

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Dallas County Administration – 500 Elm Street, Customer Excellence Training Room 7.Y17, 7th Floor, Dallas Texas

January 25, 2023 10:00-11:30am

AGENDA

COVID-19 is hard on all of us but especially hard on our low-income and homeless populations.

Even though we are all doing business differently than before there is value in being able to communicate during these unpredictable times. Thank you for all you are doing and please stay safe.

The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

1. Welcome and Introductions

2. Reports

a. Governance – Commissioner Theresa Daniel

- Approval of December 7, 2022, minutes
- Dallas Area Partnership to End and Prevent Homelessness
- Dallas County Homeless Advisory Committee
- Federal & State legislative environment

b. Resources – services, programs, people, funds

- Shelter Discussions
- NTBHA
- Housing Navigator / Homeless Jail Dashboard/St Jude Center
- Housing Authority Report- DHA/DCHA
- ARPA funds Update

c. Projects and Industry Updates

- Housing Forward Update
- Pretrial Diversion and MH screening
- Dallas Connector
- Homeward Bound, Crisis Residential & Respite Services
- Youth Housing
- Family Housing
- Mattingly Report

3. Next Meeting: February 22,2023

**Dallas County Administration, 500 Elm Street, 7th Floor, Dallas Texas 75202
December 7, 2022 Minutes**

Mission Statement: The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

ATTENDEES: Dr. Theresa Daniel, Dallas County Commissioner; Deborah Hill, DCCJ; Doug Denton, Homeward Bound; Jim Mattingly, LumaCorp; Kelvin Brown, Housing Crisis Center; Ellen Magnis, Family Gateway; Eric McCarty, NTBHA; Sarah Craig, Housing Forward; Erin Moore, Dallas County; Tzeggabran Kidane, Dallas County; Aaron White, I.T.; Amy Gill, Volunteers of America Texas; Janie Metzinger, NTBHA; Ikenna Mogbo, Metrocare Services; Angela Morehead, Volunteers of America Texas; Kimberly Onofre, Sharing Life Ministries; Charlene Randolph, DCCJ; Keri Stitt, Youth180; Blanca Gonzalez, Dallas County; Larry Gordon, Downton Dallas Inc; Gelissa Shipp, NTBHA; Daniel Roby, Austin Street;

Dr. Daniel opened the meeting and attendees introduced themselves.

CALL TO ORDER: The minutes were approved without changes.

GOVERNANCE

Dallas Area Partnership to End and Prevent Homelessness:

Commissioner Daniel reported the Dallas Area Partnership December 1, 2022, meeting was canceled, and the next meeting will be January 5, 2023. The group is at a point of reorganization and looking at whether the existing committees are still appropriate for what's going on today with homelessness. New board members will be joining the meetings in January.

Dallas County Homeless Advisory Committee:

Erin Moore reported that the Dallas County Homeless Advisory Committee met on November 28, 2022. Erin explained that there were updates on Mpox, Covid 19 in the shelters, and the outreach teams that have been going out to maintain control. There was also an extensive discussion on eviction prevention and continuing that work past the federal money that is about to run out. Dr. Huang has hired someone to do an analysis on cost of homelessness in total. The group is trying to make a business case on the cost of homelessness using the analysis, but it will be a long-term project.

Federal and State Legislative Update: Janie Metzinger, NTBHA

Janie Metzinger reported that the Texas Legislators started filing bills about a week after the election and so far, there have been about 885 bills filed in the House and 260-270 bills in the Senate. The first 60 days of the session they are filing bills, and those bills are then parceled out to various committees. The deadline for filing bills is March 10, 2023. Janie reported that she hadn't seen the final numbers on exceptional items.

Doug Denton from Homeward Bound reported that there is a push to make a rate increase for substance abuse services permanent. Doug explained that for residential services they are paid on a per diem basis and if there is not a head on the bed by midnight then they are not paid for that bed. During COVID occupied beds were reduced which effected how many beds were being paid. There was a recent announcement of an 18.2 percent retroactive payment to cover empty beds. If the legislature moves on the retroactive payment, then Health and Human Services Commission will be obligated to follow through.

There was a short discussion related to the effect of Senator Jane Nelson not running again and being appointed as the Secretary of State.

Janie explained that the funding for exceptional items in terms of counseling gives staffing to providers who are then able to do the case management services. Ikenna Mogbo from Metrocare Services explained that the state and the feds recognize the needs for support services, and he hoped that the funding is approved.

RESOURCES

Shelter Discussions: Daniel Roby, Austin Street

Daniel Roby reported that Austin Street is working with their partners at the City of Dallas to provide services during inclement weather. In addition to Oak Lawn Methodist Church which will have 80 beds, Warren United Methodist Church will provide an additional 50 beds. Austin Street has a new campus that opened in June that can house about 450 people and the adjacent building which is the old shelter will be open providing another 360 spots. There is a work group that is meeting on a weekly basis to plan for inclement weather. When inclement weather is triggered by the Office of Homeless Solutions, there will be a series of transportation services that are provided, including the Dallas Connector. Transportation will run a few different routes and take individuals from all over the city to the inclement weather sites. Once all shelters are full, then the Fair Park location will open which will have the capacity to hold up to 1000 people. The difference from previous years is that there is a plan in place before the inclement weather hits. There are plans for SPCA to be available and a briefing with each hospital system has been completed.

Kimberly from Sharing Life explained that they follow the same guidelines to activate inclement weather in Mesquite, 28 degrees/dry for 3 hours and 32 degrees with precipitation for 3 hours. Sharing Life can house 40 to 60 rooms, so Kimberly is already looking to see where other shelters are located. Kimberly did address that they still have issues of transportation when they are full and need to send individuals to outside shelters.

NTBHA: Eric McCarty

Eric McCarty reported that they reached their goal with the TANF emergency pandemic funding. They were given \$1.4 million upfront, and they only had to reimburse \$3k of that amount back. Families were assisted with \$7-\$10k each with the funding that was used. On November 2, Notice of Funding Availability came online for the TBRA program for individuals with disabilities. On November 28 about \$2.7 million came online for the general service areas. TBRA general has added Denton County to the areas served. There are about 35 to 40 applications that are being processed and 7 to 8 that have been completed with funding of about \$40k for each household. Information was sent to partners to spread to their contacts. The Emergency COVID 19 program is still running, and that information can be accessed by going to NTBHA.org. This program does require a lease and an eviction notice to show the need of emergency funds.

Housing Navigator: Deborah Hill, Dallas County

Deborah Hill reported on behalf of Kimberly Rawls in her absence. St Jude staff has filled two of the three Dallas County vacancies. They are awaiting DHA approval to fill the other vacancy. There may be another vacancy in January 2023. If anyone has any clients who fit the criteria, please send the information to Kimberly for the upcoming opening. FUSE data for November will be sent at a later date but the October information is included in the meeting packet. Kimberly is working with the Procurement department to prepare specifications for the bidding process for the Bureau of Justice Assistance (BJA) FY 22 Second Chance Act Pay for Success Initiative grant funding award.

Ikenna Mogbo reported that St. Jude Park Central have converted a restaurant into a shared space for partners to provide services. Metrocare Services will be providing services along with other partners starting possibly the next week.

Homeless Jail Dashboard: Kimberly Rawls, Dallas County

The report was provided to the group in the meeting packet. The report reflects both the months of October and November 2022 homeless book-in data. There was a slight decrease to the total jail population from Sept-Nov 2022. For Sept-Oct 2022 there were slight increases to the Burglary, Criminal Trespass, and Evading offense categories. For Oct-Nov 2022 there were slight increases to the Assaults and Criminal Trespass offense categories and a slight decrease to the Drug/Alcohol categories.

Housing Authority Report: Thomas Lewis, Dallas County HHS

Thomas Lewis was not available for the meeting but did send in a report. The Emergency Housing Voucher (EHV) had 124 vouchers allocated by HUD, 104 homeless individuals leased up, 7 open vouchers, and 13 individuals still searching.

CARES Act/ARPA Funds: Charles Reed, Dallas County

The report will be available at the next meeting. Commissioner Daniel reported that Commissioners Court approved \$43 million dollar worth of ARPA funds to 34 different agencies at their last meeting.

PROJECTS AND INDUSTRY UPDATES

Housing Forward updates: Sara Craig, Housing Forward

The report was provided to the group in the meeting packet. Sara Craig reported that the focus has been on a coordinated effort to find units for neighbors that they are trying to house. They have put the word out to bring housing locators together from different organizations to create a more strategic way of sharing information on available units. Ms. Craig also reported that January 26 will be the annual Point in Time Count.

Pretrial Diversion and Mental Health Screening: Deborah Hill, Dallas County

Deborah Hill reported on behalf of Laura Edmonds. The process of connecting those with mental health needs from the jail to community resources continues to run smoothly. NTBHA has been very helpful lately with finding boarding home placements for some defendants who are homeless and shelter placement would not be the best option for them

Dallas Connector: Daniel Roby, Austin Street

Daniel Roby reported that there are providing about 4500 rides a month. There are asks out for new funding sources and depending on the results they will be able to either expand or shrink services. Mr. Roby reported that all agencies in the Dallas Connector partnership contribute and are committed to ensuring that the program continues to run.

Homeward Bound: Doug Denton, Homeward Bound

Doug Reported that the crisis residential services had three open beds reported which means they slept at least 15 individuals overnight. The average is about 15-18 individuals. Individuals are then stepped down to the substance abuse services or sent out to a community resource. The Dallas County Deflection Center report was provided to the group in the meeting packet. The report shows that the numbers are starting to pick up after a glitch inside Dallas Police Department with the zip codes was corrected. The Deflection Center had a total of 17 individuals in September, 14 in October, and 29 individuals in November who were triaged. The individuals are then sent to various services in the community with the majority going to the Living Room. Doug reported that they expected more people to refuse services but out of the 29 individuals in November, only 6 refused services. Doug explained that they will be tracking the jail population data for criminal trespass offense monthly to see if they are making a dent in the population that are being arrested for the offense.

Youth Housing: Josh Cogan, A Way Home America

Josh Cogan provided a write up on federal youth legislative updates that were included in the packet.

Family Housing: Ellen Magnis, Family Gateway

The report was provided to the group in the meeting packet. Ellen Magnis reported that in August 2022 they had to put 103 families into hotels due to all the family shelter rooms were full. Luckily that number is starting to decline but will probably pick back up when it gets cold and family sleeping in their cars will start coming in. They have been using Jeff Bezos money to help make sure they can put a family up in a hotel if shelter space is unavailable. That money is starting to come to an end but they have just received money from Dallas County so they will be able to continue that practice and unsheltered families shouldn't have to sleep on the streets and in their cars. They are very excited to receive 50 new rapid rehousing allocations through the Dallas Real Time Rapid Rehousing program.

Mattingly Report: Jim Mattingly, Lumacorp

Mr. Mattingly reported that they are seeing month end delinquent rent decline but most of the decline is due to people moving out without paying. There are some people who received rent relief money who have also contributed to that decline. Mr. Mattingly stated that people have gotten so far behind in payments that it is hard for them to catch up unless they receive some form of housing assistance. Mr. Mattingly also reported that they are in the middle of 2023 budgeting process, and they are anticipating a rent increase of 4 to 6 percent for the Dallas/Fort Worth area. Currently the rent increase percentage is a guess due to the many economic factors that they are not sure of right now. They are seeing some submarkets where vacancies have risen significantly. One area in particular is in Southwest Fort Worth in the Hulen area where they are seeing occupancies drop to 70 – 92 % vacancy rates. They have not seen those rates in years.

The meeting was adjourned with words of maintaining the efforts by Dr. Daniel.

Next Meeting: January 25, 2023



Dallas County Criminal Justice (DCCJ) Housing Navigator January 2023 Report

FUSE Project

November 2022 Jail FUSE Data		Total Clients Triaged for FUSE		304
Referral Source				
Jail FUSE Navigator Triage	268	NTBHA Living Room Referral		0
Defense Attorney Referral	5	Shelter/Street FUSE Navigator Referral		7
Another Referral Source	17	Pretrial Referral		7
Client Triage/Referral Outcomes				
Released to Another Program or Agency	4	Referral Banned from Shelter		0
Client Refused to be interviewed or Participate or Interview attempt	1	Client didn't qualify for FUSE		123
Immigration Hold	6	Client report not being Homeless		5
Released (i.e., Posted Bond)	56	Qualified referred by Shelters/Street Outreach		5
FUSE bond denied	0			
Pending Client Referrals				
Waiting on info, Waiting on Bond to Post, and pending attorney response	87	In Quarantine/Medical/Interview Pending		4
Total Released from Jail to FUSE				13
Shelter Assignment				
Austin Street Center	3	The Bridge		10
Salvation Army	0	Referred to or by Street Outreach		0
Other	0	No Response		0
Shelter Connection Rate				
Austin Street Center	3	The Bridge		5
Salvation Army	0	Other		0
No Response	0	Client Abscond/Did Not Connect		5
Housed or placed on the Housing Priority List or Info sent to MDHA				3

December 2022 Jail FUSE Data		Total Clients Triaged for FUSE		385
Referral Source				
Jail FUSE Navigator Triage	345	NTBHA Living Room Referral		0
Defense Attorney Referral	7	Shelter/Street FUSE Navigator Referral		10
Another Referral Source	14	Pretrial Referral		9
Client Triage/Referral Outcomes				
Released to Another Program or Agency	12	Referral Banned from Shelter		0
Client Refused to be interviewed or Participate or Interview attempt	8	Client didn't qualify for FUSE		144
Immigration Hold	11	Client report not being Homeless		2
Released (i.e., Posted Bond)	77	Qualified referred by Shelters/Street Outreach		4
FUSE bond denied	0			
Pending Client Referrals				
Waiting on info, Waiting on Bond to Post, and pending attorney response	106	In Quarantine/Medical/Interview Pending		12
Total Released from Jail to FUSE				9
Shelter Assignment				
Austin Street Center	2	The Bridge		7
Salvation Army	0	Referred to or by Street Outreach		0
Other	0	No Response		0
Shelter Connection Rate				
Austin Street Center	1	The Bridge		2
Salvation Army	0	Other		0
No Response	0	Client Abscond/Did Not Connect		6
Housed or placed on the Housing Priority List or Info sent to MDHA				2



Dallas County Criminal Justice (DCCJ) Housing Navigator January 2023 Report

St. Jude Project

- All 13-Dallas County beds are occupied.

Housing Services for Homeless Criminal Justice-Involved Clients (HSH-CJC) Grant

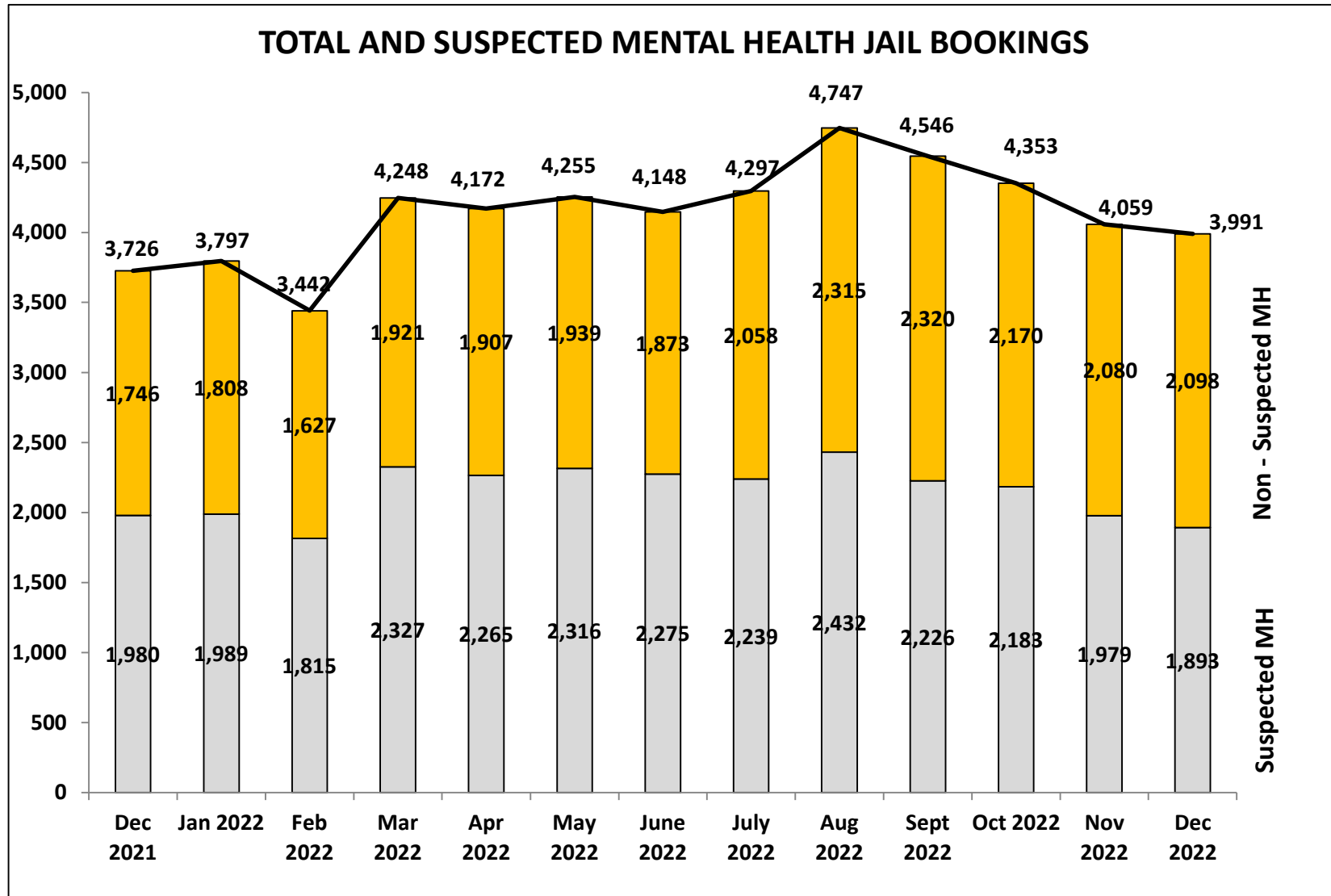
- I am continuing to work with the Procurement dept. to prepare specifications(specs) for the bidding process for the Bureau of Justice Assistance (BJA) FY 22 Second Chance Act Pay for Success Initiative grant funding award.

Dallas Connector Project (DCP) Dallas County Client Utilization – Transport to the NTBHA LR from the Jail and or the LR to the FUSE Shelters

The NTBHA Livingroom (LR) Staff conducted jail releases for individuals going to the Livingroom and Austin Street's report would contain the December 2022 jail data.

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

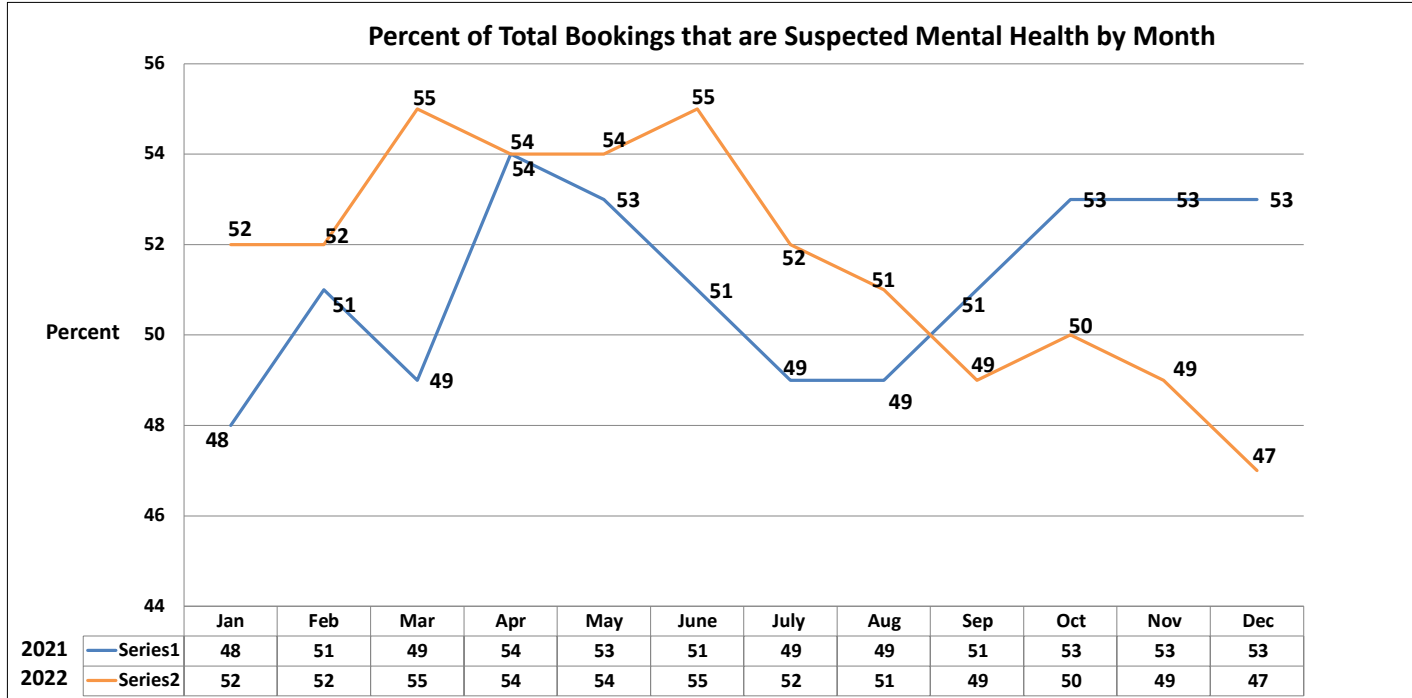
DEC 2022 Homeless Report Snapshot



DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Month-to-Month Category Total Differences

Months	Total Monthly Bookins	Total Suspected MH Bookins
Nov 2022 to Dec 2022	4059 to 3991- Decrease 68	1979 to 1893 - Decrease 86



DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Homeless Breakdown and Avg LOS - Nov 2022 to Dec 2022
--

Month/Yr	Category	Total Bookings	Percent	Percent Note
Nov 2022	Suspected MH	1,979	49%	% of total bookings [4,059]
	Homeless	409	10%	% of total bookings [4,059]
	Homeless w/Suspected MH flag	270	66%	% of total homeless [409]

Month/Yr	Category	Total Bookings	Percent	Percent Note
Dec 2022	Suspected MH	1,893	47%	% of total bookings [3,991]
	Homeless	408	10%	% of total bookings [3,991]
	Homeless w/Suspected MH flag	278	68%	% of total homeless [408]

Month/Yr	Avg LOS Total Bookings [days]	Avg LOS Homeless Bookings [days]
Nov 2022	7	10
Dec 2022	7	10

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Homeless Primary Offense Categories - Nov 2022 to Dec 2022				
Offense Categories	Nov 2022 total	Nov 2022 %	Dec 2022 total	Dec 2022 %
Arson	2	0.5%	2	0.5%
Assaultive	42	10.3%	54	13.2%
Burglary	25	6.1%	17	4.2%
Criminal Mischief	14	3.4%	5	1.2%
Criminal Trespass	62	15.2%	65	15.9%
Drug/Alcohol	92	22.5%	75	18.4%
Evading	10	2.4%	12	2.9%
False Info/Fail to Identify	16	3.9%	17	4.2%
Fraud	8	0.0%	4	1.0%
HOLDS	51	12.5%	51	12.5%
Murder	0	0.0%	2	0.5%
Other	30	9.3%	31	7.6%
Prostitution	2	0.5%	0	0.0%
Resist	5	1.2%	4	1.0%
Robbery	8	2.0%	13	3.2%
Sexual Offense	4	1.0%	5	1.2%
Theft	25	6.1%	36	8.8%
UUMV	13	3.2%	15	3.7%
TOTAL	409	100.0%	408	100.0%

HOLDS: Citation/Tickets, Insufficient Bonds/Insufficient Bond Warrants, External Holds (Transfer to another county), and Parole Violations

Other: Offense categories with one or two charge occurrences of monthly bookin totals (i.e. Terrorist Threats, Child Endangerment, Stalking, etc.)

UUMV: Unauthorized Use of a Motor Vehicle (i.e. Joyriding)



DCHHS

Dallas County Health and Human Services

*Healthy People Healthy Communities
Health and Social Equity*



PHILIP HUANG, MD, MPH
DIRECTOR

Emergency Housing Voucher (EHV)

124-Allocated by HUD

108-Homeless Leased Up

06-Open Vouchers

10-Searching

Next scheduled EHV Virtual Briefing:

TBA



HOUSING FORWARD UPDATE

JANUARY 2023

As we welcome a new year at Housing Forward, we have a renewed sense of urgency to do all we can to ensure our unhoused neighbors can move into safe, stable housing. Next month we will share a full impact report for our organization and system, but we wanted to share a few exciting benchmarks as we start the year.



5,290
PEOPLE HOUSED THROUGH ALL INTERVENTIONS IN 2022



180+
NEW LANDLORD PARTNERSHIPS

STRENGTHENED THE REHOUSING WORKFORCE

80
CASE MANAGERS AND NAVIGATORS ADDED TO THE SYSTEM

3,341
HOURS OF TRAINING TO 620 LEARNERS

ALL NEIGHBOR COALITION MEMBERSHIP DRIVE!

We are actively renewing and adding new members to the All Neighbors Coalition. If your organization would like to be a part of a collective of over 120+ organizations, individuals and municipalities working in collaboration to solve homelessness, please renew or join today! Visit: <https://housingforwardntx.org/all-neighbors/>



(01-04 2022 METRICS)

SYSTEM PERFORMANCE METRICS

Rare

35%

Increase in housing placements since 2020

Brief

82 Days

Average # of Days in Housing Search

Non-Recurring

94%

Remained Housed After 6 months

INCLEMENT WEATHER SHELTERS

It is inclement weather season. Stay up to date with inclement weather shelter openings by following our social media channels. We are so grateful for the volunteers, organizations and cities who are working to provide inclement weather shelters during this critical season for our neighbors. Visit our website to learn more about our inclement weather shelter locations across Dallas and Collin Counties: <https://housingforwardntx.org/help-resources/>



DALLAS R.E.A.L. TIME RAPID REHOUSING

(AS OF 1/20/23)

Through the Dallas R.E.A.L. Time Rapid Rehousing initiative we are rehousing our most vulnerable neighbors experiencing homelessness. It relies on the support from our private and philanthropic community for flexible funds to ensure we can remove all barriers to housing.

DALLAS R.E.A.L TIME RAPID REHOUSING (DRTRR)

1566

Totaled Housed

95

Average Days
in Search

99%

Remained Housed
After 12 months

ENCAMPMENT DECOMMISSIONING

(AS OF 1/20/23)

Brings together partners with a common mission to end homelessness and resolve public health risks with a focus on rehousing. Encampment Decommissioning continues to be an innovative solution for our neighbors experiencing chronic homelessness. We are continuing to seek and build new partnerships with street outreach workers across our Dallas and Collin County footprint to increase alignment and our ability to rehouse more people out of encampments. The goal is to house our neighbors quickly while providing immediate connections to supportive services.



136

Individuals
Housed

WE NEED ADDITIONAL APARTMENT UNITS!

We are seeking additional apartments or housing units that are available to rent. Do you know a landlord or owner of a multi-family complex interested in providing our neighbors with safe, affordable housing units? Our main need is for one bedroom units or efficiency apartments. Contact our Housing Location Team to learn more at landlordinfo@housingforwardntx.org.

HARD CONVERSATION

Mark your calendars for Friday, February 17, 2023, 12-1:30pm, as we kick off 2023 with a virtual conversation of the book, *Fixer-Upper - How to Repair America's Broken Housing Systems*. Joli Angel Robinson and Rebecca Hickom will be in conversation with the author, Dr. Jenny Schuetz, Senior Fellow at the Brookings Institution. Register for our Hard Conversation, today!

"If the United States wants to have a healthy, well-educated, productive workforce twenty years from now, then investing in better-quality living environments for children today is not merely an act of compassion but an economic necessity." -Jenny Schuetz



WE ARE NEIGHBORS PODCAST

Housing Forward has launched a podcast! The We Are Neighbors podcast is hosted by Joli Angel Robinson and Rebecca Hickom and aims to bring awareness to the challenges our unhoused neighbors face and center the voices of our neighbors with lived experience. We have hosted national experts such as Steve Burg from the National Alliance to End Homelessness, individuals who have lived experience of homelessness and more. We believe that everyone deserves the right to a safe and stable home. Find the We Are Neighbors podcast wherever you get your podcasts!

If you haven't already, follow us on social media @housingforwardntx and check out our, We Are Neighbors podcast.



DALLAS COUNTY DEFLECTION CENTER

2022-23	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL
TOTAL TRIAGED	0	2	17	14	29	21	6	0	0	0	0	0	89
Referral Source													
Dallas PD													0
SC Div		1	4	4	4	2	2						17
SW Div					4	1	1						6
SE Div			3	1	2	4							10
NC Div					2	2	1						5
NE Div				6	5								11
NW Div			2	1	2								5
CEN Div		1	3	1	6	7	1						19
Right Care						1	1						2
Dallas Marshal - CDC			1										1
Great SW Coalition					3	1							4
SE Coalition													0
													0
													0
DART PD			4		1	1							6
DCHD - Parkland PD				1		2							3
TRIAGE OUTCOME		2	17	14	29	21	6	0	0	0	0		
Psych Crisis Residential					1								1
Detox-Withdrawal Mgmt													0
Living Room-NTBHA*		1	4	6	9	2	1						23
CMHP Services													0
ACT Team						3							3
OTHER SUD Services													0
Shelter													0
Austin Street			1	1	1	1							4
Bridge													0
Salvation Army				1	2								3
Union Gospel Mission													0
Other						2							2
Home-Family		1		3	1	1	1						7
Boarding Home					1	1							2
Higher Level of Care													0
Behavioral Health			4		4	2	1						11
Physical Health			1		1	3							5
Veterans Administration				1									1
LEA Maintained Custody			2		3		1						6
Still in Service													0
Refused Services			5	2	6	6	2						21