

AGENDA
CONTINUOUS IMPROVEMENT STEERING COMMITTEE
9:30 a.m. Monday, August 10, 2026
Commissioners Courtroom, Records Building
500 Elm Street, Dallas, Texas

JOHN F WARREN
COUNTY CLERK
DALLAS COUNTY, TEXAS
FILED: Aug 04, 2026, 5:04 pm
BY DEPUTY:
Lonnie Robinson

Note: A quorum of the Dallas County Commissioners Court may be present at this meeting.

DISCUSSION TOPIC

1. Review the Report for May 11, 2026
2. Accenture Efficiency Report Update: Update on findings, recommendations, and implementation progress from the Accenture efficiency review.
3. Information Technology General update on major technology initiatives, system performance, project priorities, departmental support, staffing alignment, organizational changes, leadership responsibilities, and service delivery.
4. Empower Transition to Texas Family Care Network: Update on planning, requirements, procurement, and transition efforts for replacement of Empower.
5. Odyssey Reporting and Processes Update: Update on Odyssey reporting, data quality, workflow improvements, manual processes, issue resolution, and departmental coordination.
6. Other Business
7. Public Commentary
8. Adjourn