

DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Dallas County Administration – 500 Elm Street, Customer Excellence Training Room 7.Y17, 7th Floor, Dallas Texas
May 31, 2023, 10:00-11:30am

COVID-19 is hard on all of us but especially hard on our low-income and homeless populations.

Even though we are all doing business differently than before there is value in being able to communicate during these unpredictable times.

Thank you for all you are doing and please stay safe.

The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

1. Welcome and Introductions

2. Reports

a. Governance – Commissioner Theresa Daniel

- Approval of April 26, 2023 minutes
- Dallas Area Partnership to End and Prevent Homelessness
- Dallas County Citizen Committee
- Federal & State legislative environment

b. Presentation – DART – Mobility Plus , Dawn Dorman , Community Relations Representative /Government and Community Relations

c. Resources – services, programs, people, funds

- Shelter Discussions-
- NTBHA
- Housing Navigator / Homeless Jail Dashboard/St Jude Center-
- Housing Authority Report- DHA/DCHA
- ARPA Update
-

d. Projects and Industry Updates

- Housing Forward updates
- Pretrial Diversion and MH screening
- Dallas Connector
- Homeward Bound, Crisis Residential & Respite Services
- Youth Housing
- Family Housing
- Mattingly Report

3. Next Meeting June 28, 2023

Mission Statement: The Dallas County Behavioral Health Housing Work Group (DCBHWG), with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The DCBHWG is committed to a data driven decision-making process with a focus on data supported outcomes.

ATTENDEES: Dr. Theresa Daniel, Dallas County Commissioner; Doug Denton, Homeward Bound; Erin Moore, Dallas County; Tzegabrhan Kidane, Dallas County; Janie Metzinger, NTBHA; Eric McCarty, NTBHA; Krystal Lotspeich, CitySquare; Yolanda Williams, CitySquare; Yordanos Melake, DCCJ; Latoya Jenkins, Dallas County; Thomas Lewis, DCHHS; Aadya Ahuja, United Way; Lisa Marshall, Fighting Homelessness; Sara Craig, Housing Forward; Steve Abbott, Red Cross; Larry Abrahms, Red Cross; Doug Denton, Homeward Bound; Dr. Constance Lacy, UNT-Dallas; Dr. Alicia Brossette, UNT Dallas; Sarah Masih, Salvation Army; Ikenna Mogbo, Metrocare; Kimberly Onofre, Sharing Life Ministries

Dr. Daniel opened the meeting and attendees introduced themselves.

CALL TO ORDER: The minutes were approved with no change.

GOVERNANCE

Dallas Area Partnership to End and Prevent Homelessness:

Commissioner Daniel reported the Dallas Area Partnership met on April 6th and stated many things were in process. Councilmember Casey Thomas resigned, and a new co-chair will be introduced at a later date. Dallas County is involved in about 15 different housing projects ranging from involvement in construction, planning, and the negotiation of land purchase.

Dallas County Homeless Advisory Committee:

Erin Moore reported that the committee is still working on definitions and history of homelessness. A committee member is putting together a presentation on the state of building and lending in Dallas that will focus on identifying where the disparities and funding are. Eviction prevention from the ARPA funding is also focusing on sustainability with the repurposing of old hotels and establishing navigators into each Justice of the Peace court so people can have representation.

Ron Stretcher emphasized the need for infrastructure and sustainability with the CARES and ARPA funding. He also expressed the need to garner support for permanent supportive housing and funding streams for MCO's and Medicaid. Commissioner Daniel explained that she is pulling together a meeting of individuals with a financial background to construct a financial structure for housing.

Federal and State Legislative Update: Janie Metzinger, NTBHA

Janie Metzinger reported that both the Senate and House of Representatives have passed their budget, but they are not in agreement so the budgets are now in the Conference Committee. The year's appropriation for the biennium from the House for adult mental health services is \$482 million, crisis services will be \$164.3 million, and substance use disorder services is at \$276.9 million. Continuity of care grants are also increasing. A state hospital for adults and one for children will be constructed in the Dallas area within the next 5 years. Staffing continues to be an issue in these types of healthcare facilities. Partnering with the medical schools hopes to remedy the 17-year gap that exists. Legislation is in the pipeline that will create loan forgiveness programs for people working for the local behavioral health authority to boost staffing in that area. Also, SB 26 is a bill in the legislature that will allow nursing homes to provide services to patients with mental and physical disabilities.

Other Legislative Comments:

Doug Denton conveyed a point about Medicaid, private insurance, and value-based options. Ron Stretcher volunteered that his team could put together a presentation and expand more on that topic. Janie Metzinger also stated that the bills that are in session that haven't been heard this week may not survive. They will have to make their way through another process to be heard or be attached to another bill.

RESOURCES

Shelter Discussions: A representative was not available for the meeting. The report will be given at next month's meeting.

NTBHA: Eric McCarty

Eric McCarty stated the report was in the packet. There hasn't been much change to the Tenant Based Rental Assistance (TBRA) because they have a staffing shortage. They are still able to provide assistance to those looking to move into the cities of DeSoto, Rowlett, Addison, and Richardson and the surrounding counties, Kaufman, Ellis, and Hunt. Applicants do not need a mental health diagnosis to receive assistance, but they need to meet the income requirements. They are coordinating when and how they will broadcast this information. Dr. Constance Lacy asked about what educational requirements NTBHA needed to address the staffing issues, to which Eric stated they are addressing this need with temporary workers. Dr. Lacy stated that their program has undergraduate students who need internship hours and may be able to provide some case management interns to assist with their need.

Housing Navigator: Yordanos Melake, Dallas County

The FUSE March data is in the packet. Yordanos reported that after June, United Way will no longer fund FUSE. The criminal justice department is meeting with shelter partners to coordinate how to move forward and support those in the program. Sustainability plans are in place and Kim will report those plans next month. Commissioner requested regular updates on the status of the program.

Homeless Jail Dashboard: Dallas County

The report is provided to the group in the meeting packet.

Housing Authority Report: Thomas Lewis, Dallas County HHS

Thomas Lewis reported that the Emergency Housing Voucher (EHV) had 124 vouchers allocated by HUD and now all vouchers are used. He stated case management services are important to this process. With the partnership of St Jude Park Central and the Dallas County Housing Authority, case management has helped to utilize those units too. They are moving forward with the foster children grant that will allow them to assist with 25 individuals. They will report more on that initiative as they make progress.

CARES Act/ARPA Funds: Dallas County

Commissioner Daniel reported that ARPA funds have been dedicated and the county is in the process of spending the funds over the next three years.

PROJECTS AND INDUSTRY UPDATES

Housing Forward updates: Sara Craig, Housing Forward

Sara Craig indicated that the State of the Homelessness Report listed that chronic homelessness decreased by 32%. She also reported that they have partnered with other entities such as the City of Dallas, NTBHA, CitySquare and other non-profits to form an encampment decommission task force whose goal is to resolve encampments and provide resources to get those neighbors housed. In forming this group, it has aided in decreasing unsheltered homelessness by 14%. Overall homelessness decreased by 4%. Housing placement increased by 18% and the average days the neighbors experience homelessness is 95 days. 92% of those housed within Dallas and Collin County are remaining so after a year. They have increased funding by 20% through private and HUD funds. With those funds the plans are to build new permanent supportive housing and diversion programs. Their new real time rehousing goal is 6,000 by 2025.

Pretrial Diversion and Mental Health Screening: Yordanos Melake, Dallas County

Yordanos Melake reported for Laura Edwards. She reported that they continue to transition jail releases back into the community. They connect them with NTBHA and the Connector to make sure they have transportation. They appreciate the partnership with NTBHA, and all is going well.

Dallas Connector: Daniel Roby, Austin Street

Report will be given at next month's meeting.

Homeward Bound: Doug Denton, Homeward Bound

Doug Denton stated that the report was in the back of the packet. He reported that referrals from law enforcement had decreased in March, but they have partnered with NTHBA's Mobile Crisis Team (MCOT) and have received some referrals. The DA's office hired Leah Gamble to go out to the law enforcement offices to talk to the patrol officers about the Deflection Center. Tarrant and Harris County are expanding the range of offenses that they can receive in their Deflection Center. He reported that an individual doesn't have to have a charge to be referred to them. Entities such as MCOT and Transicare can make a referral to the center. He believes the Deflection Center is going to make an impact on jail population.

Youth Housing: Josh Cogan, A Way Home America

Josh Cogan provided a write up on federal youth legislative updates that was included in the packet.

Family Housing: Ellen Magnis, Family Gateway

Ellen Magnis was unavailable for the meeting and will report next month.

Mattingly Report: Jim Mattingly, Lumacorp

Jim Mattingly was not available for the meeting, but he sent his quarterly report. Commissioner Daniel noted the areas with higher levels of rent decreases were in the East Dallas, M Streets, and White Rock West areas. She also noted that the area with the most permits issued for units in the pipeline are all around Dallas County and not within it.

The meeting was adjourned with words of motivation by staying engaged and informed by Dr. Daniel.

Next Meeting: May 31, 2023



Mobility+



Bus Network Redesign Phase 2, Area Plans



2022 Recap

- In January 2022, DART introduced a completely-redesigned DARTzoom bus network with new routes, improved service frequencies, and expanded GoLink service.
- After a series of service reliability issues, DART temporarily reduced service levels on some routes in June.
- Several other route adjustments also happened in June.
- In December, we started restoration of normal service levels on some routes.
- The rest of the routes returned to normal service in January 2023.
- In January, GoLink service hours were expanded to 5am-Midnight, 7 days per week, for all zones in the DART Service Area.

Bus Network Redesign Phase 2

- DARTzoom was the first phase of our efforts to improve DART services, but resources were limited to pre-pandemic levels
- Phase 2 looks at additional service should more resources become available – especially changes that can happen over the next 5 years
- We will also add the results of Area Plans developed for each DART City (more later in presentation)

Work So Far

- We have collected feedback that we've received from customers, staff, and stakeholders over the past year
- Some adjustments were made during 2022
- We have assembled two future service improvement scenarios to give people something to react to
- We expect that these scenarios will change and evolve as we hear from you, along with other suggestions and comments we receive

Two Service Scenarios

TIER ONE

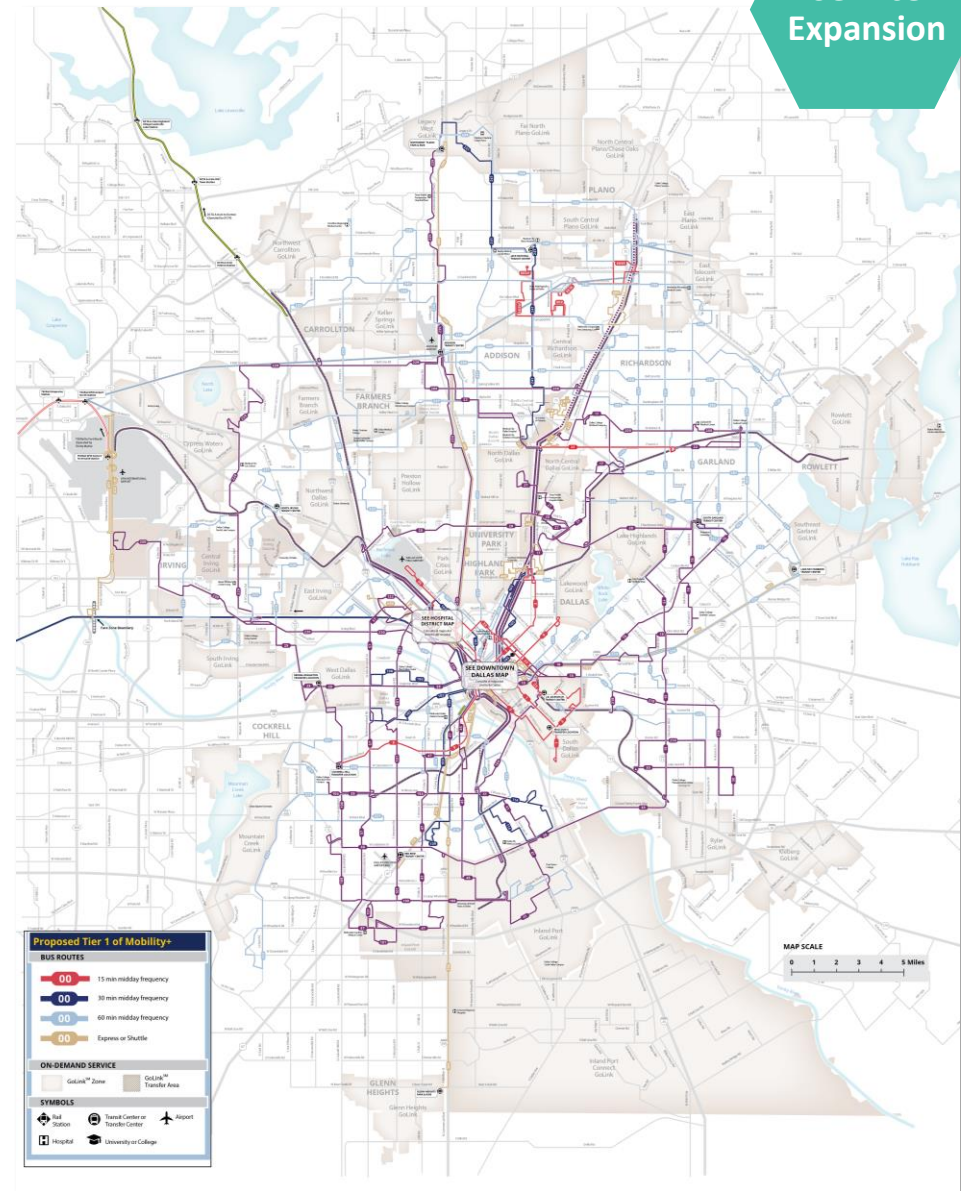
- Improvements we could not make for DARTzoom
- Additional frequency changes
- Some route and GoLink changes

TIER TWO

- Stepping up frequency improvements to a higher level
- More expensive, more impact

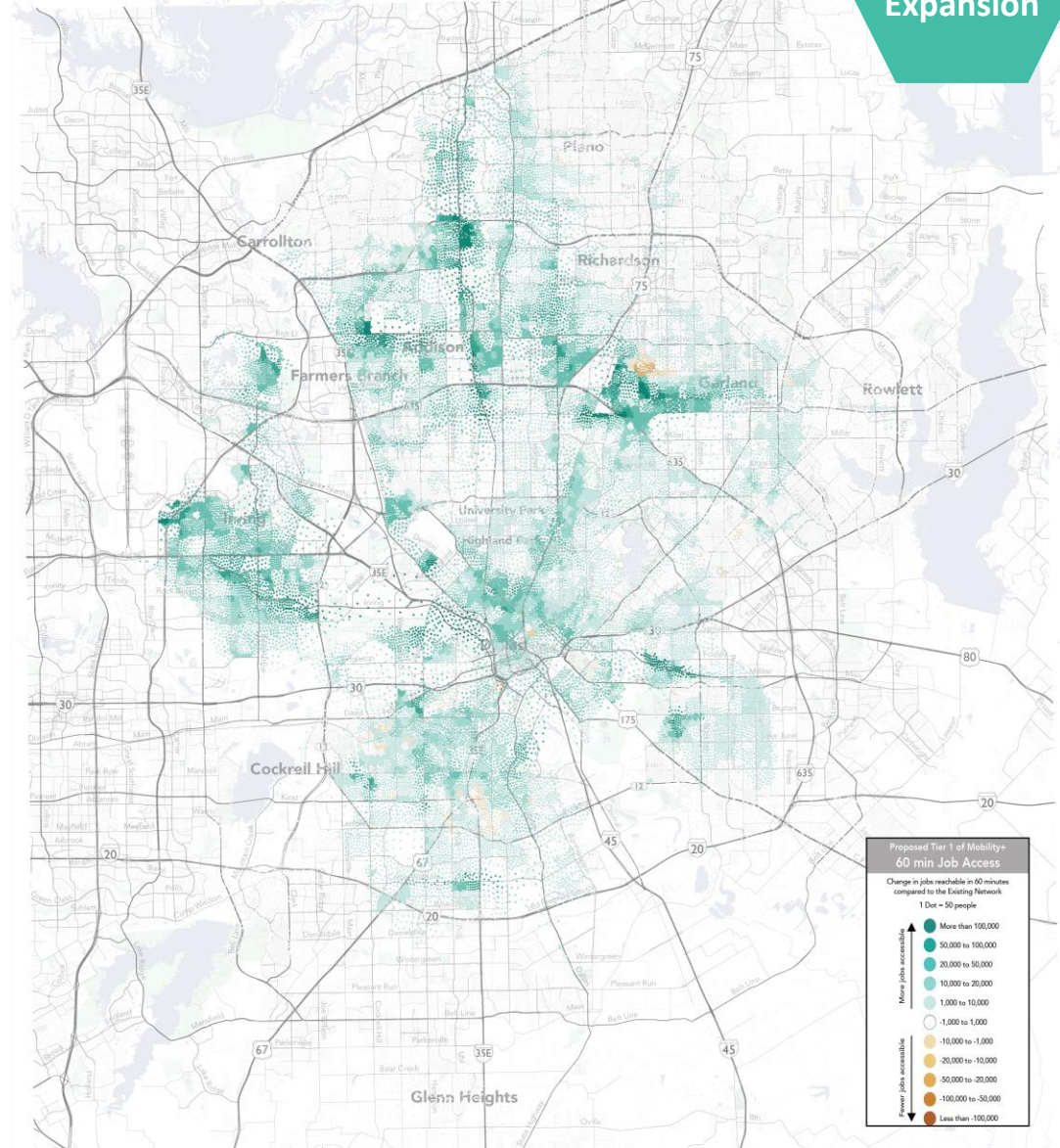
Tier One

- Several frequent routes move to 15-minute service most of the day
- Many routes move to frequent service, including suburban routes in Irving, Carrollton, Addison, Plano, and Garland
- More routes move to 30-minute midday, with 20- or 30-minute peak service
- 4am-1am service span expands to more routes
- One new GoLink zone in Passport Park (Irving/DFW)
- Various route modifications



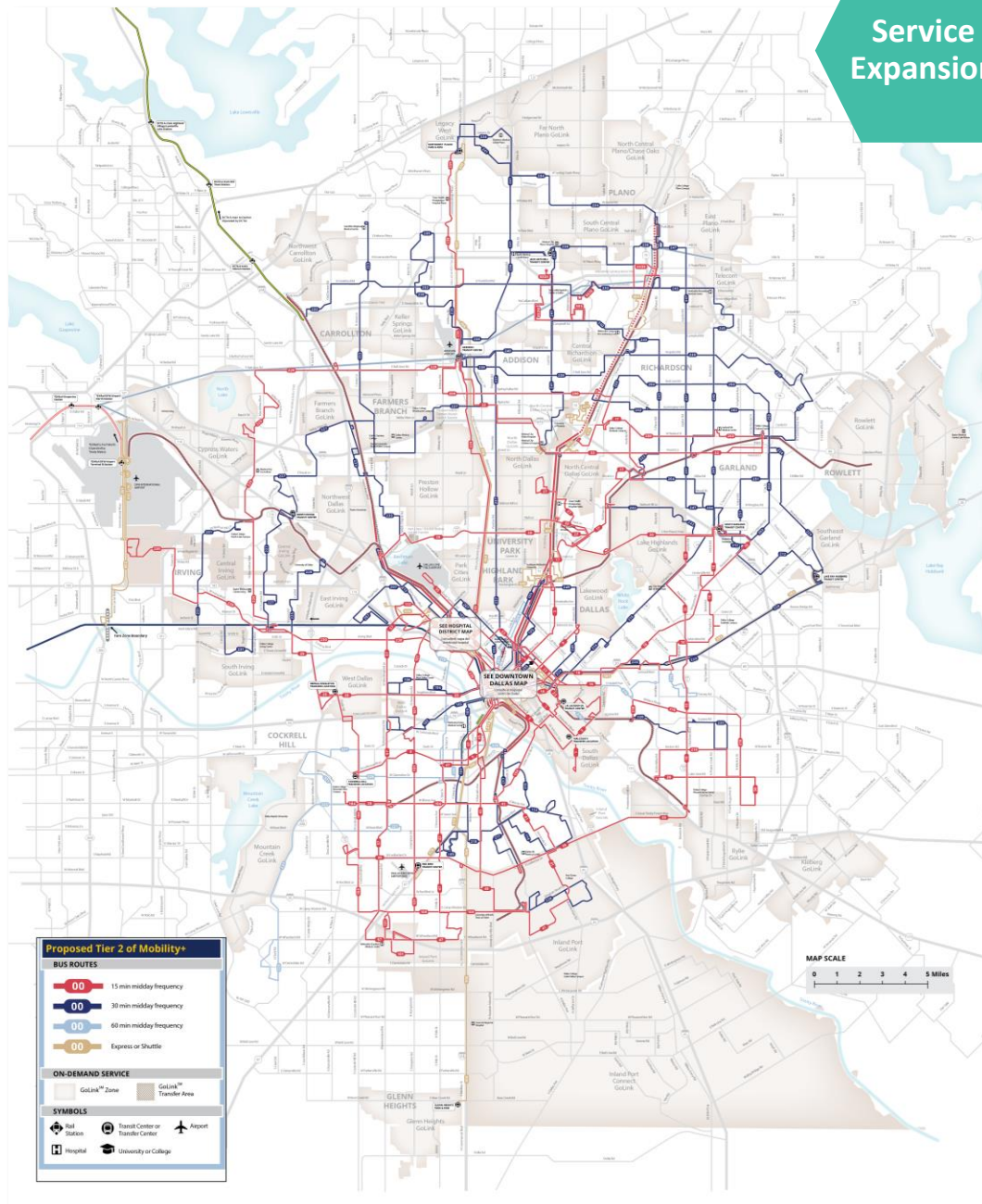
Tier One Impacts: Resident Access to Jobs

- Greatest impact for residents in parts of Irving, Garland, Richardson, North and Far North Dallas, Carrollton, Pleasant Grove
- Job access within 60 minutes increases by 10%
- Residents within walking distance of frequent service increases by 8%



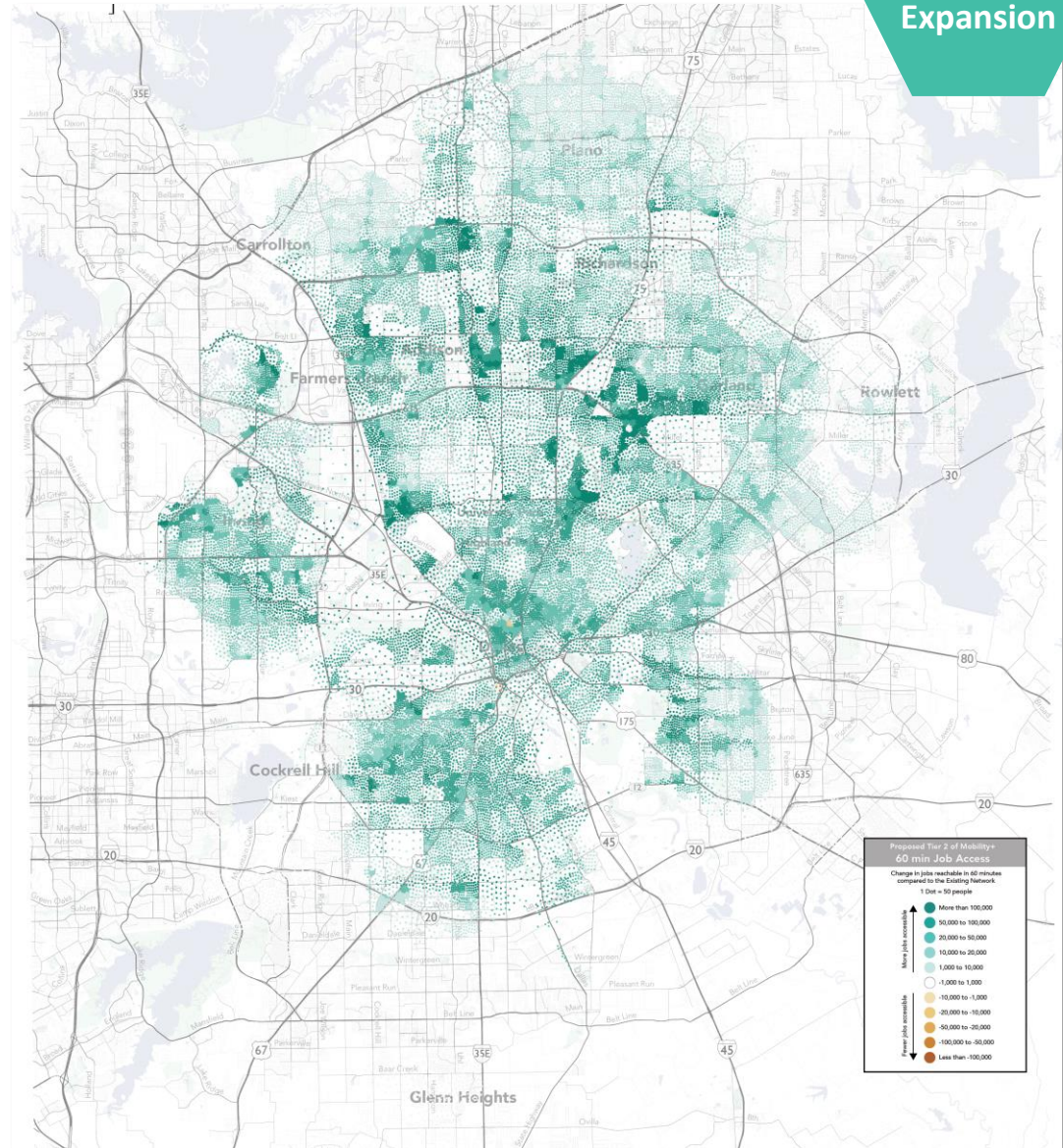
Tier Two

- Frequent bus and LRT services move to 15-minute service most of the day
- Routes with 40-minute midday/off-peak service move to every 30 minutes for better transfer connectivity
- No additional route changes



Tier Two Impacts: Resident Access to Jobs

- Impacts are spread throughout the service area
- Job access within 60 minutes increases by 33%
- Residents within walking distance of frequent service increases by 8%
- Residents within walking distance of 15-minute service increases by 26%, reaching 31%



Area Plans

- DART will partner with each of the 13 DART Cities to develop Integrated Area Mobility Plans
- Dallas will be divided into sectors for this work
- Area Plans will address a series of issues, including DART service, how service interacts with the community, and more

Area Plans and the Bus Network Redesign

- We are hearing a concern about the impact of DARTzoom changes on service in parts of the service area
- Communities have referenced the loss of fixed-route bus service and concerns about GoLink, for example
- We have already started early work on the service elements of the Area Plans to address some of these issues
- Potential changes will be incorporated into Phase 2 and the Area Plans

Comprehensive Fare Study



Comprehensive Fare Study

For the first time, DART is taking a comprehensive look at our fare program, addressing a series of key issues:



Revenue and Farebox Recovery



Fare Structure Simplification



Fare Collection



Fare Equity



Special Programs



Customer Experience

Early Tasks

- Existing Conditions Research
- Peer Agency Review
 - 24 Benchmark Peers
 - 10 Focus Peers
- DART Internal Outreach
 - Board of Directors and the President & CEO
 - Core Departments Leadership
 - Customer Facing Employees and Contractors



Key Project Goals and Evaluation Metrics

Goals

Evaluation Metrics

Effectiveness
(Fare Revenue, Ridership)

- Model average fare per trip and total system fare revenue impact
- Model ridership impact for each proposed fare change

Equity
(Cost Fairness, Access Fairness)

- Model average fare impact for key demographic groups
- Provides equitable and fair access to fares, products, and discounts for all payment types

Simplicity
(Product Selection, Payment Process)

- Makes fares easy to understand, with standardized discounts and consistent rules for easier customer selection
- Streamlines fare payment options and assess potential friction points in customer payment process

Efficiency
(Fare Collection, System Integration)

- Assessment of potential cost impacts to fare collection
- Assessment of potential cost impact for future system upgrades

Public and Stakeholder Outreach

Audience

- Current Ridership
- Low/Lapsed Riders
- New Riders
- Local Jurisdictions
- Business Leaders
- Transportation Advocacy Entities
- And more

Techniques

- Survey
- Public Meetings
- Special Events
- Social Media
- And more

Timeline

- Spring/Summer 2023



Your Feedback Matters!

Please take the “[DART Cares about Fares](#)” Survey.

We appreciate you share the survey with your network too.



Fare survey and public outreach: Spring/Summer 2023
Development of recommendations: Summer/Fall 2023
Fare changes: 2024 after Board approval

Bus Corridor Improvement Program, Facilities, Amenities



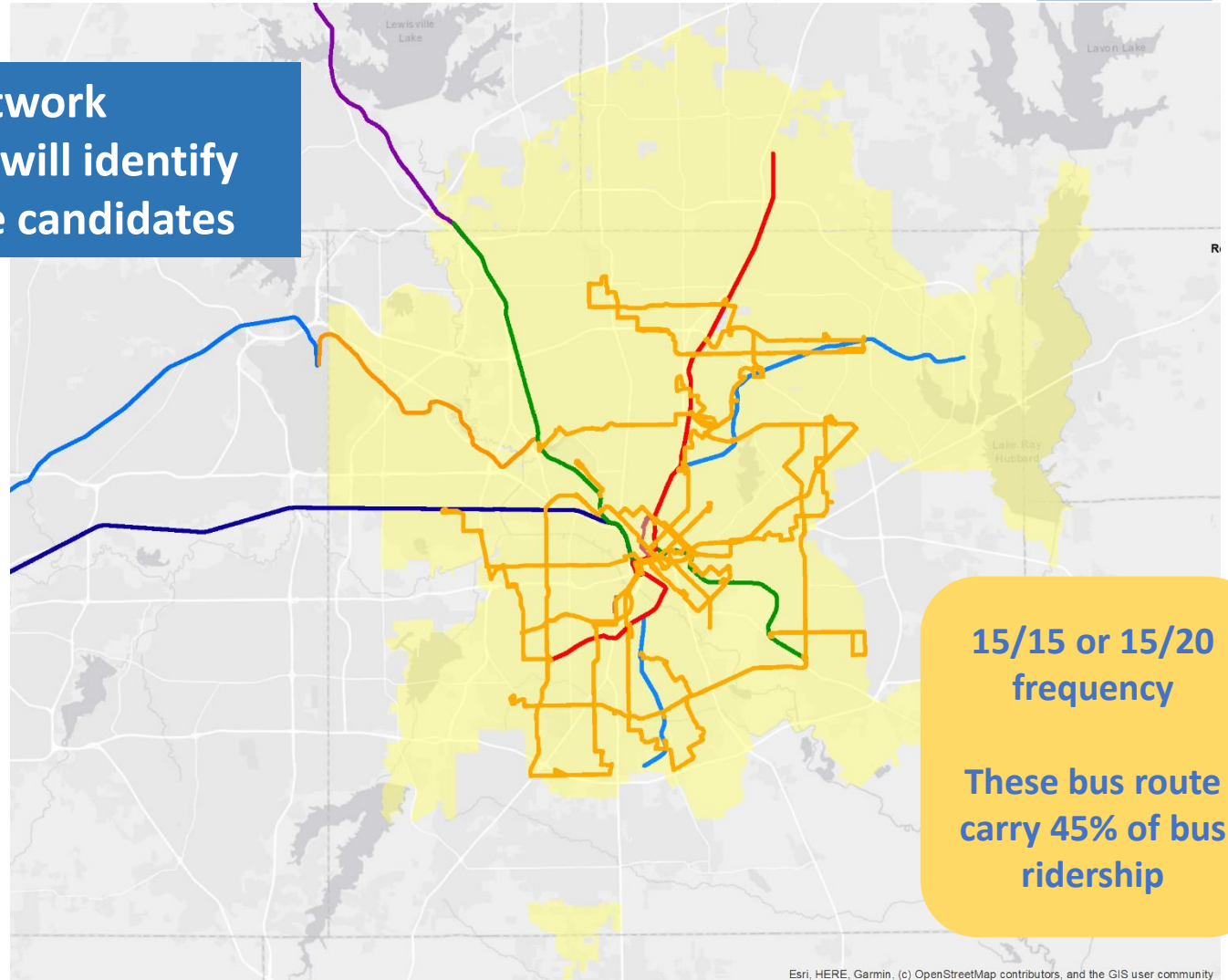
Bus Corridor Investments

- With the new Bus Network Design and efforts to improve the customer experience, DART is advancing a bus corridor improvement program
- Key goals of this program are to:
 - Enhance **speed and reliability**, benefitting riders and operations
 - Improve **safety**, especially at key intersections
 - Identify opportunities to improve **access and connectivity** to bus stops

Initial Focus on Frequent Routes

Corridor Investments






Phase 2 Bus Network Redesign effort will identify additional route candidates

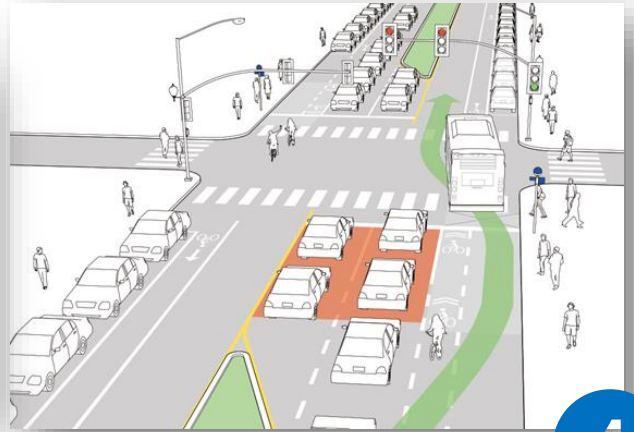
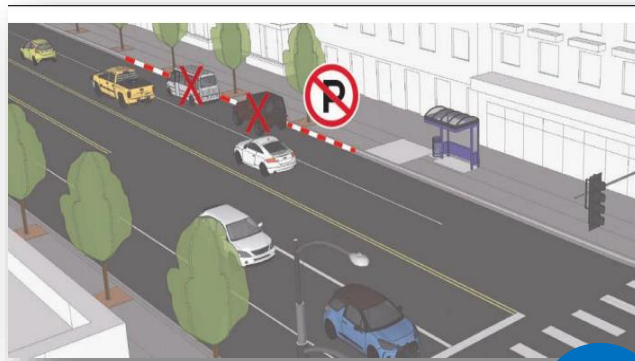
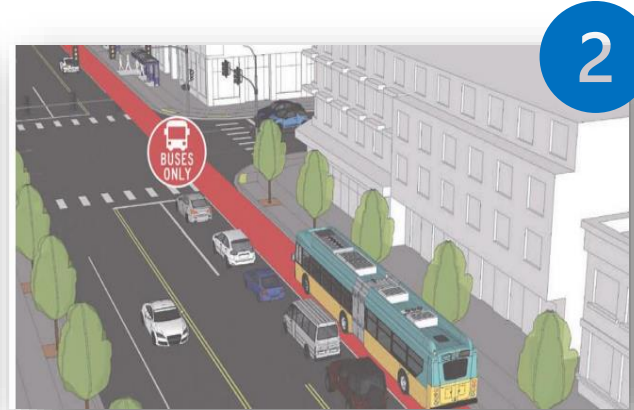


15/15 or 15/20 frequency

These bus routes carry 45% of bus ridership

Capital & Operational Toolbox Examples

-  BUS ONLY LANE
-  BUS
-  BICYCLE
-  CHANNELIZATION CHANGE
-  SIGNAGE ADDITION
-  TURN ONLY
-  NO PARKING
-  SIGNAL CHANGE
-  SEND SIGNAL
-  RECEIVE SIGNAL
-  SIGNAL PHASING



DART Facilities as Shared Use Mobility Hubs

- DART facilities serve as multi-modal hubs
- Opportunity to modernize and update existing and future transit facilities by integrating mobility hub amenities to add functionality and options that improve mobility and access



Mobility Hub Element Examples

Bikeshare



Scoters



Electric Vehicle Charging



Car Share



Real Time Information



Pop Up Markets/Services





On-Street Amenities

- DART is developing a new bus shelter and related amenities
- Design concept completed in Fall 2022 with UTA and AIA
- Public survey just completed for feedback on shelter (4,000+ responses)
- Refined shelter concept will be developed for rider input prior to finalizing the design



Fleet Transition Plan



Zero Emission Fleet Transition Plan

- DART already operates a clean fleet:
 - 7 battery electric buses (2019)
 - 1 long-range next generation battery electric bus (2022)
 - Rest of fleet is Compressed Natural Gas (CNG) using 100% renewable natural gas
- A fleet transition plan is in development to recommend future fleet and facilities investments to further support clean air goals



Questions?



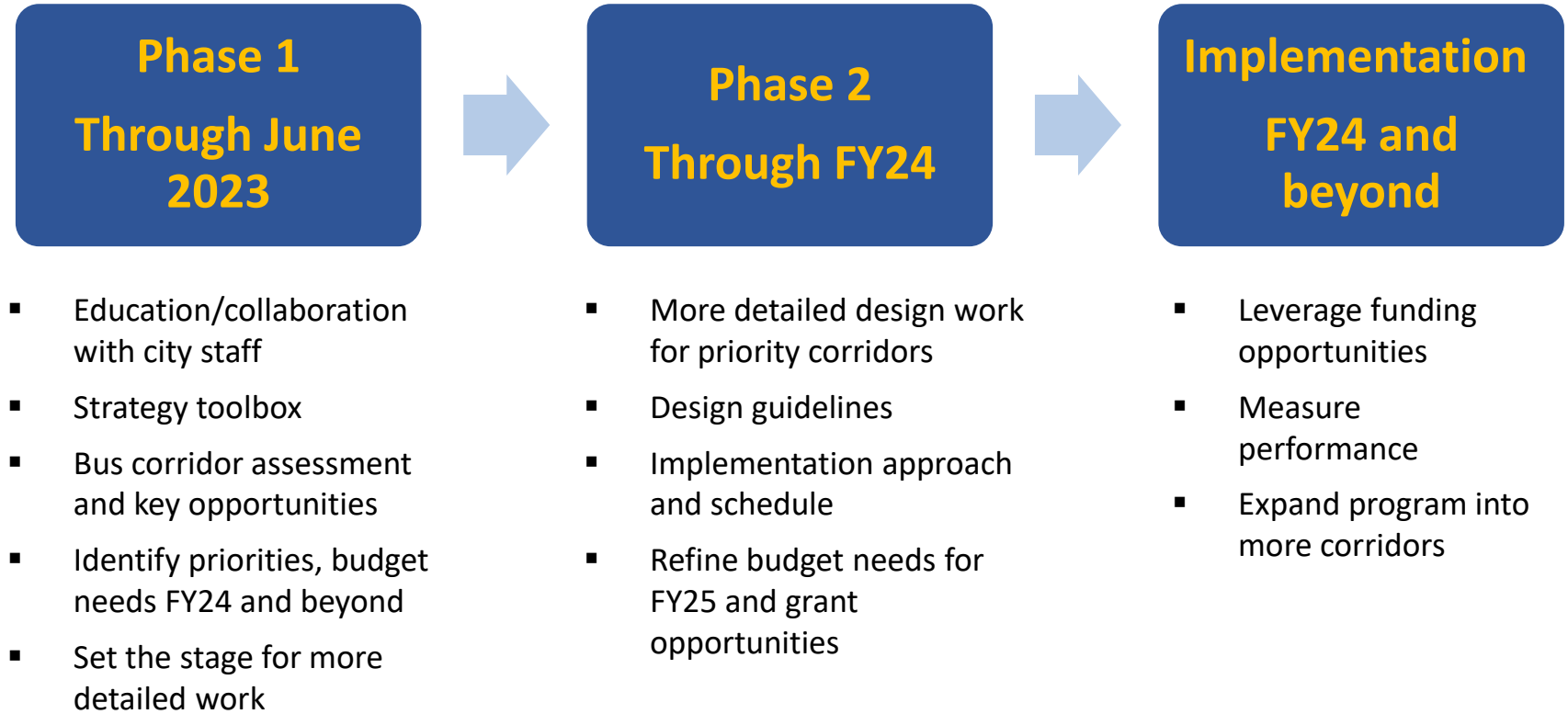
Take the survey



DART.org



Phased Approach



Scope of Work

Mobility Hub Guidelines

- Develop Guidelines to document toolbox of Mobility Hub elements
- Identify Facility/Station Typologies and most appropriate types of Mobility Hub elements

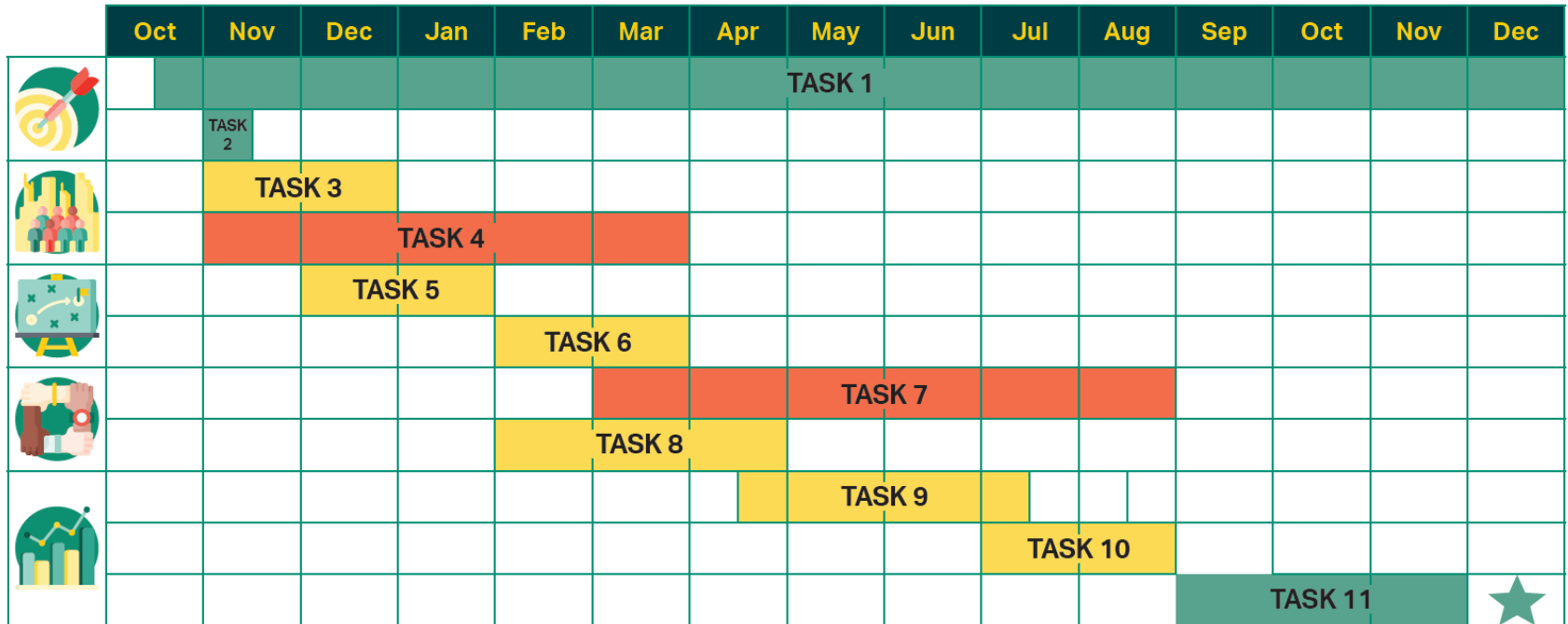
Transit Facility Assessment

- Inventory existing transit facilities (bus and rail)
- Identify key evaluation categories and criteria
- Map evaluation data
- Define typology

Implementation Strategy

- Implementation approach and schedule
- Pilot locations
- Identify priorities, budget needs FY24 and FY25
- Leverage funding by identifying and applying for grant opportunities

Project Timeline



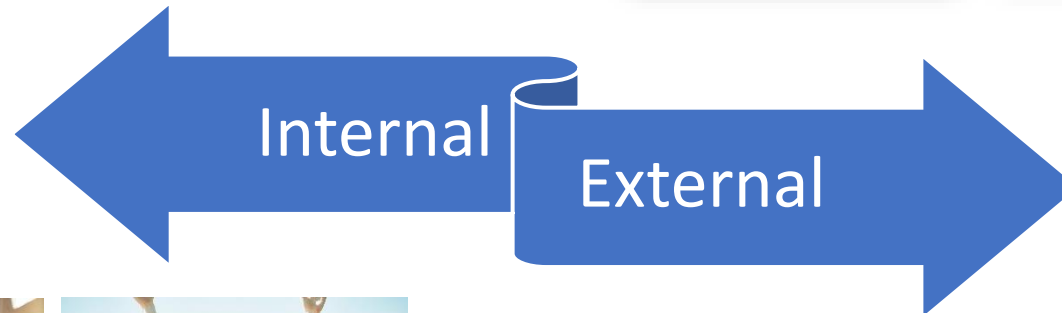
Management/Shared Responsibility
 Technical Staff Responsibility
 Engagement Staff Responsibility

- Task 1. Project Management
- Task 2. Kick Off
- Task 3. Existing DART Fare Structure & Title VI Program
- Task 4. DART Fare Survey
- Task 5. Peer Agencies Review
- Task 6. Evaluation Methodology
- Task 7. Customer & Stakeholder Outreach
- Task 8. Alternative Fare Structure and Pass Program Options
- Task 9. Evaluate Alternative Options & Equity Analysis
- Task 10. Recommendations
- Task 11. Final Report

Outreach Plan

Internal Outreach (January – March 2023)

- **12** Board/Executive Interviews (11 Board members and DART President & Chief Executive Officer)
- **3** Core Department Roundtable Meetings (Finance, Operations, Marketing and Outreach)
- **8** Frontline Employee/Contractor outreach events at various locations covering all modes



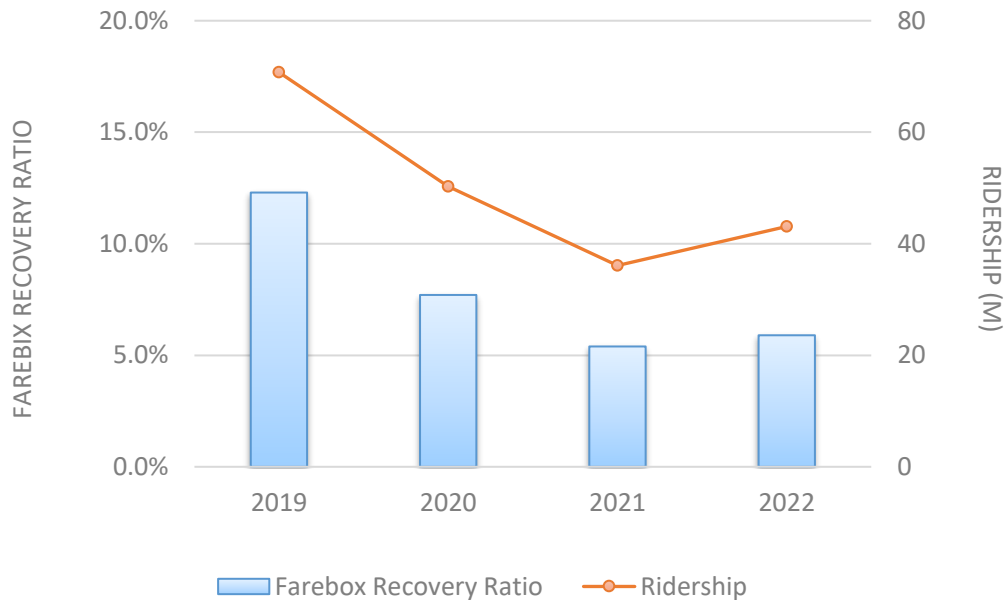
External Outreach (starts March 2023)

- Current Ridership
- Low/Lapsed Riders
- New Riders
- Local Jurisdictions
- Business Leaders
- Transportation Advocacy Entities

via survey, public meetings, and other techniques

Trends in Ridership and Farebox Recovery

- Similar to many other agencies, DART experienced ridership declines during the pandemic and lower farebox recovery rate from 2019 to 2022
- DART recently kicked off a comprehensive, fresh review and analysis on the fare policy, structure, and programs



Questions for Feedback

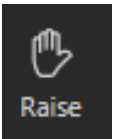
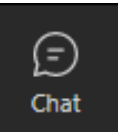
- Are there certain locations along bus routes you use where you notice consistent delays due to congestion?
 - Do you notice what causes those delays?
- Are there any intersections that present pedestrian safety concerns near bus stops you use?
- What types of mobility hub elements would you most like to see at DART facilities?

**Welcome to DART's
Community Meeting**

We will begin shortly

Housekeeping Rules

- You may submit your questions via the chat feature
- If your question is not answered in the chat, the presenter will respond after the presentation
- During the Q&A period, please raise your hand before opening your mic
- Please stay on topic





FUSE Project

April 2023 Jail FUSE Data

April 2023 Jail FUSE Data		Total Clients Triaged for FUSE		321
Referral Source				
Jail FUSE Navigator Triage	284	NTBHA Living Room Referral		0
Defense Attorney Referral	7	Shelter/Street FUSE Navigator Referral		0
Another Referral Source	18	Pretrial Referral		12
Client Triage/Referral Outcomes				
Released to Another Program or Agency	2	Referral Banned from Shelter		0
Client Refused to be interviewed or Participate or Interview attempt	5	Client didn't qualify for FUSE		114
Immigration Hold	5	Client report not being Homeless		5
Released (i.e., Posted Bond)	82	Qualified referred by Shelters/Street Outreach		0
FUSE bond denied	1			
Pending Client Referrals				
Waiting on info, Waiting on Bond to Post, and pending attorney response	89	In Quarantine/Medical/Interview Pending		9
Total Released from Jail to FUSE				9
Shelter Assignment				
Austin Street Center	2	The Bridge		7
Salvation Army	0	Referred to or by Street Outreach		0
Other	0	No Response		0
Shelter Connection Rate				
Austin Street Center	0	The Bridge		5
Salvation Army	0	Other		0
No Response	0	Client Abscond/Did Not Connect		4
Housed or placed				5
Housing Priority List or Info sent to Housing Forward				0

St. Jude Project

2920 Forest Ln, Dallas, TX 75234	104 Units	Dallas County has 13 allocated beds	Housing is for Seniors +55 years old
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- All 13-Dallas County beds are occupied.

Housing Services for Homeless Criminal Justice-Involved Clients (HSH-CJC) Grant

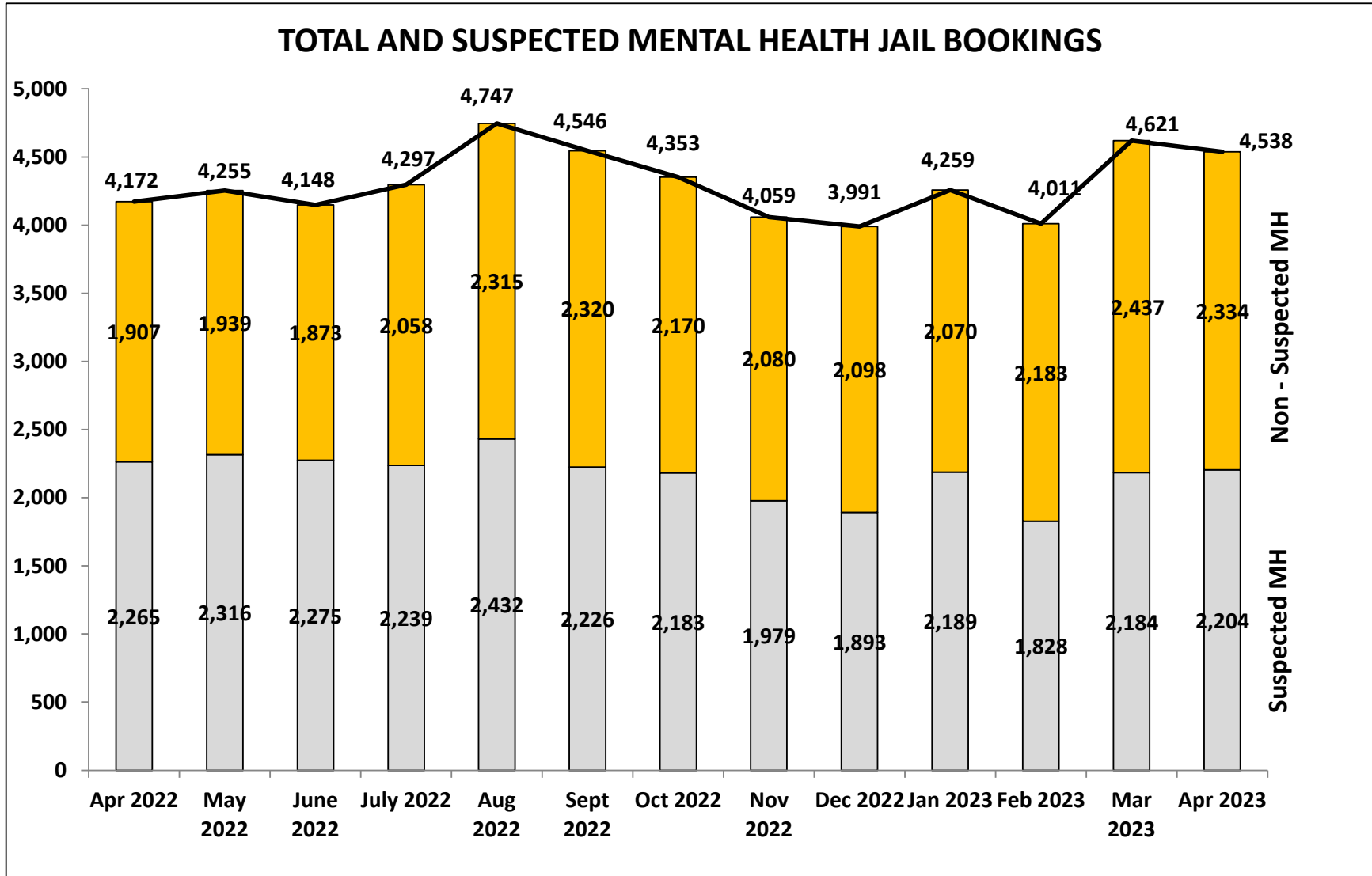
- The procurement bidding process has begun for the Bureau of Justice Assistance (BJA) FY 22 Second Chance Act Pay for Success Initiative grant funding award.

**Dallas Connector Project (DCP) Dallas County Client Utilization
(Transport to the NTBHA LR from the Jail and or the LR to the FUSE Shelters)**

The NTBHA Livingroom (LR) Staff conducted jail releases for individuals going to the Livingroom and Austin Street's report would contain the April 2023 jail data.

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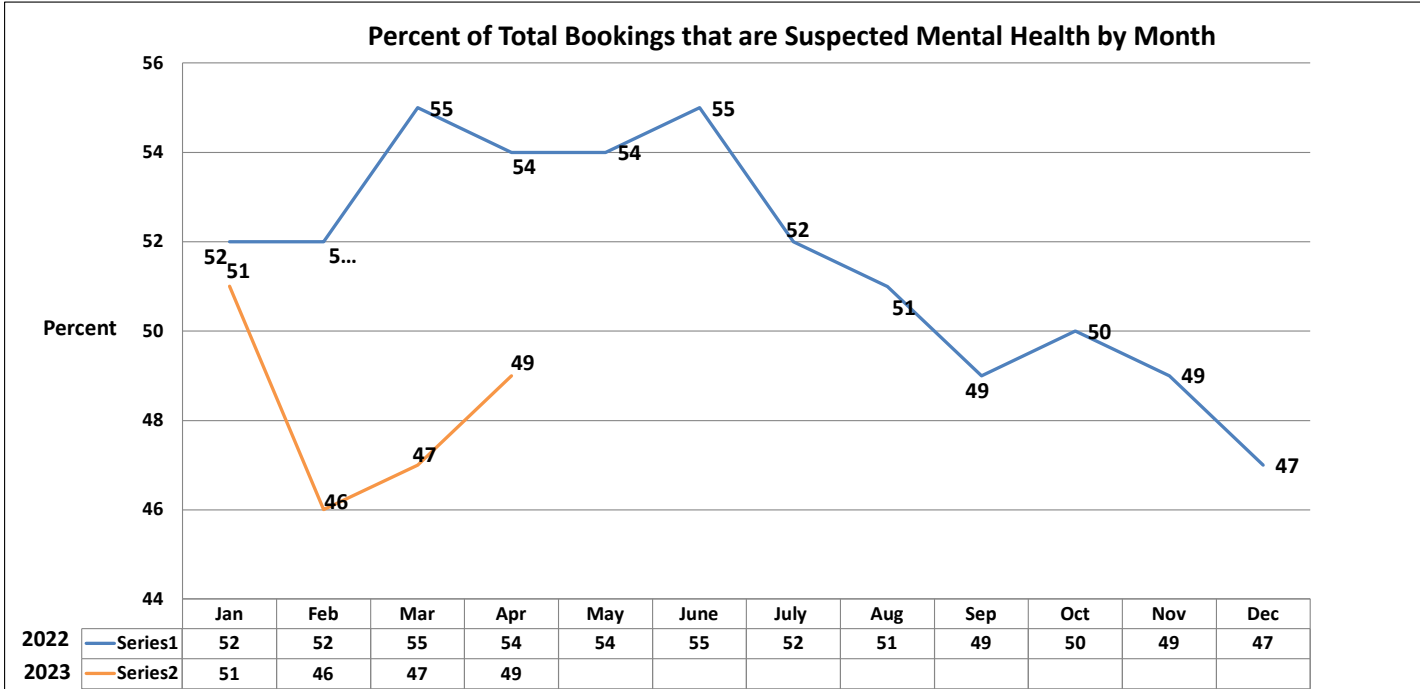
APR 2023 Homeless Report Snapshot



DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Month-to-Month Category Total Differences

Months	Total Monthly Bookins	Increase 356
Mar 2023 to Apr 2023	4621 to 4538 - Decrease 83	2184 to 2204 - Increase 20



DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP

Homeless Breakdown and Avg LOS - Mar 2023 to Apr 2023

Month/Yr	Category	Total Bookings	Percent	Percent Note
Mar 2023	Suspected MH	2,184	47%	% of total bookings [4,621]
	Homeless	472	10%	% of total bookings [4,621]
	Homeless w/Suspected MH flag	335	71%	% of total homeless [472]

Month/Yr	Category	Total Bookings	Percent	Percent Note
Apr 2023	Suspected MH	2,204	49%	% of total bookings [4,538]
	Homeless	426	9%	% of total bookings [4,538]
	Homeless w/Suspected MH flag	298	70%	% of total homeless [426]

Month/Yr	Avg LOS Total Bookings [days]	Avg LOS Homeless Bookings [days]
Mar 2023	6	9
Apr 2023	7	10

Month-to-Month Category Total Differences	
Total Suspected MH	Increased by 20
Total Homeless	Decreased by 46
Total Homeless w/Suspected MH Flag	Decreased by 37

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Homeless Primary Offense Categories - Mar 2023 to Apr 2023

Offense Categories	Mar 2023 total	Mar 2023 %	Apr 2023 total	Apr 2023 %	MTD
Arson	3	0.6%	3	0.7%	
Assaultive	42	8.9%	44	10.3%	
Burglary	13	2.8%	17	4.0%	
Criminal Mischief	13	2.8%	10	2.3%	
Criminal Trespass	66	14.0%	60	14.1%	
Drug/Alcohol	122	25.8%	104	24.4%	Decreased By: 18
Evading	12	2.5%	10	2.3%	
False Info/Fail to Identify	15	3.2%	33	7.7%	Increased By: 18
Fraud	8	1.7%	6	1.4%	
HOLDS	63	13.3%	40	9.4%	Decreased By: 23
Murder	1	0.2%	1	0.2%	
Other	32	6.8%	37	8.7%	
Prostitution	1	0.2%	1	0.2%	
Resist	8	1.7%	5	1.2%	
Robbery	4	0.8%	8	1.9%	
Sexual Offense	12	2.5%	3	0.7%	
Theft	42	8.9%	32	7.5%	Decreased By: 10
UUMV	15	3.2%	12	2.8%	
TOTAL	472	100.0%	426	100.0%	

HOLDS: Citation/Tickets, Insufficient Bonds/Insufficient Bond Warrants, External Holds (Transfer to another county), and Parole Violations
Other: Offense categories with one or two charge occurrences of monthly bookin totals (i.e. Terrorist Threats, Child Endangerment, Stalking, etc.)
UUMV: Unauthorized Use of a Motor Vehicle (i.e. Joyriding)

Month-to-Month Category Total Differences
 = MTD by +/- 10 bookins



DCHHS

Dallas County Health and Human Services

*Healthy People Healthy Communities
Health and Social Equity*



PHILIP HUANG, MD, MPH
DIRECTOR

Emergency Housing Voucher (EHV)

124-Allocated by HUD

113-Homeless Leased Up

03-Open Vouchers

8-Searching

Next scheduled EHV Virtual Briefing:

TBA



HOUSING FORWARD UPDATE

MAY 2023

All Neighbors Coalition and the City of Dallas are pleased to announce that we are teaming up with the White House and the U.S. Interagency Council on Homelessness (USICH) to participate in ALL INside, a first-of-its kind initiative to address unsheltered homelessness.

As part of ALL INside, the All Neighbors Coalition and the City of Dallas will partner with USICH and its 19 federal member agencies for up to two years to strengthen and accelerate our local efforts to move unsheltered neighbors off the streets and into homes where they can recover from the trauma of homelessness and rebuild their lives. ALL INside will focus on reducing unsheltered homelessness in five additional communities: Chicago, Los Angeles, Phoenix Metro, Seattle, and the state of California.

This initiative does not come with additional funding, but the Biden-Harris Administration will offer innovative and tailored support to participating communities for up to two years, including by embedding a dedicated federal official in each community to accelerate locally-driven strategies and enact system-level changes to reduce unsheltered homelessness.



For more information check out our announcement here:
<https://housingforwardntx.org/blog/launch-of-all-inside-initiative/>

(01-04 2022 METRICS)

SYSTEM PERFORMANCE METRICS

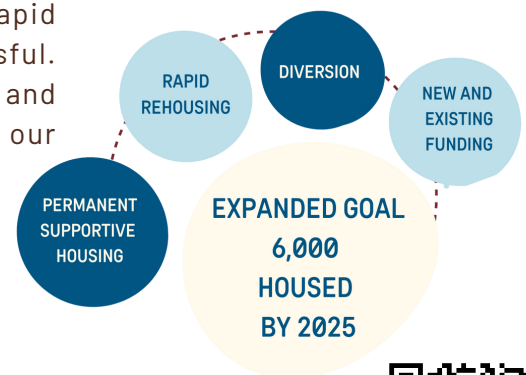


R.E.A.L. TIME REHOUSING PROGRAM UPDATE

Housing Forward is expanding the Dallas R.E.A.L. Time Rapid Rehousing initiative, a model which has been proven to be successful. We are excited to announce that we are migrating to a new name and shared brand of R.E.A.L. Time Rehousing Initiative to reflect our regional diversion and rehousing efforts in total.

As a community, we have proven that by aligning our resources and efforts, remarkable progress can be achieved in reducing homelessness. With the R.E.A.L. Time Rehousing Initiative, we have a new ambitious goal of housing 6,000 individuals by 2025. Together, we can solve homelessness in Dallas and Collin Counties, so that every neighbor has a safe, stable place to call home.

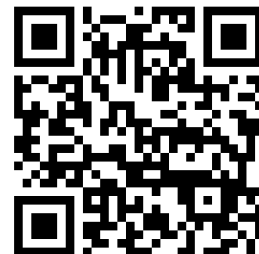
Read the full announcement on our blog: <https://housingforwardntx.org/blog/a-collective-commitment-to-ending-homelessness/>



HOMELESSNESS AND DIVERSION TRAINING

Our community is expanding Diversion interventions across Dallas and Collin Counties. Diversion will bring problem-solving conversations to the front door of our homeless response system to prevent people from becoming unsheltered and to free up space in emergency shelters for those who need it most. Housing Forward's training team hosted a training on May 4th for everyone in our community who wanted to learn more about Diversion. You can watch the full Homelessness and Diversion webinar on our website or scan the QR code.

All Neighbors Coalition will be scaling Diversion in our community by using a national model of Housing Problem Solving (HPS) that centers those with lived expertise of homelessness in this response. HPS is a strength-based, client-centered, and empathetic response to those who are housing insecure or are experiencing the early stages of homelessness.



HARD CONVERSATION

On May 11th, Housing Forward hosted our second Hard Conversation of 2023. Joli Angel Robinson and Rebecca Hickom spoke with Jeff Olivet, Executive Director of the United States Interagency Council on Homelessness (USICH), about USICH's "All In:" The Federal Strategic Plan to Prevent and End Homelessness.

"All In" sets an ambitious goal to reduce homelessness by 25% by 2025 and encourages state and local governments to use the plan as a blueprint for developing their own strategic plans and setting their own ambitious goals for 2025. Watch the Hard Conversation on our blog or listen to the latest episode of the We Are Neighbors Podcast.



ALL NEIGHBORS COALITION ANNUAL SURVEY

Housing Forward is sending out their annual All Neighbors Coalition survey to assess their programs and impact. We need to hear from all of you because Housing Forward truly cares about serving the All Neighbors Coalition, and this survey will provide information about how Housing Forward can strengthen their services and support.



Please complete the survey no later than 11:59pm on Friday, June 15, 2023.

ENCAMPMENT DECOMMISSIONING

(AS OF 5/12/23)

Encampment Decommissioning continues to be an innovative solution for our neighbors experiencing chronic homelessness. We are continuing to seek and build new partnerships with street outreach workers across our Dallas and Collin County footprint to increase alignment and our ability to rehouse more people out of encampments. The goal is to house our neighbors quickly while providing immediate connections to supportive services.



If you haven't already, follow us on social media @housingforwardntx and check out our, We Are Neighbors podcast.



DALLAS COUNTY DEFLECTION CENTER

2022-23	22-Aug	22-Sep	22-Oct	22-Nov	22-Dec	23-Jan	23-Feb	23-Mar	23-Apr	23-May	23-Jun	23-Jul	TOTAL
TOTAL TRIAGED	2	17	14	29	21	22	21	20	17	31	0	0	193
Referral Source													
Dallas PD													0
SC Div	1	4	4	4	2	3	7		1	4			30
SW Div				4	1	3	1	2	2				13
SE Div		3	1	2	4	1		1	2	1			15
NC Div				2	2	1	3	1	2				11
NE Div			6	5		2	1	2	2	1			19
NW Div		2	1	2			1	2					8
CEN Div	1	3	1	6	7	4	2	5	1	1			31
Right Care					1	1		1					3
Dallas Marshal - CDC		1											1
Great SW Coalition				3	1	1	1	1	1	2			10
SE Coalition								1		1			2
NTBHA MCOT/CTI						5	4	2	3	14			28
Garland PD										1			1
Irving PD										1			1
DART PD		4		1	1			1	2	3			12
DCHD - Parkland PD			1		2	1	1	1	1	2			9
TRIAGE OUTCOME	2	17	14	29	21	22	21	20	17	31	0	0	
Psych Crisis Residential				1			3			1			5
Detox-Withdrawal Mgmt													0
Living Room-NTBHA*	1	4	6	9	2	3	1	3					29
CMHP Services													0
ACT Team					3		1			2			6
OTHER SUD Services						1			1	1			3
Shelter													0
Austin Street		1	1	1	1								4
Bridge										1			1
Salvation Army			1	2									3
Union Gospel Mission													0
Other					2			1	1	1			5
Home-Family	1		3	1	1	1	3	1	5	3			19
Boarding Home/PSH				1	1		2	3		4			11
Higher Level of Care													0
Behavioral Health		4		4	2	6	1	2	3				22
Physical Health		1		1	3	2	2	1	1	2			13
Veterans Administration			1			1							2
LEA Maintained Custody		2		3		1	1	2	1	2			12
Still in Service										8			8
Refused Services		5	2	6	6	7	7	7	5	6			51