

**Dallas County Behavioral Health Leadership Team**

**Thursday, June 14, 2018**

**Henry Wade Juvenile Justice Center**

**2600 Lone Star Drive, Dallas, TX**

**Room 203-A at 9:30am -11:00am.**

- I. Welcome and Call to Order
- II. Review/ Approval of Minutes from last meeting\*
  - Minutes May 10, 2018\*
  - Proposed Representative Update\*:
- III. Strategic Planning
- IV. NTBHA Update
- V. The Stepping Up/ Caruth SMART Justice Initiative Update
- VI. Dallas County Behavioral Health Housing Workgroup
- VII. 1115 Waiver Crisis Services Project Update
- VIII. Legislative Update
- IX. Funding Opportunities
  - Cottages Update
  - SAMSHA Residential Treatment Grant Update
  - Community Courts Grant Update (Public Defender's Office)
- X. Upcoming Events and Notifications
- XI. Public Comments
- XII. Adjournment

\* Indicates items requiring approval from Dallas County Behavioral Health Leadership Team

The following reports from BHLT Committees are included for your records: *ACOT, FACT, BHSC, Legislative Committee, PD Mental Health Stats*. Unless action is required, there will be no verbal updates from those committees.



Dallas County  
Behavioral Health Leadership Team  
Meeting Notes  
Thursday, May 10, 2018

**Welcome and Call to Order**

The meeting was called to order by Commissioner John Wiley Price at 9:31 AM.

**Introductions and Absent BHLT Members:** Commissioner Price allowed first time attendees to introduce themselves: Kenneth Coleman, Director of Opportunity House Men's Ministry; Miguel Canales, CJAB Manager; and Gerry Gilstrap, DFR, Mobil Community Healthcare Program.

**Review/Approval of Minutes/BHLT Website**

The minutes of the BHLT meeting held on April 12, 2018 were included in the meeting packet (pg. 2-5). A motion was made by Gordon Hikel to accept the minutes and was seconded by Janie Metzinger. The committee members voted to approve the minutes with no modifications. Commissioner Price asked committee members to approve the new BHLT website <https://www.dallascounty.org/departments/criminal-justice/bhlt/>. A motion was made by Doug Denton to approve the website which was seconded by Commissioner Theresa Daniel.

**Strategic Planning**

Dr. David Teuscher was introduced and spoke on behalf of the U.S. Department of Health and Human Services. Dr. Teuscher entered private practice in 1993 and has practiced for 38 years, retiring from clinical practice of orthopedic surgery and past-president of the Beaumont Bone and Joint Institute in 2016 where he specialized in orthopedic sports medicine. Dr. Teuscher presented and discussed substance abuse disorder and mental health and the affects they have on the community. Dr. Teuscher stated that it is important that we become aware of the issues in our community as well as educate the community. The Office of the Region Director, Regional Health Administrator, Commission on Public Health and SAMSHA are leading a task force and it is open to anyone that would like to volunteer and be part. The contact person for the Task Force is Ms. Veronica Moore, Intergovernmental Affairs Region VI.. The Task Force is focusing on 5 topics: education, educating the community (public), Medication Assisted Treatment (MAT), reintegrating individuals back into society, research.

Commissioner Price inquired about the budget for these efforts moving forward. Dr. Teuscher stated that he does not have a budget; however, the Administration and Congress have worked together on a series of grants last fall. The U.S. received the second set of awarded funding in the amount of four hundred million dollars (\$400,000,000) of which Texas received twenty seven million (\$27,000,000). Dr. Teuscher wanted the members to know that there is a spotlight on substance abuse issues. Commissioner Daniel requested an opportunity to sit down with him to discuss the other issues going on the community regarding mental health. Commissioner Price queried the audience on which providers and community partners had received funding from the SAMSHA Grant (\$27 million). Prism Health received \$2.5 million. For integrated care, APAA received less than \$100,000, Howard Bound received \$250,000 a year (6yrs), and Parkland is currently waiting to hear back on their 950,000 a year (5yrs). Judge Wade wanted to know what other efforts have the Department of HHSC made regarding informing and educating medical and dental schools. Judge Wade feels that these issues should be addressed from a supply side vs. demand. After continued discussion on substance abuse and its dangers, Janie Metzinger requested that HHSC establish additional National Drug Take Back Days (DTBD). The national drug take back initiative is coordinated through the DEA, and provides a safe, convenient, and responsible means of disposing prescription drugs. Dr. Teuscher informed the members that the county could establish their own Drug Take Back Days (DTBD) and the DEA holds them twice a year. Ms. Moore informed the members and community partners if they had any ideas or suggestions please contact her office.

**NTBHA Updates:**

Carol Lucky, CEO of North Texas Behavioral Health Authority (NTBHA), does not want the community to lose focus on the other issues in the community (mental illness, alcoholism, K2, etc.). NTBHA has signed their PEER contracts with APAA and Homeward Bound. Ms. Lucky informed the members that Lakes Regional Community Center closed their Corsicana facility due to the loss of their 1115 Waiver. Child & Family Guidance has really stepped in and assisted with the 660 appointments that were scheduled for the month of June and made accommodations to ensure no gap in services. Dr. Burruss stated that Metrocare has closed its Midway Clinic and stated that the closure was due to it not being a high utilized clinic and the loss of funding in the 1115 Waiver. NTBHA continues to work with Parkland and UTSW on a crisis services plan to open the Extended Observation Unit (EOU). Commissioner Price stated that he would like for them to bring closure to some of their issues. Ron Stretcher, Director of Systems Mgt. MMHPI, advised that he had spoken with Parkland and Gordon Hikel, NTBHA Chair, about taking a look at the needs assessment and other things. NTBHA has also provided a concept on how a system would look. They will be reconvening the group and come back with a much more formal plan.

**Stepping Up Initiative Update/Caruth Grant:**

Ron Stretcher with Meadows Mental Health Policy Institute (MMHPI) stated that the Loopback data systems are in use at Texas Health Resources and they will be conducting training at NTBHA on Friday, May 13<sup>th</sup>.

**Behavioral Health Housing Work Group (BHHWG) Update:**

Commissioner Daniel stated the work group continues to move forward. Salvation Army is looking to relocate and the new property will allow for an expansion of programs, services, and the capacity to serve more clients. The Dallas Area Partnership meeting is scheduled for May 17<sup>th</sup>. The Dallas shelters are continuing their discussions on future inclement weather space and the lack of resources for individuals experiencing homelessness.

**1115 Waiver Crisis Services Project (CSP) Update:**

Commissioner Price presented the Harris Logic, Inc. renewal which states that the Dallas County BHLT endorses the contract to continue software license services through Harris Logic, Inc. for a three-year term and it will be funded out of the Crisis Services Project, 1115 Healthcare Transformation Waiver. A motion was made by Judge Wade to approve the contract and was seconded by Dr. John Burruss.

**Legislative Update:**

Jane Metzinger, Public Policy Director for Mental Health America of Greater Dallas (MHAGD), reported that the state committees are holding hearings, on Opioids this will be their 3<sup>rd</sup> hearing. Mrs. Metzinger will start working on a spreadsheet of all Hearings held thus far with the link attached. Dr. Burruss will also be testifying on May 17<sup>th</sup> on First Episode Psychosis treatment programs.

**Funding Opportunities:****• Cottages Update:**

Jennifer Jaynes, Cottages Director, reported that they currently have 40 neighbors housed, 7 candidates scheduled for move in; 4 have been approved through DHA, and 3 waiting on approval from DHA. Ms. James informed the members that the Cottages have started a pre-housing meeting to address the neighbor's preconception of moving in (tours and meeting staff). Metrocare has had a few staff changes and they have been very well received. Ms. Jaynes also let Commissioner Daniel know that the 10 Units that were empty and are ready for move in.

**• SAMSHA Grant Update:**

Laura Edmonds, Dallas County Criminal Justice Department Assistant Director, reported the goal is to have 42 women enter the Nexus program and there are currently 26 enrolled in the program. The average number of days from referral to treatment is 7 days.

**• Community Courts Grant Update (Public Defender's Office):**

Lynn Richardson, Chief Public Defender, the Second Chance Community Improvement Program (SCCIP) is attending the Center of Court Innovation Conference in Alabama, where they will be receiving the Equity & Inclusion Award. Mrs. Richardson thanked the Commissioners for their support of the Texas Indigent Defense Commission (TIDC) Grant.

- **Homeward Bound Update:**

There were no updates given.

**Upcoming Events and Notifications:**

Commissioner Daniel acknowledged everyone that had contributed to Caruth Smart Justice & Stepping Up stating that Dallas County would be receiving a NACO Award in July. Mary Crockhom with NAMI Southern Sector Dallas (NSSD) announced that the Office of the Mayor will be holding a meeting on poverty and the upcoming census. NSSD continues to accept donations and they will be conducting a meeting at APPA (6pm), 3116 Martin Luther King, Blvd.

**Adjournment:**

The meeting was adjourned at 11:00 am with a motion made by Commissioner Daniel and seconded by Gordon Hikel.

Advocates		Initial Representative	Current Representative	Proposed Representative
Mental Health America	1	Janie Metzinger	Janie Metzinger	
NAMI Dallas	1	Ashley Zugelter	Marsha Rodgers	
NAMI Dallas Southern Sector	1	Anna Leggett-Walker	Sam Bates	
Child/Family	1	Vanita Halliburton	Patrick LeBlanc	
Consumer	1	Dedra Medford	Dedra Medford	
<b>Category Subtotal</b>	<b>5</b>			
County/City				
Jail Behavioral Health Services	1	Waseem Ahmed	Waseem Ahmed	
City of Dallas	1	New Seat	Asst. Chief Salazar	
Sheriff Department	1	David Mitchell	Alice King	
CSCD (Adult Probation)	1	Teresa May-Williams	Dr. Jill Love-Johansson	
Juvenile Department	1	Desiree Fleming	Leslie Gipson	
Judicial Representative	1	New Seat	Kristin Wade	
District Attorney	1	Durrand Hill	Faith Johnson	
Public Defender	1	Lynn Richardson	Lynn Richardson	
Metro Dallas Homeless Alliance	1	Mike Faenza	Cindy Crain	
Dallas Housing Authority	1	Brooke Etie	Troy Broussard	
Law Enforcement	1	Herb Cotner	Herb Cotner	
Dallas County Health & Human Services	1	Zach Thompson	Zach Thompson	Open
School Liaison	1	New Seat	Dr. Michael Ayoob	
<b>Category Subtotal</b>	<b>13</b>			
Residential Facilities				
Parkland	1	Josh Floren	Dr. Celeste Johnson	
Green Oaks	1	Tom Collins	Tom Collins	
Timberlawn	1	Craig Nuckles	James Miller	
Terrell State Hospital	1	Joe Finch	Joe Finch	
Chemical Dependency Residential Center	1	Doug Denton	Doug Denton	
Veterans Affairs (VA)	1	New Seat	Tammy Wood	
Dallas Behavioral Health Hospital	1	Patrick LeBlanc	Selena Hammon	
<b>Category Subtotal</b>	<b>7</b>			
Outpatient Providers				
Alcohol and Other Drug (AOD) -(Residential/OP)	1	Rebecca Crowell	Rebecca Crowell	
The Bridge	1	Jay Dunn	Dr. David Woody, III	
CMHP - Adult	1	Liam Mulvaney	Carol Lucky	Open
CMHP-Child Adolescent	1	Michelle Weaver	Michelle Weaver	
CMHP - Crisis	1	Preston Looper	Preston Looper	
Peer/Non-Clinical	1	Joe Powell	Joe Powell	
Non-CMHP Crisis	1	Ken Medlock	Ken Medlock	
Re-Entry	1	Michael Lee	Christina Crain	
Adult Clinical Operations Team	1	Renee Brezeale	Walter Taylor	
Child/Adolescent Clinical Operations Team	1	Summer Frederick	Jane LeVieux	
Parkland COPC	1	Jacqueline Stephens	Karen Frey	
Psychiatrist Leadership Organization	1	Judith Hunter	Judith Hunter	
Psychiatry Residency	1	Adam Brenner	Ella Williams	Dr. Ibrahim Hicham
Mental Retardation/Developmental Delay	1	James Baker	Dr. John Burruss	
Underserved Populations	1	Norma Westurn	Norma Westurn	
Primary Care Physicians	1		Dr. Sue S. Bornstein	Open
<b>Category Subtotal</b>	<b>16</b>			
Payers/Funders				
Meadows Foundation	1	New Seat	Jaqualene Stephens	
NTBHA	1	Alex Smith	Carol Lucky	
NTBHA Chair	1	New Seat	Gordon Hikel	
Commissioners Court	1	Ron Stretcher	Vacant	
<b>Category Subtotal</b>	<b>4</b>			
<b>Membership Total</b>	<b>45</b>			
Comprehensive Mental Health Provider		CMHP		
				Rev. 5/14/18

**RESOLUTION**

**DALLAS COUNTY BEHAVIORAL HEALTH LEADERSHIP TEAM**

**RESOLUTION NO:** 03-2018

**DATE:** June14, 2018

**STATE OF TEXAS }**

**COUNTY OF DALLAS }**

**BE IT REMEMBERED** at a regular meeting of the Dallas County Behavioral Health Leadership Team held on the 14<sup>th</sup> day of June 2018, the following Resolution was adopted:

**WHEREAS,** On January 4, 2011 Dallas County Commissioners Court was briefed to establish the Behavioral Health Leadership Team (BHLT); and

**WHEREAS,** the Dallas County BHLT was comprised of key stakeholders and organizations throughout the county, including the Dallas County Hospital District.; and

**WHEREAS,** the body is made up of five (5) Advocates, thirteen (13) County/City organizations, six (6) Residential Facilities, sixteen (16) Outpatient Providers, and three (3) Payers/Funders; and

**WHEREAS,** in the six years since the BHLT's inception, a number of membership seats have become vacant and additional stakeholder groups have been identified for representation in the BHLT; and

**WHEREAS,** the BHLT recommends the following changes and additions to the BHLT membership:

- Psychiatry Residency; Dr. Ibrahim Hicham

**IT IS THEREFORE RESOLVED** that the Dallas County Behavioral Health Leadership Team appoints the above listed individual as an active member of the BHLT.

**DONE IN OPEN MEETING** this the 14<sup>th</sup> day of June, 2018.

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John Wiley Price  
Commissioner District #3  
Dallas County

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Dr. Theresa Daniel  
Commissioner District #1  
Dallas County

**Dallas County Behavioral Health Housing Work Group**  
**Dallas County Administration, 411 Elm Street, 1<sup>st</sup> Floor, Dallas Texas 75202**  
**May 23, 2018 Minutes**

**Mission Statement:** The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

**ATTENDEES:** Dr. Theresa Daniel, Commissioner; Josh Cogan, Outlast Youth; Doug Denton, Homeward Bound; Blake Fetterman, Salvation Army; Jennifer Jaynes, The Cottages; Michael Laughlin, Dallas County Criminal Justice; Traswell Livingston III, AIDS Services of Dallas; Ellen Magnis, Family Gateway; James McClinton, MDHA; Ikenna Mogbo, Metrocare Services; Sibi Powers, NTBHA; Charlene Randolph, Dallas County Criminal Justice; Kimberly Rawls, Dallas County CSP; Justin Vander, Prism Health; Joyce White, Transicare; Todae Chattmon, NTBHA; Keri Stitt, Promise House; Walter Taylor, NTBHA; Claudia Vargas, Dallas County; Erin Moore, Dallas County; and Candice Lennox, Dallas County

**CALL TO ORDER:** Minutes approved with no changes.

#### **GOVERNANCE**

Dallas Area Partnership to End and Prevent Homelessness: Dr. Theresa Daniel, Commissioner

The partnership met on May 17th; a quorum was not present. The partnership will focus on ways to secure additional housing. The partnership will work to identify gaps in service and funding. The partnership intends in no way to duplicate the efforts of service providers. Committees were established and members will review current housing practices to ensure that they achieve the desired result. Commissioner Daniel met with the new Regional Director for HHS. The regional office is not in a position to provide funding but it may be able act as a clearinghouse for resources and provide insight into how different levels of government can work together. The next meeting is scheduled for June 28th; location TBD.

The MDHA Homeless Forum met on May 11th at the Erik Jonsson Library. Homeless neighbors had an opportunity to share their concerns and ideas with Commissioner Daniel and Mayor Rawlings. A number of services providers were in attendance which provided an opportunity to connect some neighbors with services. Homeless neighbors mainly expressed concerns about accessibility to transportation and healthcare.

Ellen Magnis of Family Gateway asked if the partnership will discuss the inclement weather policy at a future meeting. The recent shelter summit with faith leaders raised questions about access to funding during emergency situations such as inclement weather housing for the homeless. Commissioner Daniel added that it will be a point of discussion in the future. Additionally, the Dallas Housing Policy was adopted by the city of Dallas and may include provisions for emergency shelter housing.

#### **DEVELOPMENT**

Crisis Residential and Respite Services: Doug Denton, Homeward Bound

The state inspected Homeward Bound in late April and requested a corrective action plan for ligature and self-harm prevention and that the policy and procedure manual be updated to the new format. Mr. Denton is awaiting a response for licensing approval and in the meantime is preparing the respite services wing for collaboration with NTBHA. The state will not inspect the respite services wing until an official contract with NTBHA is in place. The detox unit is currently operating and consists of 24 beds for men and 16 beds for women. More beds will be added once air conditioning problems are resolved.

St. Jude's Crisis Residential is anticipated to open the first week in July. DHA is preparing to inspect the housing project in mid-May.

## **RESOURCES**

Shelter Discussions: Dr. David Woody, The Bridge

Faith based organizations reached out to the local shelters to find ways to address the shortage of shelter space and resources to help the homeless during the inclement weather season. A meeting of the groups was convened to review policies and procedures that need to be updated or added to facilitate assistance for the homeless during the winter cold and the summer heat. Blake Fetterman, Salvation Army, shared policies and procedures that are used to manage and address the needs of the homeless population in Los Angeles. Ms. Fetterman added that shelter leaders are working with the City of Dallas to amend the city code to possibly allow pop-up shelters in recreation centers or in faith based organizations during extreme weather. The Office of Homeless Solutions will pilot the pop-up shelter experience at two community centers for approximately 100 individuals and is exploring increased occupancy at some of the shelters. Commissioner Daniel recognized The Bridge's 10 Year Anniversary.

North Texas Behavioral Health Authority (NTBHA): Walter Taylor, NTBHA

Mr. Taylor introduced Todaé Chatman Charles, the new Housing Resource Manager for NTBHA. Ms. Chatman Charles will work with service providers to determine if needs are being met, if changes to service and policy are needed, and if barriers to service exist. Ms. Chatman Charles will also work with the Tenant-Based Rental Assistance (TBRA) program, and on identifying new funding sources and collaborative partnerships. NTBHA is exploring a collaborative partnership with the DHA for housing vouchers with service providers and is applying for a SAMSHA Grant for ACT services with The Bridge.

OutLast Youth: Josh Cogan

Dallas Hope Charities 501(c)(3) was formed on Dec. 2017 by the Cathedral of Hope for its outreach ministries: feeding the homeless and transitional housing for LGBTQ youth. Dallas Hope Charities is filling a gap in service for 18-24 aged youth. Youth will receive transitional housing and be connected to services. Dallas Hope Charities is planning a pop-up shelter experience for this age group on September 1st; 15 to 20 beds. If approved, the City of Dallas will provide cots.

The After 8 Initiative is partnership between CitySquare and Promise House to provide emergency and transitional housing and a drop-in services center for DISD enrolled or eligible students. The drop-in center will open this summer and housing will be offered the following Spring. OutLast Youth will provide LGBTQ cultural competency training.

Housing Navigator: Joyce White, Transicare

The next training workshop is scheduled for June 19th and will cover LGBTQ and Senior housing resources.

Caruth Smart Justice: Michael Laughlin, DCCJ

Intercept 1 – right care teams were established and training has been completed. Teams responded to over 200 emergency calls, resulting in 135 linkages to care, 13 jail and 20 hospital diversions, and 6 jail book-ins. The teams are embedded in the 911 dispatch center.

Intercepts 2-4 – teams are working on increasing release options, improving treatment connections, and improving the pretrial bond supervision process. Internal tracking tools are being developed. Since the start of the work through March over 62,000 book-ins were screened and over 14, 600 screened positive for mental health needs.

Intercept 5 – fidelity reviews for the ACT and FACT teams are complete. Those services are targeting individuals released on PR bond.

Integrated data is being used to help improve and inform decision making for individuals in the Smart Justice cohort. The Criminal justice and medical teams are working towards sharing real-time data related to patients who report for medical services.

## **PROJECTS AND INDUSTRY UPDATES**

Coordinated Access System: James McClinton, MDHA

Providers continue working on the housing challenge to house 90 individuals in 90 days from the priority list.

Homeless Jail Dashboard: Kimberly Rawls, DCCJ

There was not much change in the unique individuals and average number of days in jail from the previous month.

The Cottages: Jennifer Jaynes, CitySquare

Forty (40) units are occupied; 8 candidates are awaiting approval from DHA; 2 units need floors replaced. A case manager is reaching out to 90 individuals who have been referred to The Cottages. Dallas County and Metrocare staff are assisting with screening referrals. Two (2) container units are being prepared for move-in and may be available by the end of June. An AmeriCorps student, an MSW candidate from UTA, was hired to coordinate summer activities for residents. A pre-housing orientation was recently implemented to help new residents with their housing transition. New residents have responded well to the support. New Metrocare staff are actively engaging neighbors in preventative measures. The referral to move-in process takes approximately 3 months. Jennifer noted that the more recent move-ins and referrals have been practicing sobriety. Ms. Jaynes announced that CitySquare will celebrate 30 years on May 31st at 4:00 pm.

Family Gateway has invested in diversion case managers and as a result has diverted over 300 families from shelters over a 9-month period. Over 80% are still housed. Family Gateway will continue to grow that team.

***Next Meeting: Wednesday, June 27, 2018, at 10:00 am***

***Dallas County Administration Building, 411 Elm Street, 1<sup>st</sup> Floor, Allen Clemson Courtroom  
If you need parking, please contact Claudia Vargas***

**The Cottages: Monthly Metrics Summary**

Metric Criteria	July	Aug	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May.	Notes
<b>Property Management Overview</b>												
Beginning Census	45	44	40	44	45	46	44	44	42	43	40	
Evictions	3	2	0	0	1	1	1	0	1	0	0	
Terminations	0	2	0	0	2	1	2	3	2	2	0	
Exit to Permanency									0	1	1	
Move-ins	2	0	4	1	3	0	3	1	5	0	2	
Ending Census	44	40	44	45	46	44	44	42	43	40	41	
*New screenings for waitlist	4	16	11	13	11	5	6	9	11	9	5	
DHA Inspections	2	0	9	1	0	1	0	4	9	0	3	
Total residents housed since opening	52	52	56	57	60	60	63	64	69	69	71	
Residents in Cottages for less than 90 days	2	2	7	6	7	4	6	3	9	6	5	
Residents in Cottages 91-180 days	14	8	5	7	8	10	12	15	12	14	14	
Residents in Cottages 181 days or more	36	42	44	44	45	43	42	45	47	29	52	
<b>Metrocare Cottages</b>												
Encounter Breakdown												
Psychosocial Rehab Individual Sessions	74	138	148	208	183	177	179	130	165	219	132	
CBT sessions	10	18	16	7	27	40	44	19	8	11	11	
Psychosocial Group Sessions (clinical groups only)	25	6	15	9	26	16	24	25	31	34	25	
Appointments made with prescriber	39	41	37	44	21	34	40	40	27	72	80	
Appointments attended	21	27	27	29	16	23	30	29	20	27	28	
Residents that were prescribed medication	19	23	19	26	17	18	27	19	21	24	25	
Incident Reports by Category												
Medical	2	3	5	3	7	6	2	1	6	1	4	
Psychiatric	1	0	1	0	1	3	1	1	9	0	0	
Residents Accessing Higher Level of Care												
Number of residents involved in EMS transports									5	1	1	
Emergency Room (Baylor and Parkland)	38	43	20	30	15	29	7	6	12	5	7	
Psychiatric (inpatient and 23 hour obs)	5	2	1	3	3	11	3	1	0	1	0	
Jail Book-In	6	5	5	4	4	2	0	2	3	3	1	
SUD Treatment Centers	2	1	4	1	1	1	0	0	1	2	0	
<b>CitySquare Case Management</b>												
Residents receiving case management services	33	38	43	42	37	39	40	38	37	32	34	
Residents served by Community Nurse	11	11	6	8	4	9	9	10	9	9	0	
Residents served by CitySquare Clinic	5	6	7	6	6	6	8	8	7	6	8	
Residents attending Lifeskills Groups	10	5	4	16	0	0	0	21	5	9	13	
Residents attending Community Groups	27	29	36	25	28	27	21	24	37	33	27	

**Department of Criminal Justice  
FY2018 SAMHSA Grant Project**

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep.	FY2018 Total	FY2017 Total	FY2016 Total
<b>Number of New Admissions</b>	4	2	7	2	2	6	3	5					31	44	33
<b>Number of Successful Completions</b>	3	0	1	3	5	1	2	4					19	36	24
<b>Number of Unsuccessful Completions</b>	0	0	0	3	0	3	1	1					8	10	9
<b>Average Days in Jail from Referral to Admission</b>	12	9	6	5	8	6	6	9					7	7	4
<b>Number of New Admissions on ELM</b>	2	2	3	2	1	4	1	4					19	37	12
<b>Program Referral Follow-Ups by Type (running total per grant year)</b>															
Court Program Graduate													0	2	7
Active In Court Program													10	5	2
Active In Treatment at Nexus													6	0	0
In Jail													3	3	3
Re-Arrested and Released to Community													1	14	12
Re-Arrested and Released to Further Treatment													3	6	0
Released to TDCJ or State Jail													1	6	5
Active Warrant													6	7	3

**Dallas County Behavioral Health Leadership Team (BHLT)  
Adult Clinical Operations Team (ACOT) Committee Meeting  
May 3, 2018**

**Attendees:** Walter Taylor (Chair, NTBHA), Charlene Randolph (Co-Chair, Dallas County), Laura Edmonds (Dallas County), Kimberly Rawls (Dallas County), Talaya Allen (Dallas P.D.), Jerromie Jones (Dallas Fire), Jarrod Gilstrap (Dallas Fire), Marie Ruiz (Metrocare), Alyssa Aldrich (ADAPT), Ikenna Mogbo (Metrocare), Janie Metzinger (MHA), Todae C. Chattman (NTBHA), Amy Cunningham (CFGC), Jana Creech (Parkland), Kurtis Young (Parkland), Cody Allen (Hickory Trail), Dawn McKeehan (Meadows), Celvonah Jenkins (Meadows), Homer Norville (Dallas Fire Rescue), Matt Morrison (IPS), Michael Carr (Dallas County)

**1. Welcome and Introductions (Walter Taylor, Chair and Charlene Randolph, Co-Chair):**

- Walter introduced NTBHA's new Housing Specialist, Todae C. Chattman. All other new attendees were also introduced.

**2. Review and approve minutes of previous meeting minutes:**

- The meeting minutes from the previous month's meeting were reviewed and approved by Janie Metzinger and Alyssa Aldrich.

**3. Presentation: Right Care Team (Jana Creech):**

- Jana Creech stated that the Right Care Team consists of 1 individual from each emergency response services making a team of three: (1) Dallas Fire and Rescue, (1) Dallas Police, and (1) Parkland Social Worker. She described the team's responsibilities and background. She stated that the team has received 300 original calls and has made 84 follow-up calls. She stated that 19% were admitted to a psychiatric hospital. She stated that some hospitalizations still occurred within the first month of the program. The second month there was a decrease in hospitalizations and an increase to their overall call volume.

**Barriers to care that the team is experiencing:**

- Some Boarding Homes have limited or no caregivers to ensure patients are taking their medications.
- Difficulty ensuring patients attend their medical appointments and have transportation.
- Confirming patients understand their medication dosage and are taking the correct dosage.
- Challenges from emergency response services or other vendors in the community.
- Saturdays are a challenge because service providers are closed and the only options for patient intervention are to stay at home or to be taken to the hospital.
- Only three service call lines are available (Dallas Fire and Rescue-DFR, Dallas Police Department-DPD, and Parkland) making communication difficult.
- Paperwork and care time restrictions are also a hindrance because they work out of a vehicle.

**Accomplishments the team has achieved include:**

- Various vendors in the community are willing to assist and donate the team with items they may need to assist patients (i.e. City Square).
- They have been able to link families to care with other vendors, community resources, and treatment providers.
- A plan was developed to address medication copays, so patients can receive their medications in hand, reducing hospital admittance.
- Helping newly released hospital discharges reenter into society.

- They are assisting with 911 dispatch calls to determine the type of call and how to assist (i.e. mental health or domestic violence).

**Experiences they learned:**

- Boarding homes are assisting with moving clients to other boarding homes in the community.
- Police protection and various safety tactics when interacting with patients.
- Triaging the level of urgency with 911 calls.

**Follow Up:**

- They have productive follow-up calls depending on need of care.
- The Loop Back data system will soon be implemented so patient medical data information can be shared with hospitals, outpatient providers, and social services in real time.

**4. NTBHA Updates (Walter Taylor-Chair, NTBHA)**

- In March, they applied for the SAMSHA ACT Homeless grant and have applied for other grants.
- They should be receiving their grant contract award soon from the Tenant Rental Assistance Program (TBRA) and hope to serve individuals affected by Hurricane Harvey.
- They are working with Dallas Housing Authority who will submit a grant application for HUD Mainstream Vouchers. Special consideration will be given to applicants who demonstrate a partnership with human service organizations.
- The Mental Health Living Room is set to open July 1, 2018. It will be showcased at Comi on May 16, 2018.
- Laura Edmonds provided an update on Senate Bill 292 (SB292). She stated that they are still in the planning and implementation phase. SB292 will focus on expansion of ACT/FACT, expansion of Outpatient Competency Restoration (OCR) services, and jail-based implementation competency programming/education.

**5. Smart Justice Initiative Updates (Jana Creech, Parkland):**

Jana presented the Right Care Team's presentation.

**6. Legislative Update (Jane Metzinger):**

- The primaries were held earlier last month, and legislation is beginning to have more hearings. Legislation is now looking to implement hearings to discuss state hospital infrastructure and mental health funding.
- Legislation will be focusing on how to assist Hurricane Harvey victims.
- Currently awaiting Legislative Appropriations Request (LAR) decisions.

**7. Purpose and Goals for ACOT:**

- Walter presented the group with the information regarding the multicultural competency training. He suggested making it a community wide training and solicit Dallas County to fund the training. The group will email their feedback to Walter.

**8. Adjourn**

Meeting was adjourned at 1:40 p.m.

**Other**

- The next meeting will take place Thursday, June 7, 2018.



# DALLAS COUNTY, TEXAS

## Minutes of the Behavioral Health Steering Committee (BHSC) Meeting Thursday, May 17, 2018

### Call to order and Introductions

The meeting was called to order by Judge Kristin Wade at 8:35 am. 35 staff and agency representatives/providers were in attendance with names recorded on the attached meeting sign-in sheet. Introductions were done around the room.

### Minutes review and approval

The **minutes** from the last bi-monthly BHSC meeting held on March 15, 2018 (packet pgs. 1-4), were reviewed with motion and second by Pat Jones and Kendall McKimmey respectively for acceptance with no discussion or corrections. Motion unanimously passed accepting minutes as read without objection. Everyone introduced themselves along with guests.

**Caruth Grant:** Mike Laughlin provided the MMHPI Smart Justice Grant quarterly update (March 2018) along with data through February 2018 (packet pages 8-13). The 3-year, \$7 million Implementation Grant submitted by MMHPI was awarded in October 2016, and continues to be the source of Dallas Counties' on-going \$1.174 million sub-grant that started in Jan. 2017 to address Sequential Intercepts 2-4, and part of 5. Mike gave an update on the current status and upcoming actions related to the award. The full implementation launched on August 14<sup>th</sup> at the end of the BETA phase, and all the workgroups and sub-teams for the Intercepts 2-4 continue to meet/complete tasks related to procedures/forms, Court orders, space/staff preparations, modified resource allocations, training curriculums/plans, etc. Mike also provided program activity/performance data through January 2018 reflecting:

### **February 2018 MHPR Bond Data Summary:**

- **1261** were screened MH positive (**100% of all book-ins were MH screened**)
- **150** were found MHPR Bond eligible by PTS and ordered for assessment
- **121** were fully assessed (most with Rec's for Standard IOP and Routine OP, and 7 of those rec'd to **LOC 4/5 ACT/FACT** and referred to 2 of the 3 designated service providers
- **33** were not fully assessed (see breakdown in sheet #3, table #3, columns B-F)
- **99** were disposed by other means prior to presentation to the Magistrate/Court (see notes, breakdown of reasons on worksheet #2 tables 1, 2 and 3)
- **51** were presented to the Court for bond decision
- **40** of those were granted bond and released (**27** via "special release processes", formerly called *special program holds*, and 3 by other means)
- **8** of the **40** were denied bond and detained
- **40** bond-released defendants (**100%**) were opened by PTS
- **40** releasees (**100%**) were connected/referred to follow up treatment by ACS and PTS
- **46** MHPR Bond cases were closed by PTS (**15** successful/**25** unsuccessful)

- 7 following assessment, were for the first time identified/counted for **LOC 4-5 ACT/FACT/IOP**, and were referred to 2 of the 3 designated service providers
- 7 jail days length of stay (LOS) for those actually released via MHPR bond
- Recidivism in Feb. 2018 for all those identified as MH was 266 people for a total of 398 re-bookings, reflecting a to-date recidivism for all ID as MH of 17.6%.

The completion of the start to finish, process flowchart was completed in November 2017 for everyone to commonly follow, along with individual team protocols, along with an agreed set of data elements/definitions for tracking implementation progress and client/system outcomes among all parties. Lastly, MMHPI and the County continue to meet and work with community providers to build up treatment resources related to Intercept 5 (post-release services/oversight) for referral and treatment connection upon release. The fidelity reviews were completed in the fall, and contracts were executed shortly thereafter with the first patients being accepted and treated in November. This will soon also include randomized assignment into control and enhanced ACT and FACT treatment groups to test new forensically enhanced treatment options to reduce risk and increase stability, treatment recovery, and Court/program compliance.

Mike emphasized that there are still small but growing numbers, and that we will continue to expand as capacity ramps up. In the meantime the smaller numbers have made it easier to overcome some barriers and logistical challenges. Ultimately, the flowchart and data guide will assist in sharing information, resolving bugs, and tracking and progress on program development, activity, performance, and outcomes.

Mike also presented updates on progress with Intercepts 1 advising that the City and Meadows have jointly made great strides in setting up the new pre-arrest diversion protocols, staffing, and resources for the emergency response RIGHT Care Teams with early training completed, and beta testing that began in January. They have outfitted an unmarked vehicle and began testing of the Parkland clinician imbeds. They had a successful media event at Dallas Fire Station #46 in January with initial focus on South Central of Dallas. As mentioned above, with Intercept 5, all the contracted providers have reviewed and approved new agreements, training for beta implementation was completed in January, and providers are receiving and providing services to clients.

Reminder that housing services will be built up within the Caruth Grant Intercept #5 to include new processes for HMIS enrollment prior to jail release. Additionally, HUD has identified and targeted the super utilizer for service impact which also includes emergency shelter funds, and rapid re-housing programs.

### **BHSC Data and Reports** – Judge Wade

**Program and Department Updates:** Program/outcome data, updates, and workload reports were presented and accepted via relevant dept./agency staff for the SAMHSA Grant, 530 Subcommittee, BHLT/CSP, Public Defenders, District Attorneys, CJ Dept. Jail reports, etc. (see packet pgs. 16-35 for details).

Laura presented the SAMHSA Grant update along with associated data and activities (see packet pg. 16). They continue to maintain a good census, but referrals are slowing and need to increase. Everyone was reminded to promote it and make referrals.

Shenna presented the summary from latest 530 Subcommittee meeting activities and expenses. The 530 Subcommittee recently approved and needs BHSC approval for \$315 to PRIDE and \$2190 to STAC Court for program expenditures from budget line items within FY 2018. Motion made and seconded by Leah Gamble and Laura Edmonds respectively with unanimous approval without discussion or objection.

Several spoke about the upcoming NADCP Conference in Houston later this month, along with the current MH/Competency training this week at Kerrville State Hospital attended by staff. Judge Wade suggested some training during the next BHSC meeting in July covering both of these events from some of those attending.

**CSP stats and metrics** for March through April were presented/reviewed by Laura (see packet pgs. 19-25), and they are exceeding YTD outcomes and DY metrics. There continues to be an uptick in the numbers due to the new Caruth MH PR Bonds.

The Medicaid 1115 Transformation Waiver was renewed, but will receive increasingly reduced amounts in the later years of the 5-year renewal. We will all continue to develop alternate resources for sustainability in the meantime. We are in the middle of re-negotiating some contracts at this time. 1115 Waiver and CSP currently funds many of our services/operations like IPS Aftercare services, Transicare Continuity of care operations, MHPR Bond assessments via ACS, Salvation Army Drug Treatment beds via CSCD, Transicare transport/treatment linkage services, hospital returns and transport, etc.

**Jail/hospital movement, and homeless data/reports** were presented by Laura/Kim Rawls (in Janine's absence who is attending the Kerrville State Hospital Competency training), and can be found in the packet on pages 26-29. We continuing to engage in preparatory efforts to gear up for the SB 292 enhanced competency programming with focus as follows:

- ACT/FACT: intensive service for OCR transition, and for ICR to discharge back into in community.
- Provides intensive wrap-around treatment and community support for faster, more efficient connection to higher level outpatient care for better stabilization and lower recidivism.
- Funds will provide additional ACT/FACT treatment slots in the community
- Also allows NTBHA to implement jail-based assessors to better identify those meeting ACT/FACT criteria, facilitate ACT/FACT authorization and improve engagement with community-based provider as they exit Jail.

The target is for more of the "chronic" cases vs. "acute", and will also include mechanisms by Parkland to minimize use of forced medications. The DA's Office advise that all competency cases will be reviewed individually as to whether they will qualify and allowed to be accepted into this program based on their criminal history, medical/mental condition, and current case details. They will also review those who may qualify or be converted instead to the conditional dismissal program, civil commitment or other. This also includes those waiting for NGBI (not guilty by reason of insanity) review at a maximum security state hospital facility (e.g., Vernon State Hospital).

**Homeless numbers** are on page 27-29 and were present by Kim Rawls.

**Monthly JIMI/Stella MH Flag Report:** Laura provided the MH prevalence for YTD showing 40% (Northstar), 16% (NTBHA ID), 43% (TLETS), 7% (PAP flag), and 64% (AIS) per pg. 30 of packet.

**All other department and agency data reports and program updates** were accepted as read, and can be reviewed in the meeting packet.

Vickie Rice presented the **Public Defender MH case data and reports (pgs. 31-33)** adding that a new Asst. Public Defender was added for competency. He will be focusing more on those going to hospital via competency, and hospital returns.

Vickie reminded all of the upcoming CLE MH training for the local defense bar (DCDLA) in September. Vickie asked everyone to email Mike if they are interested in submitting their material and/or participating in the training. DCDLA will arrange/pay for CLE credits.

ADA McKimney provided the **DA data updates and report** (page 34 of packet).

### Provider Reports

**Kelly Lane from The Bridge** reported their numbers (pg. 35) mentioning they just celebrated their 10-year anniversary, that Dr. Woody was indeed selected and installed as the new permanent CEO. They are also looking at ways to expand in the near future by about 50 beds. Mike Laughlin asked about the DFR coverage and Kelly advised that DFR/EMT cover from 8am-4pm during the week having cut back since March due to funding. They are also providing a shuttle to/from Parkland in lieu of the ambulance.

**Metrocare:** Crystal Garland presented Metrocare data/reports (pg. 36-37) with no changes of note, but did note that PRIDE Court numbers are currently low. She also advised that TCOOMI will now fund a new person at SNOP Clinic to serve about 400 SNOP clients to assist with benefits determination and the Prescription Assistance Program. Additionally, Marlene Buchanan advised that the Midland Clinic will close down operations on 5/25/18 due to funding constraints and patient service demand for that location. Those clients being served there now will move to the other existing Metrocare Clinic locations.

**IPS:** Supplemental agenda insert was provided by Enrique/IPS. He directed everyone to page 1 showing growing admissions due to non-detox and MAT services driven by NTBHA contract extensions and expansions. He also addressed gender/ethnic distribution (stable), as well as drug of choice and program progression data on page 2. He asked about community pharmacy expense changes advising there was no provider reimbursement to arrange PAP enrollment. He reminded everyone that they can communicate with any admission/intake needs by phone or at [www.ipsrecovery.com](http://www.ipsrecovery.com).

Pat Jones talked about the 340(b) Pharmacy program for funding vs. wholesale funding. It was agreed to explore this.

**Specialty Courts:** Kim Rawls presented OCR Court data (pg. 38), and DIVERT Court data can be found on page 39 with no concerns or further comments.

Specialty Court numbers for post adjudication (pages 40-44) was also provided noting numbers are down with arrests down too and more Judges giving time-served. It was also mentioned that female count is down in the specialty court program except for MH and Prostitution, but yet young females are on the rise in the CJ system nationally (per Dr. Johansson Love). Additionally, several spoke about the prostitution program at the truck stop having been discontinued, and that there wasn't enough concurrent attention to the males purchasing the illegal services. Some mentioned that the word is out that in Dallas prostitution is also being seen/handled more as legal lately. Leah mentioned that we may need to pull the last couple of months of arrest data to view trends.

Metrocare continues to be CSCD's primary MH treatment source; everyone is reminded to refer any potential client with high mental health needs to Metrocare.

**Funding:** Everyone was again encouraged to keep good track of program/outcome numbers to ensure they are accurate and that your target population makes up most of your slots and program effort.

Lastly, several spoke about need for more training and resources for transgender clients. It was agreed this should be pursued. One person mentioned getting someone from the Resource Center to put a packet together, which was agreed. Several others mentioned there were resources via HHS (new committee being formed to ID and address community needs, as well as the Stew Pot (support group). Deana Roper mentioned that she is SAMHSA trained LGTBQ, and available to assist. Judge wanted to set up training in September, and also mentioned putting a workgroup together to talk on policies, programming, resources, etc. Vickie and Serena discussed issues about UAs, how people are addressed, and setting consistent policies.

## Announcements

**Smart Justice/Data Driven Justice:** Mike mentioned NACo achievement award received, with award ceremony in Nashville in July. Smart Justice was also selected to present a workshop at NAPSA 2018 Conf. in August at the Fort Worth Omni. Lastly, we did not get selected for the Data Driven Justice Leadership Lab, but have been accepted by NACo for some specialized technical assistance in the coming weeks due to our advanced work and continued pursuit of the issue. We will be spotlighted in the NACo circular in the next month for Smart Justice and Data Driven Justice work in Dallas.

**Housing:** training for cross-disciplinary groups will be held again soon with date and details forthcoming.

Vickie Rice reminded all that **select BHSC reps. will be leading the DCDLA CLE in September 2018** using a mix of 5-minute slots each to cover select number of each person's own programs/responsibilities. Anyone interested to be on this speaker list needs to email Mike Laughlin asap, and then also provide their portion of the presentation material to him by July 1 so there's time to review/compile it and coordinate with each other. This information will be sent out to the DCDLA listserv in advance.

Lastly, the monthly **Delightful Discussions (specialty court) training will be skipped in May due to NADCP, and return in June** with date/place TBD.

## **Adjournment**

The meeting was adjourned by Judge Wade at 945 am. The next bi-meeting is set for Thursday, July 19, 2018, at 830am in the same location. Reminder was provided to everyone to submit their monthly stats to Mike Laughlin via email by the 2<sup>nd</sup> Friday of each month for tracking and distribution.



	Past Year Avg	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
<b>Total Service Episodes:</b>	808	680	646	702	391	<b>604.75</b>	<b>2,419</b>
<b>Total Unique CID:</b>	630	673	603	610	328	<b>553.5</b>	<b>2,214</b>
<b>Total Unique SID:</b>		672	602	609	326	<b>552.25</b>	<b>2,209</b>
<b>% Change to DY 4 by CID</b>		106.83%	95.71%	96.83%	52.06%		

<u>Total Encounters by Type:</u>		2018-01	2018-02	2018-03	2018-04	Average:	Sum:
<b>Triage</b>		680	646	702	391	<b>604.75</b>	<b>2,419</b>
<b>Care Coordination</b>		2,608	2,418	2,770	2,447	<b>2,560.75</b>	<b>10,243</b>
<b>F2F Encounter</b>		345	352	384	310	<b>347.75</b>	<b>1,391</b>
<b>Sum:</b>		<b>3,633</b>	<b>3,416</b>	<b>3,856</b>	<b>3,148</b>	<b>3,513.25</b>	<b>14,053</b>

<u>F2F Encounter</u>		2018-01	2018-02	2018-03	2018-04	Average:	Sum:
<b>MHPR Bond</b>		166	141	159	171	<b>159.25</b>	<b>637</b>
<b>Non-MHPR</b>		179	211	225	139	<b>188.5</b>	<b>754</b>
<b>Sum:</b>		<b>345</b>	<b>352</b>	<b>384</b>	<b>310</b>	<b>347.75</b>	<b>1,391</b>



**Crisis Services Project**

Frank Crowley  
 DY7 CSP Monthly Report\_No Graphs (Craig)  
 Last Refresh: 5/31/18 at 3:29:37 PM GMT-05:00

	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
<b>Service Episodes:</b>	680	646	702	391	<b>604.75</b>	<b>2,419</b>

<u>Unique Consumers:</u>	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
By N* ID	420	378	379	203	<b>345</b>	<b>1,380</b>
By Client ID	253	225	231	125	<b>208.5</b>	<b>834</b>
<b>TOTAL Unique Consumers:</b>	<b>673</b>	<b>603</b>	<b>610</b>	<b>328</b>	<b>553.5</b>	<b>2,214</b>
<b>TOTAL Unique Consumers as %:</b>	<b>98.97%</b>	<b>93.34%</b>	<b>86.89%</b>	<b>83.89%</b>		

<u>Unique F2F:</u>	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
By N* ID	170	181	196	133	<b>170</b>	<b>680</b>
By Client ID	142	124	124	92	<b>120.5</b>	<b>482</b>
<b>TOTAL Unique F2F:</b>	<b>312</b>	<b>305</b>	<b>320</b>	<b>225</b>	<b>232.4</b>	<b>1,162</b>
<b>TOTAL Unique F2F as %:</b>	<b>90.43%</b>	<b>86.65%</b>	<b>83.33%</b>	<b>72.58%</b>		

	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
<b>F2F Percentages:</b>	50.74%	54.49%	54.70%	79.28%	<b>59.80%</b>	<b>239.21%</b>



# Crisis Services Project

Frank Crowley  
 DY7 CSP Monthly Report\_No Graphs (Craig)  
 Last Refresh: 5/31/18 at 3:29:37 PM GMT-05:00

Encounters by Type:	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
Triage	680	646	702	391	604.75	2,419
Care Coordination	2,608	2,418	2,770	2,447	2,560.75	10,243
F2F Encounter	345	352	384	310	347.75	1,391
<b>TOTAL Encounters:</b>	<b>3,633</b>	<b>3,416</b>	<b>3,856</b>	<b>3,148</b>	<b>3,513.25</b>	<b>14,053</b>

Female:	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
Black	94	77	81	42	73.5	294
Hispanic	33	19	23	9	21	84
Other			1	1	1	2
Unknown	3	2	1	3	2.25	9
White	54	58	57	34	50.75	203
<b>TOTAL Female:</b>	<b>184</b>	<b>156</b>	<b>163</b>	<b>89</b>	<b>148</b>	<b>592</b>

Male:	2018-01	2018-02	2018-03	2018-04	Average:	Sum:
Black	300	266	254	126	236.5	946
Hispanic	67	60	57	39	55.75	223
Other	3	8	4	3	4.5	18
Unknown	5	3	7	7	5.5	22
White	113	109	124	63	102.25	409
<b>TOTAL Male:</b>	<b>488</b>	<b>446</b>	<b>446</b>	<b>238</b>	<b>404.5</b>	<b>1,618</b>

Triage 12	2,189
Recidivism 12-12	303
Recidivism 12-12%	13.84%

Triage 6	2,189
Recidivism 6-6	303
Recidivism 6-6%	13.84%

Triage 6	2,189
Recidivism 6-12	303
Recidivism 6-12%	13.84%

	January	February	March	April
Year MO	2018/01	2018/02	2018/03	2018/04
Recidivism 12-12	15	76	174	303
Triage 12	671	1,273	1,882	2,189
Recidivism 12-12%	2.24%	5.97%	9.25%	13.84%

	January	February	March	April
Year MO	2018/01	2018/02	2018/03	2018/04
Recidivism 6-6	15	76	174	303
Triage 6	671	1,273	1,882	2,189
Recidivism 6-6%	2.24%	5.97%	9.25%	13.84%

	January	February	March	April
Year MO	2018/01	2018/02	2018/03	2018/04
Recidivism 6-12	15	76	174	303
Triage 6	671	1,273	1,882	2,189
Recidivism 6-12%	2.24%	5.97%	9.25%	13.84%

## Transicare Reporting

### Crisis Services Project

	2017-10	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04	TOTAL
<b>Beginning Census</b>	<b>138</b>	<b>137</b>	<b>123</b>	<b>132</b>	<b>118</b>	<b>105</b>	<b>95</b>	
Referrals	74	67	47	46	53	69	60	416
<b>Admissions</b>								
<b>Referred Admitted</b>	<b>34</b>	<b>25</b>	<b>21</b>	<b>20</b>	<b>14</b>	<b>19</b>	<b>27</b>	<b>160</b>
No Admit Client Refusal	0	1	1	0	0	3	3	8
No Admit Criteria	5	3	1	1	3	2	0	15
No Admit Structural	3	2	3	5	2	12	10	37
Pending	32	36	21	20	34	33	20	196
<i>Prior Pending</i>								
<b>Pending Admitted</b>	<b>16</b>	<b>5</b>	<b>11</b>	<b>23</b>	<b>10</b>	<b>12</b>	<b>16</b>	<b>93</b>
No Admit Client Refusal	2	3	1	3	0	0	0	9
No Admit Criteria	1	3	1	3	3	11	4	26
No Admit Structural	19	17	12	5	7	17	8	85
<b>Total Admissions</b>	<b>50</b>	<b>30</b>	<b>32</b>	<b>43</b>	<b>24</b>	<b>31</b>	<b>43</b>	<b>253</b>
<b>Discharges</b>								
Success Transfer	7	7	5	3	9	9	9	49
DC Midterm Disengage	19	14	9	16	12	10	6	86
DC Rapid Disengage	13	14	4	23	12	13	14	93
DC Structural	12	9	5	15	4	9	5	59
<b>Total Discharged</b>	<b>51</b>	<b>44</b>	<b>23</b>	<b>57</b>	<b>37</b>	<b>41</b>	<b>34</b>	<b>287</b>
<b>Active End Of Month</b>	<b>137</b>	<b>123</b>	<b>132</b>	<b>118</b>	<b>105</b>	<b>95</b>	<b>104</b>	
<b>Outcome Data</b>								
<i>Terrell State Hospital Linkages</i>								
≤7 Connect To Prescriber	4	4	2	10	5	3	5	33
Missed ≤7 Day Connect	4	1	4	3	1	4	3	20
≤30 Connect To Prescriber	4	4	2	10	5	3	5	33
Missed ≤30 Day Connect	4	1	4	3	1	4	3	20
<b>Total Missed Metric</b>	<b>4</b>	<b>1</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>3</b>	<b>20</b>
<b>Total Released</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>13</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>53</b>
<b>Cummulative ≤7 Connect %</b>	<b>50.0%</b>	<b>61.5%</b>	<b>52.6%</b>	<b>62.5%</b>	<b>65.8%</b>	<b>62.2%</b>	<b>62.3%</b>	<b>62.3%</b>
<b>Cummulative ≤30 Connect %</b>	<b>50.0%</b>	<b>61.5%</b>	<b>52.6%</b>	<b>62.5%</b>	<b>65.8%</b>	<b>62.2%</b>	<b>62.3%</b>	<b>62.3%</b>
<b>Missed Metric</b>	<b>50.0%</b>	<b>38.5%</b>	<b>47.4%</b>	<b>37.5%</b>	<b>34.2%</b>	<b>37.8%</b>	<b>37.7%</b>	<b>37.7%</b>
<i>Unduplicated Served</i>								
Monthly Unduplicated	204	189	174	182	159	164	156	
<b>DSRIP YTD Unduplicated Served</b>	<b>204</b>	<b>393</b>	<b>567</b>	<b>749</b>	<b>908</b>	<b>1072</b>	<b>1228</b>	<b>1228</b>
<i>Encounter Data</i>								
F2F Encounter	1113	988	755	1008	960	1043	1020	6887
Care Coord	110	77	62	66	71	77	72	535
<b>Total</b>	<b>1223</b>	<b>1065</b>	<b>817</b>	<b>1074</b>	<b>1031</b>	<b>1120</b>	<b>1092</b>	<b>7422</b>

## Forensic Diversion Unit (FDU) Report

	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec - 18
<b>Beginning Census</b>	42	47	48	51								
<b>Number of Referrals Received from CSP</b>												
Adapt	7	16	13	9								
Metrocare	0		0	0								
Transicare	0		0	0								
DA	1		0	0								
<b>Number of Admissions</b>	8	10	11	9								
<b>Number Discharged</b>	3	13	8	10								
<b>Number not admitted due to:</b>												
Client qualifies for ACT	0		1	0								
Client qualifies for other programs	0	2	0	1								
Client didn't meet level of need required	0	3	1	2								
Other reasons	0	2	1	1								
<b>Average Service Utilization:</b>												
Average hours seen	9.03	49.05	13.51	12.65								
<b>Encounter Breakdown:</b>												
Face to Face	269	293.53	338	541.25								
Service Coordination	676	692	798	542.25								
<b>Number of clients accessing:</b>												
Emergency Room (medical)	2	2	0	1								
23-hour observation (psych)		1	0	0								
Inpatient (med/ psych)	3		0	0								
Jail book-in	0		1	2								
<b>Reasons for Discharge:</b>												
Graduate		1	2	2								
Client Disengagement		7	3	1								
Extended Jail stay (case-by-case basis)	3	2	2	4								
Other Intervening factors		3	1	1								
<b>End of Month Stats:</b>												
Number of Active FDU clients end of month	47	44	41	46								
Number of Unique Consumers	47	48	51	53								
# of clients waiting to be released from jail	9	11	10	8								
Average Length of stay on FDU (month)	6.67	6.22	5.31	4.48								
<b>Maximum Census</b>	46	46	46	46								

the consumers on the "waiting" list are being actively seen in jail until release

## MAY 2018 Monthly Report

Dallas County Crisis Services Program	Program Specific and Systems Update	Summary of NTBHA's Monthly Activities	Action Items/Concerns
<b>1</b>	<b>Adapt Community Solutions (ACS)</b> – Targets member released from jail using ACS to ensure continuity of care	Conducted case consultations on approximately 18 referrals.	Discussion to be had with ACS team 1115 LOC-5 referral process  Streamlined process for referral submission to be implemented
<b>2</b>	<b>Transicare Post Acute Transitional Services (PATS)</b> – Targets high utilizers released from jail with more intensive need to ensure continuity of care	Provided case consultation and clinical support during PATS/FACT Huddle Calls  Conducted hospitalization searches for 6 consumers Provided information on benefits standing for 9 consumers, diagnosis inquiries for 2 consumers, assisted with 1 prescription issue, and provided resource for 1 housing request.	Not Applicable
<b>3</b>	<b>ACT Forensic Diversion Unit (FDU)</b> – Provides ACT services for high utilizers of the legal system.  Responsible for approving evaluations of FDU referrals and FDU oversight	Clinical review of cases for appropriate LOC recommendations on 8 FDU referrals, 2 of which were approved for FDU assessment.  Clinical review of 5 Recovery Plans.	Not Applicable
<b>4</b>	<b>Caruth Smart Justice</b>	No documented activities during this reporting period.	Not Applicable
<b>5</b>	<b>CSP – Cottages Project</b> – Housing complex of 50 cottages that provides housing, mental health assessments and counseling for clients categorized as high utilizers of MH and judicial systems	32 candidate cases reviewed  Participated in Selection Committee meetings where individuals were considered for the program.	Not Applicable