Road, Dallas, TX 75217-4151

Phone: 214-266-1870; Fax: 214-266-1890

Clinic Hours: Mon-Fri, 8am – 4:30pm; 3rd Thur, 8am – 11:30 am

Case Management Hours: Mon-Fri, 7:30am - 5pm; 3rd Thursday 8am - 11:30am

Parkland HIV Women's Specialty Center provides HIV primary care and support services to women living with HIV. Comprehensive HIV primary care services including pap smears and clinical STD screenings and reproductive counseling.

Parkland Prevention and Testing Office

HIV Testing Information: 214-590-5748

Free, walk-in HIV Testing is available at all Parkland HIV Clinic sites. Call ahead to find the location where testing is available near you. Don't wait. Get Tested.

Phoenix House

ESP

Phone: 214-999-1044; Fax: 214-526-3285

Website: www.phoenixhousetx.org/locations/dallas

Email: contact@phoenixhousetx.org

Address: 2345 Reagan Street, Dallas, TX 75219

Phoenix House Texas provides drug and alcohol prevention education, residential addiction treatment, and outpatient counseling. A 501(c)3 that has been in the state since 1995, Phoenix House Texas has helped thousands of men, women, and youth overcome drug and alcohol addiction, and successfully lead productive and fulfilling lives. Phoenix House Texas programs accept private insurance, Tricare, managed Medicaid, CHIP, self-pay and state funding based on eligibility. Visit website or call ahead for more details.

Outpatient Services

Services include comprehensive assessment, individual, group, and family counseling, psycho-educational therapy groups, case management, life-skills education, drug testing, and recreational activities that teach young people ways to have fun while sober. Patients take part in after-school sessions from one day to five days a week, enjoying ongoing engagement and positive activities with an appropriate support group.

Residential Services

Residential and outpatient drug and alcohol addiction treatment to help teen boys and girls rebuild self-esteem and chart a path toward recovery.

Insurance Accepted: Public

Planned Parenthood of Greater Texas

ASL TTY ESP

Phone: 214-363-2004; Fax: 214-696-2091

Toll Free: 855-314-0799; TTY: 214-363-2004
Website: www.ppgreatertx.org

Multiple Locations; Insurance Accepted: Both Public and Private

Compassionate, expert care available to you at 11 DFW-area Planned Parenthood health centers. Hours, services and phone numbers vary slightly by location. Visit www.ppgreatertx.org for complete listings. All of our health centers offer rapid HIV testing, STD testing/treatment, individual comprehensive risk counseling and services for HIV risk reduction, and other reproductive healthcare services. Online and same-day appointments available. Insurance now accepted. Transgender Clinical Care at the Plano and Denton locations. For nearest location: 800-230-7526

Planned Parenthood North Dallas Shelburne Health Center

Address: 9100 N. Central Expwy #169, Dallas, TX 75231

Phone: 214-368-1485; H24Fax: 214-368-1482

https://www.plannedparenthood.org/health-center/texas/dallas/75231/north-dallas-shelburne-health-center-2521-91620?utm_campaign=north-dallas-shelburne-health-center&utm_medium=organic&utm_source=local-listing

Planned Parenthood Cedar Hill Health Center

Address: 140 W FM 1382, Suite 160, Cedar Hill, TX 75104

Phone: 972-709-0081; Fax: 972-291-5789

https://www.plannedparenthood.org/health-center/texas/cedar-hill/75104/cedar-hill-health-center-2160-91620?utm_campaign=cedar-hill-health-center&utm_medium=organic&utm_source=local-listing

Planned Parenthood Mesquite Health Center

Address: 1220 North Town East Blvd. #240, Mesquite, TX 75150

Phone: 972-613-0915; Fax: 972-613-8585

https://www.plannedparenthood.org/health-center/texas/mesquite/75150/mesquite-health-center-2159-91620?utm_campaign=mesquite-health-center&utm_medium=organic&utm_source=local-listing

Planned Parenthood Addison Health Center

Address: 5290 Beltline Road #134, Addison, TX 75254

Phone: 972-991-1424; Fax: 972-991-1475

https://www.plannedparenthood.org/health-center/texas/addison/75254/addison-health-center-2157-91620?utm_campaign=addison-health-center&utm_medium=organic&utm_source=local-listing

Planned Parenthood Arlington Health Center

Address: 3701 South Cooper Street #235, Arlington, TX 76015

Phone: 817-472-8196; Fax: 817-472-8926

https://www.plannedparenthood.org/health-center/texas/arlington/76015/arlington-health-center-2244-91620?utm_campaign=arlington-health-center&utm_medium=organic&utm_source=local-listing

Planned Parenthood Bedford Health Center

Address: 2824 Central Drive, Bedford, TX 76021

Phone: 817-545-0077; Fax: 817-545-0077

https://www.plannedparenthood.org/health-center/texas/bedford/76021/bedford-health-center-2242-91620?utm_campaign=bedford-health-center&utm_medium=organic&utm_source=local-listing

Pleasant Grove Food Pantry

Phone: 214-505-1928

Website: www.pleasantgrovefoodpantry.org;

Email: pleasantgrovefoodpantry@gmail.com

Address: 1331 Baywood Street, Dallas TX 75217

The mission of the Pleasant Grove Food Pantry is to passionately pursue a hunger-free community in Pleasant Grove and the surrounding areas in zip codes 75217, 75227, or 75253 for eligible individuals. Visit website or call ahead for more details.

Prism Health North Texas

RW ASL TTY ESP

Phone: 214-521-5191; Fax: 214-528-5897

Toll Free: 866-495-3400; TTY: 866-495-3400

Website: www.prismhealthntx.org; Email: resourcespecialist@prismhealthntx.org

Address: 351 W. Jefferson Blvd., Suite 300, Dallas, TX 75208-4531

Insurance Accepted: Both Public and Private

Prism Health North Texas is an approved primary entry point for the Ryan White HIV continuum of care. Prism provides HIV prevention, testing, and treatment using a multidisciplinary approach that includes team members with expertise in infectious diseases, primary care, psychiatry, counseling, nutrition, and case management.

Prism connects clients to a network of community organizations throughout North Texas to facilitate linkage to medical care, dental services, housing, transportation, food, psycho-social counseling, substance abuse treatment, health insurance assistance, disability and financial assistance, government benefits, financial and legal planning, and caregiver support for clients. Many providers and staff are bilingual Spanish, and interpretation services are available.

Prism Health North Texas - Oaklawn Center

Address: 2801 Lemmon Ave., Dallas, Texas 75204

Phone: 469-687-3200

Prism Health North Texas - South Dallas Clinic

Address: 4922 Spring Ave., Dallas, Texas 75210

Phone: 214-421-7848; Fax: 214-421-1119

Prism Health North Texas - Oak Cliff Clinic

Address: 219 Sunset Avenue, Suite 116-A, Dallas, Texas 75208

Phone: 214-807-7370; Fax: 214-807-7381

Recovery Council

ASL TTY ESP

Phone: 817-332-6329; Fax: 214-521-7253

Toll Free: 800-246-4673; TTY: 800-246-4673

Website: www.recoverycouncil.org; Email: info@recoverycouncil.org

Insurance Accepted: Call ahead for details

Dallas: 1349 Empire Central Drive, Suite 800, Dallas, TX 75247

Ft. Worth: 2700 Airport Freeway, Fort Worth, Texas 76111

Denton: 306 North Loop 288, Denton, Texas 76209

The Recovery Council provides services to people facing the unique set of challenges of living with chemical dependency and HIV. The program covers client who reside in Dallas, Denton and Collin Counties. Services include substance abuse assessments, HIV testing and counseling, psycho-educational support groups, intensive case management, risk reduction accountability, transportation support, HIV/STD educational presentations, support for medical, dental, optical and mental health services, and referrals for linkage to other support services.

HIV Early Intervention

Provides services to people facing the unique set of challenges of living with chemical dependency and HIV; offers substance abuse assessments, peer support group, intensive case management, risk reduction accountability and support for transportation, medical, optical and mental health services

HIV Outreach & Prevention

Locates and supports people affected by substance abuse and one of its many potential consequences – HIV infection; outreach workers offer HIV testing, information, referrals, education and risk reduction steps to those living with substance abuse and HIV and those who are at risk for HIV and other sexually transmitted diseases

School-based Prevention/Intervention for At-Risk Youth

Recovery Council focuses on major social and psychological factors contributing to poor academic performance and substance use/abuse; targets thousands of the area's most at-risk students in local schools. A research-based curriculum is taught to 6th – 12th grade students in Dallas County.

Resource Center Dallas

RW ESP

Phone: 214-528-0144; Fax: 214-599-9661; Toll Free: 866-657-2437

Website: www.myresourcecenter.org

Address: 2701 Reagan Street, Dallas TX 75219

Insurance Accepted: Private

Resource Center provides services to the North Texas HIV and LGBT communities by operating the Community Center and the Harold Simmons Foundation Health Campus and the Nelson- Tebedo Clinic. The Center provides a vast array of HIV services to the community, including hot meals, a food pantry, case management, insurance assistance, dental care, HIV testing, prevention education, STD testing and treatment, wellness program, mental health counseling for youth and adults, education and prevention outreach to the Latino and African-American communities, and meeting space for the community.

John Thomas LGBTQ Health

Address: 2701 Reagan Street, Dallas, TX 75219

Health Campus: 214-528-0144

LGBTQ Health: 214-540-4492

Contact: Daniel Sanchez, Nutrition Center Supervisor;

Email: dsanchez@myresourcecenter.org

Primary care services include treatment for chronic conditions, HIV treatment, PrEP access, STI treatment, general care, hypertension, weight loss, diabetes, flu shots and vaccinations and smoking cessation., Provides accepting and affirmative care for the lesbian, gay, bisexual, transgender and queer/questioning (LGBTQ) population in North Texas.

Nelson-Tebedo Clinic

Address: 4012 Cedar Springs Road, Dallas, TX 75219
Phone: 214-528-2336; Fax: 214-528-8436; Toll free: 1-866-657-2437
Contact: J.P. Cano, Clinic Coordinator; Email: jcano@myresourcecenter.org
Website: www.myresourcecenter.org

Nelson-Tebedo Clinic offers anonymous HIV/STI Testing & Prevention, Gender-Affirming Health Program, Medical Case Management for HIV clients, PrEP care access, Lab work and vaccinations.

LGBT Community Center

Address: 5750 Cedar Springs Road, Dallas, TX 75235
Phone: 214-521-5124; Fax: 214-522-4604
Contact: David Rodriguez; Contact Email: drodriguez@myresourcecenter.org
Headquarters, Administrative Staff, Community Center, Behavioral Health Services, Grupo Orgullo Hispano (GOH), THRIVE, Women with Pride, Youth First.

FUSE, United Black Ellument (UBE) and GenderBrave

Address: 2600 Stemmons Fwy., Suite 188, Dallas 75207
Phone: 214-760-9718
MPowerment campus that houses social and HIV prevention programs United Black Ellument, FUSE and GenderBrave for ages 18-35.

Dental Health

Address: 9535 Forest Lane, Suite 230, Dallas, TX 75243
Phone: 214-540-4463
Specialized dental program provides comprehensive oral health care to people living with HIV/AIDS. Services are available free of charge for people living with HIV/AIDS who meet eligibility requirements outlined in Client Intake.

Resource Center - Youth First

Address: 5750 Cedar Springs Road; Dallas, Texas 75235
Phone: 214-521-5124; Fax: 214-522-4604; Toll free: 866-576-0042
Email: youth@myresourcecenter.org; Web: myresourcecenter.org/youth
Confidential HIV testing.

S.A.A.V.E.D., Inc.

Phone: 972-388-4267
Website: www.saaved.org; Email: saaved2@msn.com
Address: No public address -- call for location information

Set Apart Aiming Victoriously to Eliminate Diseases (S.A.A.V.E.D.) is a community based organization that provides education and support services to individuals living with HIV/AIDS and to communities that are mostly impacted by the disease. We offer a support group for women living with HIV/AIDS and through Recovery First C.D.C. we offer special assistance for women living with HIV who are suffering or fleeing from a domestic violence relationship. Our Phenomenal Woman Program provide women with nutrition and mental health support. Visit website or call ahead for more details.

Rapid HIV Testing and Risk Reduction Counseling: Test results in 30 minutes. Call 469-237-5193 to schedule your appointment today!

Samaritan House

TTY

Phone: 817-332-6410; Fax: 817-332-6409; TTY: 800-735-2988

Website: www.samaritanhouse.org; Email: info@samaritanhouse.org

Address: 929 Hemphill Street, Fort Worth, TX 76104

Insurance Accepted: Call ahead for details

Samaritan House provides supportive housing to persons experiencing homelessness and who have an HIV/AIDS diagnosis. The services of Samaritan House move residents towards a supportive environment that allows people to live as independently as possible.

Samaritan House (SRO)

Summary of Program: Our single-room occupancy (SRO) facility is a permanent housing environment for single men and women living with HIV/AIDS in a service enriched community of care providing 60 one-person units and supportive services. Applicants must be 18 years of age or older, living with HIV/AIDS, low income and homeless. All utilities are included in the rent.

Applicants are required to pay 30% of their annual adjusted income towards their rent.

HOPWA Program

Samaritan House is an independent housing program for singles, couples and families living with HIV/AIDS who choose to live in an independent residential setting. Applicants must be at least 18 years of age or older, living with HIV or AIDS, and/or homeless and low income. Applicants find and select their own units. Applicants are required to pay 30% of their annual adjusted income towards their rent.

Steven M. Pounders, M.D.

RW

Phone: 214-520-8833; Fax: 214-520-2956

Website: www.drponders.com

Address: 3500 Oak Lawn, Suite 600, Dallas, TX 75219

Insurance Accepted: Both Public and Private

Our office has provided passionate primary care in Dallas for over 30 years. Dr. Pounders graduated from the University of Texas Medical Branch in Galveston. He completed his residency and internship at Baylor College of Medicine in Internal Medicine, with a specialty in HIV. After establishing his practice, he quickly became known as a leading specialist in the forefront of the AIDS crisis. Now our office offers a variety of services including adult primary care, HIV prevention (PrEP), cosmetic procedures, assessment and treatment of anal dysplasia, gender affirmation, and treatment for other infectious diseases. Contact our office today to inquire about joining our patient family.

Stewpot, The

Phone: 214-746-2785; Fax: 214-746-2791

Website: www.thestewpot.org; Email: info@thestewpot.org

Address: 1822 Young Street, Dallas, TX 75201

Insurance Accepted: Call ahead for details

The Stewpot (of First Presbyterian Church) provides day shelter, casework assistance, Texas ID assistance, Rep Payee services, mailboxes, first aid, dental clinic, medical clinic, referral services, art class and pastoral counseling to the homeless of Dallas on

a no-strings-attached basis. Provides children and youth programs year round.

Stewpot Casework Services

All appointments are made in person on a first come, first serve basis.
First Presbyterian Church Community Ministries
Address: 1822 Young Street, Dallas, Texas 75201
Please contact for information and eligibility requirements.

The Bridge

Address: 1818 Corsicana Street, Dallas, TX 75201
To schedule a phone consultation about counseling, call 972-800-6545 and leave a detailed message with your name and a callback number.

Second Chance Cafe

Address: 1818 Corsicana Street in downtown Dallas within The Bridge Homeless Recovery Center.
Meal Times: Breakfast 7:30 a.m. –8:30a.m.; Lunch 12:00 p.m. – 1:00 p.m.;
Dinner 6:00 p.m. – 7:00p.m.
Since 2008, The Stewpot has served three meals a day, seven days a week, 365 days a year at the Second Chance Café at The Bridge Homeless Recovery Center. Please contact The Bridge for information and eligibility requirements.

Tarrant County Public Health

RW ESP

Phone: 817-321-4850; Fax: 817-321-4809

Website: www.tarrantcounty.com

Address: Tarrant County Public Health, Marion J. Brooks Building
Address: 1101 S. Main Street, Suite 1500B, Fort Worth, TX 76104

The Prevention Medicine Clinic (PMC) of Tarrant County specializes in the care and treatment of people living with HIV. Your health depends not only on your physical condition, but your mental and emotional health. We will help you take charge of your life by encouraging you to take steps to stay healthy and enjoy living. We will answer questions and listen to any concerns you may have. It is the PMC's goal to help our clients keep themselves in the best of health.

PMC offers confidential education and counseling, on site laboratory, primary medical care, referrals for services needed, patient navigation and case management services.

B Positive HIV Engagement Women's Support Group

Virtual Meeting Held First and Third Wednesdays of the Month: 10 - 11:00 a.m.

Description: A group for women that help build a positive support network and act as a sounding board for topics such as: acceptance, HIV education, living with HIV, risk reduction, safe sex, taking ownership of healthcare and more. Come and participate to gain hope, reduce stress and increase self-understanding. The B+HIVE meets virtually every first and third Wednesday of the month. www.tarrantcounty.com/en/administration/staff/hiv-administrative-agency/hiv-aids-patient-education.html

Insurance Accepted at Tarrant County Public Health: Both Public and Private

Texas Health & Human Services Commission **ASL TTY ESP**

Address: Call for locations

Phone: 972-337-6100; Fax: 972-337-6201

Website: www.yourtexasbenefits.com

Visit website for additional locations throughout the state or call 211

Food Stamps (SNAP)

The SNAP (Supplemental Nutrition Assistance Program) food benefits program (formerly called food stamps) helps people with low incomes and resources (assets) buy the food they need for good health. Individuals or families who meet the program's requirements may qualify for SNAP.

Medicaid

Medicaid is the state and federal cooperative program that provides medical coverage to eligible needy persons. Medicaid primarily serves low-income families, non-disabled children, related caretakers of dependent children, pregnant women, the elderly, and people with disabilities.

Hearing Aids

Financial assistance to purchase hearing aids may be available from a variety of sources for children who get Medicaid, older Texans and people who are looking for employment. For possible local resources, or other help related to hearing loss, contact the DHHS specialist in your area. You also can call 512-438-4880 to ask for the nearest contractor.

Offices in Dallas County

All offices open Mon-Fri from 8am – 5pm unless stated differently below.

Address: 5455 Blair Road, Dallas, TX 75231

Phone: 214-750-4619; TTY: 214-750-0527; Fax: 214-891-0513
Zip Code Coverage: 75205, 75209, 75214, 75225, 75230, 75231, 75240, 75251, 75254, 75359, 75367, 75372, 75380, 75382

Address: 1010 Cadiz, Suite 110, Dallas, TX 75215

Phone: 214-421-7722; TTY: 214-565-6957; Fax: 214-565-6958
Zip Code Coverage: 75207, 75212, 75215, 75277, 75315, 75334, 75340, 75371

Address: 1467 Acton Avenue, Duncanville, TX 75137-3338

Phone: 972-709-8075; TTY: 972-708-6102; Fax: 972-708-6209
Zip Code Coverage: 75104, 75106, 75115, 75116, 75123, 75137, 75138, 75154*, 75237, 75249*

Address: 1228-A E. Ledbetter Dr., Dallas, TX 75216-6988

Phone: 214-372-4671; TTY: 214-302-3983; Fax: 214-302-5180
Zip Code Coverage: 75134, 75136, 75141, 75146, 75172, 75216, 75232, 75239, 75241, 75339

Address: 12100 Ford Road, Suite B400, Dallas, TX 75220

Phone: 214-351-6231; TTY: 214-353-7845; Fax: 214-350-0374
Zip Code Coverage: 75001, 75006*, 75007*, 75008, 75011, 75220, 75229, 75234, 75235, 75244, 75245, 75247, 75248, 75252, 75257, 75258, 75275, 75287*, 75354, 75356, 75370, 75379, 75381

Address: 3910 Gaston Avenue, Suite 200, Dallas, TX 75246

Phone: 214-827-5210; TTY: 214-818-4821; Fax: 214-818-4898
Zip Code Coverage: 75201, 75202, 75204, 75206, 75210, 75219, 75221, 75223, 75226, 75242, 75246, 75250, 75270, 75313, 75360

Address: 801 S. State Highway 161, Suite 300, Grand Prairie, TX 75051

Phone: 972-795-6500; TTY: 972-642-6755; Fax: 972-642-0462
Zip Code Coverage: 75050, 75051, 75052, 75053, 75054

Address: 440 South Nursery Road, Suite 200, Irving, TX 75060

Phone: 972-579-3080; TTY: 972-785-6387; Fax: 972-785-6385

Zip Code Coverage: 75014, 75015, 75016, 75017, 75019, 75037, 75038, 75039, 75060, 75061, 75062, 75063

Address: 6500 Northwest Dr., Suite 300, Mesquite, TX 75150

Phone: 972-681-9778; TTY: 972-682-3282; Fax: 972-681-1862

Zip Code Coverage: 75030, 75040, 75041, 75043, 75049, 75088, 75149, 75150, 75182, 75185, 75187, 75218, 75358, 75393

Address: 2020 N. Masters, Dallas, TX 75217-3147

Phone: 972-216-0087; TTY: 972-882-8288; Fax: 972-882-8333

Zip Code Coverage: 75180, 75181, 75217, 75227, 75228, 75303, 75253, 75336, 75357

Address: 1059 S. Sherman Street, Richardson, TX 75081

Phone: 972-480-5000; TTY: 972-699-2497; Fax: 972-699-2495

Zip Code Coverage: 75042, 75044, 75045, 75046, 75047, 75048, 75080*, 75081, 75082, 75083, 75085, 75089*, 75098*, 75238, 75243, 75355, 75374, 75389

Address: 1111 W. Ledbetter Dr., Suite 150, Dallas, TX 75224

Phone: 214-372-6370; TTY: 214-302-4315; Fax: 214-302-4275

Zip Code Coverage: 75203, 75208, 75211, 75222, 75224, 75233, 75236, 75260, 75262, 75263, 75264, 75265, 75266, 75267, 75283, 75284, 75285, 75312, 75323, 75343, 75363, 75376, 75387

*- This office covers only the Dallas County Portion of the Zip Code

Texoma Family Shelter

Phone: 903-465-6041

Website: www.texomafamilyshelter.com; Email: director@gcshelter.com

Address: 331 W. Morton, Denison, TX 75020

A non-profit homeless shelter for displaced individuals and families which serves Grayson and surrounding counties in North Texas as well as Southern Oklahoma. We are a 21-day stay/temporary shelter that places emphasis on guests becoming self-sufficient again. We are not a medical facility. Prospective residents are expected to help with chores as well as actively seek employment and stable housing. Serves families, men over 35, or women over 21. Visit website or call ahead for more details.

Texoma Family Shelter

Address: 331 W. Morton, Denison, TX 75020

Phone: 903-465-6041

Texoma Family Thrift

Address: 317 W Morton St, Denison, TX 75020

Phone: 903-327-8060

Thrive Plus

Phone: 432-701-8678

Website: www.thrivingunited.org; Email: unitedwethrive@thrivingunited.org

Address: 501 North Loraine Street, Midland, Texas 79701

ESP

Thrive plus is one of the only HIV/AIDS support groups in West Texas that provides grief work, education, solutions, and counseling to people living with HIV. We also provide education and other resources to those friends and family dually affected by the disease. We focus on relating information pertinent to sexual health in a

generalized way, and HIV/AIDS specifically to the community. We act as a liaison for several other HIV/AIDS support throughout Texas. Visit website or call ahead for more details. Thrive Plus also offers Crystal Meth Anonymous, Narcotics Anonymous, and Alcoholics Anonymous communities.

Turn Around Agenda Outreach Center

Phone: 214-652-9316; Fax: 972-224-0090

Website: www.turnaroundagenda.org

Address: 7125 S Polk Street Suite 1, Dallas, TX 75232

The Mission of The Turn Around Agenda is to rebuild communities from the inside out. Turn Around Agenda has served as an agent for change, developing an array of program initiatives to address the critical needs of urban youth and families in the greater Dallas community.

Turn Around Agenda is currently working with public schools in the Dallas, Lancaster, DeSoto, Duncanville and Cedar Hill school districts, offering school-based mentoring, life skills education and a variety of support services to students and their families.

Patient Contact for Appointments/Information: 469-567-1793

Visit website or call ahead for more details.

Turtle Creek Recovery Center

Phone: 214-871-2483; Fax: 214-871-3042

Website: www.tcrecovery.org; Email: hope@tcrecovery.org

Address: 2707 Routh Street, Dallas, TX 75201

Insurance Accepted: Public

The Turtle Creek Recovery Center's mission is to provide high quality, successful treatment and social services to Dallas-area adults who are challenged by co-occurring behavioral health disorders.

Turtle Creek Recovery Center, residential program

Email: DRomagnoli@tcrecovery.org

Summary of Program: 28 day male only residential program

Intensive Outpatient Program (IOP) is designed to help individuals struggling with addiction who would benefit from a structured day program. We offer an evidence-based curriculum that incorporates best practices in substance abuse treatment, including counseling, education, and skills training. IOP offers individualized care for persons struggling with addiction, as well as continuity for clients following completion of residential treatment.

Supportive Outpatient Program (SOP), which helps bridge the transition out of treatment. Bus passes are offered to clients who have transportation challenges. Outpatient clients have access to our counseling and support services.

Union Gospel Mission

ESP

Phone: 214-637-6117; Fax: 214-634-8340

Website: www.ugmdallas.org

Email: brucejbutlercpa@ugmdallas.org

Address: Union Gospel Mission - Calvert Place, 3211 Irving Blvd., Dallas, TX 75247

Calvert Place Men's Shelter

Address: 922 Park Avenue downtown, 3pm-5pm daily intake

Overnight shelter and food for men. Secure locker and same bed during stay for up to 355 men. Clothing issued daily. Computer training, employment assistance and skills training available. Rehabilitation programs for those addicted to alcohol and drugs.

Union Gospel Mission - Center for Hope

Address: 4815 Cass Street, Dallas, TX 75235

Phone: 214-638-2988; Fax: 214-637-2790

90-day emergency shelter for women with children, day care for residents, food, clothing, shelter, rehabilitation, parenting, job skills, computer training. 35 family rooms with transitional housing for up to 2 years for program participants. 24 hour service.

Urban Inter-Tribal Center of Texas

Phone: 214-941-1050; Fax: 214-946-4738

Website: <https://uitct.org/>; Email: adminoffice@uitct.com

Address: 1283 Record Crossing Road, Dallas, TX - 75235

Insurance Accepted: Call ahead for details

To Enhance the Health and Socio-Economic Status of American Indians Living in the DFW Metroplex. Visit website for more details.

Primary Care Clinic: Dental Clinic and Behavioral Health

Address: 1261 Record Crossing Road; Dallas, Texas 75235

Community Garden

Address: 1455 Record Crossing Road, Dallas, Texas 75235

UT Southwestern Medical Center

ASL TTY ESP

Address: 8150 Brookriver Dr., South Building Suite 400, Dallas, TX 75247

Phone: 469-291-2899; Fax: 469-291-2887; TTY: 469-291-2899

Website: www.utsouthwestern.org

UT Southwestern, one of the premier academic medical centers in the nation, integrates pioneering biomedical research with exceptional clinical care and education. Insurance Accepted: Both Public and Private

UT Southwestern Prevention Project

Call for testing appointments. Plan to leave a message. Phone: 469-291-2899

Community Prevention & Intervention Unit (CPIU)

Phone: 469-291-2800; Fax: 469-291-2887

Appointments/Information: 469-291-2800

Website: www.utsouthwestern.edu/cpiu

The Community Prevention and Intervention Unit (CPIU) of the Department of Medicine, Infectious Diseases Division is involved in a wide spectrum of activities to help prevent sexually transmitted diseases, including HIV and other health-related conditions. Services include HIV testing, linkage to care for individuals living with HIV/AIDS, teen pregnancy prevention, surveillance and epidemiology, research, and prevention interventions.

Dallas Family Access Network (DFAN)

Address: 8150 Brookriver Dr., Suite 400, South Tower, Dallas, TX 75247-8526

Phone: 469-291-2899; Fax: 469-291-2888

Website: www.dallasfan.org

DFAN is a Ryan White CARE Act Part D program that provides coordinated access to health care and social services for HIV impacted families through a network of agencies. Services include HIV primary medical care, HIV specialty OB/GYN care, case management, mental health, substance abuse counseling, transportation and referrals to other medical subspecialties. Other social services includes peer advocacy support for women and youth 13-24 living with HIV, enrichment support for positive women, prevention education, risk reduction interventions, and HIV counseling and testing.

Veterans Affairs N. Texas Health Care

ASL TTY ESP

Phone: 214-742-8387; ; Toll Free: 800-849-3597; TTY: 214-742-8387

Website: www.northtexas.va.gov

Address: 4500 S. Lancaster Road, Dallas, TX 75216-7167

Insurance Accepted: Both Public and Private

VANTHCS provides comprehensive health services to eligible Veterans through primary, tertiary and long-term care in many areas including medicine, surgery, mental health and rehabilitation. The 822-bed system has a Spinal Cord Injury Center, Domiciliary Care Program and Community Living Center with dedicated hospice unit. Other medical services are available including HIV/AIDS care. Visit website for more details.

Health Care for Lesbian, Gay, Bisexual and Transgender Veterans

Address: 4500 S. Lancaster Road, Dallas, TX 75216-7167

Phone: 214-857-3794

Health Care for Homeless Veterans

Phone: 877-424-3838

Performs outreach to engage and identify Veterans who are homeless and assist them to access care, obtain needed services, and take advantage of community resources.

LGBT Psychotherapy Group

Address: 4500 South Lancaster Road, Dallas TX 75216

Referrals: To learn more call 214-857-0912

LGBT Psychotherapy Group is for individuals interested in working on personal growth and skills for managing a range of mental health issues in a supportive environment. It is led by a board-certified clinical psychologist and has consistent membership from meeting to meeting (not a drop-in format).

Visiting Nurse Association of Texas, VNA

ASL TTY ESP

Phone: 214-689-0000; Fax: 877-992-4062

Toll Free: 800-225-5862; TTY: 800-735-2989

Website: www.vnatexas.org; Email: gethelp@vnatexas.org

Address: 1420 W. Mockingbird Lane, Suite 700, Dallas, TX 75247

Insurance Accepted: Both Public and Private

Established in 1934, the Visiting Nurse Association of Texas (VNA) is a nonprofit 501(c)(3) organization that helps people age with dignity and independence at home. VNA

is the community's most trusted provider of quality health care services in the home and is the first, most experienced Hospice Care provider in Texas. VNA offers Meals on Wheels in Dallas County, and VNA Hospice Care and Palliative Care in Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hunt, Johnson, Kaufman, Navarro, Rockwall, Tarrant, Van Zandt and Wise Counties. Visit www.vnatexas.org or call 1 (800) CALL-VNA for more information.

VNA Headquarters & Dallas Branch

Address: 1420 W. Mockingbird Lane, Suite 700, Dallas, TX 75247

Phone: 214-689-0000

Counties Served: Dallas & Tarrant

VNA Ann's Haven - Denton Branch

Address: 2800 Shoreline, Suite 250, Denton, TX 76210

Phone: 940-349-5900

Counties Served: Cooke, Tarrant & Denton

VNA Ann's Haven - East Texas Branch

Address: 874 Ed Hall Drive, Suite 105, Kaufman, TX 75142

Phone: 972-962-7500

Counties Served: Ellis, Henderson, Hunt, Kaufman, Navarro, Rockwall & Van Zandt

VNA Ann's Haven - Collin County Branch

Address: 7290 Virginia Parkway, Suite 2300, McKinney, TX 75071

Phone: 972-562-0140

Counties Served: Collin & Grayson

VNA Meals on Wheels

Address: 1440 W. Mockingbird Lane, Dallas, TX 75247

Phone: 214-689-2639

Counties Served: Dallas

VITAS Innovative Hospice Care

TTY ESP

Phone: 214-424-5600; Fax: 972-448-6575; TTY: 214-424-5600

Website: www.vitas.com/locations-search/dallas-and-fort-worth

Address: 14651 N Dallas Parkway, Suite 812, Dallas, TX 75254

VITAS has offices in Dallas, Denton, Fort Worth and Greenville, plus inpatient hospice units in the Baylor Scott & White Medical Centers in Fort Worth and Carrollton. VITAS provides end of life hospice care, regular home care, continuous crisis care and inpatient care at our VITAS Inpatient Units in Carrollton and Fort Worth, Texas. VITAS cares for clients with primary or secondary HIV diagnosis. An evaluation appointment can be made anytime at the client/family convenience. Visit website or call ahead for more details.

White Rock Center of Hope

Phone: 214-324-8996; Fax: 214-328-2948

Website: www.whiterockcenterofhope.org

Address: 10021A Garland Road, Dallas TX 75218

Visit the food pantry or clothing closet. Ask about financial assistance and school supplies. The White Rock Center of Hope is near the intersection of Garland and Peavy Roads. The location provides ample parking and easy access from Garland Road by car or Dallas Area Rapid Transit – Buses #060 and #467 stop right in front of the Center.

Wilkinson Center

ESP

Phone: 214-821-6380; Fax: 214-827-1972

Website: www.thewilkinsoncenter.org; Email: info@wilkinsoncenter.org

Address: Munger Place United Methodist Church, 3401 N. Buckner, Suite 301, Dallas, TX 75228

The Wilkinson Center helps families who face critical life challenges including food insecurity, lack of education, economic instability, unemployment and underemployment. Our formula for success is case management, compassionate staff, dedicated volunteers and effective individualized programming. All of our programs are provided free of charge. Visit website or call ahead for more details.

Family Education Center

Address: 3302 N. Buckner Blvd., Suite 111, Dallas, Texas 75228

Phone: 214-821-6380 x322

Food & Support Services

Address: 3402 N. Buckner Boulevard, Suite 302, Dallas, Texas 75228

Phone: 214-821-6380 x377

Woman to Woman Health Center

Phone: 972-636-4460

Website: <https://womantowomanhealthcenter.org/about-us/>

Address: 525 N. Ervay Street, Dallas, Texas 75201

The Woman to Woman Health Center is a full-service women's health clinic empowering women with better choices. From routine well women's exams to STD tests to pregnancy tests and prenatal care, we are the new face of women's healthcare in Texas.

Dallas - Woman to Woman Health Center

Address: 525 N Ervay Street, Dallas, TX 75201

Phone: 972-636-4460

Southwest Dallas - Woman to Woman Health Center

Address: 2715 Bolton Boone Dr., Suite A, Desoto, TX 75115

Phone: 972-636-4460

Workforce Solutions Greater Dallas

ASL TTY ESP

Phone: 817-413-4400; Fax: 817-531-6754; TTY: 214-565-6957

Website: www.texasworkforce.org

Address: 1320 S. University Dr., Suite 600, Fort Worth, Texas 76107

Workforce Solutions Greater Dallas is the local organization mandated to implement a system of services that complement economic development - as a resource for employers to access the quality employees they need, and training individuals to be successfully employed.

Workforce Solutions administers a broad range of programs to address local workforce issues with business-directed objectives, including job training, workplace education, child care and educational initiatives to provide the necessary support for every citizen of Greater Dallas to be successful at work.

Workforce Solutions Garland Center

Address: 217 N. Tenth Street, Garland, Texas 75040
Phone: 972-276-8361

Workforce Solutions Grand Praries Center

Address: 801 South State Hwy 161, 5th floor, Grand Prairie, Texas 75051
Phone: 972-264-5881

Workforce Solutions Irving Center

Address: 2520 W. Irving Blvd. Suite 100, Irving, Texas 75061
Phone: 972-573-3500

Workforce Solutions Mesquite Center

Address: 2110 N. Galloway Avenue Suite 116, Mesquite, Texas 75150
Phone: 972-329-1948

Workforce Solutions Opportunity Center

Address: 1610 Malcolm X Blvd. Suite 201, Dallas, Texas 75226
Phone: 469-802-1800

Workforce Solutions Preston at Alpha Center

Address: 5955 Alpha Road Suite 200, Dallas, Texas 75240
Phone: 972-388-5600

Workforce Solutions Southwest Center

Address: 7330 S. Westmoreland Rd, Suite 200, Dallas, Texas 75237
Phone: 214-745-1054



Parkland

Parkland Health & Hospital System
Adult Comprehensive Care and Engagement Support Services (ACCESS)
at the Moody Outpatient Center
5151 Maple Avenue, Suite 2A
Dallas TX 75235
Main: 214-590-5182
Fax: 214-590-2832
www.parklandhospital.com/ACCESS



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