METRICS
RYAN WHITE HIV / AIDS PROGRAM

Purpose

The Ryan White HIV/AIDS Program - Part A provides medical care, medication, and support services to low-income individuals while Part B and State Services is intended to improve the quality, availability, and organization of HIV healthcare and support services, including crucial medication assistance programs. Both parts aim to improve health outcomes for people with HIV and reduce HIV transmission.

Key Services

Ryan White grants provide a comprehensive array of services aimed at improving the quality of life for people living with HIV/AIDS. These services fall into several categories, including core medical services and support services such as outpatient and ambulatory health services, AIDS pharmaceutical assistance, oral health care, mental health services, medical nutrition therapy, hospice services, home and community-based health services, and early intervention services. Support services are designed to facilitate access to and retention in medical care, and include case management, substance abuse services (residential), housing services, transportation services, linguistic services, health education, outreach services, and emergency financial assistance.

Full Time Equivalent Staffing

Permanent Total	21	Permanent (General Fund)	N/A	Permanent (Grant Fund)	21
Contractual Total	3	Contractual (General Fund)	N/A	Contractual (Grant Fund)	3

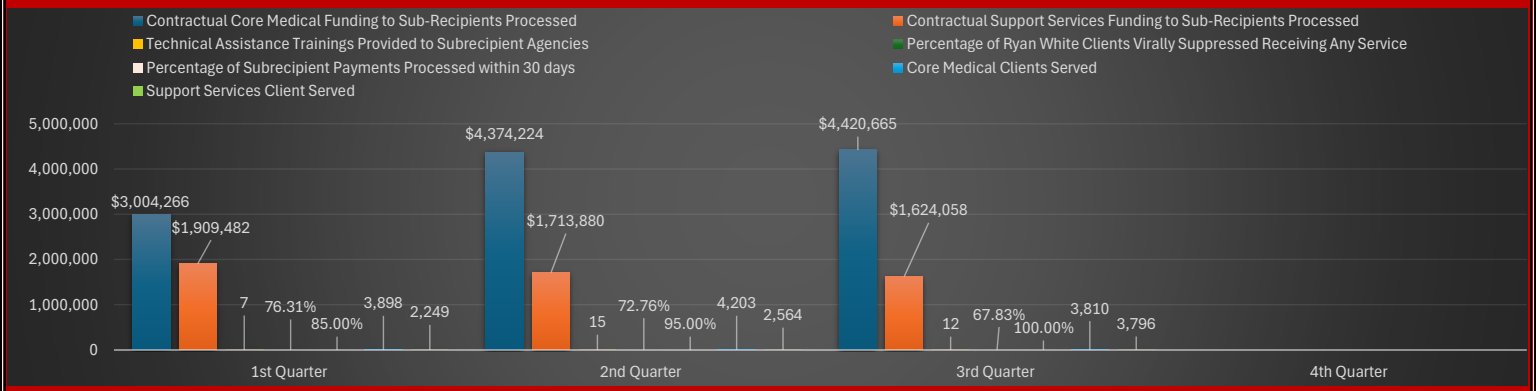
Funding

Budget	$25,781,839		General Fund	YTD	YTD	Grant/s	YTD	YTD
Type: ☐ General Fund	0%	☑ Grant Fund 100%	Budget	Exp	EXP. %	Budget	Exp	EXP. %
Source: Local and State			N/A	N/A	N/A	$25,781,839	**$8,369,028**	32%

Key Metrics

		FY 2026				
Workload Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Contractual Core Medical Funding to Sub-Recipients Processed	$10,078,446	$3,004,266	$4,374,224	$4,420,665		$11,799,155
Contractual Support Services Funding to Sub-Recipients Processed	$3,899,820	$1,909,482	$1,713,880	$1,624,058		$5,247,420
Technical Assistance Trainings Provided to Subrecipient Agencies	61	7	15	12		34

Outcome Measures	Prior Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Percentage of Ryan White Clients Virally Suppressed Receiving Any Service	76.85%	76.31%	72.76%	67.83%		72.30%
Percentage of Subrecipient Payments Processed within 30 days	95.25%	85.00%	95.00%	100.00%		93.33%
Core Medical Clients Served	9,150	3,898	4,203	3,810		11,911
Support Services Client Served	5,659	2,249	2,564	3,796		8,609



DALLAS COUNTY FY2026 PERFORMANCE INDICATORS

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DCHHS
Dallas County Health and Human Services
Healthy People Healthy Communities
Health and Social Equity

Ryan White

KEY METRICS	METRIC DESCRIPTORS
Contractual Core Medical Funding to Sub-Recipients Processed	The total dollar amount the Ryan White program has given to contracted sub-recipient organizations which provide core medical services to individuals with HIV/AIDS.
Contractual Support Services Funding to Sub-Recipients Processed	The total dollar amount the Ryan White program has given to contracted sub-recipient organizations which provide support medical services to individuals with HIV/AIDS.
Technical Assistance Trainings Provided to Subrecipient Agencies	The number of trainings offering technical assistance to sub recipients.
Percentage of Ryan White Clients Virally Suppressed Receiving Any Service	The percentage of Ryan White program clients who have achieved viral suppression (less than 200 copies of HIV per milliliter of blood), indicating effective HIV treatment.
Percentage of Subrecipient Payments Processed within 30 days	The percentage of payments to subrecipients processed within 30 days of reimbursement request.
Core Medical Clients Served	The total number of individuals who received core medical services through the Ryan White program. Core medical services are directly related to HIV/AIDS diagnosis, treatment, and management, including essential health care like outpatient care, medications, and medical case management.
Support Services Client Served	he total number of individuals who received support services through the Ryan White program. Support services, are not directly medical, and are instead designed to improve access to and retention in HIV/AIDS care, covering areas such as transportation, housing, and food assistance.