

Dallas County Behavioral Health Leadership Team

Thursday, January 11, 2018

Henry Wade Juvenile Justice Center

2600 Lone Star Drive, Dallas, TX

Room 203-A at 9:30am -11:00am.

- I. Welcome and Call to Order
- II. Review/ Approval of Minutes from last meeting*
 - Minutes December 14, 2017*
- III. Strategic Planning
 - **Cottages Presentation**
- IV. NTBHA Update
- V. The Stepping Up/ Caruth SMART Justice Initiative Update
- VI. Dallas County Behavioral Health Housing Workgroup
- VII. 1115 Waiver Crisis Services Project Update
- VIII. Legislative Update
- IX. Funding Opportunities
 - Cottages Update
 - SAMSHA Residential Treatment Grant Update
 - Community Courts Grant Update (Public Defender's Office)
- X. Upcoming Events and Notifications
- XI. Public Comments
- XII. Adjournment

* Indicates items requiring approval from Dallas County Behavioral Health Leadership Team

The following reports from BHLT Committees are included for your records: *ACOT, FACT, BHSC, Legislative Committee, PD Mental Health Stats*. Unless action is required, there will be no verbal updates from those committees.



Dallas County
Behavioral Health Leadership Team
Revised
Meeting Notes
Thursday, December 14, 2017

Welcome and Call to Order

The meeting was called to order by Commissioner John Wiley Price at 9:35 AM.

Introductions and Absent BHLT Members: Commissioner Price opened up the floor for introductions from new attendees. Carol Lucky acknowledged Walter Taylor as The new ACOT chair. Judge Kristin Wade recognized Chief Spiller with Dallas Area Response Transit (DART) who was in attendance; this was a request from the committee that he be invited to attend the BHLT meetings moving forward.

Review/Approval of Minutes

The minutes of the BHLT meeting held on November 9, 2017 were included in the meeting packet (pg. 2-4). A motion was made by Gordon Hikel to accept the minutes and was seconded by Judge Kristin Wade. The committee members voted to approve the minutes with no modifications. Commissioner Price presented resolution 09-2017 which stated that BHLT appoints Asst. Fire Chief Daniel Salazar, as the new City of Dallas representative and active member of BHLT. The resolution was approved by Commissioner Theresa Daniel and seconded by Dr. John Burruss. The BHLT committee approved the resolution with no modifications.

Strategic Planning:

Commissioner Daniel stated that there were no updates at this time.

NTBHA Updates:

Carol Lucky, CEO of North Texas Behavioral Health Authority (NTBHA) stated that the NTBHA board has approved the contracts for the year. The NTBHA board has also approved the contracts to increase funding for outpatient providers. NTBHA continues to work with Doug Denton and Homeward Bound (HWB) to get the crisis hub (which will include crisis respite, crisis residential, and an extended observation unit) up and running. NTBHA has also requested additional funding for 7 additional outpatient beds, which would put them at approximately 37 beds. Brittony McNaughton, Chief Operations Officer reported on Senate Bill 292, which relates to the creation of grant, programs to reduce recidivism, arrest, and incarceration of individuals with mental illness. Ms. McNaughton stated that this Bill will help with jail diversion, outpatient services, ACT services, Loopback coordination, and also assist with getting the crisis hub off the ground. NTBHA should hear back from the state around March or April of 2018. Ms. McNaughton also commented on HB13 relating to the creation of match grant programs to support community mental health programs for individuals experiencing mental illness and the coordination of certain behavioral health grants. This bill will help with the behavioral health living room (drop in center) at HWB. Walter Taylor, Chief Strategy Officer stated that NTBHA attended the 27th Celebration of Kwanzaa Fest at Fairpark Automobile Building. NTBHA was able to provide education and distribute additional information on NTBHA and behavioral health issues. Commissioner Price acknowledged everyone who appeared at the 27th Celebration of Kwanzaa Fest. This was the first year for them to have behavioral health representation. Kwanzaa Fest has become the annual medical home for so many people in the community. Ms. Lucky informed the members that NTBHA is not fully staffed with 3-4 positions open.

Stepping Up Initiative Update/Caruth Grant:

Ron Stretcher with Meadows Mental Health Policy Institute (MMHPI) gave an overview on the current status of MMHPI including challenges to getting the data system up and running. Mr. Stretcher and Ryan Brown will come together to work on a solution for this problem. Work continues to be made on the intercepts, FACT/ACT training has been completed and clients are being screened and assessed for PR Bonds. The Catholic Charities is moving forward and this should provide some relief. Mr. Stretcher stated that we must find a way to transition with leadership and providers.

Behavioral Health Housing Work Group (BHHWG) Update:

Commissioner Theresa Daniel informed the committee that BHHWG will continue its existence because there are a number of things that are still on going, for example the Community Reinvestment Act (CRA) and looking at how it can better fold in and be a better part of the community. They are also looking at how they can do a better job at utilizing all resources. Commissioner Price recommended that a meeting be scheduled with Commissioner Daniel, Doug Denton, Ryan Brown and Gordon Hikel.

1115 Waiver Crisis Services Project (CSP) Update:

Mrs. Charlene Randolph, Dallas County Criminal Justice Department, stated that 1115 Waiver CSP was able to meet all the DY6 achievement metrics which puts CSP at 100% achievement since the beginning of the project. Ms. Randolph informed everyone that CSP is expecting to receive \$6.7 million by the end of January. Ms. Randolph acknowledged everyone for their efforts, support and guidance with the 1115 Waiver. Commissioner Price presented Resolution 10-2017, endorsing the submission of the estimated IGT funds for the CSP for those metrics in the amount of \$2,896,861.81, as well as approves receipt of estimated DSRIP matched funds of \$6,718,139.63. The resolution was approved by Commissioner Theresa Daniel and seconded by Mr. Gordon Hikel. The BHLT committee approved the resolution with no modifications.

Legislative Update:

Janie Metzinger stated that all the House Committees have had their interim charges and they are starting to have meetings. Representative Toni Rose filed HB 3080 relating to the applicability of the death penalty to a capital offense committed by a person with severe mental illness; however, this HB still would allow for imprisonment. HB 3080 still has not been voted on by the House.

Funding Opportunities:

- **SAMSHA Grant Update:**

Laura Edmonds with the Dallas County Criminal Justice Department stated that the numbers were located in the packet (pg. 13). The program goal is to serve women involved in the Specialty Courts at Nexus. They have started the 3rd year for the grant project and are currently accepting referrals. All referrals can be sent to Mrs. Edmonds for review.

- **Community Courts Grant Update (Public Defender's Office):**

Lynn Richardson, Chief Public Defender stated that the Public Defender's office continues to work with the South Dallas Drug Courts and SKIP Program.

- **Cottages Update**

Annie Lord presented for the Cottages stating that they currently have 45 individuals living at the Cottages. The Cottages has their Director and Outreach positions available and posted on the City Square website. Ms. Randolph informed the members, that the Cottages are scheduled to BHLT in January. Dr. Burruss announced that Ms. Lord would be leaving City Square in January and thanked her for all her contributions.

Public Comments:

Chief Spiller stated that he is currently working with Judge Wade and others on making sure they are getting individuals to the right facilities. Chief Spiller stated that he is looking forward to participating and making sure DART is not impeding the process. DART currently covers 700 square miles of Dallas County and surrounding areas, 163 trains and 63 train stations. DART has a new app "DART Say Something", which allows for customers to communicate directly with the dispatcher. This new app will allow them to work on their response time and bring that time down. There was a short discussion by Chief Spiller and Asst. Chief Salazar on the usage and dangers of K2 in Dallas County.

Mr. Hikel requested that a housing worksheet be created to help assist individuals with housing questions. Dallas County staff agreed to meet with 2-1-1 to explore opportunities for including housing options in their database.

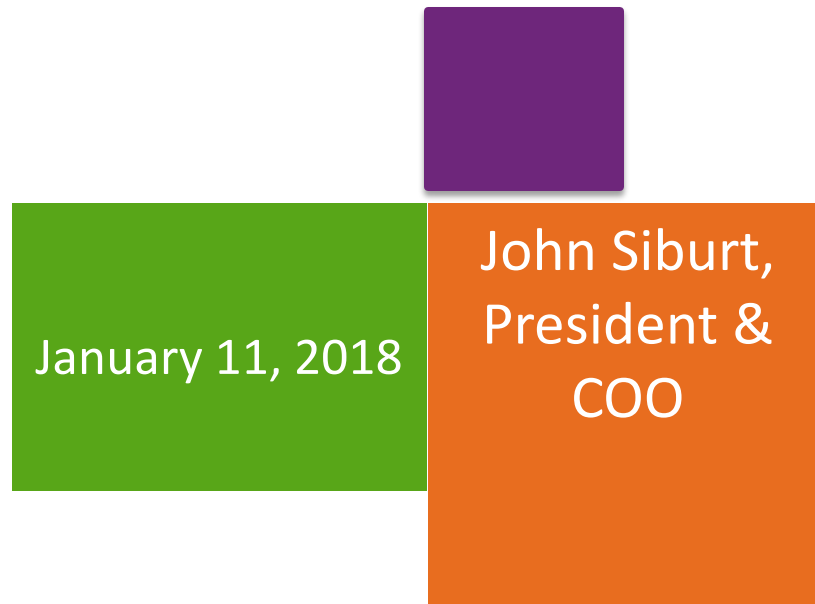
Upcoming Events and Notifications:

Manisha Maskay announced the South Dallas Clinic Open House which will take place on January 11, 2018. Ms. Maskay will send an email to BHLT Coordinator for distribution. Janie Metzinger announced the next COMI meeting where the speaker will be the new Director for SAMSHA and stated that this meeting will take place on January 17, 2018.

Adjournment:

The meeting was adjourned at 10:54 am with a motion made by Doug Denton and seconded by Commissioner Daniel.

The Cottages at Hickory Crossing (The Cottages)

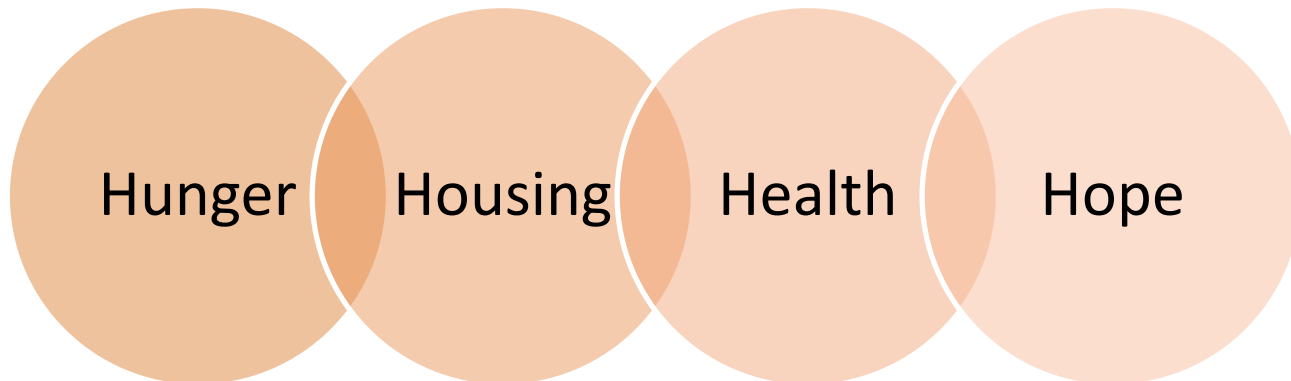


ABOUT CITY SQUARE

CitySquare's Mission

To fight the causes and effects of poverty through service, advocacy, and friendship.

CitySquare executes its mission through programs around:



COTTAGES AT HICKORY CROSSING

- **Homes:** 50 single occupancy units, each 450 sq ft in size
- **On-site services:** CitySquare, MetroCare, Baylor
- **Location:** 1625 Malcolm X

The Cottages operate through a partnership with these governing organizations: **Dallas County Criminal Justice**, **MetroCare Services**, **CitySquare** and **CitySquare Housing**, and **UT Southwestern**. Other organizations contribute services/gifts include Baylor Scott and White, WW Caruth Foundation.



HOUSING FIRST

By providing a Housing First Model of care with wrap-around services we create an environment for individuals to learn to care about themselves.

Housing First programs have shown that when we emulate (relatively) **unconditional acceptance**, individuals tend to **learn new skills, make better life changes** and eventually, become **more independent and less of a cost to society**.

Best practice model has no barriers to being housed:

- Substance use will not jeopardize housing
- Programs/services offered onsite are not required
- Medication compliance will not be mandated

TARGET POPULATION

The Cottages targets high utilizers of hospitals and jails.

Screening criteria includes:

Homeless



Heavy user of
at least 2 of
the following:
jails, hospitals,
behavioral
health facilities



Must have Axis
1 diagnosis:
schizoaffective,
bipolar, major
depression

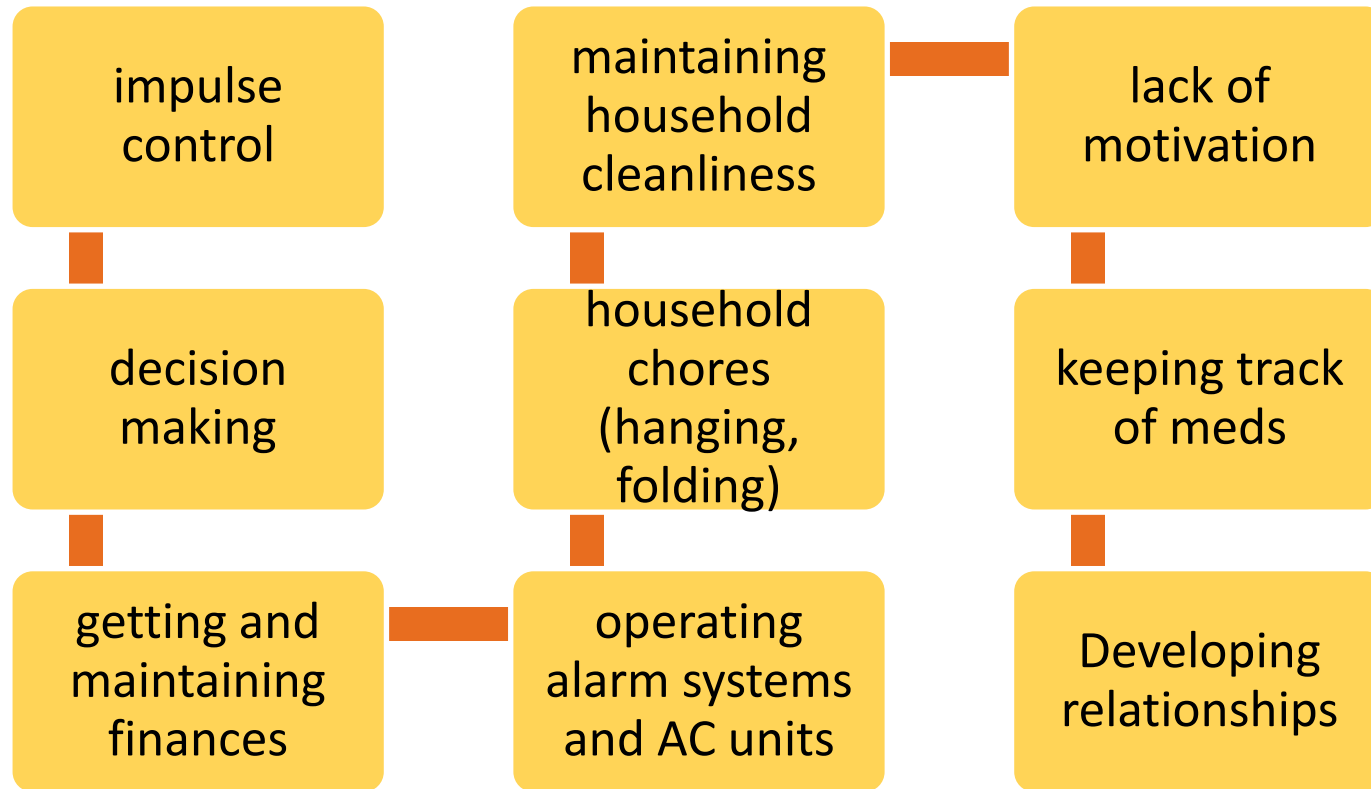
ABOUT COTTAGES NEIGHBORS

- Neighbors experience severe mental illnesses, interactions with the criminal justice system and may also have co-occurring substance abuse
- Typically disengaged from their families and disinterested in services
- May be vulnerable and have histories of trauma and therefore disinterest and distrust of the system

Expectations for neighbors entering The Cottages are to have housing and gain incremental improvements in their life; improvements are NOT measured by what is seen as “success” in the average general population

ABOUT COTTAGES NEIGHBORS

Limitations due to diagnoses of schizoaffective/schizophrenia, bipolar and major depressive disorders include:



ADDRESSING BEHAVIORS

Criminal activity

- Estimate about 20% of neighbors engaged in prostitution
- Estimate about 25% of neighbors are involved with drugs at any given time

A slower process for education and behavior change in this population; therefore, developing prevention practices:



Enlisting assistance from **Neighborhood Patrol Officers, DART Police Officers & EMS**

BEHAVIORS & INTERVENTIONS

Prostitution

- **Issue:** Women often co-dependent on a male figure and this serves as a barrier to obtaining care with the mental health specialists
- **Issue:** Prostitution is often to facilitate the need for drugs



Commenced “Power of Women” class to address domestic abuse and women empowerment

Drug Use

- **Issue:** Neighbors often rely on drugs to cope with mental health diagnoses
- **Issue:** Lack of access to drug treatment centers and proven to be not as effective for cottage neighbors



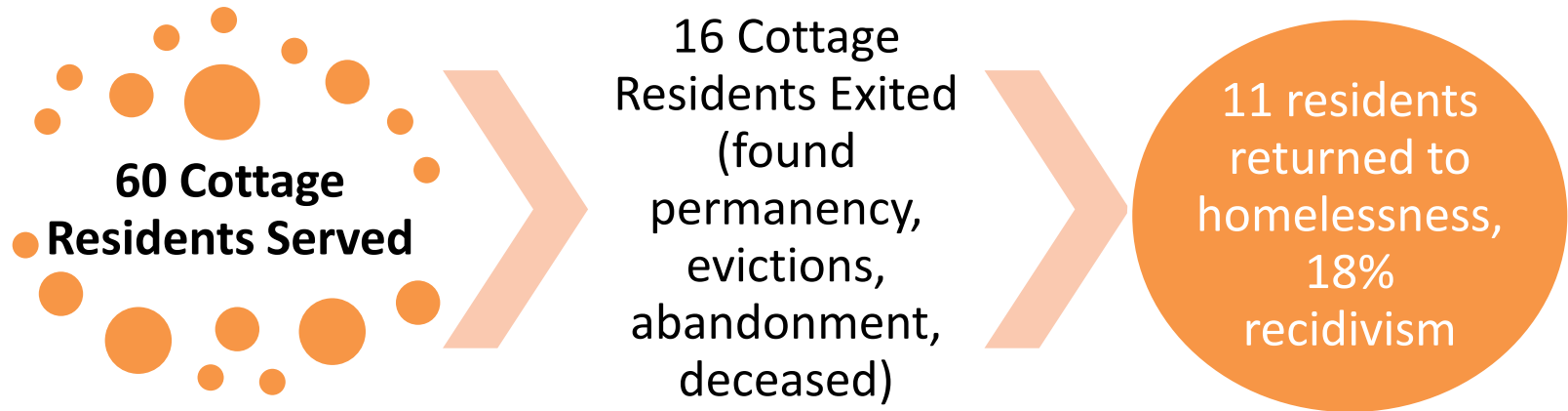
Focus on stressing harm reduction rather than abstinence (harm reduction is a step towards abstinence)

A LOOK AT YEAR ONE

HOUSING STABILITY

- 60 neighbors housed
 - 45 housed for more than 6 months
 - 36 housed for at least 9 months
 - 34 original residents housed to date

2017 RECIDIVISM



OVERALL OUTCOMES



GAINS IN SERVICE UTILIZATION AND STABILITY

- Increase in neighbors attending one-on-one and group psychosocial sessions
- Increase in cognitive behavior therapy sessions
- Steady rise in % neighbors increase income and non-cash benefits
- Increase in % neighbors stable in most life-threatening areas

John Siburt, President & COO
CitySquare

Dallas County Behavioral Health Housing Work Group
Dallas County Administration, 411 Elm Street, 1st Floor, Dallas Texas 75202
December 13, 2017 Minutes

Mission Statement: The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

ATTENDEES: Dr. Theresa Daniel, Commissioner; Courtney Clemmons, NTBHA; Joshua Cogan, Outlast Youth; Jim Mattingly, LumaCorp; Thomas Lewis, DCHHS; Traswell Livingston III, AIDS Services of Dallas; James McClinton, MDHA; Jari Mema, Catholic Charities; Janie Metzinger, MHA; Ikenna Mogbo, Metrocare; Shenna Oriabure, DCCJ; Cindy Patrick, Meadows Foundation; Jacky Sylvie, CPSH; Joyce White, Transicare; Zachary Thompson, DCHHS; Yvonne Green, PHHS; Justin Vander, Prism Health North Texas; Sarah Masih, Salvation Army; Lester Collins, Jr., MDHA; Walter Taylor, NTBHA; Erin Moore, Dallas County; and Claudia Vargas, Dallas County; and Terry Gipson, Dallas County

CALL TO ORDER: Minutes were approved with no changes.

GOVERNANCE

Dallas Area Partnership to End and Prevent Homelessness: The introductory meeting took place on November 29, 2017, for member introductions and review of formative documents. Two additional members were voted in by the board: Richardson Police Chief, Jimmy Spivey, and Dallas ISD Trustee, Bernadette Nutall. The next meeting is scheduled for January 19, 2018.

Commissioner Daniel recognized Charlene Randolph and the Criminal Justice Department for obtaining 1115 Waiver funding for a sixth year and for meeting 100% compliance.

DEVELOPMENT ACTIVITIES

Crisis Residential and Respite Services:

Courtney Clemmons reported that NTBHA is planning to partner with Homeward Bound to expand crisis services at their new location once building inspections pass. Discussions continue with Parkland to explore delivering services at their crisis hub to help consumers flow through the system more efficiently. NTBHA and Parkland will visit crisis centers in other states to gather ideas for merging services.

Community Reinvestment Act (CRA): Commissioner Daniel briefly reviewed the presentation given by TREC at the November 15th BHHWG meeting. One point of interest would be to research the CRA status of financial institutions in the area. Traswell Livingston volunteered to research this information. It was noted that a number of financial institutions have made generous contributions through the CRA. In other instances, banks experienced a lack of community interest in partnering on CRA projects.

RESOURCES

Shelter Discussions: Sarah Masih reported that emergency shelters continue providing 90-day shelter to individuals in crisis. Efforts continue to update the inclement policy and to streamline the intake process. The first inclement weather day of the winter season occurred so shelters determined that inclement weather shelter will be offered 24 hours a day, 7 days a week, when the temperature is 40 degrees and lower. Shelters are also increasing street outreach efforts to engage more individuals.

NTBHA: Ms. Clemmons reported that proposals for SB 292 and HB 13 were submitted to the state. If awarded, funds would impact service delivery of crisis services. Funding would go towards mental health living room day services,

expanding the competency restoration continuum, would allow for the expansion of services to clients in jail and awaiting services, and would increase the number of ACT and FACT slots. A decision is anticipated in the Spring.

Housing Navigator: Joyce White reported that the final workshop of the year is scheduled for the judiciary on December 20th. Surrounding counties were invited. The workshop will help judges understand shelters services and how to factor that process into their decisions for their clients. Ms. White is developing the 2018 calendar and is accepting suggestions for workshop topics from staff. Ms. White is collaborating with Ann Denton on the HMIS process to include DCCJ clients, on developing Intercept 5 and on providing continual support to the ACT and FACT teams. Planning with Catholic Charities is underway for Dallas County bed space.

Caruth Smart Justice: Charlene Randolph provided the following update.

Intercept 1: Right care teams have been identified and are in the process of planning and training for their next steps.
Intercepts 2-4: Screening and assessment for mental health programs and PR bonds have been in process in the jail for about 8 months. The DA and PD offices are reviewing and considering additional charges that might be eligible for PR bonds.

Intercept 5: Additional jail clients are being identified for the FACT and ACT slots funded by the Meadows Foundation. Staff is identifying protocols for transferring clients to their services.

PROJECTS AND INDUSTRY UPDATES

Coordinated Access Directory - Discussion on HMIS and MDHA:

A City of Dallas audit revealed that MDHA is not meeting HUD's required HMIS indicators to continue receiving higher funding levels. As well, there was not enough documentation to support the expenditure of previously awarded funding. It was identified that the HMIS does not address the varying needs of the homeless population. The audit cited a lack of oversight, the effectiveness of homeless services, and the relationship with The Bridge as areas needing improvement.

Members of the BHHWG agree that the HMIS is not comprehensive enough but acknowledge that there are challenges to getting full participation from all service providers. HUD is not able to require that Non-Continuum of Care (CoC) agencies participate; many service providers lack the funding for HMIS fees and additional staff for data collection. Additionally, many service providers use different databases that offer more data measures not available in HMIS. A solution might be that community partners work collectively to secure funding from private sources to assist agencies who are not able to pay HMIS fees.

Role of the BHHWG and the Dallas Area Partnership to End and Prevent Homelessness:

The BHLT and BHHWG together address housing, shelters, services, mental health and healthcare needs, and the role of law enforcement in the community. A question for consideration is whether the development of the Dallas Area Partnership to End and Prevent Homelessness will impact the role of the BHHWG. Commissioner Daniel pointed out that there may be an overlap in membership between the groups and that it will need to be determined whether there is a duplication of services. It was noted that while the partnership will address housing it will not specifically address the clinical aspect and its connection to housing. Members of the BHHWG agree that there is still a need to continue meeting while the Dallas Area Partnership meetings unfold. The BHHWG focuses on the need for PSH which is not listed as a main priority for the partnership and has been important to the development of additional beds. BHHWG members will review and compare goals to identify any overlap with the partnership.

Homeless Jail Dashboard: The overall jail population has steadily decreased in the last few years. There are typically around 400 individuals who have no address. Efforts to connect individuals leaving the jail with services have helped and continue improving.

The Cottages: Charlene Randolph reported that the search for a new director for The Cottages will begin the week December 18th. As of December 12th, forty-seven units were filled, with one pending eviction. The waitlist continues to be developed and individuals vetted for quicker move-in. Eighteen units are being repaired for molding and rotting floor due to excessive water. Three shipping containers were donated and are being prepared for housing on the property.

Catholic Charities: Jari Mema reported that a closing date for the St. Jude’s housing project is set for December 18th. The construction timeline anticipates the project to be completed by mid-May and ready for opening by June 1, 2018.

PRESENTATIONS

“See Us Now” Homeless Youth Count: Josh Cogan provided an update and review. The homeless youth count is scheduled for January 18-25th and January 25-27th. Thirteen target areas have been pre-identified. The homeless youth count is partnering with MDHA to incorporate questions for youth in the adult homeless point in time count survey questions. January 13th is a mandatory training for volunteers. The Dallas Police Department will send officers in plain clothes to assist with count efforts. SMU’s Center on Research and Evaluation will assist with data after the count. DART will allow homeless youth count volunteers to ride the train to count homeless youth riding the train.

MDHA, Coordinated Access Directory: Lester Collins, CoC Performance Analyst, is responsible for monitoring, measuring and tracking HMIS progress. Homelessness reports are strictly generated from data submitted into the HMIS so it will not provide a full snapshot of all homelessness of the area. Whenever possible, MDHA makes an effort to visit non –CoC agencies to gather data but does not have the resources to cover all non-CoC agencies. A housing priority list tracker report is generated monthly and the housing priority list is generated weekly. The housing priority list prioritizes individuals by vulnerability and length of homelessness. The tracker report indicates seasonal trends in housing during the warmer and colder temperatures. Full participation from all agencies serving the homeless would increase the numbers of homeless individuals reported and would offer a more accurate reflection housing needs and services.

Next Meeting: Wednesday, January 24, 2018, at 10:00 am

***Dallas County Administration Building, 411 Elm Street, 1st Floor, Allen Clemson Courtroom
If you need parking, please contact Claudia Vargas***

**Department of Criminal Justice
FY2018 SAMSHA Grant Project**

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep.	FY2018 Total	FY2017 Total	FY2016 Total
Number of New Admissions	4	2	7										13	44	33
Number of Successful Completions	3	0	1										4	36	24
Number of Unsuccessful Completions	0	0	0										0	10	9
Average Days in Jail from Referral to Admission	12	9	6										12	7	4
Number of New Admissions on ELM	2	2	3										7	37	12
Program Referral Follow-Ups by Type (running total per grant year)															
Court Program Graduate													0	0	6
Active In Court Program													4	8	4
Active In Treatment at Nexus													9	0	0
In Jail													0	1	1
Re-Arrested and Released to Community													0	15	12
Re-Arrested and Released to Further Treatment													0	7	2
Released to TDCJ or State Jail													0	5	4
Active Warrant													0	8	4

The Cottages: Monthly Metrics Summary

Metric Criteria	July	Aug	Sept.	Oct.	Nov.	Dec.	Notes
Property Management Overview							
Beginning Census	45	44	40	44	45	46	
Evictions	3	2	0	0	1	1	
Terminations	0	2	0	0	2	1	
Move-ins	2	0	4	1	3	0	
Ending Census	44	40	44	45	46	44	
Lease Violations	20	15	14	50	17	12	
*New screenings for waitlist	4	16	11	13	11	5	
DHA Inspections	2	0	9	1	0	1	
Total residents housed since opening	52	52	56	57	60	60	
Residents in Cottages for less than 90 days	2	2	7	6	7	4	
Residents in Cottages 91-180 days	14	8	5	7	8	10	
Residents in Cottages 181 days or more	36	42	44	44	45	43	
Metrocare Cottages							
Encounter Breakdown							
Psychosocial Rehab Individual Sessions	74	138	148	208	183	177	
CBT sessions	10	18	16	7	27	40	
Psychosocial Group Sessions (clinical groups only)	25	6	15	9	26	16	
Appointments made with prescriber	39	41	37	44	21	34	
Appointments attended	21	27	27	29	16	23	
Residents that were prescribed medication	19	23	19	26	17	18	
Incident Reports by Category							
Medical	2	3	5	3	7	6	
Psychiatric	1	0	1	0	1	3	
Residents Accessing Higher Level of Care							
Emergency Room (Baylor and Parkland)	38	43	20	30	15	29	
Psychiatric (inpatient and 23 hour obs)	5	2	1	3	3	11	
Jail Book-In	6	5	5	4	4	2	
SUD Treatment Centers	2	1	4	1	1	1	
CitySquare Case Management							
Residents receiving case management services	33	38	43	42	37	39	
Residents served by Community Nurse	11	11	6	8	4	9	
Residents served by CitySquare Clinic	5	6	7	6	6	6	
Residents attending Lifeskills Groups	10	5	4	16	0	0	
Residents attending Community Groups	27	29	36	25	28	27	

Transicare Reporting

	Oct-17	Nov-17	Dec-17	Totals
Beginning Census	152	149	134	435
REFERRALS				
Referred Admitted	33	23	18	74
No Admit Client Refusal	0	1	0	1
No Admit Criteria	5	2	1	8
No Admit Structural	3	2	3	8
Pending	31	33	15	79
PRIOR PENDING				
Pending Admitted	16	5	11	32
No Admit Client Refusal	1	3	0	4
No Admit Criteria	1	4	0	5
No Admit Structural	17	1	11	29
Total Admissions	49	28	29	106
Discharges				
Success Transfer	7	6	5	18
DC Midterm Disengage	19	14	5	38
DC Rapid Disengage	14	14	2	30
DC Structural	12	9	4	25
Total Discharged	52	43	16	111
Active End Of Month	149	134	147	
TSH Outcome Data				
<i>Terrell State Hospital Linkages</i>				
≤7 Connect To Prescriber	4	2	1	7
≤30 Connect To Prescriber	0	0		0
Missed Metric	0	0		0
Total Released	4	2	1	7
Cummulative ≤7 Connect %	100%	100%	100%	100%
Cummulative ≤30 Connect %				
Missed Metric	0	0	0	0
Unduplicated Served				
Monthly Unduplicated	204	187	171	562

Forensic Diversion Unit (FDU) Report

	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17
Beginning Census	47	46	50	45	44	47	50	47	50	47	47
Number of Referrals Received from CSP											
Adapt	7	8	16	12	20	17	8	15	10	16	6
Metrocare	0	0									
Transicare	0	0									
DA	0	0									
Number of Admissions	5	8	10	7	9	8	6	7	6	11	1
Number Discharged	0	4	10	3	6	5	9	3	6	10	1
Number not admitted due to:											
Client qualifies for ACT	0	0	0	2		4		1		0	
Client qualifies for other programs	1	0	0							1	
Client didn't meet level of need required	0	0	0				1	2	1	1	4
Other reasons	0	0	0	3	7	5	1	5	3	3	1
Average Service Utilization:											
Average hours seen	7.22	6.46	6.36	6.52	6.72	5.19	6.18	10.32	10.48	11.63	10.63
Encounter Breakdown:											
Face to Face	254	275.25	245	264.25	269	240.28	298.75	324.54	258.16	259.83	286
Service Coordination	193	225	215	188	296	210.25	239	181.75	437	628	602
Number of clients accessing:											
Emergency Room (medical)	0	0	0		0	0	0	0	1	0	0
23-hour observation (psych)	1	1	0	1							
Inpatient (med/ psych)	0	0	0		2	2	1	1	1	0	0
Jail book-in	10	2	0	1	5	5	2	5	2	0	0
Reasons for Discharge:											
Graduate		0	0		1	1	0	1	1	0	0
Client Disengagement	2	3	0	3	3	1	7	2	3	5	0
Extended Jail stay (case-by-case basis)		0	0		1					5	0
Other Intervening factors		1	0	2	1	1	2	1	5	1	1
End of Month Stats:											
Number of Active FDU clients end of month	46	50	48	44	47	50	47	50	47	47	46
Number of Unique Consumers	2	0	2	0	47	50	47	50	47	47	46
# of clients waiting to be released from jail	11	12	15	12	14	9	8	6	9	15	8
Average Length of stay on FDU (month)	12.27	11.38	7.72	8.06	6.33	5.54	5.63	5.99	7.01	6.57	6.74
Maximum Census	46	46	46	46	46	46	46	46	46	46	46

	<p>funds for homelessness via coordinated access and local providers.</p> <p>Services include Rapid Rehousing, emergency solutions, etc.</p>			
Dallas County Health & Human Services	<p>They have several welfare programs.</p> <p>Homeless shelter bed program</p> <p>Section 8 Vouchers</p> <p>Rental assistance (when people are already in housing, but need help to prevent eviction)</p> <p>They also help with utilities, transportation, and food.</p>	<p>Clients must have a disability, and the need for temporary assistance must be related to the disability (i.e., mental illness episode caused client to be off work for three months without pay).</p>	<p>If clients receive housing assistance from any other source, they are not eligible for welfare services.</p>	<p>2377 N. Stemmons Freeway Dallas, TX 75207 214-819-1800</p> <p>http://www.dallascounty.org/department/hhs/welfare.html</p>
Veteran's Administration	<p>They provide a variety of housing assistance to veterans.</p> <p>They operate the Veteran's Affairs Supportive Housing VASH program with DHA vouchers, shelter beds, transitional and</p>	<p>Clients must be veterans.</p>	<p>See website and call for more information</p>	<p>Veterans Crisis Line: 800-273-8255, option #1</p> <p>https://www.northtexas.va.gov/services/homeless/Housing_Information.asp</p>

	permanent supportive housing, etc.			
Cities within Dallas County	Many cities within Dallas County have assistance programs (directly or through providers) to help with rent, utilities, and related items.	Each city has its own program rules. Check websites for more information.	Each city has their own set of restrictions. Check websites for more information.	City of Irving Homeless Assistance Program: 972-721-2667. http://cityofirving.org/565/Housing-Assistance-Programs To find information for other cities, Google “city of ____ rental assistance, or housing, or homelessness, or social services, etc.”
211 - Texas	There are numerous agencies that provide assistance with rent and utilities.	Each organization has its own program rules. Check	Each agency will make determinations.	www.211texas.org
Public Housing Authorities (PHA) <u>Dallas County PHAs</u> Dallas Housing Authority Grand Prairie Housing Authority Lancaster Housing Authority Mesquite Housing Authority	Provides subsidized housing, and housing subsidies such as public housing units, project-based voucher units, and client-based vouchers. They also provide assistance with home purchases via subsidy payments. For some PHAs, clients apply for the waiting list online.	This is for low-income, and no income clients. They will be required to pay 30% of their income, if they have any.	There are some restrictions on criminal backgrounds. However, if clients are referred from shelters that are in partnership with DHA, there may be some leniency related to backgrounds.	DHA: 214-224-3600 3939 N. Hampton Rd. Dallas, TX 75212 www.dhadal.com Grand Prairie: 972-237-8294 205 West Church St. Grand Prairie, TX https://gphns.org Lancaster: 972-275-1750 1425 N. Dallas Ave. Lancaster, TX www.affordablehousingonline.com/housing-authority/Texas/Lancaster-Housing-Authority/TX437 Mesquite: 972-216-6424, ext. 6424 1616 N. Galloway Ave. Mesquite, TX www.cityofmesquite.com/452/Housing-Division
GoSEction8	Website where people	See details on website.	See details on website.	www.gosection8.com

	<p>can find places that accept Section 8 vouchers, as well as moderately priced units</p> <p>People can also find associated resources.</p>			
Homebase for Housing	<p>Website for a variety of housing options. Although the website says it is for people living with HIV/AIDS, it includes housing for any population.</p> <p>It includes boarding homes, apartments, emergency shelters, rent/utility assistance, etc.</p>	Search criteria on the website allows people to narrow their search for appropriate housing options.	Use search criteria to navigate issues such as criminal background, etc.	www.homebaseforhousing.org
Low Income Apartments Website	Database to search for apartments for low-income clients	See website	See website	http://www.lowincomeapartments.us/
Texas Department of Housing & Community Affairs (TDHCA)	Database to locate properties that have tax credit funding and who are obligated to set aside some units for low-income people	See website	See website	https://tdhca.state.tx.us/multifamily/housing-tax-credits-4pct/index.htm
U.S. Department of Housing & Urban Development (HUD)	Database listings of HUD-assisted properties	See website	See website	http://www.hud.gov/apps/section8/ or https://www.hud.gov/apps/section8/index.cfm

Emergency Shelters

Name/Phone	Location	More Information
The Bridge (214) 670-1101	1818 Corsicana Dallas, TX 75201 (downtown Dallas) www.bridgenorthtexas.org	Individuals only (men and women) Cannot accept families with children Capacity: 300 Intake: New clients admitted anytime if room is available but best before 5pm.
Austin Street Center (214) 428-4242	2929 Hickory Street Dallas, TX 75226 (near downtown Dallas) www.austinstreet.org	Men 45 and older Women 18 and older Capacity: 400 Intake: 2:00 pm – 6:00 pm (for women); 4:00 pm - 6:00 pm (for men). Photo id is required.
Dallas Life Foundation (214) 421-1380	1100 Cadiz Street Dallas, TX 75215 (downtown Dallas) www.dallaslife.org	Capacity: Mens' Dorm: 500 beds Women's Dorm: 90 beds Families: 50 units Intake: 4:30-6:00pm, limit 2 pieces of luggage. Picture ID and Social Security Card required at check-in.
Family Gateway (families) (214) 741-6515 ext. 101	711 S. St. Paul Dallas, TX 75201 (downtown Dallas) www.familygateway.org	Capacity: Families – 30 units of transitional housing
Promise House (youth) (214) 941 8578	224 W. Page Dallas, TX 75208 (North Oak Cliff) www.promisehouse.org	Youth Shelter Ages 10-17 Transitional Housing Ages 18 - 21
Salvation Army (214) 424-7000	5302 Harry Hines Blvd. Dallas, TX 75235	Men, Women, Children

Men's Shelter: (214) 424-7076 Domestic Violence Shelters: (214) 424-7112	(near Parkland Hospital) www.salvationarmydfw.org	
Salvation Army of Garland (972) 272-4531	451 W. Avenue D Garland, TX 75046	
Union Gospel Mission Men: (214) 637-6117 Women & Children: (214) 638-2988	3211 Irving Blvd. Dallas, TX 75247 (near Parkland Hospital) www.ugmdallas.org	Men, Women, Children

Domestic Violence Shelters in Dallas County

Providers & Services

The Family Place

(214) 941-1991 (hotline)
Main Number: 214-559-2170
www.familyplace.org

Emergency shelter for women & children at one site, and for men at a separate site.
Additional services offered (i.e., counseling, legal assistance, and transitional housing, etc.).

Genesis Domestic Violence Shelters Dallas

214-946-4357 (hotline)
Main Number: 214-389-7700
www.genesisshelter.org

Emergency shelter for women and children.
Additional services offered (i.e., counseling, childcare, case management, and long-term housing, etc.).

Need A Break, Inc., Dallas

(800) 458-5369
Main Number: 469-906-5463
www.needabreakinc.org

Emergency shelter for women and children.
Additional services offered (i.e., counseling, advocacy, GED classes, and parenting classes, etc.).

New Beginning Center, Garland

(972) 276-0057 (hotline)
Main Number: 972-276-0423
www.newbeginningcenter.org

Emergency shelter for women and children.
Additional services offered (i.e., case management, food, counseling, legal advocacy, and community referrals, etc.).

Brighter Tomorrows, Grand Prairie

(972) 236-0506
972-262-8383 (hotline)
Main Number: 972-254-4003
www.brightertomorrows.net

Emergency shelter for men, women, and children.
Additional services offered (i.e., counseling, transitional housing, sexual assault services, and case

management, etc.).

River of Life Homes, Inc., Dallas

(214) 503-0455 (hotline)

Main Number: 214-886-3563

www.riveroflifehomes.org

Emergency shelter for women and children.

Additional services offered (i.e., transitional housing, clothing, counseling, parenting classes, and life skills, etc.).

Salvation Army Domestic Violence Program

214-424-7208 (hotline)

Main Number: 214-424-7050

www.salvationarmydfw.org

Additional services offered (i.e., counseling, legal advocacy, life skills classes, and children's services, etc.).

When in Danger, call for help!

- **Call 911**
- Call your local hot-line number(s):
- Call a national hot-line: 1-800-799-7233
 - U.S National Sexual Assault Hot line at 1-800-656-4673 automatically connect you to a local U.S. rape crisis program near your phone number's area code.

U.S. National Teen Dating Violence Helpline at 1-866-331-9474