

Dallas County Behavioral Health Leadership Team

Thursday, September 13, 2018

Henry Wade Juvenile Justice Center

2600 Lone Star Drive, Dallas, TX

Room 203-A at 9:30am -11:00am.

- I. Welcome and Call to Order
- II. Review/ Approval of Minutes from last meeting*
 - Minutes August 9, 2018*
- III. Strategic Planning
 - **City of Dallas, Managing Director Monica Hardman**
 - Proposed Homeless Solutions Strategy
- IV. NTBHA Update
- V. The Stepping Up/ Caruth SMART Justice Initiative Update
- VI. Dallas County Behavioral Health Housing Workgroup
- VII. 1115 Waiver Crisis Services Project Update
- VIII. Legislative Update
- IX. Funding Opportunities
 - Cottages Update
 - SAMSHA Residential Treatment Grant Update
 - Community Courts Grant Update (Public Defender's Office)
- X. Upcoming Events and Notifications
- XI. Public Comments
- XII. Adjournment

* Indicates items requiring approval from Dallas County Behavioral Health Leadership Team

The following reports from BHLT Committees are included for your records: *ACOT, FACT, BHSC, Legislative Committee, PD Mental Health Stats and North Texas Behavioral Health Authority*. Unless action is required, there will be no verbal updates from those committees.



Dallas County
Behavioral Health Leadership Team
Meeting Notes
Thursday, August 9, 2018

<https://www.dallascounty.org/departments/criminal-justice/bhlt/>

Welcome and Call to Order

The meeting was called to order by Commissioner John Wiley Price at 9:31 AM.

Introductions and Absent BHLT Members: Commissioner Price allowed first time attendees to introduce themselves: Dr. Frederick Cerise, Parkland Hospital.

Review/Approval of Minutes/BHLT Website

The minutes of the BHLT meeting held on June 14, 2018 were included in the meeting packet (pg. 3-5). A motion was made by Ken Medlock to accept the minutes and was seconded by Gordon Hikel. The committee members voted to approve the minutes with no modifications to be made.

Strategic Planning

Parkland Presentation

Dr. Celeste Johnson, VP for Nursing, Behavioral Health (BH) presented a PowerPoint on behalf of Parkland Hospital. Due to the closure of several area psychiatric care facilities and hospitals in 2018, there has been a surge of behavioral health patients across the Dallas metroplex. Parkland is currently seeing approximately 2,000 patients a month. Parkland also initiated a tracking system to help with the communication with Dallas Police Department and other police agencies. This tracking system allowed them to see what areas the officers were coming from and which other area hospitals they were passing to get to Parkland. Parkland has created a Behavioral Health Response Team (BERT), Psych DIVERT which consist of a nurse, Outpatient provider, house supervisor and Dallas County Hospital District (DCHD). In March Parkland received a State Waiver that will help add more beds and allow them to double up in rooms that were previously single occupancy. Dr. Johnson presented a slide on the increasing Emergency Detention volumes (police drop offs) which showed an increasing pattern from approximately 700 in January to around 900 in June of 2018. The Heat Map for Emergency Detentions was presented which denoted the drop offs by inpatient mental health facilities. In their analysis, police agency pick-ups were taken to Parkland where PHHS was the closest facility, and patients were also brought to Parkland when other facilities were closer. After educating the community and community partners, they noticed that there were fewer patients being brought to Parkland. The total patient assaults on employee's year-to-date reflect a 63% increase when compared to the same period in 2017. Lynn Richardson inquired about the increase in assaults and factors that may have led to the surge. Mrs. Richardson also inquired about how they were verifying the number of patients that were being taken to other hospitals and not the jail. Dr. Johnson stated that they can only track Parkland patients.

Dr. Johnson informed the members that a Trauma Regional Advisors Mental Health Work Group, which consists of 19 counties, has been created. In these meetings, they discuss the different issues they are having in their respective hospitals. Parkland launched other initiatives in response to patient surge which include Behavioral Emergency Response Team, Smart Justice-Right Care Team, Overflow Pod in ED (Pod T), Staff De-Escalation Training, and Mental Health Peace Officer Program (LIFE Team). Parkland is also currently in the development of the Extended Observation Unit (EOU). The EOU will provide recovery oriented care to patients presenting with moderate to high psychiatric symptoms. The EOU will operate 24 hours on every day of the week and will be staffed by psychiatric providers, psychiatric social workers, mental health technicians, the Mobile Crisis Outreach Team (MCOT), and North Texas Behavioral Health (NTBHA) staff. Dr. Johnson stated that they are looking to open this Unit on September 17th, 2018.

Francesco Mainetti presented the New Patient Flow Plan for behavioral health patients. Mr. Mainetti stated that the plan is to have the new flow chart in place for the opening of the new EOU. He went on to discuss the new EOU floor plan layout with updates still needing to be made to one of the sections in ED. After a short discussion on the EOU process and requirements, Dr. Johnson went on to discuss the Global Behavioral Health Plan (GBHP). The GBHP is a 3 year strategic plan to develop a comprehensive behavioral health care system at Parkland. Dr. Johnson stated that they would like to continue to meet the behavioral health needs/demands of their Parkland patients by decreasing the utilization of emergency and inpatient services and enhancing their collaborations with community partners (NTBHA, Metrocare, Homeward Bound, IPS, and Child and Family Guidance). Their proposed plan is to embed behavioral health providers in Parkland outpatient clinics to assist primary care providers in managing behavioral health conditions, expanding current behavioral health specialty clinics, establishing a second BH specialty clinic in South Dallas, and developing an addiction service with a focus on opioid addiction. Parkland is in discussions with NTBHA to help fund a partial hospitalization program and intensive outpatient clinics to reduce rates of re-hospitalization and inpatient length of stay. There were also additional discussions on Parkland expanding tele-mental health services to improve access to care. Commissioner Price and Commissioner Daniel acknowledged Dr. Cerise and the Parkland team for all of their hard work and efforts in getting the EOU started. Gordon Hikel also acknowledged and recognized Ron Stretcher and MMHPI on the contributions they made in these efforts.

DHA Presentation

Brooke Etie, DHA Vice President for Voucher Program; Mrs. Etie started out by informing the members that the Dallas Housing Authority has rebranded their name to DHA Housing Solutions for North Texas in an effort to recognize the history and acknowledge the other surrounding counties. Mrs. Etie updated the members on the current budget status of the DHA shortfall (cost saving measures). DHA serves approximately 17,000 low income families and seven counties with housing vouchers. The 17,000 families will not be affected by the shortfall; however, DHA will not be issuing any new housing vouchers. They have approximately 5,000 families on the project-based waiting list and each of them has been contacted regarding next steps in the process. The members were informed that DHA funding has not been cut and are expected to receive funding for the current shortfall. Their shortfall is determined by an average projecting budget taken from the last two to six years. The average housing assistance payment per unit was around \$600 and in 2018 that number increase by at least \$200. Mrs. Etie is very hopeful that HUD will fund FY19 which begins in January. It was also made clear by Mrs. Etie that DHA will not be entering into any new contracts. DHA is pursuing every opportunity to seek more vouchers and obtain more funding. The project shortfall will not affect main stream (new money), project based vouchers, or veterans based vouchers. DHA are currently not issuing any new vouchers to the Bridge.

NTBHA Updates:

Walter Taylor, Chief Strategy Officer for NTBHA, introduced Janie Metzinger as the new Legislative Coordinator for NTBHA. Mrs. Metzinger informed the members that she would send the School & Firearm Safety Action Plan and the Senate Select Committee on Violence in Schools & School Security for distribution. Mrs. Metzinger stated that she would summarize the plans and distribute those documents as well. Mr. Taylor announced the Free Multicultural Competency Training, the Tenant-Based Rental Assistance (TBRA) Flyer, and client referral form. Doug Denton informed the members that the state approved the Crisis Residential Program and Homeward Bound is currently looking for staff for the program and the EOU. Charlene Randolph gave an update on SB292 which is a grant program that helps to reduce the wait time for individuals waiting to be admitted to state hospital. This match grant opportunity will focus on the competency restoration population. Dallas County will be partnering with NTBHA, Parkland and the Public Defender's Office. They have held 2 planning meetings for this grant and look for the start date to be September 10th.

Stepping Up Initiative Update/Caruth Grant:

Ron Stretcher, Senior Director of Systems Management, MMHPI stated that the data was located in the packet on pages 6-10. Commissioners Court approved the data sharing agreement on last month and the data should be available within the next three weeks. MMHPI has added Methodist as of July 31st; however, the data information has yet to be reviewed. MMHPI is currently working with NTBHA and Parkland to see which individuals need to receive Level Care IV implementation.

Behavioral Health Housing Work Group (BHHWG) Update:

Commissioner Daniel stated that BHHWG continues to look at ways to impact housing in the community. BHHWG is committed to a data driven decision making process with a focus on data supported outcomes. BHHWG is working with Homeward Bound to get regular reports on the number of beds they have available (substance abuse and residential).

BHHWG reported that local shelters are now working with Office of Emergency Management and developing policies for inclement weather days (hot and cold temperatures). Commissioner Daniel also acknowledged Carmen White along with others that attended the 2018 Naco Conference where Dallas County received the Achievement Award for their involvement of advancing the Caruth Smart Justice Grant activities.

1115 Waiver Crisis Services Project (CSP) Update:

Charlene Randolph, Director of Criminal Justice, stated that Dallas County Crisis Services Project (CSP) provided baseline information to the state and are awaiting feedback. Also, CSP received approximately one million dollars for providing their DY7 plan. Ms. Randolph also wanted to inform the members that Christina Minter, Anchor Lead for RHP 9, continues to provide support to CSP.

Funding Opportunities:

- **Cottages Update:**

Jennifer Jaynes, Cottages Director, reported that they currently have 47 occupied units and 5 pending candidates through DHA scheduled for move-in after inspection. City Square housing has been given them 1 shipping container that has been outfitted for housing and they now have 51 units available. Ms. Jaynes informed everyone that the Cottages are currently looking at adding an additional component to help identify evidence based trauma recovery in the ER and incarceration.

- **SAMHSA Grant Update:**

Tereasa Saulsberry, SAMHSA Coordinator, presented the SAMHSA report. The goal is to have 41 women enter the Nexus program and they are currently at 42 women that have been served. The current grant will end September 29, 2018. Ms. Saulsberry also acknowledged Shenna for her contribution in the \$1.9 million award for the new SAMHSA Grant. With the new grant, they will be able to place both men and women into Nexus and Homeward Bound.

- **Community Courts Grant Update (Public Defender's Office):**

Lynn Richardson, Chief Public Defender, announced that the SCIPP program received an award from the National Association of Drug Court Program at their Annual Conference. The SCIPP program also received the Texas Indigent Defense Grant for their youthful offenders program targeting specific zip codes in Dallas (those with high crime rates).

- **Homeward Bound Update:**

There were no updates given.

Upcoming Events and Notifications:

Joyce White announced the next Housing Resource Workshop training will take place on August 21, 2018 and the topic is Sex Offender Housing. Michael Laughlin announced the upcoming 46th Annual Pretrial Conference and Training, August 19th-22nd 2018.

Adjournment:

The meeting was adjourned at 11:17 am with a motion made by Doug Denton and seconded by Gordon Hikel.

Dallas County Behavioral Health Housing Work Group
Dallas County Administration, 411 Elm Street, 1st Floor, Dallas Texas 75202
August 22, 2018 Minutes

Mission Statement: The Dallas County BH Housing Work Group, with diverse representation, will formulate recommendations on the creation of housing and housing related support services designed to safely divert members of special populations in crisis away from frequent utilization of expensive and sometimes unnecessary inpatient stays, emergency department visits and incarceration.

Success will be measured in placement of consumers in housing and the decreased utilization of higher levels of care (hospitals and emergency care visits) and reduced incarceration in the Dallas County Jail. The Dallas County BH Housing Work Group is committed to a data driven decision-making process with a focus on data supported outcomes.

ATTENDEES: Dr. Theresa Daniel, Commissioner; Doug Denton, Homeward Bound; Ashlyn Fisher, City of Dallas; Atoya Mason, VA VISN 17 Homeless Programs, Ellen Magnis, Family Gateway; Eric McCarty, NTBHA; Ikenna Mogbo, Metrocare Services; James McClinton, MDHA;; Joyce White, DCCJ; Justin Vander, Prism Health; Kimberly Rawls, DCCJ; Sibi Powers, NHTBA; Thomas Lewis, DCHHS; Tom Edwards, Mesquite ISD; Tonia Adams, City of Dallas; Traswell Livingston III, AIDS Service of Dallas; Walter Taylor, NTBHA; Yvonne Green, Parkland Dallas County Correctional Health; Claudia Vargas, Dallas County; Erin Moore, Dallas County; and Candice Lennox, Dallas County; Wyndll Robertson, Dallas County; Tzeggabrhan Kidane, Dallas County

CALL TO ORDER: Minutes approved with no changes.

GOVERNANCE

Dallas Area Partnership to End and Prevent Homelessness: Dr. Theresa Daniel, Commissioner
Commissioner Daniel reported that plans to move forward are in process.

Federal and State Legislative Update: Walter Taylor, North Texas Behavioral Health Authority (NTBHA)
NTBHA hosted a legislative tour of Homeward Bound, Metrocare, Association of Persons Affected by Addiction (APAA), Child and Family Guidance, to educate legislators on the various organizations and their missions. Some members of the tour were Senator Bob Hall, two staff members for Senator Don Huffines, Representative Toni Rose and Senator Royce West.

Commissioner Daniel spoke about the upcoming State House Committee on County Affairs on August 23rd, 2018 in the Allen Clemson Courtroom. It is an open meeting and will allow public testimony.

DEVELOPMENT

Crisis Residential and Respite Services: Doug Denton, Homeward Bound
Doug Denton mentioned that the Salvation Army is working with Parkland on developing medical respite services. Additionally, he plans to participate in an orientation for 11 new employees for the Crisis Residential psychiatric program. NTBHA has approved the program and it is expected to open at the end of August 2018.

RESOURCES

Shelter Discussions: Ellen Magnis, Family Gateway

Short-term emergency shelter options are not allowable in the current city ordinance. A change to city code has been requested that would allow churches to provide shelter for inclement weather and prevent a code compliance violation. A joint letter from all the churches and stakeholders was sent to the city council asking for alternative solutions.

Typically about 300 calls per month are received for services and placement in family shelters. About 40 families per month are actually placed in shelters. June and July saw an increase to 400 and 500 calls, respectively. Over 100 families had to be placed in shelters in July (hotel rooms, overflow spaces, etc.). Summer-time is peak season and an attempt to bring in more staff is being made. Contributing factors to the current numbers are a summer surge, a public launch of

the Homeless Crisis Hotline, resulting in more calls, and one of the major domestic violence shelters reduced their length of stay for victims of domestic abuse.

Joyce White added that a document on inclement weather was available and a work in progress. She said she would get the latest version and send to the group.

North Texas Behavioral Health Authority (NTBHA): Walter Taylor, NTBHA

The Housing Funds are operational. Mr. Taylor describes how Tenant Based Rental Assistance (TBRA) works as it pertains to Dallas County. Per a discussion with Planning and Development, Dallas County is its own participating jurisdiction. This means that money obtained directly from the state cannot then be deployed in Dallas County because the county has its own allocation. Mr. Taylor was not fully aware of who administers TBRA in Dallas County and speculated there was no administrator for this particular task. He explains that cities that get HUD HOME funds have the discretion to decide whether or not they participate in TBRA. City of Dallas representative (Tonia Adams) was not aware of the process behind this as they did not work in or with that the City Housing department.

Discussion about the Dallas County HOME funds and how Dallas County uses them followed. Follow-up to possible funding sources is needed and Commissioner Daniel suggested a collection point for the various sources of funding for a more centralized repository of up-to-date information. With the exception of people affected by Hurricane Harvey, no one in Dallas County can use the \$9 million in TBRA funds. Those who are eligible must have a letter from FEMA or the Red Cross and relocate to Dallas County to access the funds. Mr. Taylor has asked about individuals and a family affected by Hurricanes Katrina, Rita, etc., but has yet to hear anything back about those victims. There is \$6 million set aside for housing people in other counties like, Hunt, Ellis and Rockwall, though Rockwall has stated they would most likely not accept these relocations.

Mr. Taylor introduced Mr. Eric McCarty, the new Housing Manager at NTBHA. Mr. Taylor request that questions be directed to: housing@nhtba.org.

Housing Navigator: Joyce White, Dallas County Criminal Justice (DCCJ)

Ms. White answered questions regarding the 13 committed slots for Dallas County at St. Jude and ways they are going about to fill the slots.

Ms. White said their Sex Offender Housing Workshop was held Aug. 21st, 2018; their next meeting and topic is the Oct. 2nd on Housing for Women.

Caruth Smart Justice: No report. .

PROJECTS AND INDUSTRY UPDATES

Coordinated Access System (CAS): James McClinton, Metro Dallas Homeless Alliance (MDHA)

Mr. McClinton stated that MDHA is still in the process of searching for a new CEO. Commissioner Daniel added that she is on the search committee and anticipates that a new CEO will be selected soon.

CAS is currently being overwhelmed by the number of new applicants. Mr. Ikenna Mogbo commented, however, he felt the interim CEO was doing an exceedingly good job at managing the data and reports.

Homeless Jail Dashboard: Kimberly Rawls, DCCJ

There was a slight increase in total of unique individuals in July from June, of 14 individuals. There was also a decrease in the number of days in jail to 1,400 and a decrease in average number days in jail by 2.73.

Commissioner Daniel wanted to know why these numbers are important to Dallas County and wanted to make the data more useable via a dashboard or easier access

The members held a brief discussion on K2 and how this narcotic is being addressed, particularly at Parkland. Commissioner Daniel asked if there was an expert who could come in and speak to the K2 situation. Mr. Thomas Lewis said he could reach out to a pathologist at Parkland.

The Cottages: Ikenna Mogbo, Metrocare

The latest census is forty-seven (47) units occupied. There are eight potential neighbors on the waiting list and there are individuals currently undergoing eviction proceedings.

Mr. Mogbo also spoke to seeing a rise in K2 addiction and prostitution in the Cottages. Mr. Justin Vander asked about managing the residents of The Cottages to which Mr. Mogbo answered, the jail, Parkland, Metrocare and The Cottages get together on a monthly basis, and assess potential residents recommended by any of the involved entities. If they score high enough, they are placed into The Cottages. The scoring criteria are frequency in the jail, mental health facilities and Parkland, etc.

Catholic Charities Project:

Six individuals moved in on Tuesday, August 21st and five more are set to move in Monday, August 27th. There is potential space for non-profits to share with St. Jude.

Homeward Bound: Doug Denton, Homeward Bound

Mr. Denton stated that with an increase in staffing and an opening of the units, an Open House committee has recommended September 22, 2018 for an Open House and a ribbon-cutting. There will be food, tours, and entertainment from 1pm-7pm. Several local churches will be in attendance. The location will be at: 5300 University Hills Blvd, Dallas, TX 75241

As of Tuesday, August 21st, 2018, the number of beds currently available for treatment is: 8 male, 2 female. The number of residential beds available is: 0 male, 2 female. They are currently able to admit about five people per day.

Youth Housing: No report.

Announcements:

Justin Vander, Prism Health, extended an invite to join the Building Bridges Summit on September 27th, 2018. The summit concerns housing as a pathway to address HIV and substance abuse. There will be panelists and a keynote speaker from Housing Works, Barry Benjamin. There will be breakfast and lunch. It is free to attend the summit.

Next Meeting: Wednesday, September 26, 2018, at 10:00 am

***Dallas County Administration Building, 411 Elm Street, 1st Floor, Allen Clemson Courtroom
If you need parking, please contact Erin Moore***

The Cottages: Monthly Metrics Summary

Metric Criteria	July 2017	Aug	Sept	Oct	Nov	Dec	Jan 2018	Feb	March	April	May	June	July	Aug	Notes
Property Management Overview															
Beginning Census	45	44	40	44	45	46	44	44	42	43	40	41	44	47	
Evictions	3	2	0	0	1	1	1	0	1	0	0	0	0	2	
Terminations	0	2	0	0	2	1	2	3	2	2	0	0	0	0	
Exit to Permanency									0	1	1	0	0	0	
Move-ins	2	0	4	1	3	0	3	1	5	0	2	3	3	1	
Ending Census	44	40	44	45	46	44	44	42	43	40	41	44	47	46	
*New screenings for waitlist	4	16	11	13	11	5	6	9	11	9	5	5	5	24	
DHA Inspections	2	0	9	1	0	1	0	4	9	0	3	3	3	1	
Total residents housed since opening	52	52	56	57	60	60	63	64	69	69	71	74	77	78	
Residents in Cottages for less than 90 days	2	2	7	6	7	4	6	3	9	6	5	5	8	8	
Residents in Cottages 91-180 days	14	8	5	7	8	10	12	15	12	14	14	16	15	14	
Residents in Cottages 181 days or more	36	42	44	44	45	43	42	45	47	29	52	53	54	57	
Metrocare Cottages															
<i>Encounter Breakdown</i>															
Psychosocial Rehab Individual Sessions	74	138	148	208	183	177	179	130	165	219	132	158	151	127	
CBT sessions	10	18	16	7	27	40	44	19	8	11	11	0	0	0	Beginning in June, Metrocare Services began providing off site CBT services, due to low interest. Ramped up on Substance Abuse service offerings in lieu of.
Psychosocial Group Sessions (clinical groups only)	25	6	15	9	26	16	24	25	31	34	25	34	35	34	
Appointments made with prescriber	39	41	37	44	21	34	40	40	27	72	80	93	82	81	
Appointments attended	21	27	27	29	16	23	30	29	20	27	28	76	69	64	
Residents that were prescribed medication	19	23	19	26	17	18	27	19	21	24	25	30	28	29	
Incident Reports by Category															
Medical	2	3	5	3	7	6	2	1	6	1	4	1	4	2	
Psychiatric	1	0	1	0	1	3	1	1	9	0	0	2	3	3	
Residents Accessing Higher Level of Care															
Number of residents involved in EMS transports	-	-	-	-	-	-	-	0	5	1	1	0	3	2	
Emergency Room (Baylor and Parkland)	38	43	20	30	15	29	7	6	12	5	7	5	7	11	Includes Baylor data only, Parkland Data was not available until 9/10/18 (past county due date). Parkland data change will reflect in Sept retrospective
Psychiatric (inpatient and 23 hour obs)	5	2	1	3	3	11	3	1	0	1	0	0	0	1	
Jail Book-In	6	5	5	4	4	2	0	2	3	3	1	3	3	3	
SUD Treatment Centers	2	1	4	1	1	1	0	0	1	2	0	0	0	0	
CitySquare Case Management															
Residents receiving case management services	33	38	43	42	37	39	40	38	37	32	34	27	33	38	
Residents served by Community Nurse	11	11	6	8	4	9	9	10	9	9	0	7	7	3	
Residents served by CitySquare Clinic	5	6	7	6	6	6	8	8	7	6	8	7	7	8	
Residents attending Lifeskills Groups	10	5	4	16	0	0	0	21	5	9	13	18	12	7	
Residents attending Community Groups	27	29	36	25	28	27	21	24	37	33	27	30	35	33	

**Department of Criminal Justice
FY2018 SAMHSA Grant Project**

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep.	FY2018 Total	FY2017 Total	FY2016 Total
Number of New Admissions	4	2	7	2	2	6	3	5	5				36	44	33
Number of Successful Completions	3	0	1	3	5	1	2	4	0				19	36	24
Number of Unsuccessful Completions	0	0	0	3	0	3	1	1	2				10	10	9
Average Days in Jail from Referral to Admission	12	9	6	5	8	6	6	9	9				7	7	4
Number of New Admissions on ELM	2	2	3	2	1	4	1	4	2				21	37	12
Program Referral Follow-Ups by Type (running total per grant year)															
Court Program Graduate													0	2	7
Active In Court Program													14	5	2
Active In Treatment at Nexus													5	0	0
In Jail													2	3	3
Re-Arrested and Released to Community													3	14	12
Re-Arrested and Released to Further Treatment													4	6	0
Released to TDCJ or State Jail													1	6	5
Active Warrant													5	7	3

**Dallas County Behavioral Health Leadership Team (BHLT)
Adult Clinical Operations Team (ACOT) Committee Meeting
August 2, 2018**

Attendees: Walter Taylor (Chair, NTBHA), Charlene Randolph (Co-Chair, Dallas County), Joyce White (Dallas County), Kimberly Rawls (Dallas County), Barb Reynolds (Serenity View/Sunspire Health), Bonnie Cook (MHA-Dallas), Matt Roberts (NTHBA), Matthew Lucci (MHA-Dallas), Rolanda Williams (SABH), Sherry L. Clemons (MCGO & NAMT), Ken Medlock (Southern Area Behavioral Healthcare), Deborah Mate (NTBHA), Doug Denton (Homeward Bound Inc.), John Henry (NTBHA), James McClinton (MDHA), Michael Carr (Dallas County), Harris Coyner (DPD), Sam Hanson (DPD), Jennifer Jaynes (Cottages), Amy Cunningham (CFGC), Ikenna Mogbo (Metrocare), Taylor Ray (IPS), Marie Ruiz (Metrocare), Dawn McKeegan (MMHPI), Janie Metzinger (NTBHA)

1. Welcome and Introductions (Walter Taylor, Chair and Charlene Randolph, Co-Chair):
 - All attendees were introduced, including all new attendees.
2. Review and approve previous meeting minutes:
 - The meeting minutes from the previous month's meeting were reviewed and approved by Sam Hanson and Doug Denton.
3. **Presentation: "First Responders/Professionals Program for Substance Use/Dual Diagnosis" Barb Reynolds-Director of Clinical Outreach, Serenity View (Sunspire Health)**

******Barb Reynolds presented from 12:18pm-12:41pm. Her presentation included the following informational slides: ******

- Who are we? (Review of the facility)
- What is a High-Intensity Professional?
- How do you know if someone needs help?
- What's different about high-intensity professionals
- Signs.....(Signs to look out for if someone is using substances)
- Assessments/ Help Available
- Assessments Available
- What does treatment look like?
- After Treatment

She discussed the company's rebranding, they are formerly known as Sunspire Health, and their new name is Serenity View. She provided the group with informational handouts, brochures, and intake flowchart.

4. **Multicultural Competency Training Update (Walter Taylor, Chair-NTBHA)**
 - He passed out "Free Multicultural Competency Training" handouts. He stated that NTBHA will sponsor free multicultural training, and is open to all in the community. Initial Cohort training will begin August 13-16, 2018 and a select few from the initial cohort will be trained as trainers beginning September 10-13, 2018.

*****Matt Roberts and Deborah Mata provided a logistical overview of the training and the goals NTBHA would like to accomplish with providing it from 12:45pm- 1:10pm. Their overview included the following information:******

**Dallas County Behavioral Health Leadership Team (BHLT)
Adult Clinical Operations Team (ACOT) Committee Meeting
August 2, 2018**

Matt's Overview:

- Initial cohort training is scheduled for August 13-August 16, 2018.
- From the initial cohort group a few individuals will be chosen to become local trainers, giving their subordinates within the mental health community the opportunity to increase in their competency capacity. The train the trainer group will be held September 10-13, 2018.
- They will offer another cohort training in early October 2018.
- The trainings in August and October will allow individuals to be trained in multicultural competency and not as a trainer.
- The module they have selected is the CBMCS (California Brief Multicultural Competency Survey). He stated that survey would become a part of their Quality Management (QM) process.
- Please contact him at mroberts@ntbha.org, for questions.

Doug asked what the trainer requirements are. Matt answered stating anyone who can attend all four days of training (time commitment) as well as being motivated with the subject matter. Deborah stated they would offer all relative boards and Continuing Education Unit (CEU) certificates to individuals. She also stated per Dr. Morrow, there would be an interview process and internship hours for consulting and supervision.

Deborah's Overview:

- Their main goal with providing the training is to build a base of culturally informed clinicians and behavioral health staff leadership as well as strengthening service access.
- Their long-term goal is to eliminate any barriers to care.
- For the Quality Management (QM) portion, there would be a 21-question assessment tool to evaluate if your organization has met the cultural competency requirement.

Walter suggested creating a written agreement between any individuals attending the training and service providers establishing their commitment toward completing the training and the service provider allowing the individual the opportunity to fulfil training duties.

He also asked Deborah to provide him with a summary email explaining the training implications to send to the group. Conversation ensued regarding the training, expectations and requirements.

5. NTBHA Updates (Walter Taylor, Chair-NTBHA)

- He announced Janie Metzinger as the newest NTBHA team member and that she will work with external communications. Janie stated she is responsible for monitoring the hearings, legislation, and NTHBA's portion of the Legislation Appropriations Request (LAR).

**Dallas County Behavioral Health Leadership Team (BHLT)
Adult Clinical Operations Team (ACOT) Committee Meeting
August 2, 2018**

******John Henry presented information regarding NTBHA's Consumer Benefits Organization (CBO) program, which will help indigent consumers with accessing benefits from 115pm-130pm. He provided the group with two handouts: NTBHA Consumer Benefits Organization (CBO) Program Information and the NTBHA Consumer Benefit Team Client Referral Forms. Conversation ensued regarding the program's details and requirements.******

- Walter provided the group with the "Tenant-Based Rental Assistance" handout. He stated that they received their agreement with the state and applied for tenant-based rental assistance funding. The program is an affordable housing program with a self-sufficiency component. He stated it is not a homeless program, but homeless individuals may apply. The program is for two years and works like a voucher. He stated there are no regulations on who may apply and is open to anyone whose income levels range from 0 to 80% of the area family median income. He stated they would also increase their staff to accommodate the need with processing qualified individual applications. He stated there is \$10 million dollars available for disaster relief and each qualifying family could receive up to \$15,000-\$25,000.00, which they will receive as a single contract. He also stated there is \$5 million dollars available for outlining counties. Last, he stated they are currently accepting applications and no detail information is required for persons with disabilities.

6. Smart Justice Initiative Updates (Dawn McKeehan, MMHPI):

- They had a visit last Friday from Senator John Cornyn regarding the Right Care program. She stated they received feedback and he would like to use their model to create one nationally.
- They have been receiving calls from various individuals across the state who are interested in the Right Care program.
- As of their 150-day mark, they have 907 individuals and 347 of them were linked to care, 134 follow-ups, and 144 were provided other resources and referrals. She stated that at the 120-day mark they were able to give 2 weeks of fulltime employment hours back to Dallas Police Department (DPD).
- They will begin examining dispatch calls as they come into the call center as a disturbance call and is actually a mental health call and requesting dispatch to change it from a disturbance call to a mental health call. They also are working to decrease the amount of time patrol officers are on the scene once the Right Care team arrives as well as the impact on ambulances from mental health calls.

7. Legislative Update (Janie Metzinger, NTBHA):

- She stated the Opioid and Substance Abuse committees would host two meetings next week to address adult and juvenile interaction with opioids and substance abuse as well as receiving public testimony from CSP and specialty courts. There will be a hearing on CSP and kids with mental illness.

**Dallas County Behavioral Health Leadership Team (BHLT)
Adult Clinical Operations Team (ACOT) Committee Meeting
August 2, 2018**

8. Decide location for ACOT going forward (Walter Taylor, Chair)

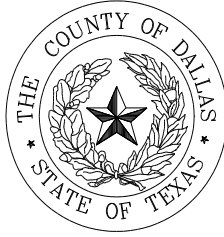
- He stated he would like to have a speaker (Jason McBrian) from Parkland's Victims Intervention/Rape Crisis Center come and present how their program relates to mental illness and substance abuse. If anyone has any other speakers, please email him @ wtaylor@ntbha.org. Charlene asked where the committee would like to meet for future meetings. Harris suggested for the September 6, 2018, meeting to meet at the Meadow Conference Center, 2900 Live Oak Street Dallas, TX 75204. Walter asked Matt to create a survey monkey to obtain the group's suggestions regarding the next and future meeting locations and lunch.

9. Adjourn

The meeting was adjourned at 1:40 p.m.

Other

- The next meeting will take place Thursday, September 6, 2018.



DALLAS COUNTY, TEXAS

Minutes of the Behavioral Health Steering Committee (BHSC) Meeting Thursday, July 19, 2018

Call to order and Introductions

The meeting was called to order by Judge Kristin Wade at 8:34 am. 32 staff and agency representatives/providers were in attendance with names recorded on the attached meeting sign-in sheet. Introductions were done around the room.

Minutes review and approval

The minutes from the last bi-monthly BHSC meeting held on May 17, 2018 (packet pgs. 2-6), were reviewed with motion and second by Harry Ingram and John Henry, respectively for acceptance with no discussion or corrections. Motion unanimously passed accepting minutes as read without objection.

Presentations

St. Jude Project: Joyce White announced that Catholic Charities would be opening a permanent supportive housing high rise, which will include 103 energy efficient apartments for persons with diagnosed disabilities. She stated that the organization has allotted certain numbers of units to various partners in the community, and Dallas County has received 13 units. She reviewed the referral and eligibility process for those providers who may have qualifying clients and to email their information to her. She will then work with CitySquare for additional documentation, and they will send it to St. Jude. St. Jude will then work with Dallas Housing Authority to obtain the voucher. She stated the entire process would take about 60 days and for providers to ensure that clients who have been referred have valid contact information and can be easily accessible to notify of approval. She stated that they would begin receiving clients the first week of August 2018. She also stated if anyone has questions, please feel to email her at: Joyce.White@dallascounty.org. Last, she stated that the facility is scheduling tours and to contact her, if interested. Kimberly Rawls will email a copy of the flyer to the committee.

National Association of Drug Court Professional (NADCP) Conference: Harry Ingram stated that he attended the "Incentive and Sanctions" session at the conference. He stated that during the session they discussed a variety of free incentives such as allowing individuals that are doing well for the week to go first as opposed to seeing everyone in a particular order. He stated he attended the "Pretrial Release for Mental Health Clients" session and was familiar with some of the material presented but felt the information regarding keeping in contact with someone you have released was helpful. He stated there was a session called "Ubiquitous Transparency", which addressed how treatment providers interact with their clients relating to cultural sensitivity among various ethnic populations. For example, in the African American community, the word "Addict" has an extremely negative connotation and that population prefers not to be described as an addict. They would prefer verbiage such as, "You have a drug problem" or "Your substances are

affecting you". He stated that the presenter shared feedback they received regarding some providers not allowing clients to proceed with treatment until they describe themselves as an addict and how that degrades trust and communication. He shared a method of how to handle this type of circumstance is to ask the client how they would like to describe their situation to help build and maintain trust. He stated he attended the "Marijuana and Synthetic" session about how harmful synthetic drug use is to users. He attended a session named "If you are doing this, you are not in treatment court", which discussed how providers treat a client's substance abuse problems and punish their behavior and to ensure not to penalize them solely because of their addiction. He also attended a session called "Applying Drug Court Standards to other Models" about ensuring inclusion of juveniles and families in the Treatment courts and acknowledge the accomplishments made by the client. Last, he stated he attended the "Little Children, Big Challenges" session regarding adverse childhood experiences. Sesame Street has been asked to create a program addressing the effects on children because of their parent's substance abuse behavior.

Judge Wade stated she enjoyed the "Tall Cop" presentation during the conference and will work with the 530 Committee to possibly have him provide this training at the Frank Crowley courthouse for any Judges, Public Defenders (PD's), District Attorneys (DA's), etc. to attend. She provided the group with a "Professional Quality of Life Scale (Proqol)" self-scoring handout to test if an individual is suffering from burnout. She stated that she would like to create a standardized trauma tool that various providers, departments, and or court teams can use to aid with understanding client's experiences. Mike stated that the Probation department received "Train the Trainer" training in Washington D.C. for trauma informed care and is creating a new module regarding this topic. He is currently coordinating with (Criminal Justice) CJ and Pretrial to receive that training. Judge Mays shared her experience from the conference and that she enjoyed the "Tall Cop" presentation and his information regarding various clothing people wear with a small engraved crown symbol, hidden pockets inside clothing, and certain types of verbiage relate to the drug culture. Last, she stated that many courts are not providing statistics regarding reasons when and why clients are leaving their courts as well as why more minorities are leaving.

Caruth Grant (Mike Laughlin-pgs. 7-16): Mike Laughlin provided the Meadows Mental Health Policy Institute (MMHPI) Smart Justice Grant quarterly update (May 2018) along with data through March 2018 (packet pages 7-17). He stated column B shows the total number of Bookins they now have a year's worth of data, refer to packet for the quarterly summary report. He stated pages 12-16, show Intercept 1 activity and pages 13-14 have Intercepts 2-4, which show the courthouse data completed over the past year. He provided the following:

- 68,100 defendants booked into the jail were screened for mental health needs.
- 15,995 of these defendants screened positive for possible mental health needs.
- 2,237 of the 15,995 were court-ordered for assessment.
- 661 of eligible defendants were recommended for release on a personal bond.
- 570 of those recommended for release were granted a personal bond release with conditions that included treatment and supervision by pretrial services staff.

He stated they are currently addressing three key tasks: 1) Getting the PC affidavit to the Magistrate quicker for faster bond release decisions 2) Specialty Court identification and Placement processes becoming more structured 3) Homeless having a secure and safe place where they are accessible for notifications to return to court. He also stated anyone who would like to assist with any of these workgroups, please contact him at: Michael.Laughlin2@dallascounty.org. Last, he announced that Dallas County received a National Association of Counties (NACO) award last Sunday, July 15, 2018, in Nashville, TN.

BHSC Data and Reports – Judge Wade

Program and Department Updates: Program/outcome data, updates, and workload reports were presented and accepted via relevant dept./agency staff for the SAMHSA Grant, 530 Subcommittee, BHLT/CSP, Public Defenders, District Attorneys, CJ Dept. Jail reports, etc. (see packet pgs. 17-45 for details).

SAMHSA Update (Teresa Saulsberry pg.17): Teresa Saulsberry presented the SAMHSA Grant update along with associated data and activities. They continue to maintain a good census. She stated that the goal is 41 clients; she completed two referrals yesterday, has three referrals next week, and is close to meeting this year's goal. She stated that grant would end September 29, 2018. Leah Gamble stated that anyone who is referred in the month of September would be covered for treatment payment. Leah also stated that they have applied for another SAMHSA Grant and are awaiting the outcome and it would include Nexus and other providers for both male and female clients. Shenna stated that the HEAT protocol would target young adult minority males who traditionally are not as successful in treatment. A Dallas County representative will be trained to conduct a "Train the Trainer" for counselors.

Judge Wade announced that Leah Gamble would be retiring after 38 years of service with Dallas County.

530 Sub Committee (Shenna Oriabure pgs. 18-21): Shenna presented the summary from the latest 530 Subcommittee meeting activities and expenses. The 530 Subcommittee recently approved and asked the approval of the BHSC for two incentive requests made in Specialty Courts, which include Diversion and Expedited Rehabilitation and Treatment (DIVERT) for \$2,240.00, and Mental Health Jail Diversion/ Substance Abuse Felony Punishment Facilities (SAFPF) for \$1,175.00. Motion made and seconded by Leah Gamble and Alyssa Aldrich respectively with unanimous approval without discussion or objection. The Dallas County fiscal year (FY) will begin October 1, 2018, and a special meeting will be held August 8, 2018, to review the 530 budget and submit to the BHSC for approval in September 2018; and briefed at Commissioner's Court. She also stated they would host a "Delightful Discussions" tentatively scheduled for August 10, 2018, regarding Substance Abuse treatment and Best Practices; a North Texas Behavioral Health Authority (NTBHA) representative is scheduled to present. Last, she stated they are working to schedule the "Tall Cop" or another local presenter to conduct a larger presentation regarding the Drug culture.

BHLT & CSP Update Alyssa Aldrich/Adapt (Alyssa Aldrich pgs. 22-26): Alyssa reported no change/update for BHLT. She stated the CSP reporting year has changed. They were reporting from an October to September year and now they report on a calendar year so there has been a data change. She stated all the metrics are being met and the breakdown of the number of completed assessments (pg. 22) are related to the Caruth project, the Magistrate court order and those not related to a magistrate order. She stated they have begun to experience funding decreases and changes are occurring, as a result. She stated a major change that has occurred is that Adapt will no longer notify attorneys to request permission for assessments and are waiting for attorneys to contact them. She stated they will conduct assessments for any attorney requesting them, but they are not initially reaching out to ask if they would like an assessment completed. She stated this change should decrease the number of assessments completed on individuals who will not be released into the community as well as any lag time between the time an assessment is completed and them exiting jail. She stated that on July 1, 2018 all Public Defenders (PDs) and Private Bar attorneys were notified of the assessment change. She stated they may see a decrease in the number of non-MHPR bond assessments due to attorneys not contacting them, but it should not affect assessments due to numbers being high. She stated for the recidivism numbers (pg. 24), only focus on the bottom set, which shows the number of individuals who had a Face-to-Face (F2F) consultation. She stated that for both this year and next they have a substantial recidivism mechanism to complete and by focusing on the individual's attorneys requesting assessments and F2F consultations they should be

able to meet the metric. She also stated FDU data is consistent (pg. 25) and they have had some staffing changes. Last, she stated that Transicare's (pg. 26) data is also consistent and their 7/30, metrics are reported.

Jail/hospital movement and homeless data/reports were presented by Janine Capetillo/Kimberly Rawls/ Leah Gamble and can be found in the packet on pages 27-34.

Hospital Movement (Janine Capetillo pg. 27): Janine Capetillo stated that hospital wait times are consistent at 70 days for a nonsecure hospital visit. Six people were moved to Vernon last month and 3 of the individuals have been waiting for a multi-diagnosis unit, which increased their average wait time to 386 days.

Outpatient Competency (Janine Capetillo pg. 38): Janine Capetillo stated that in misdemeanor OCR only 1 individual was admitted from OCR inpatient for June 2018, and 4 in May 2018. There were zero clients that were switched to inpatient status for Felony OCR in June 2018. Leah Gamble stated that the Senate Bill 292 contract is almost complete. The contract will allow additional funding to be allocated to hire "In Jail Competency Restoration Counselors" that will be NTBHA funded, and help to reduce the amount of people going to the hospital. Conversation ensued regarding the new "In Jail Competency Restoration Counselors" positions. Paul Blocker introduced Randal Scott as the new misdemeanor competency PD and Randall provided his brief background history.

Homeless Report (Kimberly Rawls pg. 28-33): Kimberly Rawls stated from May 2018-June 2018, there was a slight decrease among "Unique Individuals" and a slight increase for "Days in Jail" and "Average Number of Days in Jail" categories. She stated all other categories were constant and to refer to the data in the packet.

Mental Health Case Matches (Leah Gamble pg.34): Leah Gamble stated that there are four different mental health flags that are used to identify individuals in jail and they can have more than one flag. She also stated that the suspected mental health (NTBHA) and the PAP Flag are used to gather multiple information sources. Last, she stated that most of the information is now from NTBHA and not Northstar and have seen an increase in the percentage of clients being identified as NTBHA.

Public Defenders (Paul Blocker pg. 35-37): Paul Blocker referred to the data in the packet. He stated that they are working to increase statistical numbers and improve the overall quality of the program as well as client outcomes. Anyone interested in participating in the Mental Health Talk with Texas Criminal Defense Lawyers Association (TCDLA) should email Mike Laughlin @ Michael.Laughlin2@dallascounty.org before the 1st week of August.

District Attorney's: (No Report)

Provider Reports

The Bridge (Kelly Kane): No data provided, but numbers are consistent. They are experiencing housing challenges. Recently, they received new funding to expand their EMT onsite services until 10pm. They also will have additional programming options to transfer residents to longer term supportive housing in the future. Last, they are hiring for a Chief Services Officer.

Metrocare (Crystal Garland): No data provided, but stated that for June 2018, there were 22 discharges, 14 successfully graduated, and the majority came from MHJD Court. They had 4 terminations and 4 Warrants. She did not have information for May 2018, but their data has been constant. Last, she stated that they need more referrals from PRIDE court.

IPS Reports (Enrique Morris/Jessica Simmons): No data provided, but stated there were no changes in the data from the previous month.

DIVERT (Keta Dickerson pg. 39):

Keta stated that they concluded June 2018, with 150 participants, 6 graduates (2 were unsuccessful discharges) and 9 new admissions; and were at max capacity. Judge Wade emphasized the importance of Specialty Courts using best practice measures and demonstrating high performance procedures. Judge Mays stated that Keta Dickerson was appointed by the Governor to the Commission that deals with specialty courts for the state of Texas.

Specialty Courts CSCD (Serena McNair/Rosa Sandles pgs. 40-45): Serena stated that for ATLAS Court in June 2018 they began the month with 19 clients and 1 new admission ending the month with 20. She stated for DDAC they began the month of July 2018 with 26 clients, and ended with 19 clients. For MHJD they began the month of June 2018 with 20 clients, 3 new admissions, and 2 that were unsuccessfully discharged ending the month with 21 clients. She also stated for STAC Court she believed there might have been discrepancies in the data, but Judge Mays confirmed that the data was acceptable and she wanted to separate the column relating to “Unsuccessful Discharges”. Last, Serena stated for STAR Court they began June 2018 with 10 clients, 2 graduated, and ended the month with 11 clients.

Announcements:

Mike Laughlin, wanted to thank everyone he has worked with over the past 3 years as BHSC Coordinator. He announced Kimberly Rawls as the new BHSC Coordinator.

Adjournment

The meeting was adjourned by Judge Wade at 9:39 am. The next meeting is set for Thursday, September 20, 2018, at 8:30am in the same location. Reminder was provided to everyone to submit their monthly stats to Kimberly Rawls (Kimberly.Rawls@dallascounty.org) via email by the 2nd Friday of each month for tracking and distribution.



Crisis Services Project

CSP Total
 DY7 CSP Monthly Report_No Graphs(with LCN)
 Last Refresh: 8/28/18 at 6:25:11 AM GMT-05:00

	Past Year Avg	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	Average:	Sum:
Total Service Episodes:	768	680	646	702	391	454	355	364	513.14	3,592
Total Unique CID:	589	672	603	610	328	388	301	281	454.71	3,183
Total Unique SID:		671	603	609	328	388	300	270	452.71	3,169
% Change to DY 4 by CID		114.09%	102.38%	103.57%	55.69%	65.87%	51.10%	47.71%		

<u>Total Encounters by Type:</u>		2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	Average:	Sum:
Triage		680	646	702	391	454	355	364	513.14	3,592
Care Coordination		2,608	2,418	2,770	2,447	3,043	2,433	2,459	2,596.86	18,178
F2F Encounter		345	352	384	310	387	308	295	340.14	2,381
Sum:		3,633	3,416	3,856	3,148	3,884	3,096	3,118	3,450.14	24,151

<u>F2F Encounter</u>		2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	Average:	Sum:
MHPR Bond		166	141	159	174	241	198	200	182.71	1,279
Non-MHPR		179	211	225	136	146	110	95	157.43	1,102
Sum:		345	352	384	310	387	308	295	340.14	2,381



Crisis Services Project

Frank Crowley

DY7 CSP Monthly Report_No Graphs(with LCN)

Last Refresh: 8/28/18 at 6:25:11 AM GMT-05:00

	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	Average:	Sum:
Service Episodes:	680	646	702	391	454	355	364	513.14	3,592

<u>Unique Consumers:</u>	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	Average:	Sum:
By N* ID	287	250	255	123	134	95	101	177.86	1,245
By LCN	135	128	126	80	104	78	66	102.43	717
By Client ID	250	225	229	125	150	128	114	174.43	1,221
TOTAL Unique Consumers:	672	603	610	328	388	301	281	454.71	3,183
TOTAL Unique Consumers as %:	98.82%	93.34%	86.89%	83.89%	85.46%	84.79%	77.20%		

<u>Unique F2F:</u>	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	Average:	Sum:
By N* ID	115	118	136	87	100	73	75	100.57	704
By LCN	56	64	59	46	78	67	47	59.57	417
By Client ID	141	123	123	92	130	105	95	115.57	809
TOTAL Unique F2F:	312	305	318	225	308	245	217	241.25	1,930
TOTAL Unique F2F as %:	90.43%	86.65%	82.81%	72.58%	79.59%	79.55%	73.56%		

		Average:	Sum:
F2F Percentages:			

Triage 12	3,169
Recidivism 12-12	762
Recidivism 12-12%	24.05%

	January	February	March	April	May	June	July					
Year MO	2018/01	2018/02	2018/03	2018/04	2018/05	2018/06	2018/07					
Recidivism 12-12	15	76	174	318	453	599	762					
Triage 12	671	1,274	1,883	2,211	2,599	2,899	3,169					
Recidivism 12-12%	2.24%	5.97%	9.24%	14.38%	17.43%	20.66%	24.05%					
Last Year	1.29%	4.76%	6.73%	8.22%	10.37%	12.99%	15.00%	17.64%	19.65%	22.06%	24.28%	26.45%
Actual Month/Year	2016/10	2016/11	2016/12	2017/01	2017/02	2017/03	2017/04	2017/05	2017/06	2017/07	2017/08	2017/09

Transicare Reporting

Crisis Services Project

		2017-10	2017-11	2017-12	2018-01	2018-02	2018-03	2018-04	2018-05	2018-06	2018-07	TOTAL
	Beginning Census	138	137	123	132	118	105	95	104	115	111	
	Referrals	74	67	47	46	53	69	60	85	51	44	596
	Admissions											
	Referred Admitted	34	25	21	20	14	19	27	33	24	14	231
	No Admit Client Refusal	0	1	1	0	0	3	3	1	1	2	12
	No Admit Criteria	5	3	1	1	3	2	0	1	1	3	20
	No Admit Structural	3	2	3	5	2	12	10	20	2	2	61
	Pending	32	36	21	20	34	33	20	30	23	23	272
	<i>Prior Pending</i>											
	Pending Admitted	16	5	11	23	10	12	16	12	16	11	132
	No Admit Client Refusal	2	3	1	3	0	0	0	0	3	0	12
	No Admit Criteria	1	3	1	3	3	11	4	0	0	1	27
	No Admit Structural	19	17	12	5	7	17	8	12	5	2	104
	Total Admissions	50	30	32	43	24	31	43	45	40	25	363
	Discharges											
	Success Transfer	7	7	5	3	9	9	9	4	4	7	64
	DC Midterm Disengage	19	14	9	16	12	10	6	9	13	15	123
	DC Rapid Disengage	13	14	4	23	12	13	14	13	17	11	134
	DC Structural	12	9	5	15	4	9	5	8	10	6	83
	Total Discharged	51	44	23	57	37	41	34	34	44	39	404
	Active End Of Month	137	123	132	118	105	95	104	115	111	97	
	Outcome Data											
	<i>Terrell State Hospital Linkages</i>											
	≤7 Connect To Prescriber	4	4	2	10	5	4	5	7	11	4	56
	Missed ≤7 Day Connect	5	2	4	3	1	4	3	1	1	0	24
	≤30 Connect To Prescriber	4	4	2	10	5	4	5	7	11	4	56
	Missed ≤30 Day Connect	5	2	4	3	1	4	3	1	1	0	24
	Total Missed Metric	5	2	4	3	1	4	3	1	1	0	24
	Total Released	9	6	6	13	6	8	8	8	12	4	80
	Cummulative ≤7 Connect %	44.4%	53.3%	47.6%	58.8%	62.5%	60.4%	60.7%	64.1%	68.4%	70.0%	70.0%
	Cummulative ≤30 Connect %	44.4%	53.3%	47.6%	58.8%	62.5%	60.4%	60.7%	64.1%	68.4%	70.0%	70.0%
	Missed Metric	55.6%	46.7%	52.4%	41.2%	37.5%	39.6%	39.3%	35.9%	31.6%	30.0%	30.0%
	<i>Unduplicated Served</i>											
	Monthly Unduplicated	204	189	174	182	159	164	156	168	167	150	
	DSRIP YTD Unduplicated Served	204	254	294	339	369	418	461	512	557	590	
	<i>Encounter Data</i>											
	F2F Encounter	1113	988	752	1005	953	1043	1022	1112	944	866	9798
	Care Coord	110	77	62	66	71	77	72	60	64	55	714
	Total	1223	1065	814	1071	1024	1120	1094	1172	1008	921	10512

Forensic Diversion Unit (FDU) Report

	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec - 18
Beginning Census	42	47	48	51	53	51	51	45				
Number of Referrals Received from CSP												
Adapt	7	16	13	9	7	4	3	6				
Metrocare	0		0	0	0	1	0	1				
Transicare	0		0	0	0	0	0	0				
DA	1		0	0	0	1	0	1				
Number of Admissions	8	10	11	9	7	6	2	1				
Number Discharged	3	13	8	10	4	4	5	3				
Number not admitted due to:												
Client qualifies for ACT	0		1	0	2	0	0	0				
Client qualifies for other programs	0	2	0	1	2	1	0	1				
Client didn't meet level of need required	0	3	1	2	4	0	1	1				
Other reasons	0	2	1	1	0	3	1	1				
Average Service Utilization:												
Average hours seen	9.03	49.05	13.51	12.65	12.82	10.72	12.49	13.81				
Encounter Breakdown:												
Face to Face	269	293.53	338	541.25	539.25	524	525.35	530				
Service Coordination	676	692	798	542.25	541.25	522	525.75	532				
Number of clients accessing:												
Emergency Room (medical)	2	2	0	1	1	2	4	3				
23-hour observation (psych)		1	0	0	2	1	1	2				
Inpatient (med/ psych)	3		0	0	0	0	3	1				
Jail book-in	0		1	2	3	1	2	5				
Reasons for Discharge:												
Graduate		1	2	2	0	0	2	0				
Client Disengagement		7	3	1	3	3	0	0				
Extended Jail stay (case-by-case basis)	3	2	2	4	1	3	2	0				
Other Intervening factors		3	1	1	3	1	1	3				
End of Month Stats:												
Number of Active FDU clients end of month	47	44	41	46	42	43	42	46				
Number of Unique Consumers	47	48	51	53	51	51	45	50				
# of clients waiting to be released from jail	9	11	10	8	3	8	3	4				
Average Length of stay on FDU (month)	6.67	6.22	5.31	4.48	4.54	4.6	5.26	5.38				
Maximum Census	46	46	46	46	46	46	46	46				

the consumers on the "waiting" list are being actively seen in jail until release

AUGUST 2018 Monthly Report

Dallas County Crisis Services Program	Program Specific and Systems Update	Summary of NTBHA's Monthly Activities	Action Items/Concerns
1	Adapt Community Solutions (ACS) – Targets member released from jail using ACS to ensure continuity of care	Conducted case consultations on approximately 14 referrals.	Streamlined process for referral submission to be implemented Program SOPs to be submitted by 9/4/18
2	Transicare Post Acute Transitional Services (PATS) – Targets high utilizers released from jail with more intensive need to ensure continuity of care	Provided case consultation and clinical support during PATS/FACT Huddle Calls Hospitalization search, benefit standing, and prescription assistance was not provided this month.	Program SOPs to be submitted by 9/4/18
3	ACT Forensic Diversion Unit (FDU) – Provides ACT services for high utilizers of the legal system. Responsible for approving evaluations of FDU referrals and FDU oversight	Clinical review of cases for appropriate LOC recommendations on 6 FDU referrals, 4 of which were approved for FDU assessment. Reviewed 8 Recovery Plans	Program SOPs to be submitted by 9/4/18
4	Caruth Smart Justice	Participated on coordination calls and meetings discussing treatment encounters, Loopback integration, LOC-4, and LOC-5 processes.	Not Applicable
5	CSP – Cottages Project – Housing complex of 50 cottages that provides housing, mental health assessments and counseling for clients categorized as high utilizers of MH and judicial systems	9 candidate cases reviewed Participated in Selection Committee meetings where 3 individuals were considered for the program.	Not Applicable

Caruth Grant MH PR Bond Stats Summary 2018

Month	Year	Initial MH #	Eligible	# Signed orders	Presented	Denied	Other	Granted	Misdemeanor	Felony
January	2018	1284	162	211	67	6	3	58	38	44
February	2018	1262	150	187	51	8	3	40	19	37
March	2018	1271	175	235	42	13	1	28	18	20
April	2018	1384	181	234	53	6	1	46	25	38
May	2018	1457	243	323	84	14	0	70	45	45
June	2018	1455	214	301	60	13	1	46	36	32
July	2018	1438	223	296	69	11	1	57	39	35
TOTALS		9551	1348	1787	426	71	10	345	220	251

Yellow = Court Proceedings

Other = Granted MH Bond in court released by other means prior to PR bond posting

Misdemeanor and Felony totals calculated for individuals APPROVED & RELEASED on MH Bond

2017 TOTALS

APR - DEC	10794	1568	1609	449	36	15	398	296	277
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Note:

April-October 2017: Misdemeanor and Felony totals included all cases presented for bond (approved and denied)

November 2017-Current: Misdemeanor and Felony totals included only cases APPROVED for bond

April 2017 - Present

APR - DEC	20345	2916	3396	875	107	25	743	516	528
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Levels

Month	Year	Level 1	Level 2	Level 3
January	2018	13	30	15
February	2018	6	22	12
March	2018	5	11	12
April	2018	5	30	11
May	2018	16	44	10
June	2018	7	27	12
July	2018	10	30	17
TOTAL		62	194	89

Total number of levels approved, does not account for discharged/closed out files.

Discharges

Month	Year	Successful	Unsuccessful	Other
January	2018	20	25	0
February	2018	15	24	0
March	2018	15	22	0
April	2018	21	30	0
May	2018	15	25	1
June	2018	16	25	1
July	2018	15	29	2
TOTAL		117	180	4

April 2017-Present: Total Approved 743

April 2017-Present: Total Discharges 455

****Successful-172 (37.8%); Unsuccessful-277 (60.8%); Neutral-6 (0.013%)**

288 - Active Cases 7/31/2018

Caruth Grant MH PR Bond Stats Summary 2018

Months	IMPLEMENTATION LAUNCH - Reasons for outcomes for all ordered assessment/not presented to Mag. [from column E on sheet 1] ²																	
	Attorney refusal	Case deferred	Chrages dropped	Competency Concerns	Contested and detained	Court plea/disp	Current MH Bond	Declined assessment	Dry writ release	Exc. per CJ criteria	Homeless/ no reference	Other	Other PR Bond	Posted Bond	Reference declined residence	Refused to participate	Unable to verify residence/ contact	Total ³
AUG '17	0	0	0	4	0	0	0	24	0	13	0	24	0	32	0	9	34	140
SEP '17	0	0	0	11	0	0	0	22	0	5	0	10	0	24	0	10	44	126
OCT '17	0	0	6	4	0	1	0	16	1	15	15	5	3	35	5	9	11	126
NOV '17	0	0	5	5	0	4	0	21	0	13	19	0	2	39	14	6	10	138
DEC '17	0	0	1	5	0	4	0	10	0	2	15	0	4	24	8	6	16	95
JAN '18	0	0	7	4	0	6	0	22	0	6	8	1	1	21	12	10	8	106
FEB '18	0	0	1	7	0	2	0	23	0	5	10	1	3	19	4	10	3	88
MAR '18	0	0	3	3	0	6	0	20	0	14	11	4	8	20	14	19	8	130
APR '18	0	0	2	4	0	5	0	18	0	7	16	0	7	16	18	13	10	116
MAY '18	0	0	3	5	0	6	0	25	0	4	23	3	6	35	21	10	14	155
JUN '18	0	0	3	13	0	3	0	26	1	8	17	3	2	30	19	12	15	152
JUL '18	0	0	1	5	0	0	1	25	0	5	23	3	2	26	24	13	12	140
TOTAL	0	0	32	70	0	37	1	252	2	97	157	54	38	321	139	127	185	1512

BUILDING BRIDGES SUMMIT

Housing as a Pathway to
Addressing HIV and Substance Use



CLICK TO REGISTER

Promoting community-building efforts focused on **improving access to and effective utilization of prevention/treatment services, housing, and other resources** for HIV, substance misuse, and viral hepatitis in North Texas.

SEPTEMBER 27, 2018

TIME:

7:30 a.m. - Registration

8:00 a.m. to 3:00 p.m. - Summit

LOCATION:

3015 @ Trinity Groves

3015 Gulden Lane, 75212

- Free onsite parking
- Accessible by bus: 052 & 059
- Breakfast & Lunch provided

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