



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, PCC, CTA
TAX ASSESSOR/COLLECTOR

Public Service Announcement

Immediate Release: Wednesday, March 18, 2020

Contact: Cici Garcia, 214-653-7074 or ccgarcia@dallascounty.org

Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

**Dallas County Tax Offices are Closed to the Public for
Face-to-Face transactions until further notice.**

In the interest of public health, all Dallas County Tax Office locations are closed to the public for face-to-face transactions until further notice. We encourage our customers to take advantage of processing their vehicle registrations and property tax payments online at [**www.dallascounty.org/tax**](http://www.dallascounty.org/tax) from the convenience of their own home or mobile devices.

Motor Vehicle Services

Dallas County citizens can renew their motor vehicle registrations online at [**www.dallascounty.org/tax**](http://www.dallascounty.org/tax). The Texas Department of Motor Vehicles (TxDMV) worked with Governor Greg Abbott to temporarily waive certain requirements for vehicle registration, vehicle titling and disabled parking placards. For more information, you can visit the TxDMV website at [**www.txdmv.gov**](http://www.txdmv.gov)

Property Tax Payments

Dallas County citizens can pay online with an eCheck, for no additional fees, at [**www.dallascounty.org/tax**](http://www.dallascounty.org/tax). They can also continue using their MasterCard, Visa, Discover and American Express credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your tax payments to P.O. Box 139066, Dallas, TX 75313-9066.

The Dallas County Tax Office's Customer Care Center is available to assist taxpayers with questions regarding property taxes, motor vehicle registrations and title concerns Monday through Friday, from 8:00 a.m. until 4:30 p.m., at 214-653-7811.

Mr. Ames encouraged, "Please visit us at [**www.dallascounty.org/tax**](http://www.dallascounty.org/tax) for additional information. We know this is a difficult time for all our residents and we are working diligently to make sure that all our services have an alternate process while we are closed to the public for face-to-face transactions. As always, we look forward to serving your needs."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Renaissance Tower ♦ 1201 Elm St. Ste. 2600 ♦ Dallas, TX 75270 ♦ 214-653-7811