NON-COMPLEX POPULATION QUARANTINE PROGRAM

IN RESPONSE TO COVID-19

Provides temporary housing (14 to 21 days) and meals for Non-complex* population diagnosed with COVID-19 needing to quarantine and unable to return home due to specific household situations.

Eligibility

Healthcare Providers and/or Social Workers may refer individuals that meet the following eligibility criteria:

- Individuals just diagnosed with COVID-19;
- Individuals residing in Dallas County outside City of Dallas;
- Individuals with non-complex medical/social conditions; and (see detailed conditions below)
- Individuals living in home that:
  - Does not provide for reasonable accommodation for maintaining safe distance from other household members; and/or
  - Consists of shared bedrooms/bathrooms; and/or
  - Consists of vulnerable/immuno-compromised member.

For more information about the program and required documents, you may visit www.dallascounty.org

Requirements for Quarantine

Once admitted to the facility, individuals are expected to remain in their area as recommended by current public health guidelines. Individuals are responsible for their own:

- Personal transportation
- Medications
- Personal hygiene products
- Clothing

Services Provided

Temporary lodging for those eligible includes:

- On-site monitoring throughout stay
- Breakfast, lunch, and dinner
- Non-smoking facility

*DNDM individuals are persons that meet the following conditions:

(i) must be ambulatory;
(ii) do not require any durable medical equipment, such as a ventilator or in-person personal care and/or medical attention on a 24/7 basis;
(iii) do not have a chronic condition requiring constant medical attention;
(iv) not on prescription medications that are not self-administered;
(v) do not have behavioral health conditions;
(vi) are not drug users;
(vii) are not currently homeless.

DALLAS COUNTY HEALTH AND HUMAN SERVICES
2377 N. Stemmons Fwy.
Dallas, TX  75207
Phone: (214) 819-5143 Fax: (214) 951-1030
Monday-Friday  9:00 a.m. - 4:00 p.m. (CDT)
EMAIL: NCPOProgram@dallascounty.org