



FOR IMMEDIATE RELEASE

October 1, 2020

Dallas County Health and Human Services Transitions to New Data Platform for COVID-19

DALLAS – Dallas County Health and Human Services will not be reporting COVID-19 cases today, October 1, 2020, while they are upgrading their data platform. Reports will resume tomorrow, October 2, 2020.

“We have transitioned over to a more robust tracing system, effective 8 o’clock yesterday. During this transition, it’s unfortunate that we’re unable to report numbers for today. The system should be able to report numbers tomorrow and we’ll get you all the information as soon as possible. This is due to a system changeover, and while I’m disappointed we’ll be unable to get you the normal information, I am pleased that the new system will make our tracing efforts stronger here in Dallas County,” said Dallas County Judge Clay Jenkins.

All Dallas County COVID-19 Updates and Information can be found here:

<https://www.dallascounty.org/covid-19/> and all guidance documents can be found here:

<https://www.dallascounty.org/covid-19/guidance-health.php>

Specific Guidance for the Public:

- [Dallas County COVID-19 Related Health Guidance for the Public](#)
- [Dallas County Measures for Protecting An Institution’s Workforce from COVID-19 Infection: Employer/Employee Guidance](#)
- [Dallas County Guidance for Individuals at High-Risk for Severe COVID-19](#)

The Centers for Disease Control and Prevention (CDC) recommends taking everyday preventive actions to help prevent the spread of respiratory diseases, including:

- Avoid close contact outside your home: Put 6 feet of distance between yourself and people who don’t live in your household.
- Cover your mouth and nose with a cloth face cover when around others and continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.
- Stay home when you are sick, except to seek medical care
- Wash your hands often and with soap and water for at least 20 seconds and help young children to do the same. If soap and water are not available, use an alcohol-base hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Clean and disinfect frequently touched objects and surfaces daily using a regular household cleaning spray or wipes.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash. If you do not have a tissue, use your sleeve, not your hands. Immediately wash your hands.
- Monitor your health daily. Be alert for symptoms. Take your temperature and follow CDC guidance if symptoms develop.

Additional information is available at the following websites:

- CDC: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- CDC Travel Information: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

- DSHS: <https://dshs.texas.gov/coronavirus/>
- DCHHS: <https://www.dallascounty.org/departments/dchhs/2019-novel-coronavirus.php>

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