

METRICS WELFARE



Purpose

The Welfare program provides short-term financial assistance to eligible County residents.



Key Services

Key services for eligible residents include, the provision of rental, mortgage and room and board assistance along with assistance for electric and gas bill payment. Additionally, the program offers food vouchers and bus tickets to residents facing food and transportation challenges.



Full Time Equivalent Staffing

Permanent Total	20	Permanent (General Fund)	20	Permanent (Grant Fund)	N/A
Contractual Total	0	Contractual (General Fund)	0	Contractual (Grant Fund)	N/A



Funding

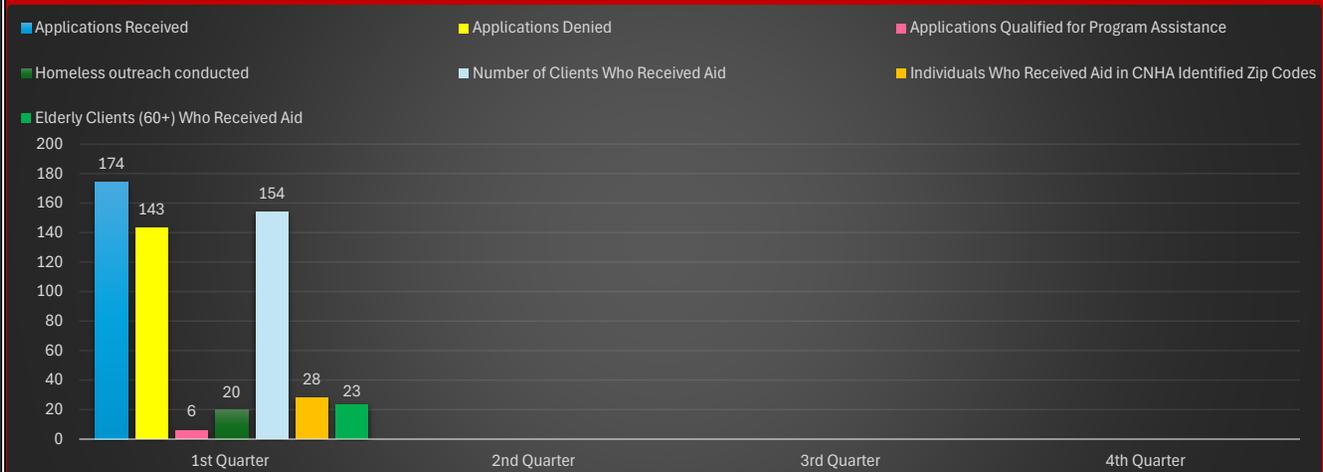
Budget	\$3,385,888		General Fund	YTD	YTD	Grant/s	YTD	YTD		
Type:	<input checked="" type="checkbox"/> General Fund	100%	<input type="checkbox"/> Grant Fund	0%	Budget	Exp	EXP. %	Budget	Exp	EXP. %
Source:	Local and State		\$3,385,888	\$816,496	24%	N/A	N/A	N/A	N/A	N/A



Key Metrics

Workload Measures	Prior Year	FY 2026				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Applications Received	686	174				174
Applications Denied	358	143				143
Applications Qualified for Program Assistance	444	6				6
Homeless outreach conducted	276	20				20

Outcome Measures	Prior Year	FY 2026				
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Number of Clients Who Received Aid	413	154				154
Individuals Who Received Aid in CNHA Identified Zip Codes	90	28				28
Elderly Clients (60+) Who Received Aid	75	23				23



DALLAS COUNTY FY2026 PERFORMANCE INDICATORS

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Welfare

KEY METRICS	METRIC DESCRIPTORS
Applications Received	Total number of applications submitted for aid from the program
Applications denied	Number of applications for aid reviewed by program staff and determined to not meet requirements to receive program assistance
Applications Qualified for Program Assistance	The total number of applications that met all eligibility criteria for the Welfare Program. Qualifying for program assistance does not guarantee services rendered or payments received by the individual.
Homeless Outreach Conducted	The number of homeless individuals the welfare program place at the Salvation Army.
Number of Clients Who Received Aid	The total number of individuals or families that had applications approved and received aid from the program.
Individuals Who Received Aid in CNHA Identified Zip Codes	This measure tracks the number of clients who applied for and received aid from the program residing in zip codes identified as high-risk within the current Community Health Needs Assessment (CHNA). The CHNA is updated every three years, and the identified high-risk zip codes may change accordingly. This measure
Elderly Clients (60+) Who Received Aid	Number of clients over the age of 60 that had applications approved and received aid from the program