



DCHHS
Safe families, healthy lives
Dallas County Health and Human Services



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FOR IMMEDIATE RELEASE

DCHHS Launches Health Literacy Survey

DALLAS (April 19, 2022) – On Wednesday, April 20, 2022, Dallas County Health and Human Services (DCHHS) will be launching an online survey to gain better insight into the health literacy opinions and actions of Dallas County residents. Health literacy is the ability of a community to access, understand, appraise, and apply health information. The information collected in this survey will help DCHHS identify how different communities receive and use healthcare information so that we can better serve the public.

“The 2019 Community Health Needs Assessment (CHNA) identified poor health literacy as a barrier to healthcare access and managing chronic disease,” said DCHHS Director Dr. Philip Huang. “DCHHS is launching this survey to assess health literacy across Dallas County to see how people get their healthcare information and if patients are happy with how their doctors communicate with them. This project will help guide DCHHS’ future communication strategies.”

Dallas County residents 18 and older are eligible to participate in the survey. DCHHS will not collect personal information, and responses remain anonymous. The survey takes less than five minutes to finish, and the results will assist DCHHS in determining the best practices for providing healthcare information to the community. DCHHS will also report the survey results to healthcare providers to help them improve their programs and services to the community.

We encourage the public to participate as soon as possible and voice their views and opinions. The survey will open to the public on Wednesday, April 20, 2022, and will be available for the next six weeks. This project is supported by the U.S. Department of Health and Human Services (HHS) Office of Minority Health as part of a grant award received by DCHHS.

Take the survey today by visiting one of the links below.

- English Survey: <https://www.surveymonkey.com/r/XXBPWV8>
- Spanish Survey: <https://www.surveymonkey.com/r/PB23BRQ>

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