The Official County Clerk Quarterly Newsletter







Mission Statement:

The Dallas County Clerk's mission is to provide exceptional customer service when assisting the public. This includes being on the leading edge of operational best practices as well as further improving and increasing the knowledge and skills among staff for a more positive form of customer service. Service is not what we do, service is who we are!

#### **A Message From The County Clerk**

I am incredibly grateful for the hardworking and dedicated employees of this office. Your commitment to excellence, professionalism, and public service is the backbone of our success. Your teamwork, perseverance, and attention to detail do not go unnoticed. I deeply appreciate your role in upholding the integrity of our services. Let's continue to create initiatives that enhance the quality of life, promote progress, and ensure a brighter future for all the citizens of Dallas County.

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### Quarter Birthdays

#### March

Rhonda Lamb	
Blanca Munguia	
Destinee Miller	
Daniela Gasca	6
Bonita Bonner	8
Boris Hamilton	10
Vanessa Seaneke	10
Michael Davis	14
Iris Gonzalez	15
Irma Berlanga	
Brandon Mathurin	20
La Chaundra Hooper	23
Glenda Reed	29

#### February

Jacquelene Barreto	
Jesse Reyes	
Michael Intharansy	
Lashonda Bennett	Ę
Teairra Roland	
Terrence Washington	
Alexander Rodela	
Jeremy Rivera	
Jillian Townsend	

#### January

Breanne Davis	
Joevanni Gonzalez	
Javen Horn-Shepherd	
Richard Guy	10
Kami Johnson	10
Venus Ramirez-Valdez	10
Lizzie Fleetwood-Haynes	12
Chantel Crawford	12
Latrackia Green	14
Cierra Beal	17
Guadalupe Valladolid	18
Sraya Fears	21
Momodou Bayo	23
Latasha Hunt	26
Jeffrey Reeves	26
Darronica Allen	27
Gerald Hanson	29
Miciah Colquitt	29

Lupe Aguirre

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#### January

1 year	6 years	17 years
Diayja Sheppard	Monica Castorena	Roger Jonas
Maria Vargas	8 years	18 years
Michael Intharansy Chloe	Calandria Beasley	John Warren
Tamayo 2 years	Lupe Perez	Amos Coleman Jr
2 years	10	
Joevanni Gonzalez	years	
3 years	Brianna Brown	
Donna Powell	13 years	
Sraya Fears	Charlene Jackson	
5 years		
Chantel Herring		

### February

### March

2 years	7 years
Gloria Medrano	Bonita Bonner
3 years	9 years
Timothy Houston	Cierra Beal
5 years	11 years
Iris Gonzalez	Nuribianca Fernandez
Robert Hinojosa	20 years
6 years	Michelle Tompkins
Kerry Dabney	25 years
Kristian Macon	Tasha Hicks-Young
Mariluz Velasquez	28 years
	Kami Johnson
	29 years
	Lizzie

1 year	11 years
Matthew Ransom	Vallistenye Jones
Chanteon Rowe	15 years
Karla Medina	James Jonson
2 years	17 years
Camaran Williams	Latoya Polk
Jorgina Strojek	19 years
Darren Simon	
Autum Richardson	Norma Mendoza- Reyna
3 years	20 years
Marissa Pedroza	Kevin Taylor
6 years	26 years
Lidia Moreno	
10	Breanne Davis
years	
Michael Munoz	

# Congrats + Welcome

### New Hires

Brandon Reyes Vakayla Green Vanessa Seaneke Allison Andrews Clerk II Clerk IV Court Clerk Administrative Assistant



### Promotions

Sonya Harris Martin Razo Court Clerk Senior Court Clerk

## Employees of the Month

#### FEBRUARY



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Renae is a great asset to the Criminal Division. She constantly goes above and beyond the call of duty. She is dependable and consistently takes ownership for achieving goals set by the County Clerk and her manager. She has received several kudos for ensuring the criminal courts have accurately reported information regarding the County Criminal Courts to the Office of Court Administration (OCA). Renae consistently adapts to the meet the evolving needs of her role and the division. She takes immense pride in her work, work ethic, and ensuring that Mr. Warren's vision for the department is fulfilled.



Renae Seeger Assistant Manager Criminal Division



Veronica has demonstrated outstanding organizational skills and initiative in preparing her division for a seamless relocation from Renaissance Tower to The George Allen Courts building. Despite the complexity and challenges of this transition, Veronica took full ownership of the process. She carefully coordinated logistics, ensured all necessary resources were in place, and communicated effectively with both the team and other departments to make sure everything went smoothly. Additionally, she has led her staff with minimal oversight, ensuring that everyone remained focused, motivated, and on track during a time of change. Her ability to maintain a calm, positive, and solution-oriented approach has kept the team on target and fostered a sense of confidence and trust in her leadership. Veronica has made this transition a success, and I am incredibly grateful for all her efforts. For her exceptional leadership during this challenging time, I believe Veronica is a truly deserving candidate for Employee of the Month.





Veronica Hood Assistant Manager Probate Division

# Recognitions



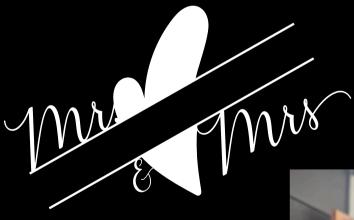


Brenda Rice/ Josh Rice Vital Records Clerk

Journee Alicia Rice Born 02/24/25 (a) 1:28 pm Weighing 7lbs 5oz







<u>Recording Division:</u> Formally, Thelma Blakely

Thelma & Vernon Small tied the knot on Thursday, January 16, 2025, in Richardson, TX.

Congratulations!













## Customer Compliments

#### Ghazi Saleem $\bigstar \bigstar \bigstar \bigstar \bigstar$

He is the best! Always such a pleasure and knowledgeable. He truly is the best clerk in the courthouse.

#### Matthew Ransom ★★★★★

Matthew was very nice and very helpful! Should have more people like him.

#### Sebastian Ortiz ★★★★

Sebastian was excellent and provided fast customer service.

#### Javen Simone $\bigstar \bigstar \bigstar \bigstar \bigstar$

It was truly a wonderful experience being this was my first time. Javen was such a delightful person. She had a warm personality.



I would like to give Derryl a glowing report. She has helped me and was absolutely awesome!

#### Kimberly Gonzalez

Kimberly was very pleasant and pleasing. Most importantly, she was knowledgeable about the questions I had.

#### Chantel Crawford

Chantel let me shed a tear the 1st time and assisted me with what I needed to. She was an awesome first person to meet.

#### Charlene Jackson

Charlene was amazing! She was so helpful and thorough when issuing our marriage license. She made everything stress free.



Beverly was great and helpful. It was pleasant working with her!

Marija Hristova

She was very professional!

#### Bibiana Flores

Bibiana gave excellent instructions and was very kind to a senior. Grateful!

eremy Rivera

Jeremy was very fast and patient with m<sup>.</sup> questions and very nice! Important Dates

A P R I L	MAY	J U N E
1	5	14
april fool's	cinco de mayo	Flag day
18	11	15
good friday	mothers' day	fathers' day
20	26	19
Easter sunday	MEMORIAL DAY	juneteenth

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SUMMER SOLSTICE