

## METRICS

### JACKSON-STANFIELD (EMPLOYEE HEALTH) CLINIC



#### Purpose

The Jackson (Employee) Health Clinic provides basic medical services to current and prospective employees to promote health and safety in the workplace.



#### Key Services

The employee clinic provides key services to the Dallas County workforce such as pre-employment health exams assessing the fitness of prospective employees, ensuring they are physically capable of performing their job duties. For urgent illnesses and injuries, the clinic provides immediate treatment, minimizing downtime and promoting quick recovery. Health care consultations are available for employees seeking advice on various medical concerns, fostering a proactive approach to personal health. Return-to-work and fitness-for-duty evaluations are performed to confirm that employees can safely resume their duties after an illness or injury. The clinic also addresses mental health through stress management services, helping employees cope with workplace pressures. Regular blood pressure and blood/glucose checks are conducted to monitor and manage chronic conditions. Additionally, seasonal flu vaccines are administered to prevent outbreaks and maintain a healthy work environment. Through these comprehensive services, employee clinics play a crucial role in maintaining a healthy, productive workforce.



#### Full Time Equivalent Staffing

Permanent Total	6	Permanent (General Fund)	6	Permanent (Grant Fund)	N/A
Contractual Total	0	Contractual (General Fund)	0	Contractual (Grant Fund)	N/A



#### Funding

Budget	\$863,342	General Fund	YTD	YTD	Grant/s	YTD	YTD		
Type: <input checked="" type="checkbox"/> General Fund	100%	<input type="checkbox"/> Grant Fund	0%	Budget	Exp	EXP. %	Budget	Exp	EXP. %
Source: Local and State		\$863,342	\$173,322	20%	N/A	N/A	N/A	N/A	N/A



#### Key Metrics

Workload Measures	Prior Year	FY 2026				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Number of Pre-Employment Examinations Completed	1,257	303				303
Sick Visits	541	138				138
Work Related Injury, Fitness for Duty and FMLA	683	145				145
Outcome Measures	Prior Year	FY 2026				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Individuals Recommended for Employment	1,153	281				281
Customer Satisfaction Survey	303	90				90
People Satisfied with Services (Strongly Agree/Agree)	275	87				87

- Number of Pre-Employment Examinations Completed
- Sick Visits
- Work Related Injury, Fitness for Duty and FMLA
- Individuals Recommended for Employment
- Customer Satisfaction Survey
- People Satisfied with Services (Strongly Agree/Agree)



### DALLAS COUNTY FY2026 PERFORMANCE INDICATORS

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**Employee Health Clinic**

KEY METRICS	METRIC DESCRIPTORS
Physicals Performed for Dallas County Departments	The total number of pre-employment and general physical examinations conducted.
Sick Visits	The total count of employee visits to the clinic for treatment of acute illnesses or injuries.
Work Related Injury, Fitness for Duty and FMLA	The combined number of evaluations performed for work-related injuries, fitness for duty assessments, and Family and Medical Leave Act (FMLA) certifications.
Individuals Recommended for Employment	The number of job candidates who passed their pre-employment physical examinations and were cleared for hire.
Customer Satisfaction Survey	The number of collected customer satisfaction surveys measuring employee satisfaction with the clinic's services
People satisfied with services (strongly agree/agree)	Survey results that report overall satisfaction during their experience at the clinic. Tracked via surveys on Microsoft Forms