The Official Quarterly Newsletter

ON THE RECORD

April-June 2024 | Vol. 1 | Issue III

A MESSAGE FROM THE COUNTY CLERK

Greetings again to everyone! We continue to march forward in our service to the Dallas County community. Always and again, I thank all of my wonderful staff for your service. I am so honored to serve all of the citizens of our great county. The pleasure I receive from the satisfaction on the faces of our citizens as they leave our office, is nothing less than wonderfully overwhelming. For us, service is not what we do, service is who we are!

> lon. John F. Warren Dallas County Clerk

WHAT'S INSIDE:

Quarter Birthdays Service Anniversaries New Hires/Promotions Division Spotlight Mother's/Father's Day Retirement Personal Recognition Remembering the Life... Customer Compliments Upcoming Dates

Mission Statement:

The Dallas County Clerk's mission is to provide exceptional customer service when assisting the public. This includes being on the leading edge of operational best practices as well as further improving and increasing the knowledge and skills among staff for a more positive form of customer service. Service is not what we do, service is who we are!

QUARTER BIRTHDAYS

APRIL	**
Trinidad Pimentel	2
Esther Mawa	4
Lashonda Bennett	5
Sean Richter	9
Vanessa Bagby	12
Melinda Lloyd	12
Beverly Hastings	14
Kathleen Miller	15
AlmaRosa Contreras	21
Johanna Wordlaw	22
Suprenna Williams	23
Lidia Moreno	23
Sonya Harris	26
Daniela Lopez	26
Joanna Baker	28
Kristian Macon	30

MAY 🤤	9
uribianca Fernandez	2
Maria Vargas	4
Leroy Chavarria	8
Chloe Tamayo	8
Brenda Moreno	9
Bevelynn Young	10
Daniel Miller	12
Brittany Pierce	16
Martha Alvarez	17
Elizabeth Moreno	20
Carol Medellin	22
Sonja Bailey	25
Orlando Harper	29
John Warren	30
Autum Richardson	30

JUNE

Calandria Beasley	4
Lola Roberts	7
Sonyetta Freeman	7
Hilga Rains	12
Jennifer Trevino	14
Pearlie Castille	14
Tineka Spencer	17
Joshua Cook	18
Bridgett Pitre	19
Stephen Dyson	27
Aigner King	28
Kevin Taylor	30
Elizabeth Puga	30

SERVICE ANNIVERSARIES

APRIL

	CEACOL CONTRACTOR	A CONTRACTOR OF	
1	7	15	1.0
YEAR	YEARS	YEARS	
Juan	Brenda	Rhonda	
Tovar	Rice	Lamb	
2	8	20	
YEARS	YEARS	YEARS	
Kanette	Bridgett	Sonya	
Medford	Pitre	Walker	
Kimberly	10	25	
Cartwright	YEARS	YEARS	
Chantel	Jennifer	Andrea	
Crawford	Trevino	Boone	
Laura	12	41	
Rodriguez	YEARS	YEARS	
5	Kathryn	Charlene	
YEARS	Iglehart	Walker	
Oscar Zavala	14	1	
Melinda Lloyd	YEARS		
Cesar Reyes	Chavarria		
6 YEARS			
and the second second			





JUNE

Lola Roberts 23 YEARS Taliesha

Brisby

Blanca Munguia

Trinidad

Pimentel

Sean

Richter

9

YEARS

Lakeisha Rosebud

No. IN

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CONGRATULATIONS & WELCOME



NEW HIRES

Kennedy Fudge Mariah Mata LaTrackia Green Alexis Cabrales Teairra Roland Alante Williams Christa Everett Marija Hristova Yuri Garza Nicholas Ivory Javen Horn-Shepherd Gabrielle Murat Naiya Hogg Bibiana Flores Court Clerk Clerk II Customer Svc Rep II Court Clerk Court Clerk Court Clerk Cashier II Cashier II Court Clerk Court Clerk Court Clerk Court Clerk DT Office Support Clerk III PT Office Support

PROMOTIONS

Tashely Drake Clerk IV Criminal Division

Roporscha Taylor Interviewer/Collector Collections Division Lonnie Robinson Administrative Services Coordinator Commissioner's Court

> Martin Razo Court Clerk Criminal Division





FEATURING CENTRAL RECORDS

Here are the Criminal, Probate, and Civil written records requests received by our Central Records Division this quarter.

CIVIL





<u>Record Intake</u>

74 LINEAR FEET **Expunctions**

1,280 EXPUNGED CASES











HAPPY RETIREMENT



Lynn Goodson celebrated her retirement after 26 years with the Dallas County Clerk's Office. Her family, friends, and coworkers all came to celebrate in this joyous occasion. She plans on spending time now with her family and engaging in new ventures.









PERSONAL RECOGNITION









Jeffrey Reeves and Amanda Kay Reeves were married on April 6th, 2024, in Galveston, TX in port before their cruise.



Guisla Hernandez is the proud grandmother of Dalilah Herrera who graduated May 2024 from Adamson High School.



Congratulations to County Clerk's Recording Division Manager, Kenneth Cleveland, for graduating from the Dallas County Leadership & Management Academy, Friday June 21st, 2024.





Echoes in the Office

In the quiet hum of our busy day, A silence falls in a poignant way. An empty office, a void now seen, Where once our friend and colleague, Melissa had been.

Laughter shared and stories told, Memories warm, now are bittersweet and old. The coffee breaks, the midday chat, Moment's fleeting, we can't get back.

In the AP1 court cases, her mark remains, A legacy built with passion and pains. In every corner, in every hall, Her spirit lingers, she touched us all.



MELISSA "MEL" DIAZ JANUARY 07, 1969 - APRIL 18, 2024



Though the days ahead may feel less bright, We honor her by holding tight To the lessons learned, the kindness shown, In our hearts, she is never alone.

So, as we gather, work, and strive, We carry her dreams, keep them alive. In the bonds we forge, the steps we take, Her memory endures with each move we make.

Rest well, dear friend Melissa, your work is done, But here in our hearts, you'll always be one. In the whispers of the office air, We feel your presence, forever there.

> - Bridgett Pitre Criminal Collections





CUSTOMER COMPLIMENTS

We would like to recognize the County Clerk employees that have received words of appreciation and outstanding customer service reviews from Dallas County citizens.

Kenneth Cleveland	Johanna Wordlaw	Derryl Williams	Nora Morales
Reuben Small	Ghaziuddin Saleem	Thelma Blakely	Timothy Houston
Chanteon Rowe	Lakietha Kelly	Iris Gonzalez	Vickey Johnson

- Mr. Cleveland was very responsive and completed our request in a timely manner. He searched, located, and had the records ready for pick up the next morning. He was very friendly in person and knew who I was as I walked into the office. He was a joy to work with! Thank you!
- Rueben is always quick to assist, displaying an admirable level of efficiency and accuracy. Rueben's commitment makes him an invaluable asset to Dallas County.
- Chanteon was amazing! Very helpful and great service! Very delightful to speak with and knowledgeable!
- Nora Morales was very patient and thorough throughout this process. She happily assisted me in getting the petition filed and completed. Thank you so much! 5 stars
- Johanna Wordlaw was very professional, patient and caring. She thoroughly went over each step and was willing to listen to my concerns with answers. She exceeded my expectations.
- Ghazi is the best! He is always so nice, and knowledgeable. He is the go-to guy!!
- I was treated with kindness and respect by Lakietha Kelly as I navigate this hard part of my life.
- Derryl answered all my questions. She also informed me of the website in which I could access my documents. She was professional and knowledgeable.
- Thelma is the face of the clerk's office. She was very helpful and made me feel welcomed.
- Vickey Johnson provided excellent and fast service.
- Both Tim & Iris have great customer service skills and went above, and beyond which honestly is something not seen much after the Covid era. Congrats on having them both on the Dallas County Team.

Jul 2024

4 Independence Day



Aug 2024



27 Lyndon Baines Johnson Day

Sept 2024





- 2 Labor Day
- 17 Constitution Day and Citizenship Day
- 22 September Equinox