

# HEALTH & HUMAN SERVICES

## AIDS SURVEILLANCE

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
New AIDS Cases Reported	22	36	27	44	129
Outcome Measures					

**Note:** (i) The State miscalculated the reports for the month of *November* and did not go back and adjust/correct the numbers.

(ii) The data for *February* was tainted and thus inaccurate.

## Performance Measures

					FY2021
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
Households Served	15,018	7,109	7,792	9,417	39,336
Outcome Measures					
Households Assisted Under the Household Crisis Component	315	134	1	97	547
Households Assisted Under the Utility Assistance Component	14,703	6,975	7,791	9,320	38,789

# HEALTH & HUMAN SERVICES

## EHAP - 2021

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Pre-screening Applications Received	6,218	7,388	4,538	11,440	29,584
Initially Eligible for EHAP	1,431	1,759	1,834	2,877	7,901
Denied/ Closed/ Duplicate Applications	3,146	384	1,737	1,112	6,379
In-take Pending	2,572	850	2,807	1,518	7,747
Clients Assisted	475	319	518	311	1,623
<b>Outcome Measures</b>					
Service Units Provided	1,073	1,758	2,974	1,883	7,688
Funds Obligated	\$1.3 Million	\$1.7 Million	\$3.6 Million	\$2.3 Million	\$8.9 Million

# HEALTH & HUMAN SERVICES

## ENVIRONMENTAL HEALTH

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients and Agencies Served	37	39	39	39	154
<b>Outcome Measures</b>					
Food Establishment Inspection	175	248	400	418	1,241
Daycare Inspection	163	206	96	121	586
Animal Control Services	41	28	49	61	179

# HEALTH & HUMAN SERVICES

## FINANCIAL ADMINISTRATION

### Performance Measures

FY 2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
Required and Analytical Reporting	137	152	157	209	655
Client Assistance RFP Transactions Processed	35,926	23,594	25,136	29,055	113,711
Fee for Service Collection and Transactions Processed	18,767	15,704	15,280	25,958	75,709
Monitoring and Compliance (IRP) Activities Conducted	1,076	1,172	1,222	1,262	4,732
Contracts Management Activities Completed	47	39	57	116	259
Contracted Temp Personnel Services Management	329	589	183	145	1,246
Operational and Purchasing Activities Completed	592	703	716	740	2,751
Logistical Support Activities Completed	1,417	2,922	2,595	3,867	10,801
Property Controlled Activities Completed	124	258	332	631	1,345
Building Maintenance and Related Activities Facilitation	178	315	318	264	1,075
Outcome Measures					
Annual Budget Managed					\$260 Million
Total Fees Collection					\$674,569

**Note:** September month is subject to change due to closeout fiscal year ending.

# HEALTH & HUMAN SERVICES

## HOME LOAN COUNSELING CENTER

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Total Clients Served	87	118	482	671	1,358
<b>Outcome Measures</b>					
Workshop Attendees	0	6	246	384	636
New Counseling Appointments	83	87	158	121	449

# HEALTH & HUMAN SERVICES

## HOUSING OPPORTUNITES FOR PERSONS WITH AIDS

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients Served under DSHS TBRA Program	78	75	73	169	395
Clients Served under City of Dallas TBRA Program	773	762	761	667	2,963
Clients Served under STRMU Program	34	12	90	37	173
<b>Outcome Measures</b>					
Housing Stability Outcome (TBRA) %	100.00%	100.00%	100.00%	100%	100.00%
Housing Stability Outcome (STRMU) %	100.00%	100.00%	100.00%	33%	79.00%
Access Outcome - Housing Plan %	95.00%	95.00%	100.00%	100%	98.00%
Access Outcome - Health Care %	92.00%	92.00%	100.00%	100%	97.00%
HIV Care Continuum Outcome - Viral Suppression Rate	N/A	N/A	N/A	100%	96%

**Note: HIV Care Continuum Outcome - Viral Suppression Rate - this data is not required by the grant.**

# HEALTH & HUMAN SERVICES

## HOUSING

### Performance Measures

FY2021

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Homeownership Vouchers Administered	99	99	99	97	394
Portable Vouchers Administered	316	318	306	273	1,213
Veterans Affairs Supported Housing Vouchers Administered	144	152	153	153	602
Regular Housing Choice Vouchers Administered	11,213	11,223	11,204	11,237	44,877
<b>Outcome Measures</b>					
FSS Clients Benefited	119	123	114	114	470
New Homeownership Admissions	0	0	1	0	1
New Portable Vouchers Admissions	7	12	8	12	39
Hard to House Families Leased	44	58	51	58	211
Lead Based Paint Risk Assessments Made	0	0	0	0	0
New VASH Clients Admissions	3	4	3	1	11
New HCVP Clients Admissions	29	26	37	35	127



# HEALTH & HUMAN SERVICES

## IMMUNIZATION REGISTRY

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
Total Clients Served	7,211	2,675	4,040	7,737	21,663
Outcome Measures					

# HEALTH & HUMAN SERVICES

## JACKSON-STANFIELD HEALTH CENTER

### Performance Measures

FY2021

1st  
Quarter

2nd  
Quarter

3rd  
Quarter

4th  
Quarter

Proj.  
Total

#### Workload Measures

Physicals Performed for Dallas County Departments	300	203	371	455	1,329
Sick Visits	827	513	757	1,022	3,119
Wellness Activities	4	3	4	4	15
Work Related Injury, Fitness for Duty and FMLA	169	154	162	214	699

#### Outcome Measures

Individuals Recommended for Employment	300	202	371	454	1,327
Health Reviews	404	54	56	92	606
Employees Returning to Work	433	508	754	1,022	2,717
Employees Participating in Wellness Activities	855	49	41	187	1,132

# HEALTH & HUMAN SERVICES

## MEDICAID 1115 WAIVER PROGRAM

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Public Health Outreach and Education Events	33	15	20	20	88
<b>Outcome Measures</b>					
Estimated Individuals Served Through Events	160,759	583	559	2,149	164,050

# HEALTH & HUMAN SERVICES

## OLDER ADULT SERVICES PROGRAM

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Seniors Served	4,250	3,983	3,899	4,014	16,146
<b>Outcome Measures</b>					
Meals Served	136,970	66,794	63,113	118,887	385,764
Transportation Provided	N/A	N/A	N/A	N/A	N/A

**Note:** With the advent of Covid-19, Dallas County suspended all on-site program activities until community spread is contained and public safety is secure. In an effort to continue providing nutritional meals spread is contained and public safety is secure. In an effort to continue providing nutritional meals to our senior population, we transformed our transportation fleet into “meals-on-wheels” by using buses to deliver meals each month – as oppose to transporting passengers.

# HEALTH & HUMAN SERVICES

## PREVENTIVE HEALTH

### Performance Measures

FY 2021

1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
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#### Workload Measures

Total People Seen by Preventive Health	5,468	2,331	3,452	7,806	19,057
Total People Seen for Foreign Travel	2,836	800	682	710	5,028
Total Doses Administered by Preventive Health	13,117	6,252	9,009	22,577	50,955
Total Doses Administered for Foreign Travel	3,121	1,197	1,004	1,006	6,328

#### Outcome Measures

Revenue Received by Preventive Health	\$82,299	\$75,639	\$96,556	\$82,374	\$336,868
Revenue Received for Foreign Travel	\$26,641	\$25,753	\$33,899	\$31,651	\$117,944

# HEALTH & HUMAN SERVICES

## PUBLIC HEALTH LAB

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Specimens Processed	36,271	34,829	39,918	37,521	<b>148,539</b>
Controls Conducted	3,097	2,946	3,661	2,891	<b>12,595</b>
Tests Conducted	55,759	54,739	61,484	58,574	<b>230,556</b>
<b>Outcome Measures</b>					
TB Lab Tests	1,388	1,137	1,515	1,651	<b>5,691</b>
RPR/IgG Tests	10,677	9,458	12,592	12,552	<b>45,279</b>
GCCT Tests	23,419	24,445	25,611	25,687	<b>99,162</b>
Trichomonas Tests	3,212	3,308	3,624	3,672	<b>13,816</b>
HIV Tests	16,003	15,186	16,664	13,606	<b>61,459</b>
MAIN Lab Tests	118	111	119	124	<b>472</b>
STAT Lab Tests	942	1,094	1,359	1,282	<b>4,677</b>

# HEALTH & HUMAN SERVICES

RYAN WHITE

Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
Contractual Core Medical Funding to Sub-Recipients Processed	\$1.9 Million	\$6.9 Million	\$1.2 Million	\$4.2 Million	\$14 Million
Contractual Support Services Funding to Sub-Recipients Processed	\$1.4 Million	\$2.6 Million	\$403,612	\$1.4 Million	\$5.9 Million
Outcome Measures					
Viral Suppression Rates	75.97%	75.97%	75.97%	75.97%	75.97%
Core Medical Clients Served	10,344	10,344	10,344	10,344	10,344
Support Services Client Served	3,447	3,447	3,447	3,447	3,447

# HEALTH & HUMAN SERVICES

## SEXUAL HEALTH CLINIC

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients Served	3,239	3,379	3,710	3,762	14,090
<b>Outcome Measures</b>					
Revenue Received	\$92,107	\$106,945	\$98,669	\$88,878	\$386,599



# HEALTH & HUMAN SERVICES

## TB CLINIC

### Performance Measures

FY2021

1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
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#### Workload Measures

Individuals Screened	1,614	1,312	1,624	1,720	6,270
X-rays Performed	495	307	580	555	1,937
Field Visits	4,162	3,605	4,868	5,438	18,073

#### Outcome Measures

Homeless Screened	426	514	687	626	2,253
Drug Treatment Centers	307	284	315	242	1,148
Revenue Received	\$21,658	\$17,782	\$24,276	\$33,913	\$97,629

# HEALTH & HUMAN SERVICES

## U.S. COMMITTEE FOR REFUGEES AND IMMIGRANTS

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Medical Screenings Initiated During Reporting Period	168	67	119	278	<b>632</b>
Medical Screenings Completed During Reporting Period	145	57	84	197	<b>483</b>
Medical Screenings During Reporting Period Funded by RMA (USCRI Contract)	79	28	86	113	<b>306</b>
Medical Screenings During Reporting Period NOT Funded by RMA (Not Funded by USCRI Contract)	89	39	33	164	<b>325</b>
<b>Outcome Measures</b>					
Refugees Screened in 30 Days from Arrival	105	50	80	162	<b>397</b>
Refugees Screened in 31-90 Days from Arrival	50	17	39	115	<b>221</b>
Refugees Not Screened in 90 Days	13	0	0	1	<b>14</b>

# HEALTH & HUMAN SERVICES

## WEATHERIZATION ASSISTANCE PROGRAM

### Performance Measures

FY2021					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Qualified Applications	39	40	89	110	278
Assessments Conducted	25	72	65	172	334
Units Passed Inspection	163	29	112	98	402
<b>Outcome Measures</b>					
Homes Weatherized	163	29	112	97	401

# HEALTH & HUMAN SERVICES

## WELFARE

### Performance Measures

FY2021

1st  
Quarter

2nd  
Quarter

3rd  
Quarter

4th  
Quarter

Proj.  
Total

#### Workload Measures

Clients Served

1,605

1,538

744

1,177

5,064

#### Outcome Measures

Services Units Provided

1,182

1,002

840

1,013

4,037

Homeless Outreach Conducted

44

42

45

45

176

Home Visits

193

211

129

128

661

Information and Referral

3,288

3,324

1,591

2,069

10,272