

# HEALTH & HUMAN SERVICES

## AIDS SURVEILLANCE

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
New AIDS Cases Reported	31	2	110	115	258
<b>Outcome Measures</b>					

**Note :** (i) Per the supervisor, Performance Measures for *October 2021* were not received/provided.  
(ii) There was another glitch with the system and the numbers were not adequately calculated. A report was not sent for the month of *February & March 2022*.

# HEALTH & HUMAN SERVICES

## COMPREHENSIVE ENERGY ASSISTANCE PROGRAM

### Performance Measures

	FY2022				
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Duplicated Households Served	14,388	7,132	252	2,631	24,403
Unduplicated Households Served	2,979	1,632	4,137	2,090	10,838
Duplicated and Unduplicated Households Served Total	17,367	8,764	4,389	4,721	35,241
Duplicated Individuals Served	25,739	13,403	399	4,079	43,620
Unduplicated Individuals Served	6,300	2,951	7,108	3,517	19,876
Duplicated and Unduplicated Individuals Served Total	32,039	16,354	7,507	7,596	63,496
<b>Outcome Measures</b>					
Households Assisted Under the Household Crisis Component	19	7	7	57	90
Households Assisted Under the Utility Assistance Component	17,348	8,757	4,382	4,664	35,151
Individuals Assisted Under the Household Crisis Component	35	15	9	118	177
Individuals Assisted Under the Utility Assistance Component	32,004	16,339	7,498	7,478	63,319

# HEALTH & HUMAN SERVICES

## COMMUNICABLE DISEASE

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
NEDDSS Disease Investigations Closed	519	300	435	497	1,751
COVID-19 Cases Confirmed/Probable	34,209/9,638	93,331/30,031	36,593/12,198	37,407/14,734	201,540/66,601
COVID-19 Variant Cases Investigated	479	1,401	645	433	2,958
COVID-19 Breakthrough Cases Investigated	7,065	17,843	47,696	28,461	101,065
Outbreaks Investigated (Schools, Daycares, LTCF & Congregate)	594	804	353	990	2,741
Perinatal Hepatitis B (PHB) New Cases	64	39	41	28	172
Confirmed/Probable Mpox Cases Investigated	0	0	3	758	761
<b>Outcome Measures</b>					
NEDDSS Disease Investigations Closed	519	300	435	497	1,751
Perinatal Hepatitis B Cases Closed	36	39	66	68	209

# HEALTH & HUMAN SERVICES

## EHAP - 2021

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Pre-screening Applications Received	15,878	17,952	32,326	13,108	<b>79,264</b>
Initially Eligible for EHAP	4,221	5,266	11,277	4,813	<b>25,577</b>
Denied/ Closed/ Duplicate Applications	1,980	1,294	5,463	2,585	<b>11,322</b>
In-take Pending	1,487	3,317	4,269	1,602	<b>10,675</b>
Clients Assisted	754	669	1545	626	<b>3,594</b>
<b>Outcome Measures</b>					
Service Units Provided	4,155	5,405	-	-	<b>9,560</b>
Funds Obligated	\$4.9 Million	\$5.5 Million	\$37 Million	\$9.8 Million	<b>\$57 Million</b>

**Note: (i) We didn't have reports for the month of May & June so we subtracted the numbers from April 29 July 15 for the month of May & June.**

# HEALTH & HUMAN SERVICES

## ENVIRONMENTAL HEALTH

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients and Agencies Served	40	42	42	42	166
<b>Outcome Measures</b>					
Food Establishment Inspection	278	291	414	486	1,469
Daycare Inspection	138	142	105	123	508
Animal Control Services	56	40	77	66	239

# HEALTH & HUMAN SERVICES

## FINANCIAL ADMINISTRATION

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Required and Analytical Reporting	196	159	214	230	799
Client Assistance RFP Transactions Processed	36,646	27,217	24,599	25,631	114,093
Fee for Service Collection and Transactions Processed	23,441	20,519	17,182	27,479	88,621
Monitoring and Compliance (IRP) Activities Conducted	1,251	771	1,023	1,589	4,634
Contracts Management Activities Completed	98	101	89	135	423
Contracted Temp Personnel Services Management	67	106	99	104	376
Number of Hiring Events Held for Temporary Staffing Positions	-	-	3	-	3
Number of Candidates Enlisted for the Temporary Staffing Positions	-	-	84	-	84
Operational and Purchasing Activities Completed	965	1,283	1,959	1,584	5,791
Logistical Support Activities Completed	3,989	4,223	5,548	6,764	20,524
Property Controlled Activities Completed	1,571	2,109	2,303	1,713	7,696
Building Maintenance and Related Activities Facilitation	286	450	233	226	1,195
Key OLS Projects Completed	29	22	48	30	129
Number of Medicaid, Medicare and Private Insurance Claims Processed	798	559	426	418	2,201
<b>Outcome Measures</b>					
Total Department Expenditures	\$31,960,975	\$33,227,590	\$47,427,815	\$31,960,975	\$144,577,355
Total Revenue Received	\$22,624,313	\$36,686,557	\$33,659,553	\$22,624,313	\$115,594,736
Total Fees Collection	\$174,134	\$156,903	\$180,744	\$212,899	\$724,680

# HEALTH & HUMAN SERVICES

## HOME LOAN COUNSELING CENTER

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Total Clients Served	856	763	642	729	2,990
<b>Outcome Measures</b>					
Workshop Attendees	454	399	315	352	1,520
New Counseling Appointments	154	126	126	166	572

# HEALTH & HUMAN SERVICES

## HOUSING OPPORTUNITES FOR PERSONS WITH AIDS

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients Served under DSHS TBRA Program	154	182	175	93	<b>604</b>
Clients Served under City of Dallas TBRA Program	479	699	746	762	<b>2,686</b>
Clients Served under STRMU Program	24	45	99	110	<b>278</b>
<b>Outcome Measures</b>					
Housing Stability Outcome (TBRA) %	100%	100%	100%	100%	<b>100%</b>
Housing Stability Outcome (STRMU) %	67%	100%	100%	100%	<b>92%</b>
Access Outcome - Housing Plan %	100%	100%	100%	100%	<b>100%</b>
Access Outcome - Health Care %	100%	100%	100%	100%	<b>100%</b>
HIV Care Continuum Outcome - Viral Suppression Rate	100%	100%	100%	100%	<b>100%</b>

**Note: HIV Care Continuum Outcome - Viral Suppression Rate - this data is not required by the grant.**



# HEALTH & HUMAN SERVICES

## HOUSING

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Homeownership Vouchers Administered	92	93	84	89	358
Portable Vouchers Administered	269	266	255	248	1,038
Veterans Affairs Supported Housing Vouchers Administered	156	157	156	173	642
Regular Housing Choice Vouchers Administered	11,200	10,838	10,613	10,380	43,031
Emergency Housing Vouchers Administered	14	65	122	188	389
MSV Vouchers Administered	134	143	169	190	636
<b>Outcome Measures</b>					
FSS Clients Benefited	199	151	184	165	699
New Homeownership Admissions	0	0	0	0	0
New Portable Vouchers Admissions	8	3	4	3	18
New VASH Clients Admissions	4	0	0	5	9
New HCVP Clients Admissions	9	2	3	19	33
New EHV Clients Admissions	15	11	14	30	70
New MSV Vouchers Admissions	21	4	10	2	37
Hard to House Families Leased	61	41	59	64	225
Lead Based Paint Risk Assessments Made	0	0	0	0	0

# HEALTH & HUMAN SERVICES

## IMMUNIZATION REGISTRY

### Performance Measures

	FY2022				
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
Total Clients Served	8,890	6,075	6,070	8,615	29,650
Outcome Measures					

# HEALTH & HUMAN SERVICES

## JACKSON-STANFIELD HEALTH CENTER

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Physicals Performed for Dallas County Departments	448	449	400	362	<b>1,659</b>
Sick Visits	989	930	968	818	<b>3,705</b>
Wellness Activities	7	6	0	1	<b>14</b>
Work Related Injury, Fitness for Duty and FMLA	154	139	203	182	<b>678</b>
<b>Outcome Measures</b>					
Individuals Recommended for Employment	435	433	389	351	<b>1,608</b>
Health Reviews	49	56	49	48	<b>202</b>
Employees Returning to Work	989	910	964	807	<b>3,670</b>
Employees Participating in Wellness Activities	757	113	0	36	<b>906</b>

# HEALTH & HUMAN SERVICES

## MEDICAID 1115 WAIVER PROGRAM

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Public Health Outreach and Education Events	21	17	52	81	171
<b>Outcome Measures</b>					
Estimated Individuals Served Through Events	1,553	696	2,489	5,517	10,255

# HEALTH & HUMAN SERVICES

## OLDER ADULT SERVICES PROGRAM

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Seniors Served	3,981	3,746	4,011	3,703	15,441
<b>Outcome Measures</b>					
Meals Served	92,972	81,745	53,083	43,774	271,574
Transportation Provided	N/A	N/A	6,546	10,787	17,333

**Note:** With the advent of Covid-19, Dallas County suspended all on-site program activities until community spread is contained and public safety is secure. In an effort to continue providing nutritional meals spread is contained and public safety is secure. In an effort to continue providing nutritional meals to our senior population, we transformed our transportation fleet into “meals-on-wheels” by using buses to deliver meals each month – as oppose to transporting passengers.

# HEALTH & HUMAN SERVICES

## PREVENTIVE HEALTH

### Performance Measures

FY2022

1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
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#### Workload Measures

Total People Seen by Preventive Health	5,848	5,680	5,303	8,315	25,146
Total People Seen for Foreign Travel	2,717	1,328	940	889	5,874
Total Doses Administered by Preventive Health	16,132	15,322	13,113	23,481	68,048
Total Doses Administered for Foreign Travel	3,052	1,611	1,165	1,461	7,289

#### Outcome Measures

Revenue Received by Preventive Health	\$78,972	\$72,694	\$125,562	\$101,150	\$378,378
Revenue Received for Foreign Travel	\$24,397	\$20,075	\$56,680	\$38,697	\$139,849

# HEALTH & HUMAN SERVICES

## PUBLIC HEALTH LAB

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Specimens Processed	28,758	25,367	27,285	25,114	<b>106,524</b>
Controls Conducted	2,107	1,899	2,205	2,010	<b>8,221</b>
Tests Conducted	45,919	40,727	42,721	40,655	<b>170,022</b>
<b>Outcome Measures</b>					
TB Lab Tests	1,571	1,553	1,699	1,628	<b>6,451</b>
RPR/IgG Tests	8,503	8,396	9,349	8,547	<b>34,795</b>
GCCT Tests	20,034	18,122	18,066	18,540	<b>74,762</b>
Trichomonas Tests	3,525	2,920	3,012	3,015	<b>12,472</b>
HIV Tests	11,057	8,695	9,615	8,148	<b>37,515</b>
MAIN Lab Tests	85	90	70	78	<b>323</b>
STAT Lab Tests	1,144	951	888	699	<b>3,682</b>

# HEALTH & HUMAN SERVICES

## RYAN WHITE

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
Workload Measures					
Contractual Core Medical Funding to Sub-Recipients Processed	\$5.3 Million	\$17.3 Million	\$3 Million	\$3.2 Million	\$29 Million
Contractual Support Services Funding to Sub-Recipients Processed	\$2.2 Million	\$3 Million	\$1.2 Million	1.1 Million	\$8 Million
Outcome Measures					
Viral Suppression Rates	75.97%	75.97%	75.97%	75.97%	75.97%
Core Medical Clients Served	10,344	10,344	10,344	10,344	10,344
Support Services Client Served	3,447	3,447	3,447	3,447	3,447



# HEALTH & HUMAN SERVICES

## SEXUAL HEALTH CLINIC

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients Served	3,511	3,015	3,110	2,853	12,489
<b>Outcome Measures</b>					
Revenue Received	\$87,391	\$56,903	\$59,089	\$50,035	\$253,418

# HEALTH & HUMAN SERVICES

## TB CLINIC

### Performance Measures

FY2022

1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
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#### Workload Measures

Individuals Screened	1,883	1,567	1,630	2,121	7,201
X-rays Performed	545	529	582	540	2,196
Field Visits	5,117	4,996	4,590	5,007	19,710

#### Outcome Measures

Homeless Screened	719	642	782	757	2,900
Drug Treatment Centers	342	283	353	245	1,223
Revenue Received	\$24,326	\$24,264	\$24,272	\$33,887	\$106,749

# HEALTH & HUMAN SERVICES

## U.S. COMMITTEE FOR REFUGEES AND IMMIGRANTS

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Medical Screenings Initiated During Reporting Period	349	429	812	479	2,069
Medical Screenings Completed During Reporting Period	111	0	69	0	180
Medical Screenings During Reporting Period Funded by RMA (USCRI Contract)	138	164	193	230	725
Medical Screenings During Reporting Period NOT Funded by RMA (Not Funded by USCRI Contract)	211	265	619	249	1,344
<b>Outcome Measures</b>					
Refugees Screened in 30 Days from Arrival	45	5	32	67	149
Refugees Screened in 31-90 Days from Arrival	298	243	312	199	1,052
Refugees Not Screened in 90 Days	6	181	468	213	868

# HEALTH & HUMAN SERVICES

## WEATHERIZATION ASSISTANCE PROGRAM

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Qualified Applications	40	37	141	70	288
Assessments Conducted	28	25	102	140	295
Units Passed Inspection	47	12	72	97	228
<b>Outcome Measures</b>					
Homes Weatherized	47	12	72	97	228

# HEALTH & HUMAN SERVICES

## WELFARE

### Performance Measures

FY2022					
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Proj. Total
<b>Workload Measures</b>					
Clients Served	1,633	1,709	1043	838	5,223
<b>Outcome Measures</b>					
Services Units Provided	1,045	882	1,284	1,217	4,428
Homeless Outreach Conducted	42	77	215	322	656
Home Visits	185	196	93	0	474
Information and Referral	2,375	3,918	3,671	3,863	13,827