



METRICS

EMERGENCY RENTAL ASSISTANCE PROGRAM



Purpose

The purpose of emergency rental assistance programs is to provide financial aid to renters that are at or below 80% of AMI and struggling to pay rent and utilities, preventing evictions and promoting housing stability.



Key Services

Key services include provision of rental, mortgage, utility assistance and other household expenses such as broadband and moving costs. The program also administers the Eviction Diversion Program aimed at allowing Justice of the Peace Courts to place eviction lawsuits on hold and divert eviction proceedings by payments of rental arrears to landlords in exchange for allowing tenants to remain in their homes.



Full Time Equivalent Staffing

Permanent Total	3	Permanent (General Fund)	N/A	Permanent (Grant Fund)	3
Contractual Total	1	Contractual (General Fund)	N/A	Contractual (Grant Fund)	1



Funding

Budget	\$28,095,791	General Fund	YTD	YTD	Grant/s	YTD	YTD
Type: <input type="checkbox"/> General Fund 0%	<input checked="" type="checkbox"/> Grant Fund 100%	Budget	Exp	EXP. %	Budget	Exp	EXP. %
Source: Local and State		N/A	N/A	N/A	\$28,095,791	\$27,683,450	99%



Key Metrics

		FY 2025				
Workload Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Clients Eligibility Determined	5,026	1				1
Denied/ Closed/ Duplicate Applications	2,078	0				0
Outcome Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Households Assisted	1,770	1				1
Eviction Diversion Successfully Completed	918	0				0
Financial Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Funds Expended	\$ 4,784,579.00	\$3,924				\$3,924

■ Clients Eligibility Determined
 ■ Denied/ Closed/ Duplicate Applications
 ■ Households Assisted
 ■ Eviction Diversion Successfully Completed
 ■ Funds Expended



DALLAS COUNTY FY2025 PERFORMANCE INDICATORS

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