

METRICS

HOUSING CHOICE VOUCHER PROGRAM



Purpose

Housing assistance provided through the subsidy payments to low-income families, elderly, and disabled individuals, allowing them to choose safe and sanitary housing in the private rental market.



Key Services

Key services for eligible participants include, the provision of rental subsidies and utility allowance. Additionally, the program offers mortgage subsidy payments to individuals or families participating in the Homeownership Program, Family Self-Sufficiency Program to empowers participating families to achieve economic independence through financial incentives, Mainstream Vouchers to assist non-elderly individuals with disabilities, rental assistance vouchers with VA supportive services to help homeless veterans obtain permanent housing and Project-based Vouchers tied to supportive housing units to provide chronically homeless individuals a stable pathway to permanent housing. (Housing vouchers are distributed to clients based on a pre-established waiting list.)



Full Time Equivalent Staffing

Permanent Total	38	Permanent (General Fund)	N/A	Permanent (Grant Fund)	38
Contractual Total	1	Contractual (General Fund)	N/A	Contractual (Grant Fund)	1



Funding

Budget	\$70,808,510	General Fund	YTD	YTD	Grant/s	YTD	YTD
Type:	<input type="checkbox"/> General Fund 0% <input checked="" type="checkbox"/> Grant Fund 100%	Budget	Exp	EXP. %	Budget	Exp	EXP. %
Source: Local and State		N/A	N/A	N/A	\$70,808,510	\$69,940,314	99%



Key Metrics

Workload Measures	Prior Year	FY 2026				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Homeownership Vouchers Administered	367	101				101
Portable Vouchers Administered	1,219	356				356
Veterans Affairs Supported Housing Vouchers Administered	752	194				194
Regular Housing Choice Vouchers Administered	44,568	10,965				10,965
Emergency Housing Vouchers Administered	1,051	232				232
MSV Vouchers Administered	862	212				212

Outcome Measures	Prior Year	FY 2026				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
FSS Clients Benefited	696	176				176
New HCVP Clients Admissions	49	0				0
Hard to House Families Leased	69	22				22
Project-Based Vouchers (PBV)	468	114				114
Permanent Supportive Housing (PSH)	911	419				419



DALLAS COUNTY FY2026 PERFORMANCE INDICATORS

DISCLAIMER: Dallas County Health and Human Services makes no representation of any kind, including, but not limited to, warranties of merchantability or fitness for a particular purpose or use, nor are any such warranties to be implied with respect to the information, data or services furnished herein. Further, in using this information or data the user acknowledges that the user is responsible for assessing the accuracy and reliability of the data or information provided, and that it may be subject to error and omission, and is not guaranteed or represented to be true, complete or correct.



Housing Choice Voucher Program (HCVP)

KEY METRICS	METRIC DESCRIPTORS
Homeownership Vouchers Administered	The total number of active vouchers managed by Dallas County that assists low-income families in making mortgage payments.
Portable Vouchers Administered	The total number of active vouchers distributed that allow recipients to use their rental and utility assistance outside of Dallas County's jurisdiction.
Veterans Affairs Supported Housing Vouchers Administered	The number of vouchers which provide homeless veterans with rental and utility assistance.
Regular Housing Choice Vouchers Administered	The total number of standard Section 8 Housing Choice Vouchers managed by Dallas County which assist people with paying for rent and utilities.
Emergency Housing Vouchers Administered	The count of vouchers to help pay for rent and utilities provided for individuals and families who are homeless, at risk of homelessness, or fleeing domestic violence.
MSV Vouchers Administered	The number of mainstream vouchers (MSV) for non-elderly persons with disabilities which assist them with paying for utilities and rent.
FSS Clients Benefited	The number of clients who participated in the Family Self-Sufficiency (FSS) program to be more financially literate, potentially earning escrow savings.
New HCVP Clients Admissions	The number of new families admitted to the regular Housing Choice Voucher Program.
Hard to House Families Leased	The count of families with significant barriers to housing (e.g., large families, those with disabilities) who successfully leased units with voucher assistance.
Project based vouchers (PBV)	The total number of housing subsidies tied to specific units, requiring families to occupy a unit constructed or rehabilitated under the program. Assistance is not transferable; families that move out of the unit are no longer eligible for continued assistance under this subsidy.
Permanent supportive housing (PSH)	The total number of individuals who were homeless prior to entering the housing program in which housing assistance and supportive services are provided to assist with at least one member of household in achieving housing stability.