TEXAS LEGAL SERVICES CENTER

VIRTUAL COURT KIOSK AT THE DALLAS COUNTY LAW LIBRARY

WHAT CAN I DO AT A VIRTUAL COURT KIOSK?

Attend an Online Court Hearing Reservations are available Monday-Friday, 8:30 am – 1:30 pm.

Scan the QR code to schedule your reservation:



- Find Information about your legal issue
- Learn about Virtual Court

Kiosk is accessible in **English** and Spanish.

> **Printing** fee: 25 ¢ per page.

Dallas County Law Library

600 Commerce St., Suite #B40, **Dallas, TX 75202** 214-653-7481 www.dallascounty.org/law-library Get Free Legal Help Live Chat connects you with a law student, attorney, or paralegal in real-time.

Legal Advice is available to Texans who meet income requirements Monday-Thursday, 10 am -2 pm.

Reservations are not required.

*Service is subject to eligibility and capacity. **TEXAS**

LAW



<u>Customer information required to complete an online booking includes:</u>

- 1. Full name:
- 2. Email Address:
- 3. Phone number
- 4. Court Information:
 - Court name:
 - Court Address:
 - Case or Cause Number:
 - Court Date:
 - Court Time:
- 5. Do you have the Virtual meeting link (Zoom, Microsoft Teams, WebEx, or Court Call)?
- 6. Do you need to reserve headphones for your court hearing?

Before your reservation:

- 1. Arrive at least 15 minutes before your reservation and check in at the customer service desk.
 - A Valid ID is required to reserve the kiosk and headphones.
 - Notice: The Law Library will hold on to ID. It will be given back once the reservation ends and headphones are returned to the customer service desk.
 - ONLY litigants and/or attorneys will be allowed in the meeting room.
 - Reservations will be held for no more than 15 minutes beyond the scheduled time of arrival.
 - To cancel a reservation or reschedule, locate your confirmation email and select RESCHEDULE.
- 2. Bring all papers, court documents, and other materials you may need for your reservation.
- 3. Equipment Available:
 - Scanner
 - Headphones (Reserve and check out at the customer service desk).
- 4. Printing fee: .25 ¢ per page. Please review instructions on Kiosk or ask for assistance.
- 5. If you are attending a virtual hearing, make sure your phone is on silent.
- 6. Virtual court navigators (VCNs) will be available by phone or live chat at the kiosk. They can help you fix issues that may come up with a virtual hearing.

 For example, a VCN can show you how to turn on your microphone or camera.
- 7. For more information, visit tlsc.org/kiosks or call the location of the reserved kiosk.
- 8. For more legal information and information on legal aid in your area, please visit www.TexasLawHelp.org.