

METRICS EMERGENCY RENTAL ASSISTANCE PROGRAM



The purpose of emergency rental assistance programs is to provide financial aid to renters that are at or below 80% of AMI and struggling to pay rent and utilities, preventing evictions and promoting housing stability.

E Ling Key Services

Key services include provision of rental, mortgage, utility assistance and other household expenses such as broadband and moving costs. The program also administers the Eviction Diversion Program aimed at allowing Justice of the Peace Courts to place eviction lawsuits on hold and divert eviction proceedings by payments of rental arrears to landlords in exchange for allowing tenants to remain in their homes.

Full Time Equivalent Staffing

 Permanent Total
 3
 Permanent (General Fund)
 N/A
 Permanent (Grant Fund)
 3

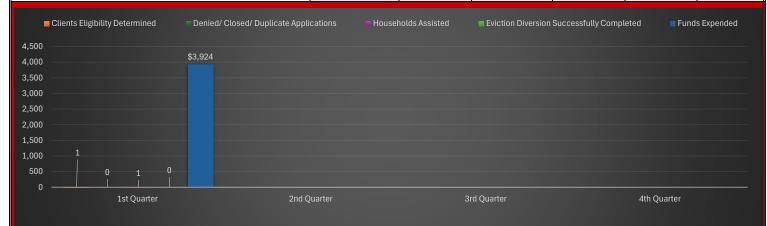
 Contractual Total
 1
 Contractual (General Fund)
 N/A
 Contractual (Grant Fund)
 1

Funding

\$28,095,791 **General Fund** YTD Grant/s YTD YTD **Budget YTD** Budget Type: General Fund **EXP.** % **EXP.** % ✓ Grant Fund 100% Exp **Budget** Source: Local and State N/A N/A N/A \$28,095,791 \$27,683,450 99%

Key Metrics

		FY 2025				
Workload Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Clients Eligibility Determined	5,026	1				1
Denied/ Closed/ Duplicate Applications	2,078	0				0
Outcome Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Outcome Measures Households Assisted	Prior Year 1,770	1st Quarter 1	2nd Quarter	3rd Quarter	4th Quarter	YTD Total 1
		1st Quarter 1 0	2nd Quarter	3rd Quarter	4th Quarter	YTD Total 1 0
Households Assisted	1,770	1	2nd Quarter 2nd Quarter	3rd Quarter 3rd Quarter	4th Quarter 4th Quarter	1



DALLAS COUNTY FY2025 PERFORMANCE INDICATORS

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