



## METRICS

### HOME LOAN COUNSELING CENTER



#### Purpose

The Home Loan Counseling Center aims to empower individuals and families by providing comprehensive education and support for the home buying and ownership process. Its primary objectives are to educate clients about the home buying process, improve financial literacy, assist in developing and maintaining good credit, and provide personalized counseling to help clients make informed decisions.



#### Key Services

Key services include home buying classes for participants, offering down payments for potential homebuyers, referrals to loan programs and community outreach to promote homeownership.



#### Full Time Equivalent Staffing

Permanent Total	0	Permanent (General Fund)	N/A	Permanent (Grant Fund)	0
Contractual Total	0	Contractual (General Fund)	N/A	Contractual (Grant Fund)	0



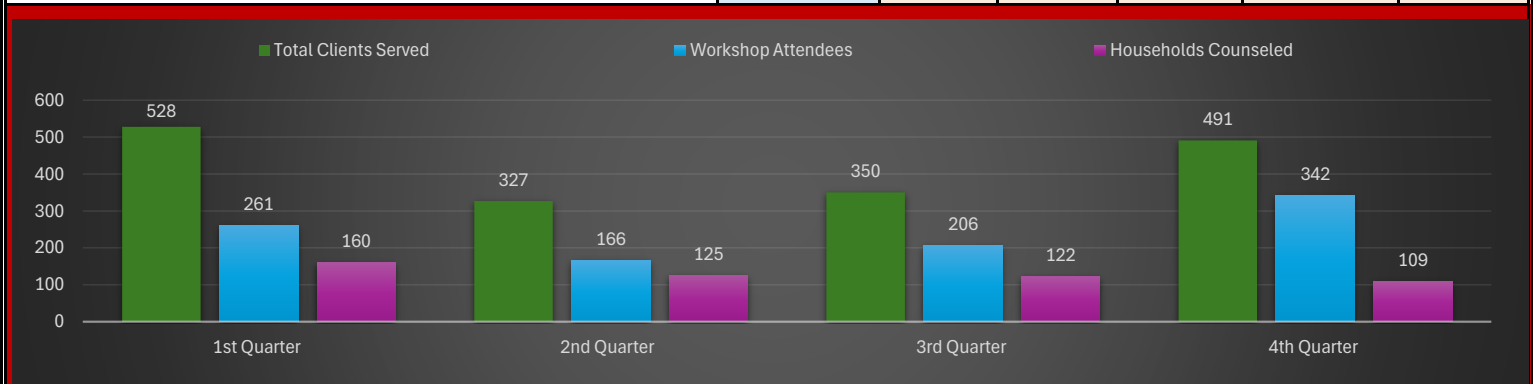
#### Funding

Budget				\$288,490		General Fund		YTD	YTD	Grant/s	YTD	YTD
Type: <input type="checkbox"/> General Fund	0%		<input checked="" type="checkbox"/> Grant Fund	100%		Budget	Exp	EXP. %	Budget	Exp	EXP. %	
Source: Local and State						N/A	N/A	N/A	\$288,490	\$5,037	2%	



#### Key Metrics

Workload Measures		FY 2024				
		Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Total Clients Served		2,664	528	327	350	491
YTD Total			1,696			
Outcome Measures		FY 2024				
		Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Workshop Attendees		1,242	261	166	206	342
Households Counseled		636	160	125	122	109
YTD Total			516			



#### DALLAS COUNTY FY2024 PERFORMANCE INDICATORS

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