

On The Record

THE OFFICIAL COUNTY CLERK NEWSLETTER

JANUARY - MARCH 2026



Mission Statement:

The Dallas County Clerk's mission is to provide exceptional customer service when assisting the public. This includes being on the leading edge of operational best practices as well as further improving and increasing the knowledge and skills among staff for a more positive form of customer service. Service is not what we do, service is who we are!

Message from the County Clerk

The start of 2026 has already demonstrated the strength, dedication, and purpose that define the Dallas County Clerk's Office. Every day, this office plays a critical role in supporting the operations of our county by maintaining official records, processing vital documents, and ensuring that the public has access to accurate and reliable information when it matters most.

Our office is entrusted with maintaining billions of official records, ranging from property and court documents to vital records that mark some of life's most important moments. Each record represents more than just information, it represents a person, a family, a business, or a milestone. The work performed here ensures those records are preserved with accuracy, integrity, and care.

This quarter, that responsibility has been met with continued professionalism and commitment by every member of this team. From assisting customers at the counter to managing complex filings behind the scenes, your efforts directly impact the efficiency, transparency, and trust that the public places in our office. Your work does not go unnoticed. It is essential.

What makes this office exceptional is not only what we do, but how we do it. The collaboration, accountability, and pride demonstrated daily create an environment where progress is constant and service remains the priority. That commitment is what allows us to meet the growing needs of Dallas County with consistency and excellence.

As we build on this strong start, we remain focused on improving access to services, enhancing operational efficiency, and continuing to modernize how we serve the public. The first quarter has laid a solid foundation, and the momentum we have created will carry us forward throughout the year.

Hon. John F. Warren
Dallas County Clerk



Quarterly Birthdays

January

Breanne Davis	4
Joevanni Gonzalez	4
Javen Horn-Shepherd	4
Kami Johnson	10
Venus Ramirez-Valdez	10
Lizzie Fleetwood-Haynes	12
Chantel Crawford	12
Latrackia Green	14
Cierra Beal	17
Sophia Martinez	19
Sraya Fears	21
Lameca Yankey	21
Adrianna Elias	22
Momodou Bayo	23
Latasha Hunt	26
Jeffrey Reeves	26
Vakayla Green	26
Gerald Hanson	29
Miciah Colquitt	29
Lupe Aguirre	31

February

Jessee Reyes	3
Michael Intharansy	4
Lashonda Rhodes	5
Teairra Roland	7
Terrence Washington	14
Brandon Reyes	17
Alexander Rodela	18
Jeremy Rivera	19
Jillian Townsend	26

March

Rhonda Lamb	4
Blanca Munguia	4
Destinee Miller	4
Daniela Gasca	6
Bonita Bonner	8
Camille Gotay	9
Boris Hamilton	10
Vanessa Seaneke	10
Michael Davis	14
Iris Gonzalez	15
Irma Berlanga	17
Cametri Perry	18
Brandon Mathurin	20
LaChundra Hooper	23
Maribel Zaragoza	25
Glenda Reed	29
Yamileth Humphrey	30



Service Anniversaries

January

1 Year	6 Years	18 Years
Vanessa Seaneke	Chantel Herring	Roger Jonas
2 Years	7 Years	19 Years
Diayja Sheppard	Monica Castorena	John Warren
Maria Vargas	9 Years	Amos Colman Jr
Michael Intharansy	Calandria Beasley	
Chloe Tamayo	Lupe Perez	
3 Years	11 Years	
Joevanni Gonzalez	Brianna Brown	
4 Years	14 Years	
Donna Powell	Charlene Jackson	
Sraya Fears		
Rochelle Serrell		

February

1 Year	8 Years
Allison Andrews	Bonita Bonner
3 Years	10 Years
Gloria Medrano	Cierra Beal
4 Years	12 Years
Timothy Houston	Nuribianca Fernandez
6 Years	21 Years
Iris Gonzalez	Michelle Tompkins
Robert Hinojosa	26 Years
7 Years	Tasha Kicks
Kerry Dabney	29 Years
Kristian Macon	Kami Johnson
Mariluz Velasquez	30 Years
	Lizzie Fleetwood

March

1 Year	7 Years	21 Years
Vakayla Green	Lidia Moreno	Kevin Taylor
Brandon Reyes	11 Years	27 Years
2 Years	Michael Munoz	Breanne Davis
Matthew Ranson	12 Years	
Chanteon Rowe	Vallistenye Jones	
Karl Medina	16 Years	
3 Years	James Jonson	
Camaran Williams	18 Years	
Jorgina Strojek	Latoya Polk	
Darren Simon	20 Years	
Autum Richardson	Norma Mendoza-Reyna	
4 Years		
Marissa Pedroza		

Congrats + Welcome!



New Hires



Edgar Moreno
Shenese Williams
Alician White
Ebony Turner
Michele Brown
Kamiron Walters

Clerk II
Clerk II
Financial Administrator
Program Analyst I
Assistant Manager
Clerk IV



Promotions



Rochelle Serrell
Robert Hinojosa
Francisco Bustos
Marija Hristova
Bianca Recendez

Process Support Supv.
Manager
Senior Court Clerk
Senior Court Clerk
Senior Court Clerk

EMPLOYEES OF THE MONTH

JANUARY



AlmaRosa Contreras
Senior Court Clerk
Criminal Division

AlmaRosa approaches her position with intellectual vigor and a drive to analyze, create, and propose alternatives to increase process efficiency, decrease redundancy, and improve overall process effectiveness. She has demonstrated this by capturing and reporting inconsistencies or parts of processes that can be improved while training and from opportunities arising during the execution of her duties. More impressively, she offers solutions in a positive, open, upbeat manner, which allows all stakeholders to feel valued and included. She is often complimented on her customer service skills by patrons and attorneys. Her focus on employing critical thinking, coupled with her inviting, receptive nature and openness to consider all points of view, makes her an outstanding candidate for Employee of The Month.

FEBRUARY

Taliesha Brisby possesses a level of job knowledge and expertise that positively impacts the effectiveness of the Truancy Division. Her strong understanding of court procedures, statutory requirements, and best practices is evident in her daily work and in the guidance provided to others. The proficiency with Odyssey Navigator and the Truancy Information System, along with her initiative in developing tutorials and step-by-step guides, has been instrumental in supporting staff accuracy and efficiency. Ms. Brisby's initiative to implement case numbers on all truancy legal documents reflects her proactive approach to process improvement. Ms. Brisby is a trusted Subject Matter Expert within the division and a reliable resource for staff, supervisors, and other departmental partners. Her collaborative efforts assist with operations, accountability, and support continuous improvement across departments, showcasing the positive impact of leadership and a cohesive team.



Taliesha Brisby
Manager
Truancy Division

MARCH



Lizzie Fleetwood
Senior Court Clerk
Probate Division

Liz Fleetwood is a dedicated and hardworking employee who consistently demonstrates exceptional organization, focus, and professionalism. She is committed to continuous learning and to developing best practices that allow her to manage routine activities both efficiently and effectively. Despite the challenges, Liz never complained. Instead, she continued performing her duties as if there were multiple clerks alongside her, holding the department together on her own until additional staff were hired.

IN THE OFFICE

Valentine's Day + March Madness



CONGRATULATIONS TO RECORDING'S
BLANCA MUNGUIA WITH HER GUESS OF 80,000!

2025 Calls Answered
81,324



*Derryl Williams, Cathy Landin, Venus Ramirez, Cristina Medina, and
Darronica Allen*

DALLAS COUNTY CLERK CALL CENTER TEAM

Every call answered represents a person helped. We are proud of our Call Center team for their commitment, compassion, and 81,324 calls served in 2025.

Kathryn Iglehart Retirement



Congratulations to Kathryn Iglehart and her dedicated service from 2012 to 2026 with the Dallas County Clerk's Office, Civil Division. She retired March 18th, 2026. We wish her all the best in this next chapter.

Congrats!

CUSTOMER COMPLIMENTS

Sophia Martinez



Exceptional, attentive, and outstanding customer service.

Tawana Anthony



Tawana made everything quick and easy.

Edgar Moreno



Great customer service and good attitude.

Beverly Hastings



Beverly was absolutely fantastic!! We could not have been happier with her! She made the process so easy and simple. She's just an absolute delight to talk to!

Johanna Wordlaw



She was incredibly kind and ensured that I clearly understood my payment plan and the corresponding due dates.

Chanteon Rowe



She was patient, kind, and very helpful. She went above and beyond and made my experience wonderful.

Carlos Chavarria



Carlos was very helpful in what could have been a very stressful time for me. I owe Mr. Chavarria so many thanks for being able to find my certificate.

Jamond Brown



Always courteous, considerate as well as knowledgeable.

Cristina Medina



Cristina did a very excellent job. She followed up and called me back to let me know that she found my record. It just means a lot to me, and it helped me out.

Leroy Chavarria



Leroy was such a ray of sunshine! Coming here there's lots of uncertainty of what to do. He was directing with a smile and calm manner! What a blessing he is!

Sebastian Marban



Always helpful and patient. I come periodically to get records and always request him.

Charlene Jackson



She was wonderful, very supportive, and made the entire process stress free! She even took a picture of us at the end with our marriage license!

UPCOMING DATES

APRIL

**5
EASTER
SUNDAY**

MAY

**1
FIRST DAY OF
MILITARY
APPRECIATION MONTH**

JUNE

**14
FLAG DAY**



**22
ADMINISTRATIVE
PROFESSIONALS
DAY**



**5
CINCO DE
MAYO**



**19
JUNETEENTH**



**10
MOTHER'S
DAY**



**21
FATHER'S DAY**



**25
MEMORIAL DAY**



**26
ELECTION DAY**

