

# ON THE RECORD

## NO. 2

JAN - MAR 2024  
ISSUE NO. 2

**DIVISION SPOTLIGHT**  
FEATURING RECORDING

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**BLACK HISTORY MONTH**

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**COMING SOON!**  
NEW RECORDS  
STORAGE FACILITY



# MESSAGE

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Welcome to another edition of the County Clerk's newsletter!

As we continue to progress forward, I'd like to observe that the evolution of public service will require something that, in a sense, sounds odd but very applicable to our journey. Simply put, "let's slow down so we can speed up!" Achieving goals properly does not require us to focus on bailing water, but rather fixing the hole.

Progress requires us to identify the issue(s) we need to address and work as a "team" to collaborate on positive and effective solutions.

I wanted to make that distinction because the team known as the county clerk's staff continues to be committed to creating solutions to better serve the citizens of Dallas County.

I am always excited to talk about the wonderful things this office does, but more importantly, I am also proud and excited to say these things are accomplished by the wonderful team that I am leading.

This work CANNOT be done without you. Thank you, team, for your hard work and dedication to public service!

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## Mission Statement:

The Dallas County Clerk's mission is to provide exceptional customer service when assisting the public. This includes being on the leading edge of operational best practices as well as further improving and increasing the knowledge and skills among staff for a more positive form of customer service. Service is not what we do, service is who we are!



# QUARTER BIRTHDAYS

## JANUARY



Breanne Davis	4
Joevanni Gonzalez	4
Melissa Diaz	7
Richard Guy	10
Kami Johnson	10
Venus Ramirez-Valdez	10
Lizzie Fleetwood-Haynes	12
Chantel Crawford	12
Cierra Beal	17
Sraya Fears	21
Momodou Bayo	23
Latasha Hunt	26
Jeffrey Reeves	26
Darronica Allen	27
Gerald Hanson	29
Miciah Colquitt	29
Lupe Aguirre	31

## FEBRUARY



Jesse Reyes	3
Michael Intharansy	4
Sandra Gonzalez	12
Harvey Elliott	14
Terrence Washington	14
Alexander Rodela	18
Jeremy Rivera	19
Jillian Townsend	26

## MARCH



Rhonda Lamb	4
Blanca Munguia	4
Destinee Miller	4
Bonita Bonner	8
Boris Hamilton	10
Michael Davis	14
Dominee Johnson	14
Iris Gonzalez	15
Irma Berlanga	17
Anita Elliott	22
La Chaundra Hooper	23
Glenda Reed	29

# SERVICE ANNIVERSARIES

## JANUARY

## FEBRUARY

## MARCH

<b>1 YEAR</b>	<b>9 YEARS</b>	<b>1 YEAR</b>	<b>5 YEARS</b>	<b>19 YEARS</b>	<b>1 YEAR</b>	<b>9 YEARS</b>	<b>16 YEARS</b>
Joevanni Gonzalez	Brianna Brown	Gloria Medrano	Kerry Dabney	Michelle Tompkins	Camaran Williams	Michael Munoz	Latoya Polk
<b>2 YEARS</b>	<b>12 YEARS</b>	<b>2 YEARS</b>	Kristian Macon	<b>24 YEARS</b>	Jorgina Strojek	<b>10 YEARS</b>	<b>18 YEARS</b>
Donna Powell	Charlene Jackson	Timothy Houston	Mariluz Velasquez	Tasha Hicks-Young	Darren Simon	Melissa Diaz	Norma Mendoza-Reyna
Sraya Fears	<b>16 YEARS</b>	<b>4 YEARS</b>	<b>6 YEARS</b>	<b>27 YEARS</b>	Autum Richardson	Vallistenye Jones	<b>19 YEARS</b>
<b>4 YEARS</b>	Roger Jonas	Iris Gonzalez	Bonita Bonner	Kami Johnson	<b>2 YEARS</b>	<b>14 YEARS</b>	Kevin Taylor
Chantel Herring	<b>17 YEARS</b>	Robert Hinojosa	<b>8 YEARS</b>	<b>28 YEARS</b>	Marissa Pedroza	James Jonson	<b>25 YEARS</b>
<b>5 YEARS</b>	John Warren	Cierra Beal	<b>10 YEARS</b>	Lizzie Fleetwood-Haynes	Jasmine Autry	<b>5 YEARS</b>	Breanne Davis
Monica Castorena	Amos Coleman Jr.	Nuribianca Fernandez	<b>16 YEARS</b>	Jacqueline Dunbar	Lidia Moreno	<b>26 YEARS</b>	Lynn Goodson
<b>7 YEARS</b>							
Calandria Beasley							
Lupe Perez							



# CONGRATULATIONS



## NEW HIRES

Diayja Sheppard	Clerk III
Maria Vargas	Clerk III
Chloe Tamayo	Clerk II
Michael Intharansy	Clerk II
Matthew Ransom	Senior Court Clerk
Chanteon Rowe	Cashier II



!Welcome!



## PROMOTIONS

Destinee Miller  
Senior Court Clerk  
Criminal Division

Samuel Latham  
Clerk III  
Civil Division



# DIVISION SPOTLIGHT

## FEATURING RECORDING

**53,744**

TOTAL RECORDINGS

Here is a list of some of the main filings we receive in the Recording Division

116

*PLATS*

995

*AFFIDAVIT OF HEIRSHIP*

2,712

*ASSUMED NAMES/DBA*

7,759

*DEED OF TRUST (MORTGAGE)*

8,190

*LIENS*

10,742

*DEEDS*

11,531

*RELEASE OF LIEN*



# BLACK HISTORY month





# CUSTOMER COMPLIMENTS

We would like to recognize the County Clerk employees that have received words of appreciation and outstanding customer service reviews from our Dallas County citizens.

Derryl Williams

Renaee Seeger

Gloria Medrano

Darronica Allen

Lakietha Kelly

Gerald Hanson

Timothy Houston

Charlene Jackson

Sebastian Ortiz

Jeffrey Reeves

Suprenna Williams

Michael Davis

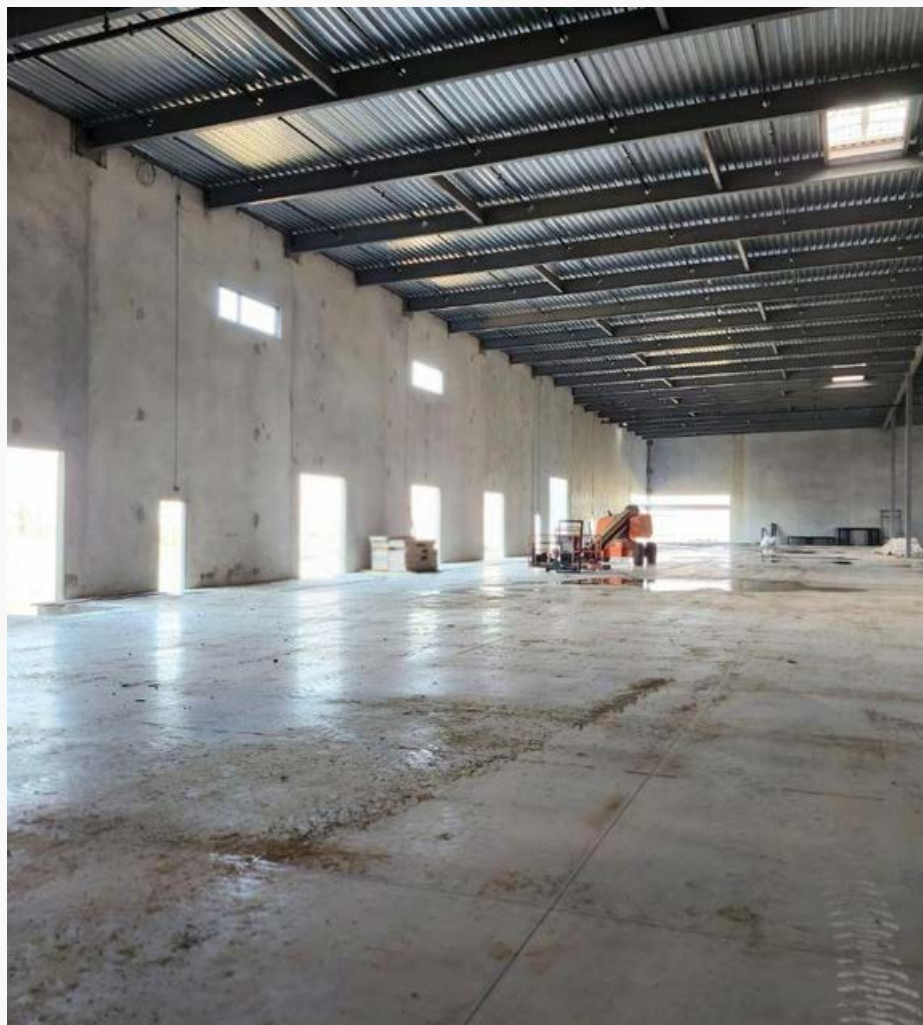
- Thank you very much Jeffrey for the records, the notice and for your fast, professional response. Your excellent work is very much appreciated as always.
- Sebastian did not make me feel rushed or small, and, to the contrary, took the extra step of making sure I understood what I was dealing with. I think this kind of service-oriented person is rare in today's world.
- Michael went above and beyond to ensure that I felt valued and supported throughout the entire payment plan process. It's evident that your Division prioritizes customer satisfaction above all else.
- Before my appointment I had two friends say "I hope you get Charlene" and by chance we did! She made our day and made a special moment even more special. She was efficient, helpful, and so sweet. We both left our appointment in a better mood because of her enthusiasm.
- Lakietha, we appreciate how kind and patient you are with our requests. It truly means a lot to us!
- Gerald Hanson responded quickly and clearly with the information needed. Mr. Hanson is an excellent representative of the Dallas County Clerk's Office.
- Derryl was so wonderful. She gets two thumbs up! I used to be a government worker, so I know how hard you all work. She went above and beyond and was such a big help to me today.
- Renee does everything you need quickly with a smile! If she does not know, she points you in the right direction. She's a joy to work with!
- Timothy was very helpful and courteous. Great job!
- Gloria was Excellent, professional, friendly and great!
- Darronica did an excellent job assisting me. She answered all my questions and did not make me feel rushed. She made me feel more confident in filing the appropriate documents. I would really recommend her.
- Suprenna, has helped me several times through the years. It's good to see you are still there and you are still doing spectacular work. :)



*Coming Soon!*

*4243 Singleton Ave*

We are relocating from our records storage facility Cottrell/Hernandez Records Center to a climate-controlled facility located on Singleton Ave, coming May/June '24.



# UPCOMING DATES

## APRIL

**1** EASTER MONDAY 

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## MAY

**5** CINCO DE MAYO 

**12** MOTHER'S DAY 

**27** MEMORIAL DAY 

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## JUNE

**14** FLAG DAY 

**16** FATHER'S DAY 

**19** JUNETEENTH 

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