	DCHHHS Dallas Courty Health and Haman Services Health y Communities Health and Social Equity	
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METRICS **COMPREHENSIVE ENERGY ASSISTANCE PROGRAM**



The Comprehensive Energy Assistance Program (CEAP) aims to assist low-income households with their energy bills while also empowering them to save money on future costs through energy education.

Key Services

Key services for eligible clients include assistance for electric and gas bill payment. Program offers assistance with repairs to HVAC units for eligible clients during energy crisis. Additionally, the program receives donated funds from energy providers to assists low-income individuals or families with electric and gas bill payments

	28		Permanent (General Fund) N/A		N/A	Permanent (Grant Fund)		28
contractual Total	4	1	Contractual (Gen	eral Fund)	N/A	Contractual (G	rant Fund)	4
Funding								
udget	\$13,931,192		General Fund	YTD	YTD	Grant/s	YTD	YTD
/pe: General Fund 0%	Grant Fund	100%	Budget	Exp	EXP. %	Budget	Exp	EXP. %
ource: Local and State			N/A	N/A	N/A	\$13,931,192	\$12,962,889	93%
Key Metrics								
				FY 2024				
Workload Measures			Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
uplicated Households Served			1,535	717	272	491	904	2,384
nduplicated Households Served			7,416	1,804	1,239	2,343	3,470	8,856
Duplicated and Unduplicated Households Served Total			8,951	2,521	1,511	2,834	4,378	11,244
Duplicated Individuals Served			2,945	1,626	566	825	1,681	4,698
Unduplicated Individuals Served			13,846	3,842	2,558	4,294	6,638	17,332
Duplicated and Unduplicated Individuals Served Total		16,791	5,468	3,124	5,119	8,319	22,030	
Outcome Measures			Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Households Assisted Under the Household Crisis Component			365	152	2	0	28	182
Households Assisted Under the Utility Assistance Component			8,586	2,369	1,509	2,834	4,350	11,062
Individuals Assisted Under the Household Crisis Component			795	332	2	0	58	392
Individuals Assisted Under the Utility Assistance Component			15,996	5,136	3,122	5,119	8,261	21,638
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dividuals Assisted Under the Util	· ·	Unduplicated Ho	useholds Served		🗖 Dup	licated and Unduplic	ated Households Serve	d Total
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Duplicated Households Served Duplicated Individuals Served Households Assisted Under the Utility A: 0,000 6,000 5,468 4,000 2,521 1,804 2,32	5,136	Duplicated and I Individuals Assis 3,124	Induplicated Individuals : ted Under the Household	Crisis Compone 5,1: 343 ^{2,834}	= Hou nt Indiv	seholds Assisted Unde riduals Assisted Unde 5,119 4,1 3,470	der the Household Crisi er the Utility Assistance 8,319	s Component Component 8,261
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