

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Dallas County Administration – 411 Elm Street, Allen Clemson Courtroom, 1st Floor, Dallas Texas

May 26, 2021 10:00-11:30am

AGENDA

COVID-19 is hard on all of us but especially hard on our low-income and homeless populations.

Even though we are all doing business differently than before there is value in being able to communicate during these unpredictable times. Thank you for all you are doing and please stay safe.

The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

1. Welcome and Introductions

2. Reports

a. Governance – Commissioner Theresa Daniel

- Approval of April 28, 2021 minutes
- Dallas Area Partnership to End and Prevent Homelessness
- Dallas County Citizen Committee
- Federal & State legislative environment

b. Resources – services, programs, people, funds

- Shelter Discussions
- NTBHA
- Housing Navigator / Homeless Jail Dashboard/St Jude Center
- Housing Authority Report- DHA/DCHA
- Meadows Mental Health Policy Institute
- CARES Act Update

c. Projects and Industry Updates

- Coordinated Access System
- Pretrial Diversion and MH screening
- CitySquare Report (The Cottages/Fuse Project /A Way Home Housing)
- Dallas Connector
- Homeward Bound, Crisis Residential & Respite Services
- Metro Dallas Youth Committee update
- Family Housing
- Mattingly Report

3. Next Meeting is scheduled for June 23, 2021 (Fourth Wednesday of the Month)

Dallas County Administration, 411 Elm Street, 1st Floor, Dallas Texas 75202

April 28, 2021 Minutes

Mission Statement: The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

ATTENDEES: Dr. Theresa Daniel, Commissioner; Doug Denton, Homeward Bound; Edd Eason, CitySquare; Brittney Farr, DART; Blake Fetterman, Salvation Army; Mayra Fierro, Metro Dallas Youth Committee; Deborah Hill, DCCJ; Tzeggabhran Kidane, Dallas County; Jim Mattingly, LumaCorp; Yordanos Melake, DCCJ; Jari Mema, Catholic Charities of Dallas; Ikenna Mogbo, Metrocare; Erin Moore, Dallas County; Charlene Randolph, DCCJ; Kimberly Rawls, Dallas County; Justin Vander, Prism Health; Eric McCarty, NTBHA; Sandy Rollins, Texas Tenants Union; Albert Sanchez, Downtown Dallas Inc; Kelvin Brown, Housing Crisis Center; Charlene Randolph, DCCJ; Janie Metzinger, NTBHA; Laura Edmonds, DCCJ; Maria Herrera, DCCJ; Philip Huang, HHS; Sattie Nyachwaya; Traswell Livingston, AIDS Dallas; Trudy Hernandez, MDHA; Yvonne Green, Parkland Health and Hospital System; Ashley Flores, Child Poverty Action Lab; Anngie Johnson, Red Cross; Lela Mays, Dallas County STAC Court; Martha Rodriguez, Dallas County; Dave Hogan, Homeward Bound

CALL TO ORDER: The minutes were approved without changes.

GOVERNANCE

Dallas Area Partnership to End and Prevent Homelessness: Commissioner Theresa Daniel

Commissioner Daniel reported the Dallas Area Partnership is scheduled to meet on May 6 where there will be a continuation of looking at what the committees are doing. The Housing Resource meeting, a committee of the partnership met on April 26th and has made some head way on connecting the developers, investors and service providers

Dallas County Citizen Committee: Erin Moore

Erin Moore reported there were two presentations. The first presentation was on Hepatitis A epidemic in the homeless community. They are trying to be extra vigilant about the epidemic and HHS is willing to go out to any organization that needs to have a mass vaccination done. There is some vaccination resistance, but the Hepatitis A is spreading rapidly especially with the increase with the houseless population. The second presentation was from Clutch Consulting. They addressed the reorganization in Dallas but also looking at various ways to fund the 0% to 30% AMI. They also covered the need and vacuum of having someone address the 60% to 80% and then the 80% to 120% AMI housing market. MDHA has also gone through a reorganization which they are working through as well as preparing for the State of Homelessness address. There was not a quorum so there were no voting actions. There was continued effort by Ryan Garcia primarily to look at alternative funding streams for housing.

Federal and State Legislative Update: Janie Metzinger, NTBHA

Ms. Janie Metzinger reported that the bills are moving along. The bills for recovery housing and voluntary certification recovery housing are moving along. Janie agreed to send the Legislative updates to Tzeggabhran Kidane once it is updated so that they can be sent to the group. Janie explained that by mid-summer or June she will be able to provide a summary of all the bills that passed in addition to her Legislative updates. The Senate has voted out its budget, the House then worked on the Senates budget and amended it. There will be a conference committee made up of the committee and subcommittee heads of house appropriations and senate finance. They will hammer out the differences in the two bills. Both House and Senate earmarked 15 million dollars for community psychiatric beds in the rural areas and another 15 million dollars for community based psychiatric beds in urban areas to add on to the appropriation for

that amount already. A new line is being added in the behavioral health sphere that is specifically for those grants that have been established in the last three or four sessions. Those specialized grants for reducing recidivism and for helping establishing people in recovery will now be in their own line items. This may cause a reduction in some areas, but it just means it moved to another area. The funding for a new state hospital likely in Dallas County area, the replacement of bed for bed rebuilding of the North Texas State Hospital at Wichita Falls, and the bed for bed rebuilding of Terrell State Hospital are all still in the mix. There isn't a decreased in the mental funding currently and Janie explained she will provide an analysis/ summary on this funding.

Traswell Livingston asked if Janie heard about a possible house bill on expansion on Medicaid. Janie explained that that Representative Julie Johnson has a bill that would do that and has enough co-sponsors that may pass in the House. Representative Johnson's bill has about 9 Republican cosponsors. State Representative Garnet Coleman offered an amendment during budget debates that would expand Medicaid but was not approved. Rep Coleman's long-time advocacy and expertise for mental health was appreciated but the members did not feel that the budget debates were the right place for that discussion.

Commissioner Daniel asked if there is anything the group could be doing to help on the 1115 waiver not being extended for the state of Texas. Janie explained that there is still time to work on that since the current waiver doesn't end until fall of 2022. Representative Johnson's bill does have a companion bill in the Senate. Neither of the bills have made it out of committee yet but there are lots of conversations across the aisle behind the scenes.

Edd Eason stated that he has been following House Bill 1925 and companion Senate Bill 987 about making class c misdemeanor with an additional fine for homeless individuals camping in undesignated areas. Mr. Eason asked if Janie felt the bill would pass since he heard that they were sent back to committee. Janie stated that she is not sure and is still monitoring the bill. Janie did report that she did not feel it was NIMBY bill because the testimony for that bill included a lot of people who were very concerned about the homeless community. Janie explained that based on the information the bill seems to be a public health concern rather than a NIMBY bill.

Janie reported that there is some peer to peer services covered by Medicaid is moving forward, more recovery housing is moving, and even some look in the Senate on conditions of boarding homes.

Jim Mattingly reported that a federal judge has ruled that the city of Los Angeles has six months to offer housing to every single homeless person on skid row and dedicate one billion dollars towards that effort. It is a totally different approach then what is being seen coming out of the Texas legislature which is to criminalize homelessness.

Sandy Rollin provided information that there are some bills related to tenant screening and eviction confidentiality. HB 4410 by Rep. Scott Sanford (R-Collin County) would prohibit a landlord from considering non-violent criminal history if it is more than 4 years after a misdemeanor and more than 8 years after a felony. It is in the Business & Industry Committee chaired by Rep Chris Turner. Sandy reported that the bill has not had a hearing yet and encouraging a hearing on the bill would be good.

RESOURCES

Shelter Discussions: Blake Fetterman, Salvation Army

Blake Fetterman reported that there were not any updates to report.

NTBHA: Eric McCarty

Eric McCarty reported that the TBRA funding contract is up for renewal. They will have the opportunity to house individuals in the same household. The way the funding is set up individuals participating in the disability contract you are eligible to be housed in any of the counties where NTBHA serves. However, those individuals participating in the general contract without disabling conditions are no longer able to be serviced in the same contract. These individuals would have to use the funding in the disability contract and the lack of a disability would disqualify them from the disability contract. The changes in the contract will allow these individuals to be housed where they currently are for an additional 12 months. The COVID 19 funds have been depleted and no longer available to fund housing. The contract of the first set of individuals that were assisted at the beginning of this program are coming to an end. COVID funding was

assisting these individuals for an additional 6 months but are currently at bay until the new contracts are renewed. There are currently about 85 individuals on the waitlist whose paperwork will be renewed and updated. There is about 12 million in the general set aside fund that is being offered to those individuals in Dallas County, but these households are not willing to relocate outside of Dallas county.

Housing Navigator: Kimberly Rawls, Dallas County

Ms. Rawls reported that she is working on filling one vacancy at the St. Jude's project. Ms. Rawls reported that the St. Jude Park Central Project is 90 days out from beginning renovations to transition to permanent supported housing.

FUSE Grant: Kimberly Rawls, Dallas County

Maria Herrera has started as the new FUSE housing navigator. Ms. Rawls reported that there have been 31 individuals who have been connected to housing through the FUSE project. Ms. Rawls continues to look for other funding opportunities for the Housing Services for Homeless Criminal Justice-Involved Clients (HSH-CJC) Grant.

PROJECTS AND INDUSTRY UPDATES

Coordinated Access System: Trudy Hernandez, MDHA

Trudy Hernandez reported that MDHA is currently in the process of integrating the CAS fully into the HMIS database. The testing has been completed successfully at the training site. Starting Monday May 3, the staff will be trained to enter the clients from the housing priority list into the database. This process will take anywhere between two to four weeks to put 350 households into the database. During that time there will not be a stop to placing individuals on the list or referring individuals out to housing placement. Once the list has been entered into the HMIS database and the kinks have been addressed MDHA will then begin training to all provider agencies so that they can go live by the target date of June 30th.

Additionally, MDHA is amid a rapid rehousing surge which started April 1. The surge targets the 7 million dollars that was received through the ESG/CARES Act funding cycle 2. Currently 34 households have been housed with an additional 103 households who have been referred to open units. These numbers do not include some of the domestic violence providers. Tracking methods have to be done differently with those providers due to confidentiality.

Homeless Jail Dashboard: Kimberly Rawls, Dallas County

Ms. Rawls stated there was a correction in the Homeless report on page 3. The correction is from March 2021 instead of 111 individuals at 2 % for homeless bookings and 264 individuals at 70% for homeless with suspected mental health flag, it should read homeless at 375 individuals at 8% and 264 individuals at 70% for homeless with suspected mental health flag. The correction was shared with the group in chat. Ms. Rawls reported that there was an increase in the total jail population from the past year by 1,380 individuals from Feb 2020 to March 2021. The total jail population from March 2020 was 4,201 and March 2021 was 4576 which is an increase of 375 individuals. Ms. Rawls spoke with Lashunda Jefferson about the increase in the total jail population. Ms. Jefferson was not sure the direct cause of the increase but did state that law enforcement has been arresting more individuals and the categories of aggravated assaults and family violence were high. Due to the overall increase in total jail population there was an increase in all other categories. In the offense categories there was a significant increase with to both the criminal trespass and the drug/alcohol offenses.

Traswell Livingston asked if the jails were vaccinating. Commissioner responded the jails are vaccinating but it is voluntary. Mr. Livingston that it is good to know the information while advocating for special groups in the community that are hesitant in taking the vaccine.

CitySquare: Edd Eason, CitySquare

Mr. Eason stated that occupancy at the cottages have increased. They have been able to get five application and individuals moved in the last 45 days. The three-year report on the cottages is almost ready to be released and will be available to anyone who wants to review it. There is additional funding that has been made available for the FUSE program through United Way. All the FUSE partners met and they are working on adding two more housing navigators. One navigator will be at Parkland and the other at Homeward Bound. Mr. Eason stated that he added some information on the medical respite program through the partnership with CitySquare and Austin Street in his packet. Mr. Eason will

continue to add this information monthly for the group to review. The medical Respite program is starting to pick up and they have served 16 individuals and housed 4. The Dallas Connector contract has been renewed through the City of Dallas and Mr. Eason is waiting on the contract to be signed and returned. There is no update on the Miramar Hotel redevelopment, it has been pushed off until one of the June Dallas City Council meetings.

Dallas Connector: Daniel Roby, Austin Street

Edd Eason reported on behalf of Daniel Roby and Austin Street. Mr. Eason reported that the Dallas Connector contract has been renewed through the City of Dallas and Mr. Eason is waiting on the contract to be signed and returned

Pretrial Diversion and Mental Health Screening: Laura Edmonds, Dallas County

Laura Edmonds reported that they are continuing to work closely with NTBHA in getting individuals released and getting them connected to Care and access to COVID testing.

Homeward Bound: Doug Denton, Homeward Bound

Mr. Denton reported that they are trying to move to full capacity. They are doing weekly testing with no positive COVID results. They were getting vaccinations on a rotating basis until the Johnson and Johnson vaccine was suspended. They are waiting on direction from Parkland HOMES division. Mr. Denton introduced Dave Hogan who will be overseeing the Deflection Center development as it moves along. The Dallas County District Attorney office received a Bureau of Justice Assistance Grant that is funding Mr. Hogan's position as the Manager/Clinical Director. Mr. Denton stated that they are expecting the bids for the remodel of the space to be approved by county commissioner in May and hopefully dirt moving in June

Metro Dallas Youth Committee: Mayra Fierro; Metro Dallas Youth Committee

Mayra Fierro reported that they had a very successful CEU training titled "Navigating the System Not Built for Youth, the LGBTQ Experience". This training will be held again soon, and Mayra provided contact information for anyone who is interested in attending. There will be a second training coming up in May that will go over the foster system with CitySquare Track presenting. They are also working on developing an advocacy plan and will provide updates at the next meeting. Mayra explained that they are keeping an eye on the House Bill 1709. They will also be looking for what will be included for youth homelessness in the State of Homelessness Address.

Family Housing: Ellen Magnis

Ellen Magnis was not available to report but provided a full report in the meeting packet.

Mattingly Report: Jim Mattingly

Mr. Mattingly reported that during the last 12 months 26460 new apartments were delivered in Dallas Fort Worth area and of those 23894 were absorbed. Apartment delivery continue to slightly outpace the absorption rate; however, occupancy is unchanged from last year. Occupancy levels for LumaCorp's legacy portfolio reflects the current strong demand for rental housing, ending the quarter at 96.6% and apartments available for lease stood at 4.5%, down 28% from one year ago. Rent is at an uptick in the first quarter with an increase of 1.4% during the 1st quarter and were up 2.3% over the previous 12 months. The average effective rental rate was reported at \$1,217, an increase of 1.8% during the quarter. The largest rent increases for the quarter were reported in South Fort Worth and Carrollton North/Hebron at 4%, North Dallas/Midtown West at 3.8%, Uptown/Downtown/Park Cities at 3.25% and McKinney/Allen/Fairview at 2.8%. Mr. Mattingly explained that what this information might suggest is that the landlords that may have been hesitant on increasing the rent last year are now taking advantage of the strong market and are moving those rents significantly. Texas Association of Realtors reported at the end of February 2021 that the inventory of single-unit homes available for purchase in the Dallas-Fort Worth-Arlington market declined to 0.9 months vs. 2.5 months reported a year earlier. That means the number of homes available for purchase are equal to less than one-month supply. What is considered a healthy market would be if that number was a 6-month supply. In addition to that the average sales price increased 20.29% year over year from \$327,192 to \$393,592. This is not a Texas problem but a national problem. The Wall Street Journal reported that Freddie Mac estimates a current national shortage of 3.8 million single-unit homes. This estimate represents a 52% rise in the nation's home shortage compared with 2018, the first time Freddie Mac quantified the shortfall. Currently 991,000 homes are being built; however it is estimated that it would take 1.1 million and 1.2 million new homes per year just to meet the current demand and this is without making any dent in the 3.8

million shortage that Freddie Mac estimates. Freddie Mac chief economist Sam Khater said, "This is what you get when you under build for 10 years." Mr. Mattingly stated that there clearly isn't enough housing being built and the housing shortage issue will not be a quick fix. Mr. Mattingly reported an update on the Texas Renter Release Program from LumiCorp standpoint. There were 280 residents who have completed their applications for the program with only 12 residents having received funding.

Next Meeting: May 26, 2021

Dallas County Administration Building, 411 Elm Street, 1st Floor, Allen Clemson Courtroom



Dallas County Criminal Justice (DCCJ) Housing Navigator April 2021 Report

St. Jude Project

- There is one vacancy and St. Jude staff are working to fill it.

FUSE Project

- The Jail-Based Housing Navigators screened double the number of inmates for April 2021.

April 2021 Jail FUSE Data

Total Clients Triaged for FUSE			416
Referral Source			
Jail FUSE Navigator Triage	365	NTBHA Living Room Referral	1
Defense Attorney Referral	19	Shelter/Street FUSE Navigator Referral	15
Another Referral Source	13	Pretrial Referral	3
Client Triage/Referral Outcomes			
Released to Another Program or Agency	15	Referral Banned from Shelter	0
Client Refused to be interviewed or Participate or Interview attempt	15	Client didn't qualify for FUSE	145
Immigration Hold	1	Client report not being Homeless	11
Released (i.e. Posted Bond)	60	Qualified referred by Shelters/Street Outreach	10
FUSE bond denied	5		
Pending Client Referrals			
Waiting on info, Waiting on Bond to Post, and pending attorney response	139	In Quarantine/Medical/Interview Pending	3
Total Released from Jail to FUSE			12
Shelter Assignment			
Austin Street Center	1	The Bridge	5
Salvation Army	6	Referred to Street Outreach	0
Other	0	No Response	0
Shelter Connection Rate			
Austin Street Center	1	The Bridge	4
Salvation Army	1	Other	0
No Response	0	Client Abscond/Did Not Connect	6
Housed or placed on the Housing Priority List or Info sent to MDHA			4

Housing Services for Homeless Criminal Justice-Involved Clients (HSH-CJC) Grant

- I'm continuing to look for other funding options for this project.

Dallas Connector Project (DCP) Dallas County Client Utilization – Transport to the NTBHA LR from the Jail and or the LR to the FUSE Shelters

April 2021	
Total Client Activity	
Transported by the Connector	12

The NTBHA Livingroom (LR) Staff conducted jail releases for individuals going to the Livingroom and Austin Street's report would contain the April 2021 jail data.

CitySquare Report

BHLT Housing Committee Meeting – Wednesday, May 26, 2021

Cottages at Hickory Crossing

Time period: **April 1 - 30, 2021**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
Total Units on site	50	50	50	50									
Unit Off-Market for Repairs	5	3	3	3									
Total Units Occupied	39	37	40	42									
Units Available for Occupancy	6	10	7	5									
# of Candidates with Pending Applications	11	13	9	7									
# Applications Denied by DHA	0	4	0	0									
# Applications Pending DHA Approval	0	2	3	0									
# Applications Pending – Need Documents	0	4	3	2									
# of Units Awaiting DHA Inspection	1	3	3	3									
# of Residents Tested for Infectious Disease	5	5	5	0									
# of Residents Tested Positive	1	0	0	0									
# Residents Vaccinated – 1st Dose	0	0	0	3									
# Residents Vaccinated – 2nd Dose	0	0	0	0									
# of ER Visits (Baylor)	8	8	7	2									
# of Residents Visiting Baylor ER	6	6	4	2									
# of ER Visits (Other – Parkland, Methodist)	4	4	5	1									
# of Residents Visiting Other ERs	2	3	4	1									
# of Residents Admitted to All Hospitals	1	1	2	0									
# of Exited to Homelessness - Unduplicated	0	0	0	0									
# of Exited to Permanent Housing - Undup	0	1	0	0									
# of Deceased - Unduplicated	1	0	1	0									

Project Update: This project has completed its 3-year agreement to funders to provide housing and on-site mental health services for those who are chronically homeless, with co-existing mental health and substance use disorders and with at least two jail book-ins in the past two years and no income. The project has started using the MDHA Housing Priority List as its official waiting list with the following allocations: 33.3% chronically homeless with co-existing mental health and substance use disorders and at least 2 jail book-ins in the past 2 years, no income required; 33.3% chronically homeless, some/limited criminal history, enough income to qualify for PBV per DHA standards; 33.3% chronically homeless, no criminal history, enough income to qualify for Project Based Vouchers per DHA standards. CitySquare staff is currently working on a report that will summarize the impact the Cottages have had on the cost of frequent utilizers to the homeless response system. This report has been delayed by COVID-19. CitySquare plans to have a final report ready in the third quarter of 2021. This report will be sent to the City of Dallas, Dallas County/BHLT and Communities Foundation of Texas.

Our goal starting in January 2021 is to place a minimum of one resident per month until all units are full. The program has 1-2 exits per month (i.e., exit to permanent housing, homelessness, resident deceased). If a resident is incarcerated, hospitalized, etc., we hold the unit up to 90 days.

Dallas Frequent User System Enhancement (FUSE) Project

Project Summary: Annually FUSE navigators embedded at the Dallas County Jail, Austin Street Center, Bridge Homeless Recovery Center, Salvation Army and CitySquare Street Outreach will screen 3,000 individuals experiencing homelessness to identify at least 300 frequent users (homeless with mental health and/or substance use disorders plus at 2 jail book-ins in the past two years) and place at least 75 individuals into housing with supportive services.

Funding: United Way of Greater Dallas serving as fiscal agent providing \$ 100,000 annually. Additionally, the project received a one-time gift of \$ 300,000 from the Texas Instruments Foundation. Project budget is \$ 244,842 annually. The

remaining funds (\$ 134,526) will be raised by the partners (CitySquare, Dallas County Criminal Justice, Austin Street Center, Bridge Homeless Recovery Center, Salvation Army).

Project Dates: 3 years (July 2020 – June 2023)

Report for July 1, 2020 – April 30, 2021:

1. Number of FUSE clients screened: 1,677
2. Number of FUSE clients enrolled/in case management: 108
3. Number of FUSE clients receiving emergency shelter services: 98
4. Number of FUSE clients housed: 34

Note: The Dallas FUSE Project has faced many challenges due to the social distancing guidelines in response the COVID 19. FUSE did not officially begin until 7/1/2020. New intakes were limited due to procedures at the Dallas County Jail being affected by COVID-19. Yolanda Williams has been named as the new project director by CitySquare. Inquiries should be sent to her (ywilliams@citysquare.org). FUSE partners reported to United Way of Greater Dallas that \$95,000 in Year 1 funds had not yet been expended and were available to be used for Year 2. UWGD is working on distributing Year 2 funding to all partners. United Way recently raised an additional \$168,000 from the Addy Foundation. This amount plus the unexpended funds from Year 1 are enough the fund the project for Years 2 and 3 and add two navigators, one at Parkland Hospital or NTBHA and one at the Homeward Bound Deflection Center. FUSE leaders are currently working with Parkland, NTBHA and Homeward Bound add these navigators to the Year 2 and 3 budgets. These additional navigators will increase the number of persons enrolled and housed by at least 25% annually.

A Way Home Housing

For 2020 - 2021 CitySquare was awarded \$ 1.3M in funding from the City of Dallas for a subsidized landlord leasing program. From October 2019 to September 2020 in partnership with Family Gateway and through additional private funding CitySquare placed 75 homeless households into housing in high opportunity neighborhoods. For 2020 – 2021 the goal is to move at least 35 households to self-sufficiency and place 35 new homeless households into housing. Below is the status of this RRH program. The City of Dallas approved \$1.3M in renewal funding for Oct. 1, 2020 – Sep. 30, 2021. COD and CitySquare executed a contract in March 2021. CitySquare will bill the grant for past and present expenses starting in April 2021.

	Oct -20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Totals
Unduplicated Individuals Housed	53	1	2	0	6	3	6	0	0	0	0	0	65
Unduplicated Families Housed	28	0	0	0	1	1	0	0	0	0	0	0	30
Unduplicated Exits - Individuals	1	1	3	1	4	6	7	0	0	0	0	0	16
Unduplicated Exits – Families	1	1	1	2	7	0	4	0	0	0	0	0	12
Unduplicated Individuals Pending	1	2	2	1	1	7	2	0	0	0	0	0	14
Unduplicated Families Pending	0	0	0	0	2	1	1	0	0	0	0	0	3
Properties Recruited	28	1	0	0	0	0	1	0	0	0	0	0	29
Properties in Use	18	0	0	0	0	0	1	0	0	0	0	0	18
Total Funds Spent	80,000	80,000	80,000	80,000	80,000	80,000	80,000	0	0	0	0	0	\$560,000
Grant Funds Spent	0	0	0	0	0	70,000	70,000	0	0	0	0	0	140,000
Private Funds Spent	80,000	80,000	80,000	80,000	80,000	10,000	10,000	0	0	0	0	0	\$420,000

Destination Home

Destination Home is a permanent supportive housing program of CitySquare made possible by a \$ 3,540,620 annual grant from HUD through the Dallas-Irving Continuum of Care. CitySquare must match with \$ 225,000 annually. For the past 5 years an average of 245 individuals who were chronically homeless have been served annually. Of those served an average of 92% annually never returned to homeless.

	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	Totals
Individuals Housed	241	3	2	9	2	3	0	1	3	2	0	0	261
Individuals Exited	0	1	5	6	7	4	0	0	2	1	0	0	23
Properties in Use	10	0	0	0	-1	1	1	1	2	2	0	0	12
Total Funds Spent	\$302,799	\$306,714	\$306,780	\$297,276	\$310,297	\$307,239	\$308,469	\$218,493	\$302,939	\$313,833	\$211,565	\$0	\$3,276,578
Grant Funds Spent	\$277,550	\$280,581	\$282,546	\$273,667	\$285,795	\$282,181	\$284,838	\$218,493	\$279,994	\$297,487	\$0	\$0	\$2,832,131
Private Funds Spent	\$25,249	\$26,133	\$24,234	\$23,609	\$24,502	\$25,058	\$23,592	\$22,914	\$22,945	\$16,346	\$211,565	\$0	\$444,447

Healthy Community Collaborative

The Dallas HCC provides emergency services and bridge housing for over 1,000 homeless individuals annually. Three organizations (Austin Street Center, Bridge Homeless Recovery Center and CitySquare) collaborate to provide services for homeless individuals with mental health and/or substance use disorders. Funding is provided by the City of Dallas through a grant from the Department of State Health Services. Of the total amount awarded annually (approximately \$ 1.2M) CitySquare receives \$ 450,000 to provide street outreach, RRH (bridge housing) and supportive services for 40-45 chronically homeless individuals annually. CitySquare must match with \$ 450,000 annually.

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Totals
Individuals Receiving Street Outreach Services (unduplicated)	31	8	7	12	23	9	11	0	0	0	0	0	81
Individuals Housed (unduplicated)	1	1	7	6	0	5	1	0	0	0	0	0	15
Housing Exits (unduplicated)	0	1	2	3	0	2	3	0	0	0	0	0	5
Properties in Use	4	4	4	0	1	5	5	0	0	0	0	0	5
Total Funds Spent	\$79,471	\$76,145	\$80,951	\$77,964	\$85,035	\$85,920	\$89,484	0	0	0	0	0	\$374,970
Grant Funds Spent	\$39,735	\$38,072	\$40,476	\$38,982	\$42,518	\$42,960	\$44,742	0	0	0	0	0	\$287,485
Private Funds Spent	\$39,735	\$38,072	\$40,476	\$38,982	\$42,518	\$42,960	\$44,742	0	0	0	0	0	\$287,485

TRAC Housing

CitySquare's Transitional Resource Action Center provides 50 units of transitional, rapid rehousing and permanent housing to at least 65 homeless youth (18-24 years of age) annually. Funding is provided through a series of grants from

HUD through the Dallas-Irving Continuums of Care totally \$ 440,893. CitySquare must match with \$ 308,625 annually. Over the past five years of those served less than 12% return to homelessness annually.

	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	Totals
Individuals Housed (unduplicated)	41	0	2	3	1	1	1	0	3	0	0	0	52
Housing Exits (unduplicated)	0	1	2	2	0	0	3	2	1	4	0	0	11
Properties in Use	12	0	0	0	0	0	0	0	0	0	0	0	12
Total Funds Spent	37,193	26,546	60,077	41,773	39,837	39,052	36,248	39,614	44,380	37,619	0	0	402,339
Grant Funds Spent	14,096	22,900	51,482	33,117	31,034	32,283	28,371	30,119	35,826	29,115	0	0	308,343
Private Funds Spent	23,097	3,646	8,595	8,656	8,803	6,769	7,876	9,495	8,554	8,504	0	0	93,995

Health to Home – Medical Respite for Homeless

In October 2020 CitySquare, in partnership with Texas Health Resources (Texas Health Dallas) and Austin Street Center, launched a 9-bed medical respite plot program for those experiencing homelessness exited from Parkland and Presbyterian- Dallas hospitals. As of April 2021, the three project partners have raised a total of \$ 870,00 for the \$1.2M pilot project (October 1, 2020 – April 30, 2022). Eligible individuals must be homeless adults, able to maintain their daily needs (ADLs) and have a medical diagnosis that can be treated in the medical respite unit at Austin Street Center. Individuals typically stay in respite care for 30 days before exiting to transitional or permanent supportive housing.

Unduplicated #	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Total
Individuals in Respite Care	1	3	2	2	3	5	9	0	0	0	0	0	25
Individuals in Overflow Shelter Care	0	0	0	0	0	1	2	0	0	0	0	0	3
Individuals Exited from Respite	0	0	1	2	2	1	0	0	0	0	0	0	6
Individuals Placed in Housing	0	0	0	1	2	1	1	0	0	0	0	0	5

COVID-19 Update - CitySquare Emergency Rental Assistance

CitySquare has received private and public funding for emergency assistance (rent and utility assistance). As of 12/4/20 only about \$6,000 of the UW phase 1 funds were left. About \$16,000 of utility assistance funds for Collin, Denton, and Dallas County were left. We were able to get \$50,000 from UW phase 2 on 12/3/20. These funds were required to be expended by Dec. 15, 2020. Our struggle continues to be getting all the required documentation from clients and getting landlords and employers to verify information reported. Our team size is the same (6 full-time and part-time workers). We are using ZoomGrants for our application process. The increased traffic on our platform has caused the system to crash consistently. We are hoping to transition to another platform if things do not improve in early 2021. We have received almost 1,200 applications for rent and/or utility assistance. Currently we have been able to help about 40 - 45% of those who applied.

We have recently received \$250K more in United Way Phase 4 (City of Dallas CARES Funding). We started distributing March 22, 2021, which is also the date we opened our application process again. Persons who are Dallas residents affected by COVID-19 may apply at: www.citysquare.org/eap.

Source/Grant	Total Expended	Amount Remaining	# households assisted (unduplicated)
Private Funds	\$459,779	\$39,351	268
UW Phase 1	\$389,839	\$31,022	114
EFSP 37	\$14,681	0	37
EFSP Cares Rent/ Mortgage	\$60,000	0	63
EFSP Cares Utilities	\$16,638	\$3,362	115
EFSP 38 Rent/Mortgage	\$40,579	\$ 0	39
UW Phase 3	\$118,990	0	36
UW Phase 2	\$49,085	0	62
UW Phase 4	\$248,300	\$1,700	63
Total	\$1,398,468	\$84,856	800

Family Gateway - Access Point Report – End of April 2021

Family Gateway is the MDHA-designated Access Point for families with children experiencing or near homelessness for the Continuum of Care. This report contains:

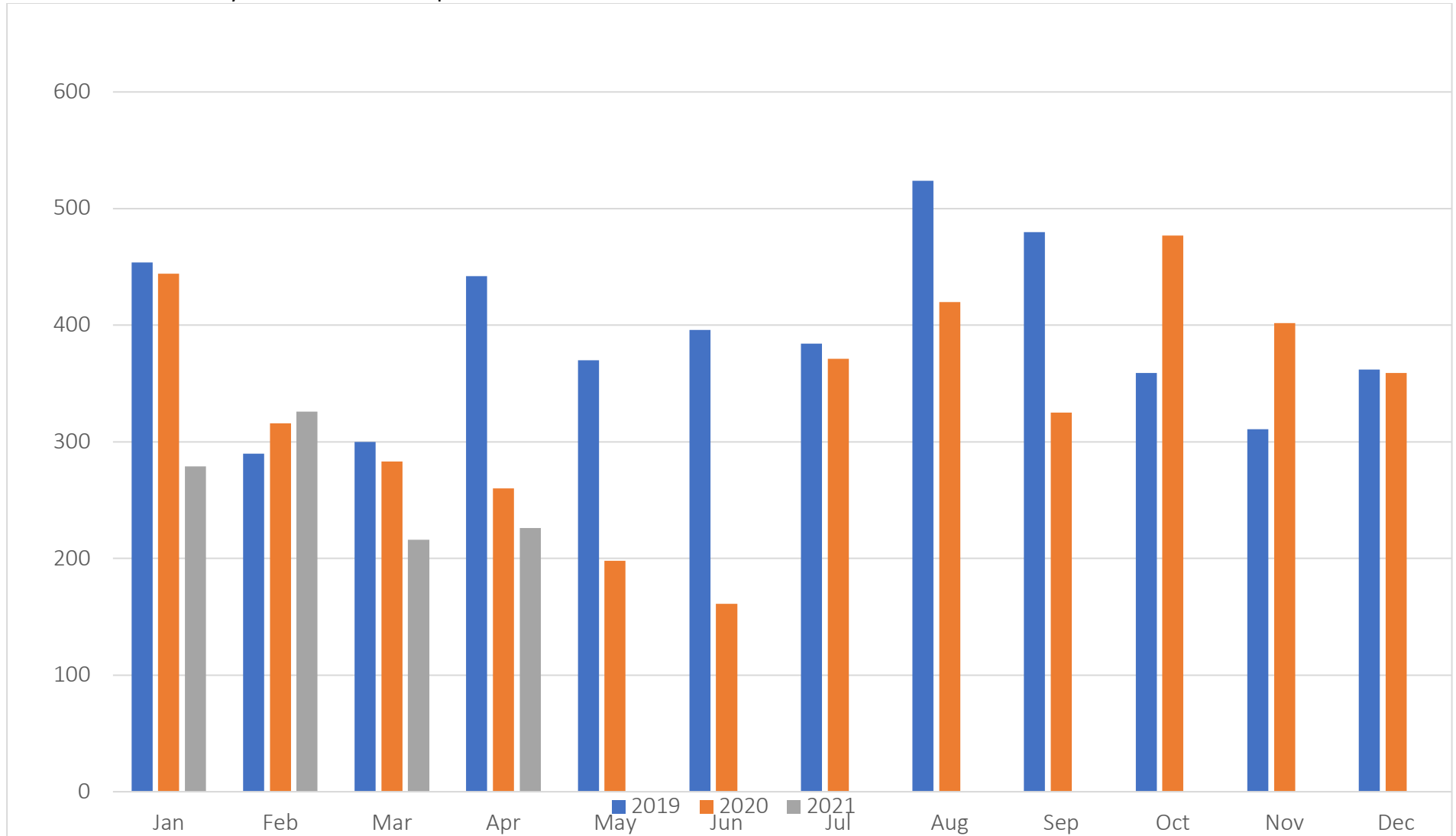
Call Center Volume – We operate a 24 x 7 call center for families in crisis to answer the MDHA Homeless Crisis Helpline (1-888-411-6802 - option 3 for families with children). This is staffed by our team from 7 AM – 7 PM, with answering service providing pre-screening and triage to shelter (and activation of crisis team and shelter security for incoming) from 7 PM – 7 AM.

Pre-Screening Results – Every caller/walk-in/website inquirer receives the same pre-screening questions to help us determine the urgency of need so that the appropriate intervention can be matched. Non-urgent callers receive a Resource Packet to connect them to community resources. Those not residing in Dallas or Collin County are directed to 211 for services. Urgent families needing same day care are directed (or brought by Uber at our expense) to the Family Gateway Resource Center for a deeper assessment that includes a Diversion conversation. Diversion in this context means diverting a family from shelter by connecting them to a less intensive and less-expensive intervention, such as landlord mediation for payment plans and removal of late fees for eviction prevention, connection to eviction prevention resources (our own and those of partners), transportation (bus or train) to confirmed placement with extended family willing to take the family in, deposit + short term rental assistance, etc. If a family requires emergency shelter, we triage them to the appropriate family shelter in our community after confirming placement, to include:

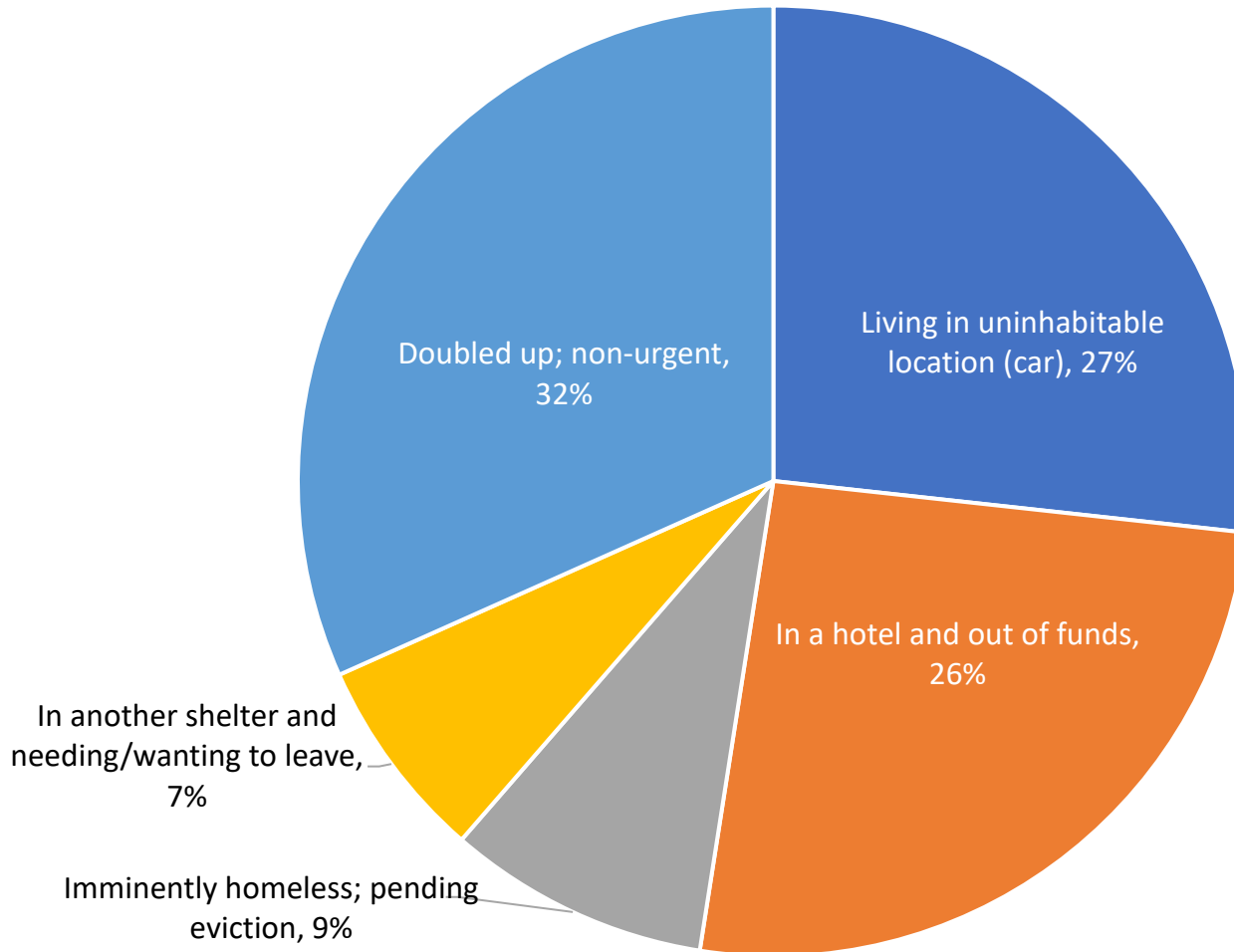
- **Salvation Army** – Single mothers with children; no boys over 17; may enter without IDs and birth certificates.
- **Union Gospel Mission Center of Hope** – Single mothers with children; no boys over 12; no prior history of domestic violence or mental illness; requires IDs for all adults and birth certificates for all children (or proof that these have been applied for). Recently re-opened for intake for new families with negative COVID-19 test within 48 hours of entry but requiring vaccination and proof that medications have been taken consistently for 2 weeks prior to entry.
- **Dallas Life** – Single parents or married couples with kids (if marriage can be proven); requires IDs for all adults and birth certificates for all children (or proof that these have been applied for), immunization records for all children and proof that medications have been taken consistently for 2 weeks prior to entry. Closed to new intakes since March 2020. Require vaccine for entry.
- **Family Gateway** – All types of families with children, including unmarried and married couples (opposite or same sex) with children, single parents with children, tri-generational or skipped generation families (such as grandparents raising grandkids), etc. No age restrictions on boys. At least one child needs to be under 18. Exceptions: medically or developmentally dependent children over the age of 18. Will accept pregnant women with no other children if maternity shelter cannot be secured. May enter without IDs and birth certificates.

Hotel overflow – When all family shelters are full or when there is a mismatch of family type to an open shelter room, we overflow into a hotel setting.

Call Center Volume – Note call suppression while stimulus/extra unemployment and eviction bans in place during 2020; call volume to start 2021 is lower than normal as eviction bans are extended and new stimulus and unemployment funding is in place; we are starting to see the call volume shift in May 2021 as benefits expire and eviction bans lift.



Pre-Screening Results to Determine Triage of Most Critical First (2021)



Hotel Overflow # of Families Served in this Setting in a Given Month

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
2019	23	1	2	0	1	1	16	46	23	25	45	81
2020	80	47	53	49	38	33	58	63	56	77	63	68
2021	68	51	59	58								

As of May 24, we have 41 families (122 individuals) in our overflow hotel which we staff with 24 x 7 security and case management from 7 AM – 11 PM. We are thrilled that the City of Dallas has allowed us to use the Candlewood Suites as our overflow property for the time being at zero cost per room (saving us \$350/week per family).

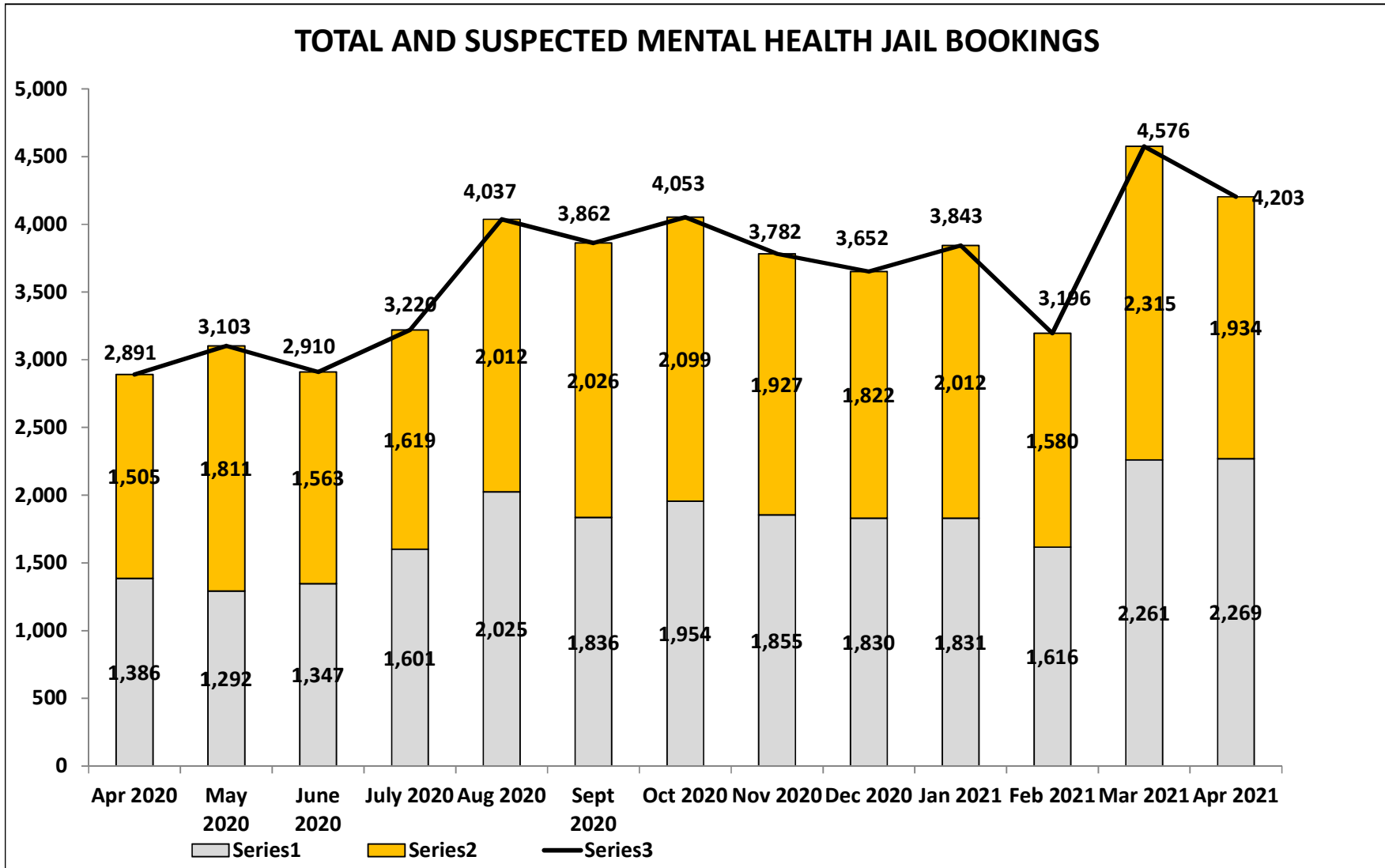
We normally overflow into a hotel when all family shelters reach capacity. During the pandemic, for disease risk mitigation, working families are placed here as well as new families pending testing before placement into one of the family shelters or until housed. Hotel has kitchenettes and private bathrooms while shelter is dormitory style with common bathrooms and dining. Note that by placing working families in the hotel, we are seeing a more concentrated population in shelter with mental health, behavioral health, addiction.

Key Federal Metrics	Benchmark	Jan 2021	Feb	March	April
Average length of stay in shelter (days)	30	58	50	45	61
Shelter utilization as compared to 100% capacity	100%	66%*	75%*	78%*	88%
% of those who exited from shelter who moved to + housing	65%	90%	85%	90%	100%
% of families in housing with increased income	20%	52%	62%	59%	34%
% who exit our housing to a destination other than homelessness	77%	98%	100%	96%	100%

*Intentional reduction in shelter capacity because of COVID-19 protocols; usage of hotel space for working families.

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

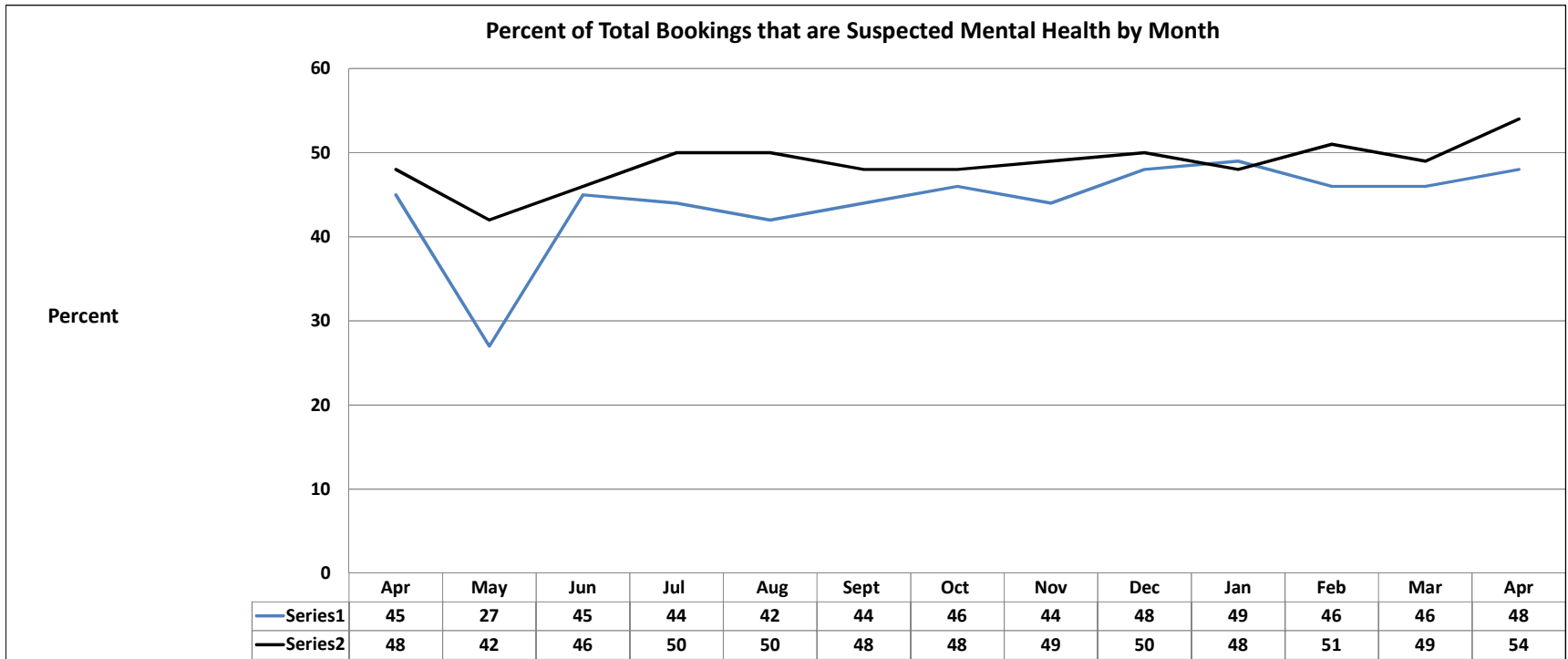
April 2021 Homeless Report Snapshot



DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Month-to-Month Category Total Differences

Months	Total Monthly Bookins	Total Suspected MH Bookins
Mar to Apr	4576 to 4203 - Decrease 373	2261 to 2269 - Increase 8



DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Homeless Breakdown and Avg LOS - Mar 2021 vs Apr 2021

Month/Yr	Category	Total Bookings	Percent	Percent Note
Mar 2021	Suspected MH	2,261	49%	% of total bookings [4,576]
	Homeless	375	8%	% of total bookings [4,576]
	Homeless w/Suspected MH flag	264	70%	% of total homeless [375]

Month/Yr	Category	Total Bookings	Percent	Percent Note
Apr 2021	Suspected MH	2,269	54%	% of total bookings [4,203]
	Homeless	356	8%	% of total bookings [4,203]
	Homeless w/Suspected MH flag	260	73%	% of total homeless [356]

Month/Yr	Avg LOS Total Bookings [days]	Avg LOS Homeless Bookings [days]
Mar 2021	6	10
Apr 2021	6	9

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Homeless Primary Offense Categories - Mar 2021 vs Apr 2021

Offense Categories	Mar 2021 total	Mar 2021 %	Apr 2021 total	Apr 2021 %
Arson	0	0.0%	0	0.0%
Assaultive	39	10.4%	39	11.0%
Burglary	21	5.6%	20	5.6%
Criminal Mischief	8	2.1%	5	1.4%
Criminal Trespass	70	18.7%	56	15.7%
Drug/Alcohol	91	24.3%	81	22.8%
Evading	13	3.5%	13	3.7%
False Info/Fail to Identify	12	3.2%	10	2.8%
Fraud	7	1.9%	6	1.7%
HOLDS	36	9.6%	49	13.8%
Murder	3	0.8%	2	0.6%
Other	19	5.1%	35	9.8%
Prostitution	1	0.3%	4	1.1%
Resist	5	1.3%	1	0.3%
Robbery	10	2.7%	5	1.4%
Sexual Offense	5	1.3%	6	1.7%
Theft	23	6.1%	19	5.3%
UUMV	12	3.2%	5	1.4%
TOTAL	375	100.0%	356	100.0%

HOLDS: Citation/Tickets, Insufficient Bonds/Insufficient Bond Warrants, External Holds (Transfer to another county), and Parole Violations

Other: Offense categories with one or two charge occurrences of monthly bookin totals (i.e. Terrorist Threats, Child Endangerment, Stalking, etc.)

UUMV: Unauthorized Use of a Motor Vehicle (i.e. Joyriding)