

## **DALLAS COUNTY BEHAVIORAL HEALTH HOUSING WORK GROUP**

**Dallas County Administration – 500 Elm Street, Customer Excellence Training Room 7.Y17, 7th Floor, Dallas Texas**

**March 25, 2026, 10:00-11:30am**

The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

### **1. Welcome and Introductions**

### **2. Reports**

#### **a. Governance – Commissioner Theresa Daniel**

- Approval of December 3, 2025, minutes
- Homeless Advisory Committee Meeting
- Federal & State legislative environment

#### **b. Resources – services, programs, people, funds**

- Shelter Discussions
- NTBHA
- Housing Navigator / Homeless Jail Dashboard/St Jude Center
- Housing Authority Report- DHA/DCHA
- Metrocare Services
- AIDS Services of Dallas (ASD)

#### **c. Projects and Industry Updates**

- Housing Forward updates
- Pretrial Diversion and MH screening
- Dallas Connector
- Homeward Bound, Crisis Residential & Respite Services, Deflection Center
- Youth Housing
- Family Housing

### **3. Next Meeting TBD**

**Dallas County Administration, 500 Elm Street, 7<sup>th</sup> Floor, Dallas Texas 75202**  
**December 3, 2025 Minutes**

**Mission Statement:** The Dallas County Behavioral Health Housing Work Group (DCBHWG), with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The DCBHWG is committed to a data driven decision-making process with a focus on data supported outcomes.

**ATTENDEES:** Commissioner Theresa Daniel, Dallas County; Latoya Jenkins, Dallas County; Tzegabrhan Kidane, Dallas County; Laura Edmonds, DCCJ; Quincy Hogan, Metrocare; Doug Denton, Homeward Bound; Eric McCarty, NTBHA; Janie Metzinger, NTBHA; Valerie Palmer, Austin Street; John Hill, Housing Forward; Wendy Hardeman, Mesquite Sharing Life

*Dr. Daniel opened the meeting by having the members at the table introduce themselves.*

**CALL TO ORDER:** Commissioner and the committee approved the minutes from the October 22nd meeting.

## **RESOURCES**

Federal/State Legislative Update: Janie Metzinger, NTBHA

Janie Metzinger reported that the state legislature has still not submitted the interim charges yet. They are typically done in the fall to be heard at the interim hearings in the spring, so they are still waiting. Doug Denton questioned if the federal government has said anything regarding HUD shifting funding away from permanent supportive housing and adding money toward treatment, transitional housing and workforce programs. He stated that about 20 states have filed suit against that administrative order as it is a violation against a congressional mandate. John Hill stated that since the No Funding Opportunity Order has been issued, they have a much shorter window of opportunity to submit projects. Applications are now due on December 11<sup>th</sup>. He stated that Housing Forward has met with their providers to come up with a unified strategy to address the order and the changes. The Trump Administration wants to put treatment and temporary housing as the focus and that means 70% of permanent housing solutions will be shifted towards temporary solutions and only 30% will be available for permanent supportive housing. Housing Forward is currently focusing their efforts on this new vision to try to remain one of the more competitive COC's in the country. They are trying to mitigate the risk for about 500 tenants that will be impacted. So regardless of what happens with the suit or the administration, Housing Forward will come up with a strategy to maintain. Since 2021, as a system, Housing Forward has transitioned 21,000 people out of homelessness with permanent supportive housing being a major part of that. They are trying to avoid those who can't afford their rent being back out on the streets, so they are having to make their private and public funding stretch further. They are also looking internally at prioritization of apartment placements and the timelines they use that will allow them to gradually release people that have provided their own plan of support for their living situation. They want to continuously make sure they have beds available for those being released from jail or treatment. John stated that he is confident in their system, and he believes that next year they will receive their funding of \$28 million dollars; \$20 million from public sources, and \$8 million from private sources. He also believes they will continue to receive the federal funding they have received in the past.

## **SHELTER DISCUSSIONS**

There was some discussion about the emergency shelter being available during this time due to the weather. Because the weather has not reached the temperature that is mandated, the emergency shelters have not been opened. Because the emergency shelters are full, there are waitlists and the people that are on those lists, are currently waiting on the streets. John Hill stated that those invested in the cause are great at doing something in an emergency situation but are a little more hesitant to be more proactive about a solution and give more funding on the front end of the issue. He referenced the World Cup coming into the area and how there is a focus to really look at the work being done in the homelessness and housing space, but it takes those types of occurrences to highlight the issue. With FIFA coming, it has sparked conversations

and has those involved looking into a six-month plan. Eric McCarty echoed that if we could allocate more resources from the beginning and not have to rely on an event like the World Cup, that the system would be better off.

Wendy Hardeman chimed in and stated that in Mesquite, they only have access to Star Transit and it will not go into Dallas unless a person has medical appointments. She also states the City of Mesquite is not interested in any type of “legal encampment area” and people are just camping out wherever they can. She says their funding is going to cleaning up encampments versus finding another solution for those experiencing homelessness. Sharing Life does have and offers emergency shelter and services, but not everyone wants to use those available services.

John Hill stated that the affordability crisis we are experiencing is contributing to the 700 new people in our region becoming homeless. Valerie Palmer stated that the work Austin Street is doing with Housing Forward to go from shelter to home instead of going from street to home is now becoming the focus. She states she meets twice a week with Housing Forward to focus on their longest tenants getting housed to free up more shelter beds. They want the narrative to be that shelter will get you housed. Eric McCarty stated that he has had success with clients coming from shelter to home and by using their Tenant Based Rental Assistance they were able to assist the clients in paying their rent for up to 24 months.

### **POSSIBLE HOUSING LEGISLATION**

Commissioner Daniel asked if there was something legislatively that could be done with the upcoming session about to start. Janie Metzinger suggested to look at an existing program that someone else has done and expand or improve upon it. She stated that you want to look at proven programs that have data and proof that it works to develop a pilot program with a long term strategy that the state will adopt. John Hill stated that he visited with TX Sen. Parker about his mental health bill and he and other state Republicans are interested in having more mental health beds and are interested in having at least 2 Deflection Centers in the area. Mr. Hill also reported that he, along with Sen. Parker, attended the Republican Summit on Homelessness and the Cicero Institute. This organization is driving more homeless policy and ideas. John suggested to these entities that they may consider investing more heavily in expansion of services of the existing providers, but he stated that they are more geared towards building new campuses and put more funding into shelter. Mr. Hill stated that he tried to convey the point to the fiscally conservative that those things are more expensive and they don't come online for years, which puts the current homeless situation even more behind. He also suggests that the state allocates funding the way the city and county does.

### **PROJECTS AND INDUSTRY UPDATES**

Homeward Bound: Doug Denton, Homeward Bound

Doug Denton stated that the Deflection Center has all 16 beds filled. In October, they had the highest number of law enforcement drop offs at 44. They had 40 rapid responders responding to community calls. They are also working with their shelter partners to navigate the wait list and other listings such as the sober housing facilities. They are continuing to work with all partners involved.

Pre-Trial Diversion and Mental Health Screenings: Laura Edmonds, Dallas County Criminal Justice

Laura Edmonds reported that the numbers are pretty consistent month to month. If there are increases, it is normally due to the book-ins increasing, so there is some slight fluctuation with the jail population there but not a significant change with the numbers

***Commissioner Daniel encouraged everyone to look through the entire packet and make notes of the changes within them. She also encouraged everyone to take note of the Mission, Vision, and Values of Dallas County and how we strive to make those things happen for the citizens of Dallas County. She also thanked everyone and wished them a happy holiday season.***

***Next Meeting: January 28th, 2026***



# DALLAS EVICTION ADVOCACY CENTER (DEAC)

## ADVANCING LEGAL SUPPORT TO INDIGENT RESIDENTS FACING WRONGFUL EVICTION

### WRONGFUL EVICTION PREVENTION PROGRAM (WEPP) - DATA ANALYSIS REPORT

#### REPORT FOR THE MONTH OF FEB 2026

| Description                                | For Feb 2026 | Cumulative (from Nov 2024) | % (Feb 2026) |
|--------------------------------------------|--------------|----------------------------|--------------|
| Total Eviction Cases Filed (from Nov 2024) | 4,579        | 52,389                     | 8.7%         |
| Total Represented Cases                    | 725          | 9,706                      | 7.5%         |
| Total Eviction Prevention Completed        | 514          | 5,744                      | 8.9%         |
| Funds Obligated                            | \$2,300,000  |                            |              |
| Payment Disbursed to DEAC                  |              | \$1,716,665                | 0.0%         |

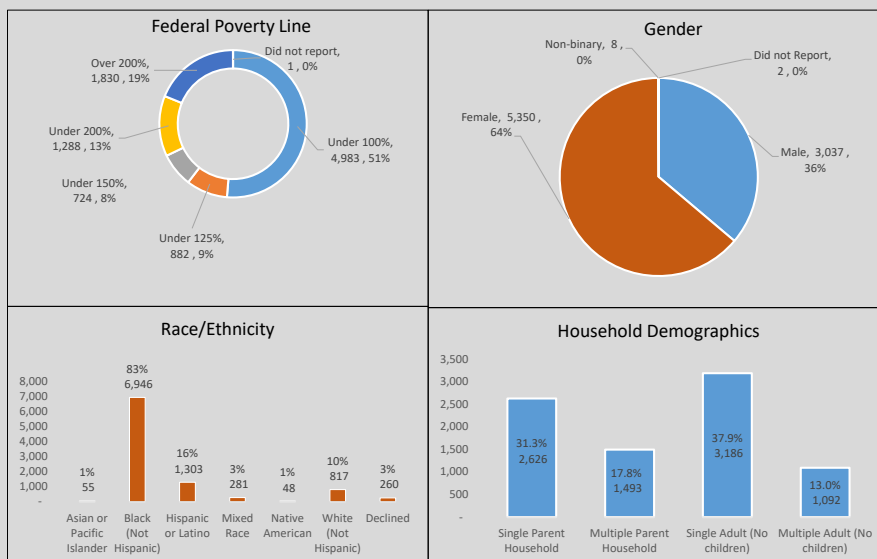
Disbursed  
V/s  
Obligated

132%,  
Payment  
Disbursed

#### Cases (Lost and Won)

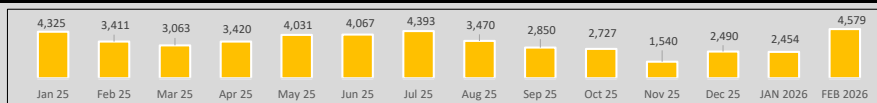
| JP Court | Cases for Feb 2026   |                   |            |             |                       | Cumulative cases (from Nov 2025) |                   |            |             |                       | Cumulative Cases  |
|----------|----------------------|-------------------|------------|-------------|-----------------------|----------------------------------|-------------------|------------|-------------|-----------------------|-------------------|
|          | Eviction Cases Filed | Represented Cases | Tenant Won | Tenant Lost | Win Rate (Rep. cases) | Eviction Cases Filed             | Represented Cases | Tenant Won | Tenant Lost | Win Rate (Rep. cases) |                   |
| JP 1-1   | 1015                 | 153               | 126        | 27          | 82%                   | 10,649                           | 2,221             | 1,409      | 812         | 63%                   | Tenant Won, 5744  |
| JP 1-2   | 321                  | 51                | 31         | 20          | 61%                   | 3,895                            | 693               | 334        | 359         | 48%                   |                   |
| JP 2-1   | 284                  | 47                | 17         | 30          | 36%                   | 5,274                            | 686               | 281        | 405         | 41%                   |                   |
| JP 2-2   | 312                  | 76                | 56         | 20          | 74%                   | 3,860                            | 973               | 459        | 514         | 47%                   |                   |
| JP 3-1   | 525                  | 70                | 29         | 41          | 41%                   | 5,825                            | 970               | 577        | 393         | 59%                   |                   |
| JP 3-2   | 552                  | 144               | 125        | 19          | 87%                   | 5,266                            | 730               | 531        | 199         | 73%                   | Tenant Lost, 3962 |
| JP 4-1   | 330                  | 47                | 31         | 16          | 66%                   | 5,096                            | 923               | 570        | 353         | 62%                   |                   |
| JP 4-2   | 281                  | 29                | 21         | 8           | 72%                   | 3,142                            | 483               | 318        | 165         | 66%                   |                   |
| JP 5-1   | 765                  | 73                | 48         | 25          | 66%                   | 6,616                            | 1,237             | 781        | 456         | 63%                   |                   |
| JP 5-2   | 194                  | 35                | 30         | 5           | 86%                   | 2,766                            | 790               | 484        | 306         | 61%                   |                   |
| Total    | 4,579                | 725               | 514        | 211         | 71%                   | 52,389                           | 9,706             | 5,744      | 3,962       | 59%                   |                   |

#### Cumulative Represented Cases (from Nov 2024)



#### Eviction Cases Filed in Dallas County for the month of Feb 2026

(Source: CPAL)



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Sources: CPAL (record level data), DEAC & DC



# Dallas County Criminal Justice (DCCJ) Housing Navigator March 2026 Report

## FUSE Data

## FUSE DATA FY 2025-2026 12 MONTH



| Category Item                                                                    | May 25 | June | July | Aug | Sept | Oct | Nov | Dec | Jan 2026 | Feb | Mar | Apr | Total |
|----------------------------------------------------------------------------------|--------|------|------|-----|------|-----|-----|-----|----------|-----|-----|-----|-------|
| <b>Total Clients Screened for FUSE</b>                                           | 106    | 116  | 200  | 131 | 121  | 144 | 96  | 102 | 71       | 79  |     |     |       |
| <b>Referral Source</b>                                                           |        |      |      |     |      |     |     |     |          |     |     |     |       |
| Jail FUSE Navigator Screening                                                    | 2      | 1    | 30   | 4   | 1    | 0   | 30  | 12  | 13       | 3   |     |     |       |
| Pretrial Referral                                                                | 12     | 27   | 30   | 18  | 22   | 40  | 15  | 12  | 18       | 19  |     |     |       |
| Defense Attorney Referral                                                        | 4      | 3    | 5    | 4   | 4    | 12  | 4   | 1   | 1        | 1   |     |     |       |
| Shelter/Parkland Hospital Street FUSE Navigator Referral                         | 2      | 0    | 0    | 0   | 0    | 2   | 1   | 1   | 1        | 0   |     |     |       |
| NTBHA Living Room Referral                                                       | 0      | 0    | 0    | 0   | 0    | 0   | 0   | 0   | 0        | 0   |     |     |       |
| Dallas Deflection Center                                                         | 6      | 0    | 0    | 0   | 0    | 0   | 0   | 1   | 0        | 0   |     |     |       |
| Probation/CSCD                                                                   | 0      | 0    | 0    | 0   | 0    | 1   | 0   | 1   | 0        | 0   |     |     |       |
| Other Referral Source (Adapt, Community Partners, etc.)                          | 80     | 85   | 135  | 105 | 94   | 89  | 46  | 74  | 38       | 56  |     |     |       |
| <b>Interview Outcomes</b>                                                        |        |      |      |     |      |     |     |     |          |     |     |     |       |
| Client Refused to be interviewed or Participate                                  | 0      | 3    | 9    | 1   | 0    | 2   | 4   | 1   | 3        | 1   |     |     |       |
| Client reported not being Unsheltered                                            | 0      | 0    | 0    | 0   | 1    | 0   | 0   | 1   | 0        | 0   |     |     |       |
| Unavailable to Interview                                                         | 0      | 1    | 1    | 0   | 0    | 0   | 0   | 0   | 0        | 0   |     |     |       |
| Pending Interview                                                                | 38     | 0    | 0    | 6   | 12   | 1   | 21  | 1   | 24       | 0   |     |     |       |
| Other Outcome Categories (*See Below)                                            | 56     | 85   | 173  | 105 | 101  | 116 | 59  | 91  | 37       | 63  |     |     |       |
| <b>Total Released from Jail to FUSE</b>                                          | 12     | 27   | 17   | 19  | 7    | 25  | 12  | 8   | 7        | 12  |     |     |       |
| <b>Shelter Connection Rate</b>                                                   |        |      |      |     |      |     |     |     |          |     |     |     |       |
| Austin Street Center                                                             | 6      | 9    | 6    | 5   | 2    | 6   | 4   | 3   | 3        | 3   |     |     |       |
| The Bridge                                                                       | 5      | 14   | 10   | 13  | 5    | 15  | 6   | 4   | 2        | 8   |     |     |       |
| Salvation Army                                                                   | 1      | 1    | 1    | 1   | 0    | 4   | 2   | 1   | 0        | 1   |     |     |       |
| Other Local Shelter, Boarding Homes, & Shelter Ref's                             | 0      | 2    | 1    | 3   | 0    | 0   | 0   | 1   | 1        | 3   |     |     |       |
| No Response                                                                      | 0      | 1    | 0    | 0   | 0    | 0   | 0   | 0   | 1        | 0   |     |     |       |
| Left Before Entering Program/Did Not Connect                                     | 10     | 12   | 12   | 7   | 3    | 10  | 3   | 4   | 3        | 7   |     |     |       |
| <b>Housed</b>                                                                    | 0      | 0    | 0    | 0   | 0    | 0   | 0   | 0   | 0        | 0   |     |     |       |
| <b>Housing Priority List, Info sent to Housing Forward, or Reunited w/Family</b> | 0      | 0    | 0    | 0   | 0    | 0   | 0   | 0   | 1        | 0   |     |     |       |

**\* Other Categories:** Released to Another Program or Agency, Boarding Home Placement, Referral Banned from Shelter, Client didn't qualify for FUSE, Immigration Hold, Released (i.e. Posted Bond), Referred by Shelters/Street Outreach, FUSE bond denied, Waiting on info, Sex Offender, Not in AIS, Waiting on Bond to Post, and Pending attorney response & etc.

### St. Jude Project

2920 Forest Ln, Dallas, TX 75234 | 104 Units | Dallas County has 13 allocated beds | Housing is for Seniors +55 years old

- Working to fill two vacancies and will keep everyone posted once they have been occupied.

### Housing Services for Homeless Criminal Justice-Involved Clients (HSH-CJC) Grant

- Working to complete the vendor selection process with the Dallas County Procurement Office.

### Dallas Connector Project (DCP) Dallas County Client Utilization (Transport to the NTBHA LR from the Jail and or the LR to the FUSE Shelters)

The NTBHA Livingroom (LR) Staff conducted jail releases for individuals going to the Livingroom and Austin Street's report should contain the February 2026 jail data.

# DALLAS COUNTY DEFLECTION CENTER

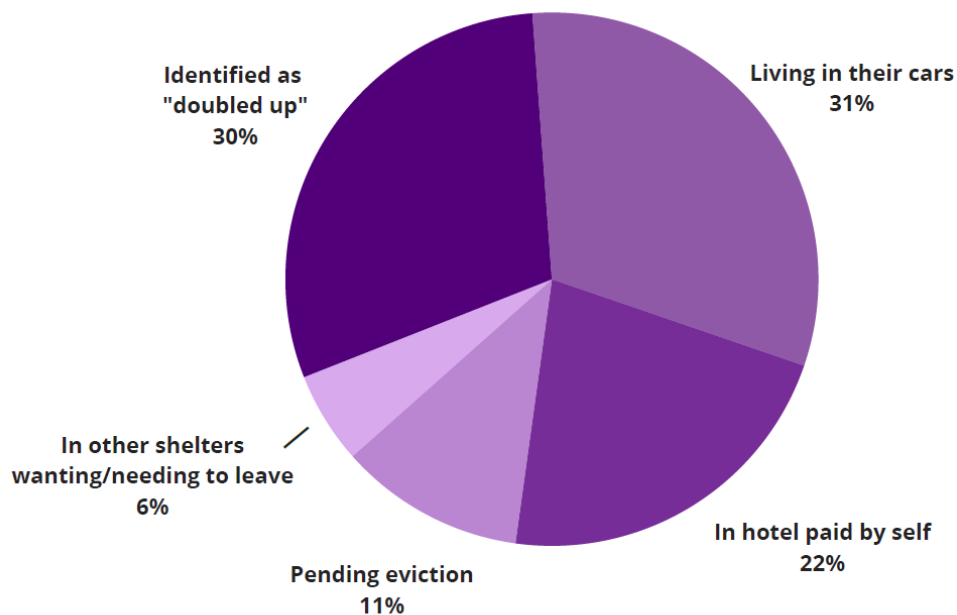
|                                  | 2025-2026 | 25-Sep | 25-Oct | 25-Nov | 25-Dec | 26-Jan | 26-Feb | 26-Mar | 26-Apr | 26-May | 26-Jun | 26-Jul | 26-Aug | TOTAL |
|----------------------------------|-----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| TOTAL TRIAGED                    | 105       | 107    | 92     | 96     | 101    | 92     | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 591   |
| Referral Source                  |           |        |        |        |        |        |        |        |        |        |        |        |        |       |
| Dallas PD                        |           |        |        |        |        |        |        |        |        |        |        |        |        |       |
| SC Div                           | 3         | 5      | 2      | 3      | 5      | 1      |        |        |        |        |        |        |        | 19    |
| SW Div                           |           |        | 1      | 2      |        |        |        |        |        |        |        |        |        | 3     |
| SE Div                           |           | 1      | 1      | 1      | 1      | 1      |        |        |        |        |        |        |        | 5     |
| NC Div                           |           | 2      |        | 1      |        |        |        |        |        |        |        |        |        | 3     |
| NE Div                           |           | 1      | 1      |        |        | 1      |        |        |        |        |        |        |        | 3     |
| NW Div                           | 1         |        | 3      | 1      |        |        |        |        |        |        |        |        |        | 5     |
| CEN Div                          | 3         | 1      | 1      |        |        |        |        |        |        |        |        |        |        | 5     |
| Right Care                       | 3         | 1      | 1      | 1      | 2      |        |        |        |        |        |        |        |        | 8     |
| Dallas Marshal - CDC             |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| College Campus PD                |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| Great SW Coalition               |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| SE Coalition                     |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| NTBHA MCOT/CTI                   |           | 1      | 2      | 3      | 3      | 6      |        |        |        |        |        |        |        | 15    |
| Garland PD                       |           |        |        |        |        | 1      |        |        |        |        |        |        |        | 1     |
| Irving PD                        |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| Lancaster PD                     |           |        | 1      |        |        |        |        |        |        |        |        |        |        | 1     |
| Duncanville PD                   |           |        | 1      |        |        | 1      |        |        |        |        |        |        |        | 2     |
| Mesquite PD                      |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| Grand Prairie PD                 |           | 1      | 1      |        |        |        |        |        |        |        |        |        |        |       |
| Desoto PD                        |           |        |        |        |        |        | 1      |        |        |        |        |        |        | 1     |
| Combine PD                       |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| DART PD                          | 26        | 31     | 27     | 33     | 25     | 31     |        |        |        |        |        |        |        | 173   |
| DART Cares                       | 7         | 2      | 1      | 1      |        | 1      |        |        |        |        |        |        |        | 12    |
| Parkland-Baylor PD               |           | 1      |        |        |        |        |        |        |        |        |        |        |        | 1     |
| Walk-In                          | 27        | 29     | 21     | 17     | 35     | 22     |        |        |        |        |        |        |        | 151   |
| Rapid Response                   | 26        | 26     | 22     | 26     | 28     | 20     |        |        |        |        |        |        |        | 148   |
| Crisis stepdown                  | 2         | 1      |        | 2      |        | 2      |        |        |        |        |        |        |        | 7     |
| Other                            | 7         | 4      | 6      | 5      | 2      | 4      |        |        |        |        |        |        |        | 28    |
| TRIAGE OUTCOME                   | 121       | 124    | 107    | 111    | 117    | 107    | 0      | 0      | 0      | 0      | 0      | 0      | 0      |       |
| Psych Crisis Residential         | 1         | 3      | 1      | 1      | 2      |        |        |        |        |        |        |        |        | 8     |
| Detox-Withdrawal Mgmt            | 2         | 2      | 1      | 1      | 3      | 1      |        |        |        |        |        |        |        | 10    |
| Living Room-NTBHA*               |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| CMHP Services                    | 2         |        |        |        |        |        |        |        |        |        |        |        |        | 2     |
| ACT Team                         | 1         |        |        |        |        |        |        |        |        |        |        |        |        | 1     |
| OTHER SUD Services               | 10        | 4      | 9      | 3      | 12     | 3      |        |        |        |        |        |        |        | 41    |
| Shelter                          |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| Austin Street                    | 6         | 4      | 7      | 11     | 4      | 3      |        |        |        |        |        |        |        | 35    |
| Bridge                           | 13        | 11     | 12     | 14     | 9      | 18     |        |        |        |        |        |        |        | 77    |
| Salvation Army                   | 4         | 1      | 3      | 1      | 2      |        |        |        |        |        |        |        |        | 11    |
| Union Gospel Mission             | 1         | 1      | 3      | 2      | 5      | 6      |        |        |        |        |        |        |        | 18    |
| Other                            |           | 4      |        | 4      | 1      | 1      |        |        |        |        |        |        |        | 10    |
| Home-Family-Friends              | 54        | 64     | 46     | 43     | 53     | 51     |        |        |        |        |        |        |        | 311   |
| Boarding Home/PSH                | 6         | 6      | 3      | 2      | 6      | 6      |        |        |        |        |        |        |        | 29    |
| Higher Level of Care             |           |        |        |        |        |        |        |        |        |        |        |        |        |       |
| Behavioral Health                | 1         | 2      | 3      | 1      |        | 1      |        |        |        |        |        |        |        | 8     |
| Physical Health                  | 2         | 6      | 4      | 12     | 4      | 4      |        |        |        |        |        |        |        | 32    |
| Veterans Administration          | 1         |        |        |        |        |        |        |        |        |        |        |        |        | 1     |
| APOWW or                         |           |        |        |        |        |        |        |        |        |        |        |        |        |       |
| Arrest/Security                  |           |        |        |        |        | 1      |        |        |        |        |        |        |        | 1     |
| LEA Maintained Custody           | 1         |        |        |        |        |        |        |        |        |        |        |        |        | 1     |
| Still in Service                 | 16        | 16     | 15     | 16     | 15     | 13     |        |        |        |        |        |        |        | 13    |
| Refused Services                 |           |        |        |        |        |        |        |        |        |        |        |        |        | 0     |
| TOTAL TRIAGED                    |           |        |        |        |        |        |        |        |        |        |        |        |        | 609   |
| Average Length of Stay: 6.2 Days |           |        |        |        |        |        |        |        |        |        |        |        |        |       |

## March 2026 Update



| January – December 2025 Program Numbers                    |                                                   |
|------------------------------------------------------------|---------------------------------------------------|
| # of eligible triages completed                            | 3,934                                             |
| # of families identified as HUD definition of homelessness | 2,761                                             |
| # of families diverted from shelter                        | 1,930                                             |
| # of families who required shelter                         | 621                                               |
| # of families served in FG shelter or overflow hotels      | 462 ( <i>74% of families who needed shelter</i> ) |
| # of families served in supportive housing                 | 156                                               |
| # of households served across all programs (unduplicated)  | 2,128                                             |

### Triage Chart: Pre-Screening Results (n = 3,934)



#### About Our Families in 2025:

- 79% of families served were Black or African American.
- 62% of families were headed by a single female head of household.
- Approximately 55% of those served were children under the age of 18.
- 21% of households had someone in the household with a disability.
- 11% of households had a prior history of domestic violence (underreported).
- Only 2% could be classified as chronically homeless (homeless for longer than 1 year + disability present).

#### HUD Benchmarks for 2025:

- 75% of families exited from shelter to positive housing (benchmark = 65%).
- 95% of families served in supportive housing remained stably housed (benchmark = 77%).
- 40% of families increased their income during their supportive housing stay (benchmark = 20%).