BlueCross BlueShield of Texas

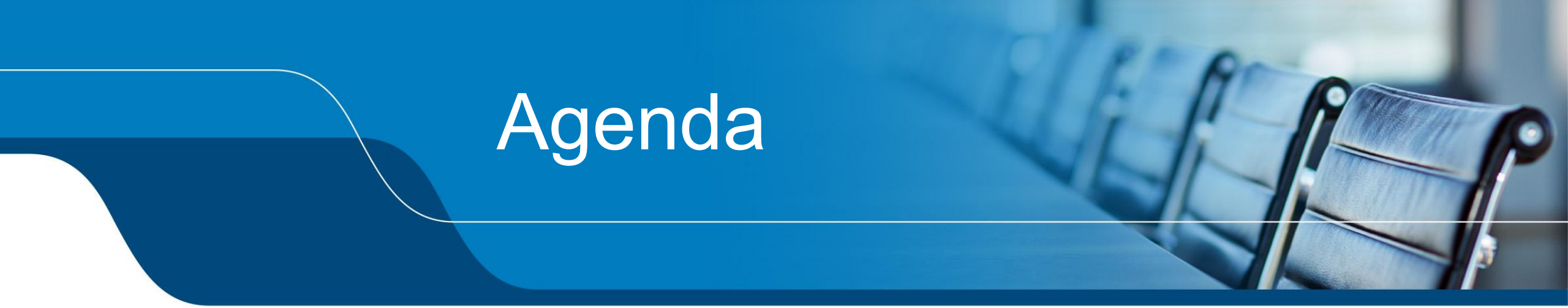


# WELCOME

## to Open Enrollment for 2027

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

# Agenda



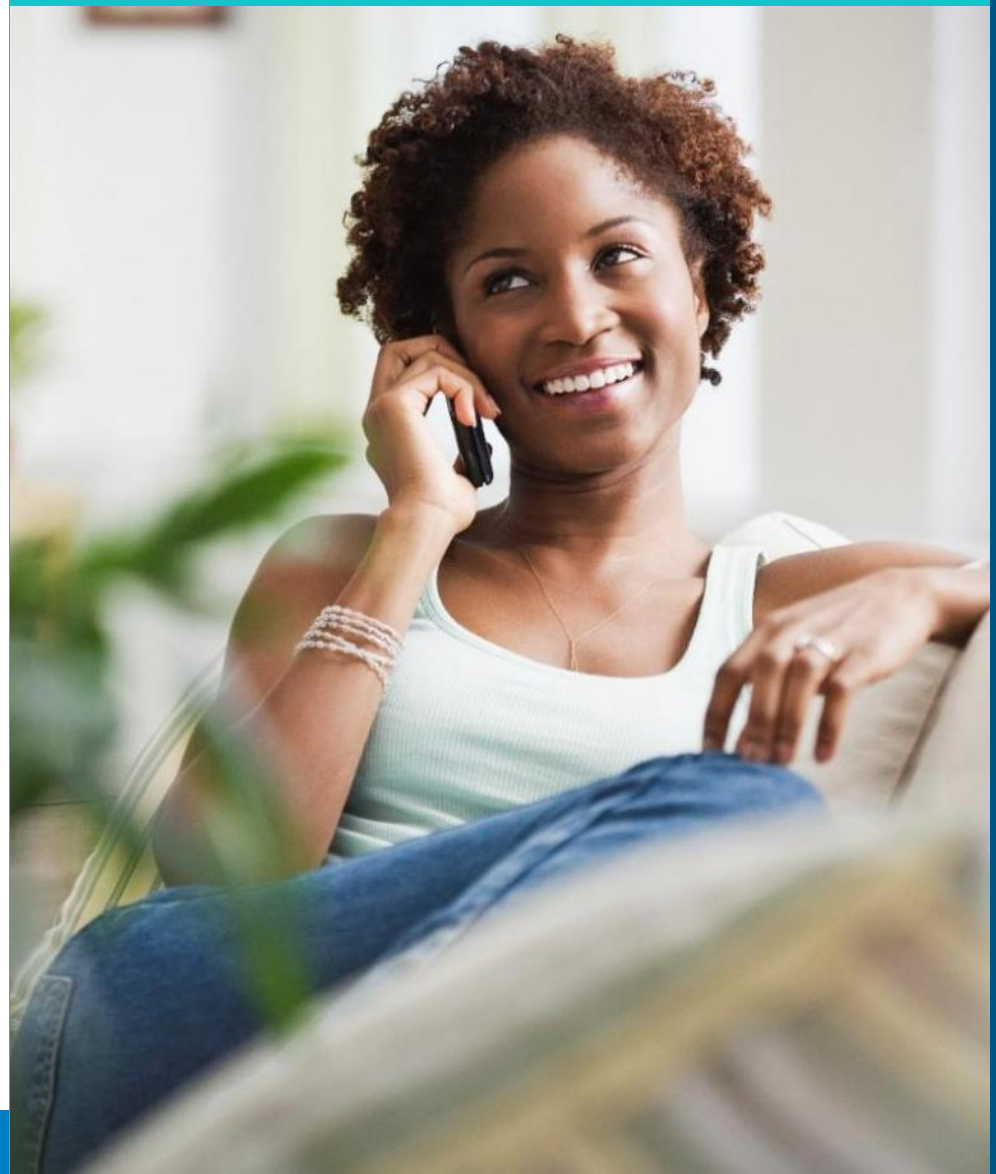
- What you need to know about your health and RX benefits
  - BCBSTX will be Medical Carrier
  - Prime Therapeutics will be Pharmacy Benefit Manager
- Resources
- Q&A

# Customer Service

**1-888-306-5753**

**Call Customer Service for assistance and questions about:**

- Claims
- Medical benefit coverage
- Finding network providers
- Membership and eligibility
- Navigating digital tools and resources
- ID card requests
- Health education and transfer to other health programs
- Transition of care



# Benefits Comparison

| Benefit | PPO Plan | | HDP Plan | |
|---|---|---|---|---|
| | In-Network | Out-of-Network | In-Network | Out-of-Network |
| Individual Deductible | **$625** | $1,000 | **$1,750** | $3,000 |
| Family Deductible | **$1,250** | No limit | **$3,500** | $6,000 |
| Individual Out-of-Pocket Max | **$3,125** | No limit | $3,100 | No limit |
| Family Out-of-Pocket Max | **$6,250** | No limit | $6,200 | No limit |
| Office Visit | $15 Primary Care Physician<br>$25 Specialist [1] | 60%* | 80%* | 60%* |
| Telehealth | $15 Primary Care Physician<br>$25 Specialist | 60%* | 80%* | 60%* |
| Preventive Care | 100% | 60%* | 100% | 60%* |
| Urgent Care Visit | $35 | 60%* | 80%* | 60%* |
| Inpatient Admission | 80%* | 60%* | 80%* | 60%* |
| Emergency Room | $300 Copay + 80% after deductible* | | 80%* | |
| All Other Covered Services | 80%* | 60%* | 80%* | 60%* |
| Retail Rx – Generic/<br>Preferred/Non-Preferred up to 30 days | $15/$30/$60 | N/A | 80%* | N/A |
| Mail Order Rx – Generic/<br>Preferred/Non-Preferred up to 90 days | $30/$60/$120 | N/A | 80%* | N/A |
| Specialty Pharmacy up to 30 days | $10/$20/$40 | N/A | 80%* | N/A |

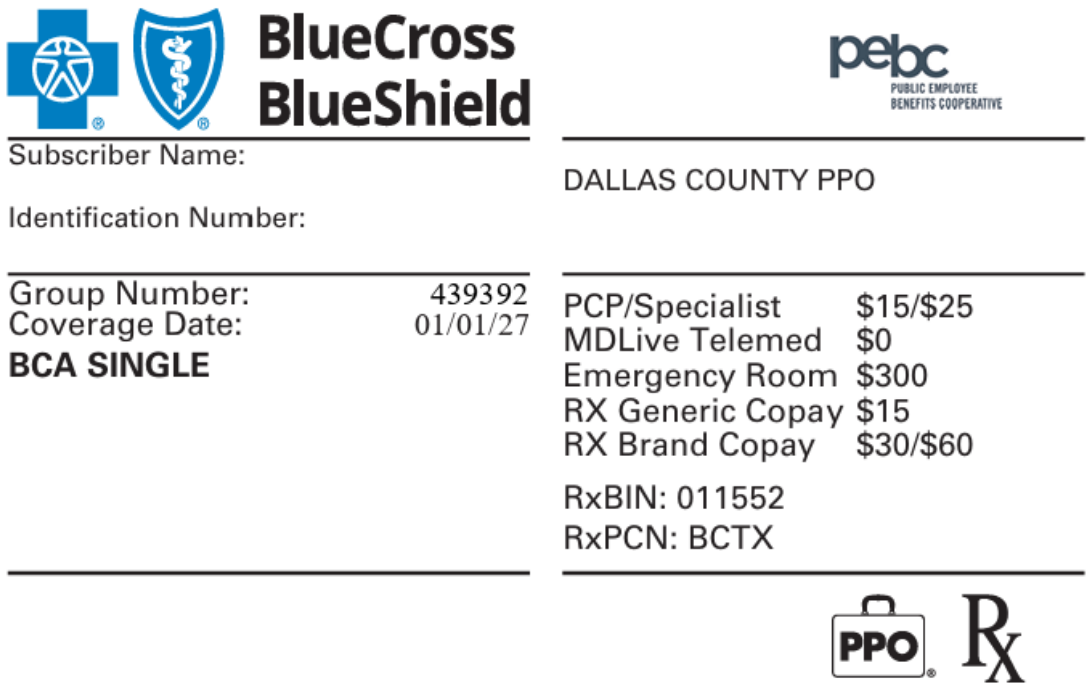
*After Deductible

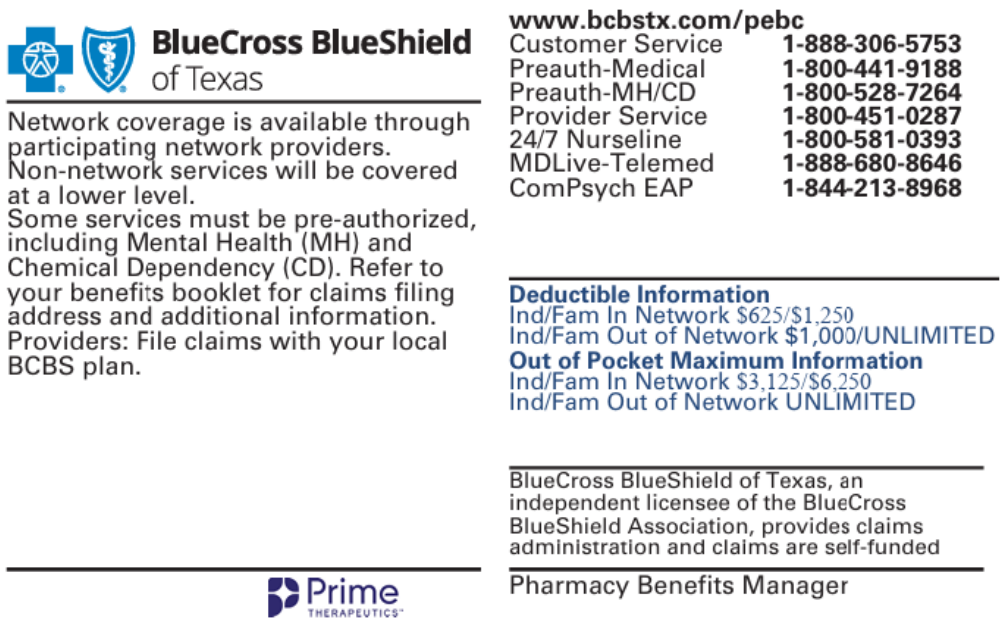
1. PEAQ refers to Physician Efficiency Appropriateness Quality Score.

# Your BCBSTX ID Cards

- **ALL** employees will receive new ID cards for 2027:
  - You should receive your new ID cards by **December 31, 2026**
  - 2 ID cards are provided for family coverage
- Dependent names will not be listed on the ID cards. Providers are familiar with BCBSTX ID cards and will know there is dependent coverage based on the Family indicator on the card.
- After **January 1, 2027**, you can call Customer Service or log on to Blue Access for Members℠ to retrieve a digital version of your ID card, or you can order additional or replacement ID cards.

# Dallas County Mock ID Cards



# Health Savings Account Basics

**The Health Savings Account (HSA) consists of two parts:**

1. **High Deductible Health Plan (HDHP)**
2. **The Health Savings Account**

HSAs must be used in combination with a qualified High Deductible Health Plan (HDHP). With HDHPs:

- A higher annual deductible applies
- Out-of-pocket maximums apply only to covered benefits
- Preventive care benefits may be provided without a deductible



# HSA Eligibility

| To be an eligible individual and qualify for an HSA you: |
| --- |
| Must be enrolled in an HSA-compatible High Deductible Health Plan (HDHP) |
| May not have other types of insurance with first-dollar medical coverage |
| May not be claimed as a dependent on another person's tax return |
| May not be enrolled in Medicare |
| An individual can be **Medicare-eligible** and have an HSA. However, once enrolled in Medicare, contributions to the HSA account must stop. The individual can keep any funds in the account prior to enrolling in Medicare and use those funds to pay for qualified medical expenses tax-free. |

# HSA Contributions

- The IRS determines the minimum/maximum amounts. The amounts are adjusted annually for inflation.
- Employee, employer or any other person may make contributions on behalf of an eligible individual.
- Your employer will make a one-time seed money deposit to the employee's HSA account in early January.

| U.S. Treasury Guidelines | 2026 Maximum HSA Contribution | 2027 Maximum HSA Contribution |
|---|---|---|
| Single Coverage | **$4,400** | **$4,500** |
| Family Coverage | **$8,750** | **$9,000** |
| Individuals age 55 and older can make catch-up contributions: **$1,000** | | |

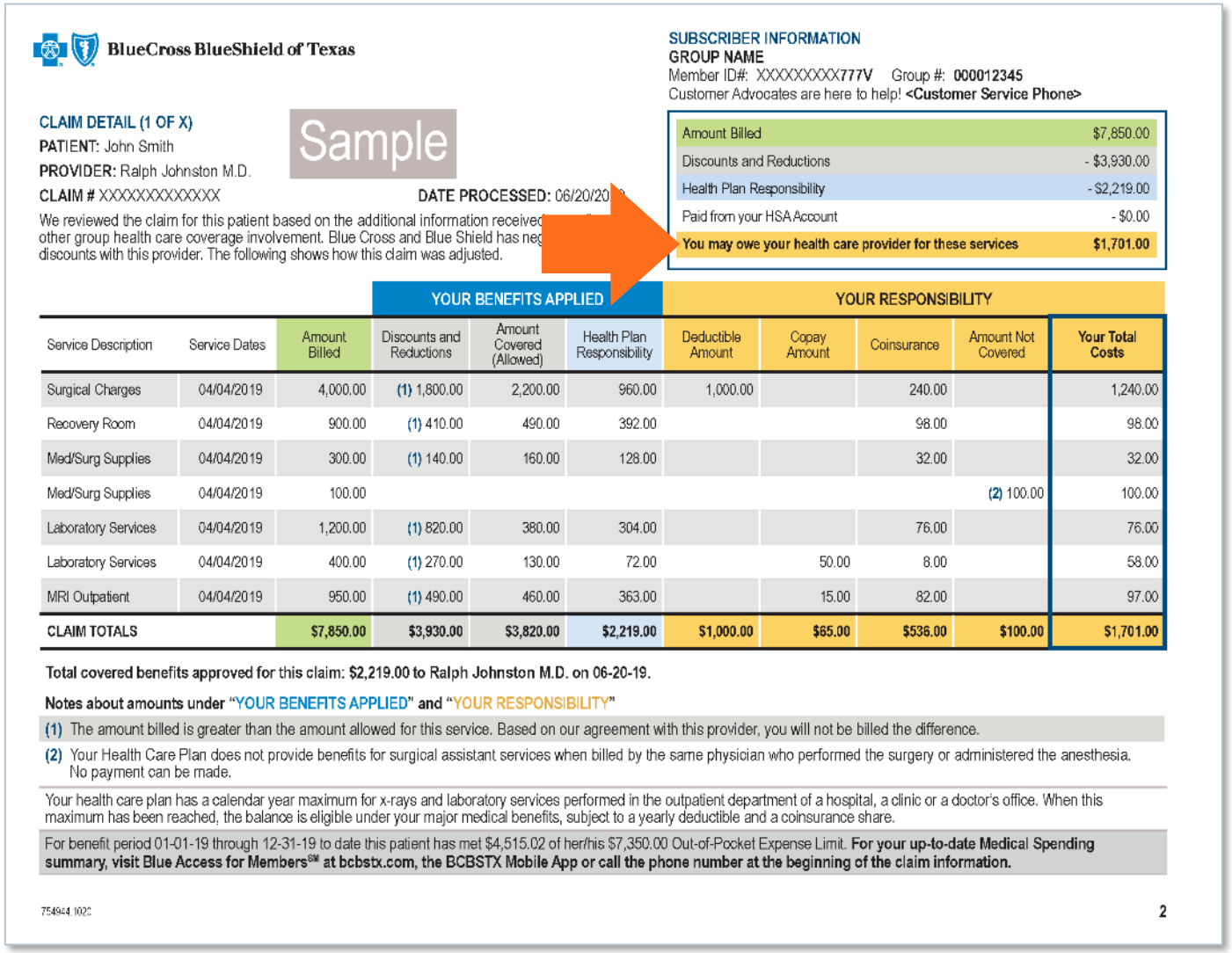
# View HSA Account Information Online

- With HealthEquity HSA, you can view your HSA account information online
- Check HSA account status
- View or print detailed history of HSA account transactions and balances
- Link to FAQs and more information about HSAs



# Sample Explanation of Benefits (EOB) — HSA

EOB shows the total billed and amount that may still be due.



BlueCross BlueShield of Texas

SUBSCRIBER INFORMATION
GROUP NAME
Member ID#: XXXXXXXXX777V Group #: 000012345
Customer Advocates are here to help! <Customer Service Phone>

CLAIM DETAIL (1 OF X)
PATIENT: John Smith
PROVIDER: Ralph Johnston M.D.
CLAIM # XXXXXXXXXXXXX
Sample
DATE PROCESSED: 06/20/20

We reviewed the claim for this patient based on the additional information received other group health care coverage involvement. Blue Cross and Blue Shield has neg discounts with this provider. The following shows how this claim was adjusted.

| | |
|---|---|
| Amount Billed | $7,850.00 |
| Discounts and Reductions | - $3,930.00 |
| Health Plan Responsibility | - $2,219.00 |
| Paid from your HSA Account | - $0.00 |
| You may owe your health care provider for these services | $1,701.00 |

| | | | YOUR BENEFITS APPLIED | | | YOUR RESPONSIBILITY | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| Service Description | Service Dates | Amount Billed | Discounts and Reductions | Amount Covered (Allowed) | Health Plan Responsibility | Deductible Amount | Copay Amount | Coinsurance | Amount Not Covered | Your Total Costs |
| Surgical Charges | 04/04/2019 | 4,000.00 | (1) 1,800.00 | 2,200.00 | 960.00 | 1,000.00 | | 240.00 | | 1,240.00 |
| Recovery Room | 04/04/2019 | 900.00 | (1) 410.00 | 490.00 | 392.00 | | | 98.00 | | 98.00 |
| Med/Surg Supplies | 04/04/2019 | 300.00 | (1) 140.00 | 160.00 | 128.00 | | | 32.00 | | 32.00 |
| Med/Surg Supplies | 04/04/2019 | 100.00 | | | | | | | (2) 100.00 | 100.00 |
| Laboratory Services | 04/04/2019 | 1,200.00 | (1) 820.00 | 380.00 | 304.00 | | | 76.00 | | 76.00 |
| Laboratory Services | 04/04/2019 | 400.00 | (1) 270.00 | 130.00 | 72.00 | | 50.00 | 8.00 | | 58.00 |
| MRI Outpatient | 04/04/2019 | 950.00 | (1) 490.00 | 460.00 | 363.00 | | 15.00 | 82.00 | | 97.00 |
| CLAIM TOTALS | | $7,850.00 | $3,930.00 | $3,820.00 | $2,219.00 | $1,000.00 | $65.00 | $536.00 | $100.00 | $1,701.00 |

**Total covered benefits approved for this claim: $2,219.00 to Ralph Johnston M.D. on 06-20-19.**

**Notes about amounts under "YOUR BENEFITS APPLIED" and "YOUR RESPONSIBILITY"**

(1) The amount billed is greater than the amount allowed for this service. Based on our agreement with this provider, you will not be billed the difference.

(2) Your Health Care Plan does not provide benefits for surgical assistant services when billed by the same physician who performed the surgery or administered the anesthesia. No payment can be made.

Your health care plan has a calendar year maximum for x-rays and laboratory services performed in the outpatient department of a hospital, a clinic or a doctor's office. When this maximum has been reached, the balance is eligible under your major medical benefits, subject to a yearly deductible and a coinsurance share.

For benefit period 01-01-19 through 12-31-19 to date this patient has met $4,515.02 of her/his $7,350.00 Out-of-Pocket Expense Limit. **For your up-to-date Medical Spending summary, visit Blue Access for Members℠ at bcbstx.com, the BCBSTX Mobile App or call the phone number at the beginning of the claim information.**

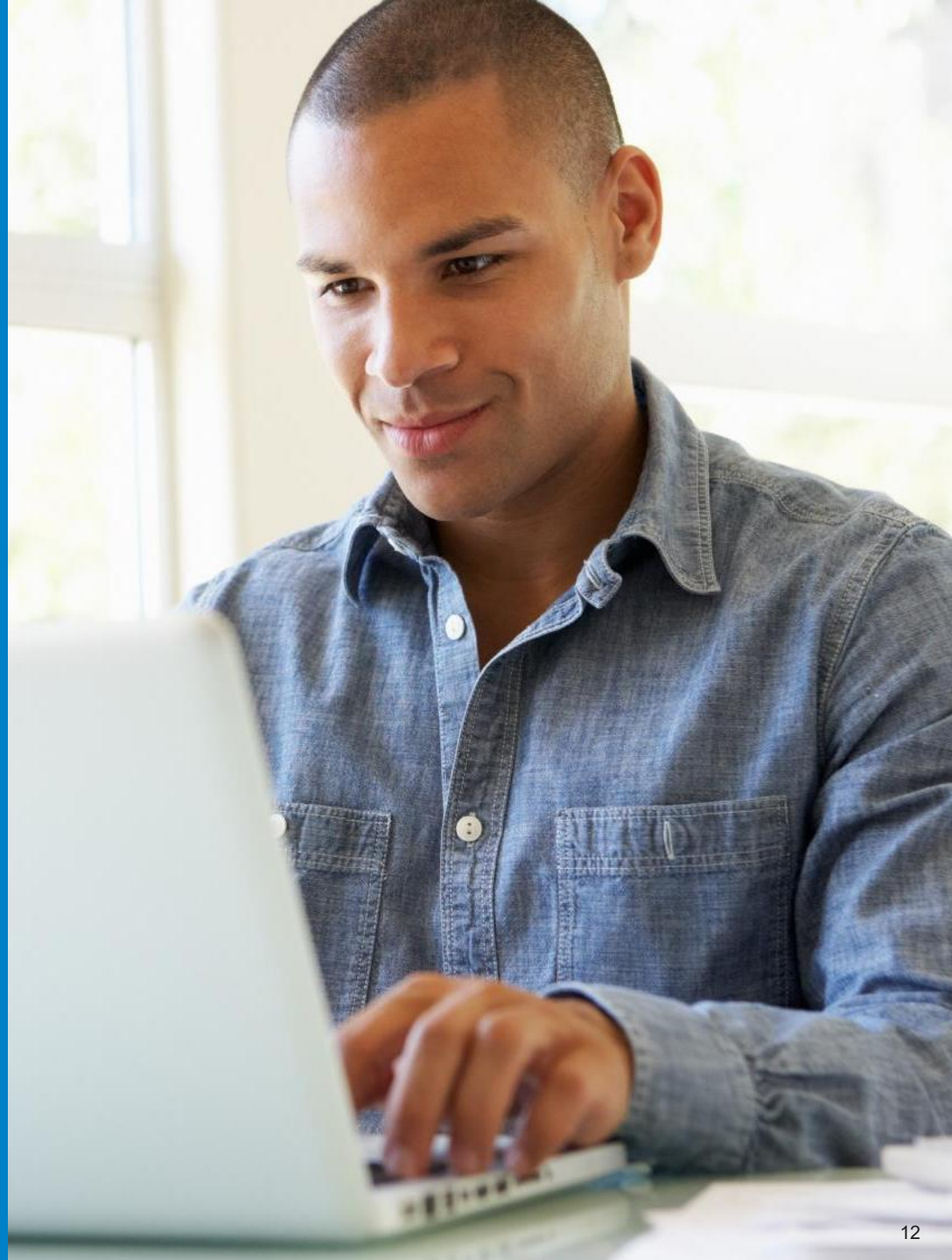
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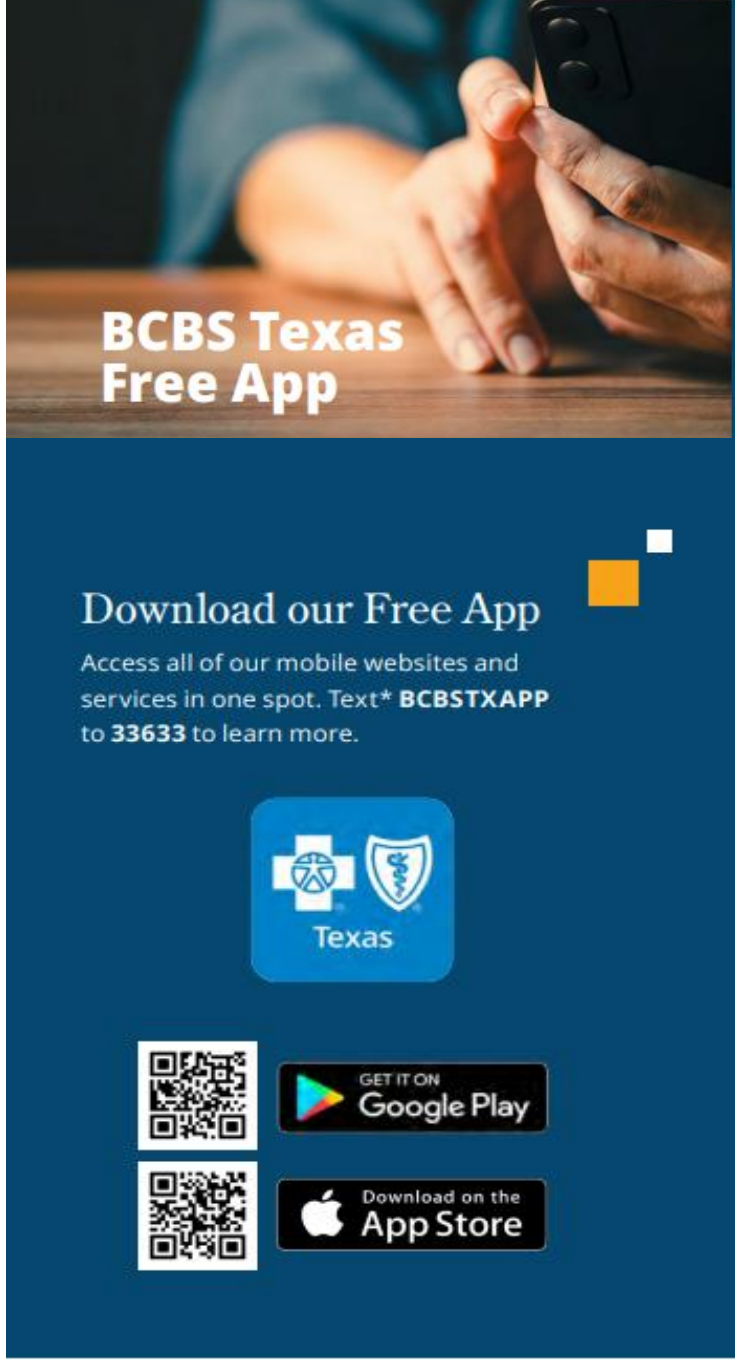
2

The EOB is mailed to the home or is available online.

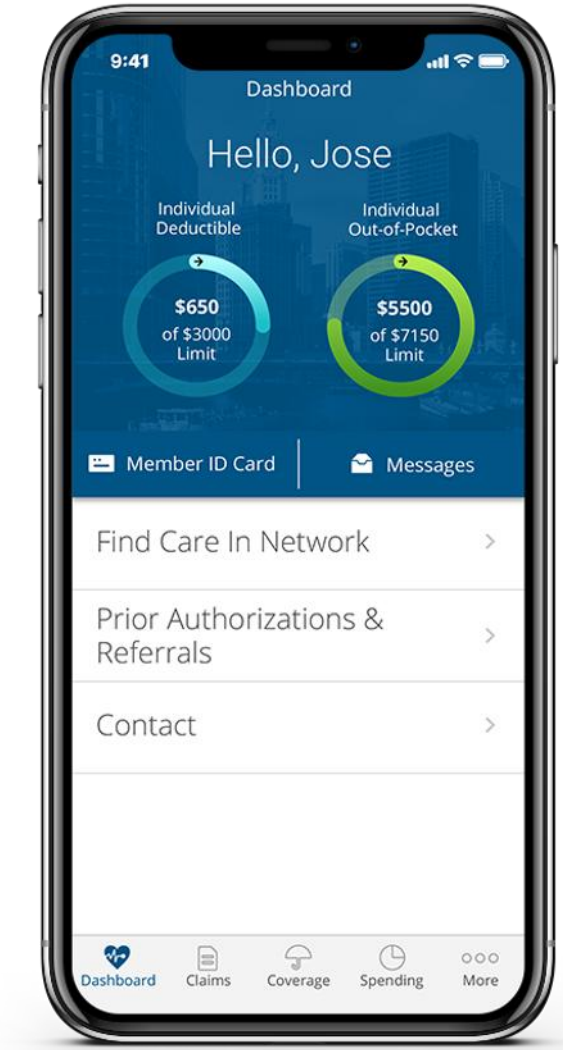
Sample is for illustrative purposes only.

# Blue Access for Members℠






- Find an in-network doctor, hospital or urgent care facility or search for Spanish-speaking doctors
- Access your claims, coverage and deductible information
- Access digital member ID card
- Secure login with Face ID (iOS only) and Fingerprint ID
- **Let us know your communication preferences**



BlueCross BlueShield of Texas



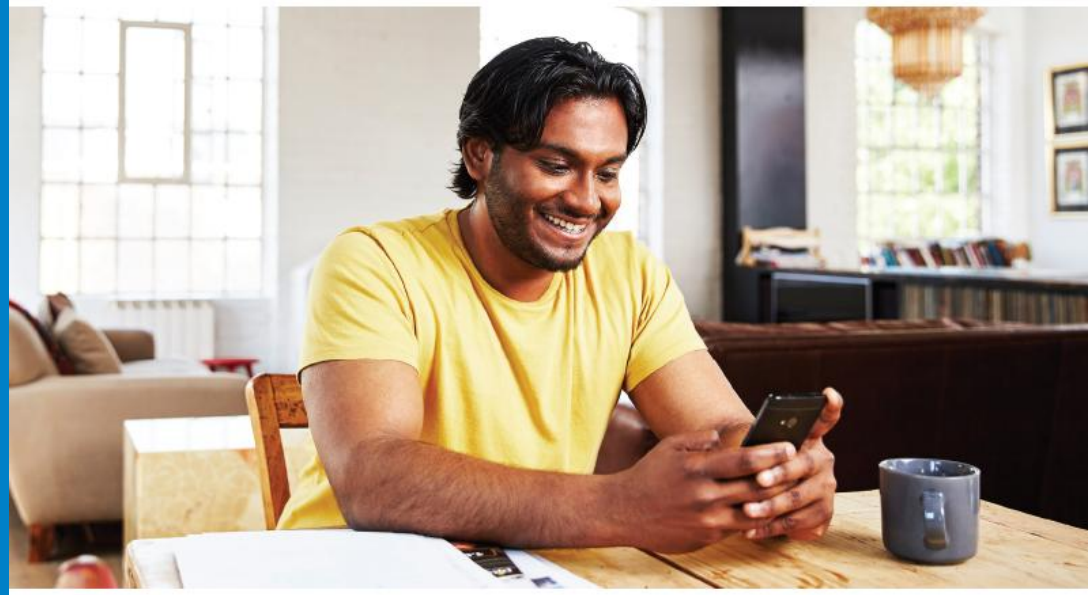

Use the below QR code to locate a network provider in your plan before you receive your member ID card.

- Scan the QR Code
- Enter your city, state or zip code you want to search at.
- Select Employer Plans, then select your State
- Select PPO, select Blue Choice PPO℠ (BCA)

# Blue Access for Members

Your one stop shop!

pebc
PUBLIC EMPLOYEE BENEFITS COOPERATIVE

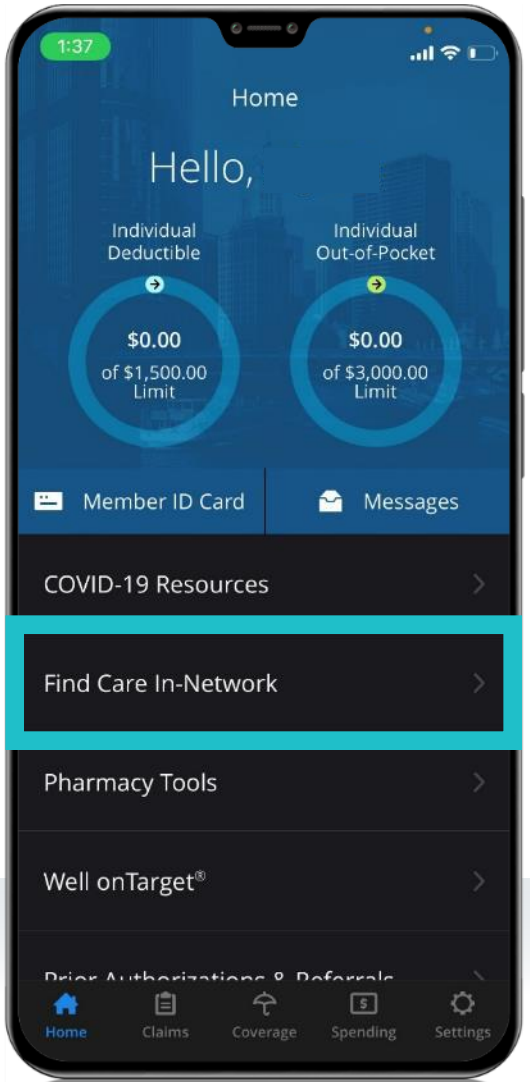


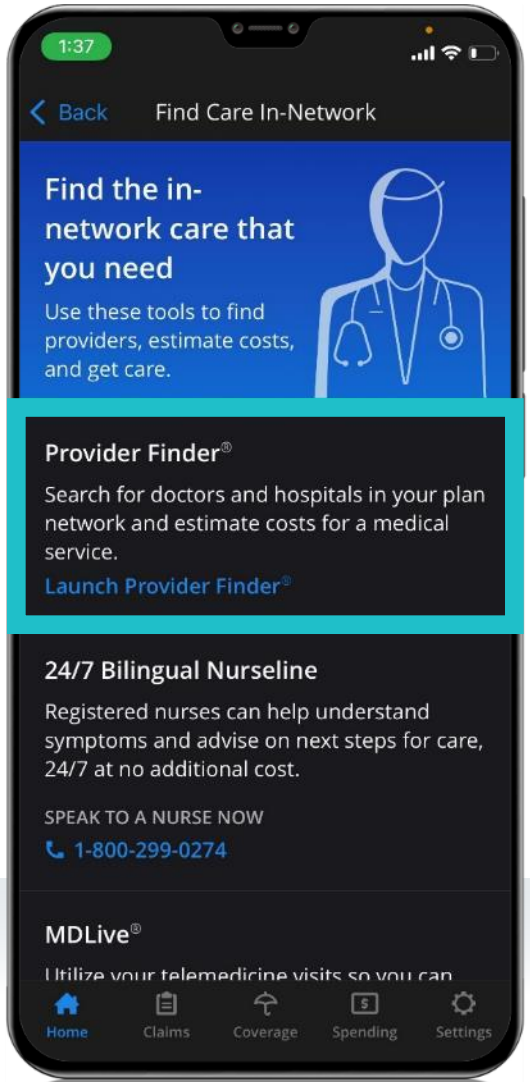
**Download these Apps to your smartphone or other device to have immediate access to your medical ID card, costs, services, wellness information and more.**

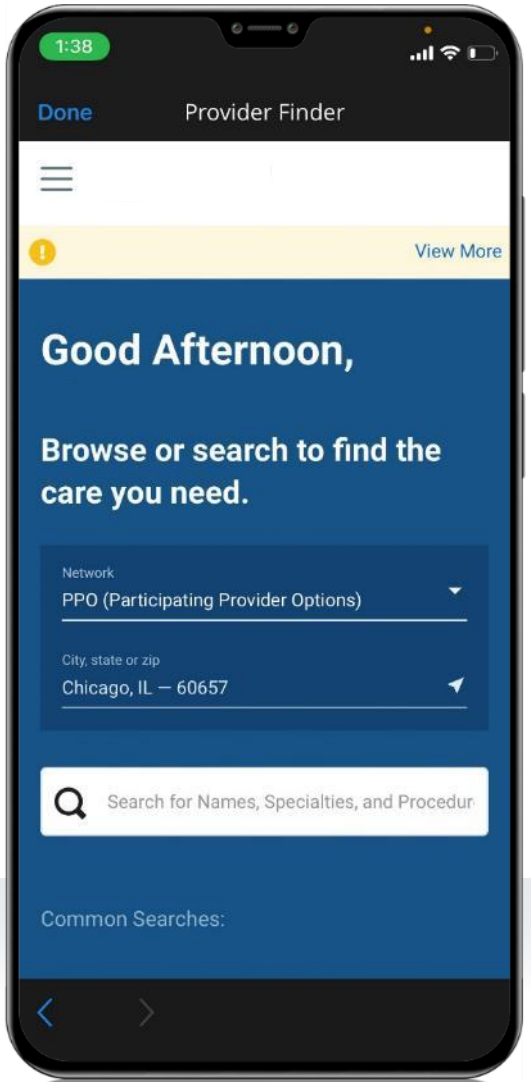
- Medical: Blue Cross and Blue Shield of Texas
- Virtual Visits: MDLIVE®
- Pharmacy: MyPrimeRx
- Dental: Delta Dental
- Vision: MyVSP
- Well onTarget®- Fitness
- Well onTarget - Always On Wellness
- Teladoc®Health Patient
- Wondr Health™
- Hinge Health

To download the BCBSTX App, text **BCBSTXAPP** to **33633** or search for BCBSTX in the Apple App Store or Google Play.
Message and data rates may apply. Terms and conditions and privacy policy are available at bcbstx.com/mobile/text-messaging.

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Home
Hello,
Individual Deductible
$0.00
of $1,500.00 Limit
Individual Out-of-Pocket
$0.00
of $3,000.00 Limit
Member ID Card
Messages
COVID-19 Resources
Find Care In-Network
Pharmacy Tools
Well onTarget®
Home
Claims
Coverage
Spending
Settings


1:37
Back
Find Care In-Network
Find the in-network care that you need
Use these tools to find providers, estimate costs, and get care.
Provider Finder®
Search for doctors and hospitals in your plan network and estimate costs for a medical service.
Launch Provider Finder®
24/7 Bilingual Nurseline
Registered nurses can help understand symptoms and advise on next steps for care, 24/7 at no additional cost.
SPEAK TO A NURSE NOW
1-800-299-0274
MDLive®
Home
Claims
Coverage
Spending
Settings

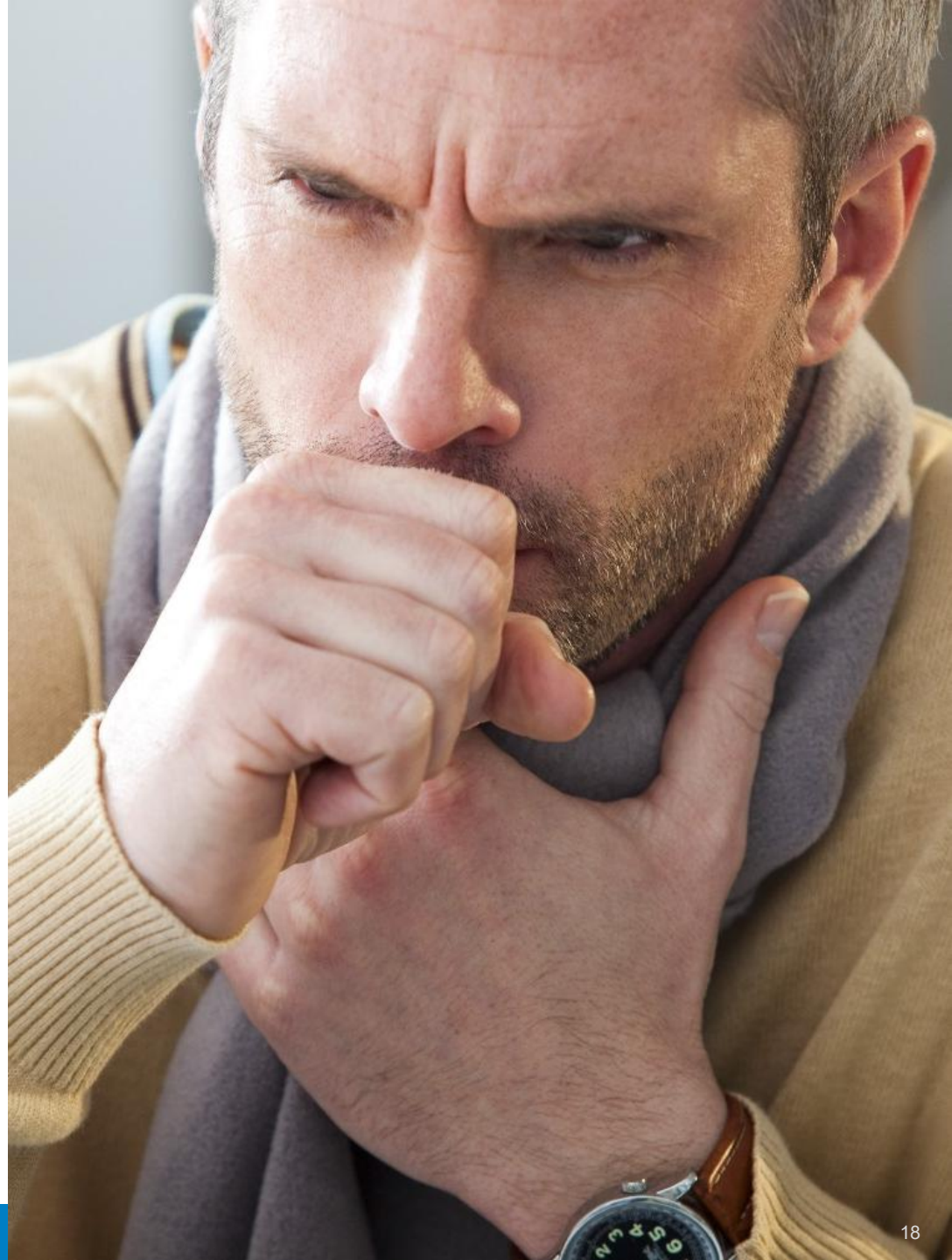

1:38
Done
Provider Finder
View More
Good Afternoon,
Browse or search to find the care you need.
Network
PPO (Participating Provider Options)
City, state or zip
Chicago, IL — 60657
Search for Names, Specialties, and Procedur
Common Searches:

# BCBSTX Member Benefits



# Get Care When and Where You Need It

- Whether you're at home or traveling, access to an independently contracted, board-certified doctor is available 24/7.
- You can speak to an MDLIVE® doctor immediately or schedule an appointment for a time that works for you.
- MDLIVE doctors can help treat many non-emergency conditions.
- A Virtual Visit may be a better alternative to the emergency room or urgent care center.



Virtual Visits may be limited by plan. For providers licensed in New Mexico and the District of Columbia, Urgent Care service is limited to interactive online video; Behavioral Health service requires video for the initial visit but may use video or audio for follow-up visits, based on the provider's clinical judgment. Behavioral Health is not available on all plans.

MDLIVE is a separate company that operates and administers Virtual Visits for Blue Cross and Blue Shield of Texas. MDLIVE is solely responsible for its operations and for those of its contracted providers. MDLIVE® and the MDLIVE logo are registered trademarks of MDLIVE, Inc., and may not be used without permission.

Blue Cross®, Blue Shield® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.



# Wondr™

## Metabolic Syndrome Reversal Program

With Wondr you can lose weight, gain energy, sleep better and improve your mind and body - all while eating your favorite foods

- Online program and mobile app allows members access anywhere at any time
- Wondr is a skills-based digital weight loss program that teaches you how to enjoy the foods you love and improve your overall health

**Your employer has partnered with Wondr Health to help you improve your overall health at no cost to you.**

Wondr Health is an independent company that provides Metabolic Syndrome Management for Blue Cross and Blue Shield of Texas. Wondr Health is solely responsible for the products and services that it provides.
BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.



# Teladoc Health™

## Diabetes Management and Hypertension Management Solutions

- Welcome kit with smart glucose meter or connected blood pressure cuff
- Digital and live coaching through meter, phone and the Teladoc Health mobile app
- Services covered — no out-of-pocket costs

**If you are eligible, Teladoc Health will contact you about how to sign up for this program**

Teladoc Health is an independent company that provides chronic condition management for Blue Cross and Blue Shield of Texas. Teladoc Health is solely responsible for the products and services that it provides.
BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

# Hinge Health Digital Musculoskeletal (MSK) Clinic

Hinge Health provides a complete solution — for each stage of your MSK journey, with expert medical opinion

**Prevention (at risk)**
Job-specific exercises and education

**Acute (recent injury)**
Physical therapy video visits for every body part

**Chronic (high risk)**
Exercise, education and behavioral change

**Surgery (pre- and post-procedure)**
Rehab for members that require surgery

**Hinge Health will contact you about signing up for the program that's right for you**



Hinge Health is an independent company that has contracted with Blue Cross and Blue Shield of Texas to provide an online musculoskeletal program for members with coverage through BCBSTX. BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

# Take Care of Your Mental Health

Your plan includes behavioral health benefits so you and your covered family members can get help for:

- Anxiety
- Autism
- Depression
- Drug or alcohol use
- Eating disorders
- And many other mental health conditions

Log in to **Blue Access for Members**℠ at **bcbstx.com** or call the number on the back of your member ID card to find a counselor, psychiatrist, treatment facility or other behavioral health provider.






## Connect with the EAP!

Don't be afraid to reach out for help. Your personal records are kept private from your employer, as required by law.

- Call: **844-213-8968**
- Online: **GuidanceResources.com**
- App: **GuidanceNow**
- Web ID: **TXEAP**

# Digital Mental Health

learntolive

Online programs through Learn to Live at no added cost for:

- Stress, anxiety and worry
- Depression
- Social anxiety
- Insomnia
- Panic
- Substance use
- Resiliency

- Available to employees and their family members 13 years and older
- Programs in English and Spanish
- Personal coaching by phone, text or email

**Get started with a mental health assessment:**

- Log in to Blue Access for Members℠
- Choose Wellness, then find Digital Mental Health

Learn to Live provides educational behavioral health programs; members considering further medical treatment should consult with a physician.

Learn to Live, Inc. is an independent company that provides online behavioral health programs and tools for members with coverage through Blue Cross and Blue Shield of Texas. BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

# Women’s and Family Health

No matter what stage you are at in life’s journey, you should prepare as much as you can. We have tools to help — at no extra cost to you.

- **Ovia Health™ apps** are your companion for the journey ahead: from cycle and fertility tracking to pregnancy, parenthood and menopause.
- **Well onTarget®** offers self-guided courses that help you plan for a healthy pregnancy and baby.
- Plus, if your pregnancy is high-risk, BCBSTX will provide support from **maternity specialists** to help you care for yourself and your baby.

**Prepare for your life-changing journey.**



Ovia Health is an independent company that provides maternity and family benefits solutions for Blue Cross and Blue Shield of Texas.
BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

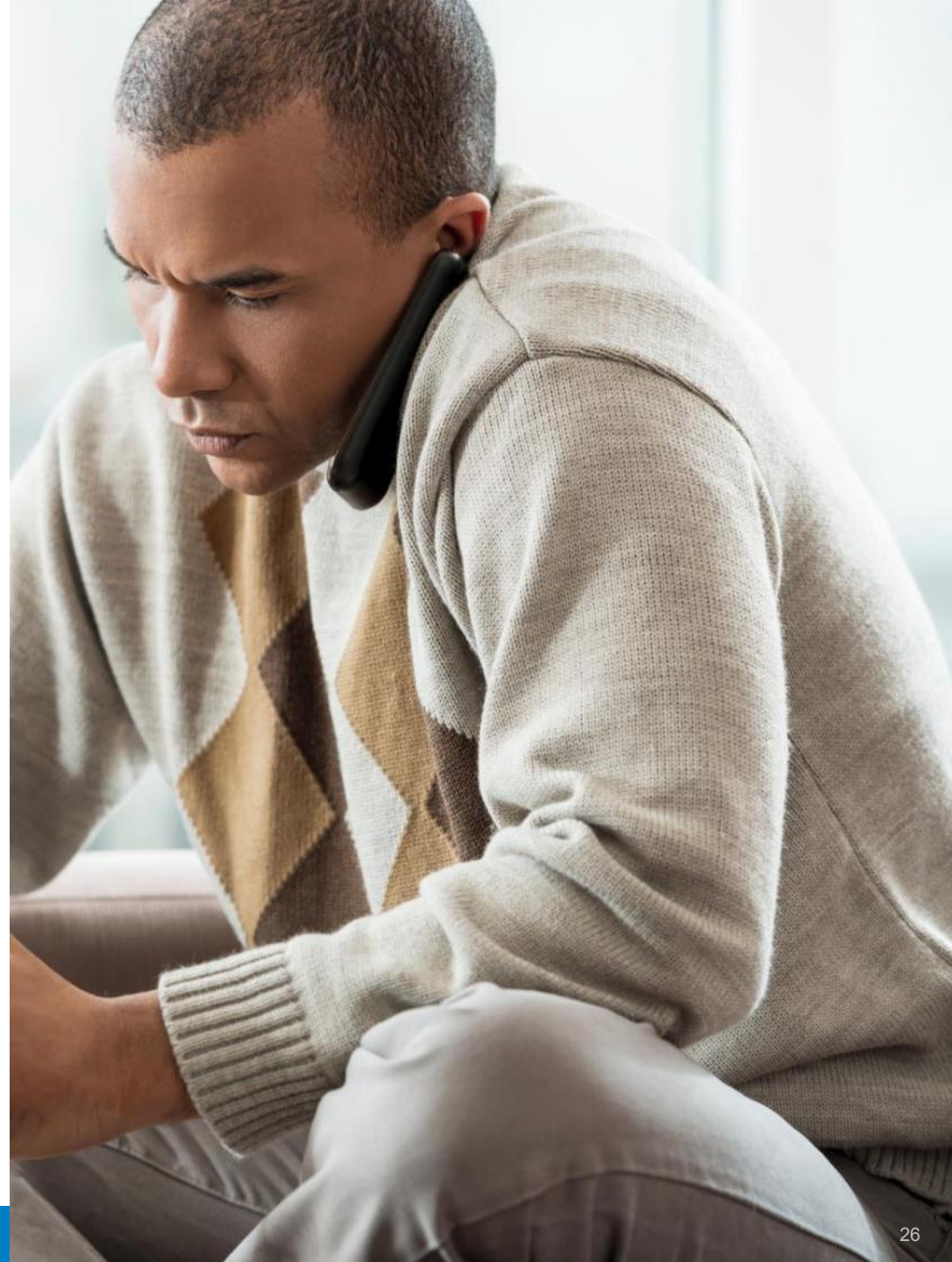
# Cancer Services and Support

**A cancer diagnosis can change your life forever. We are here to help.**

The Cancer Services and Support program, in collaboration with AccessHope, will give you the tools, resources, and expert advice to help you before, during, and after cancer treatment.

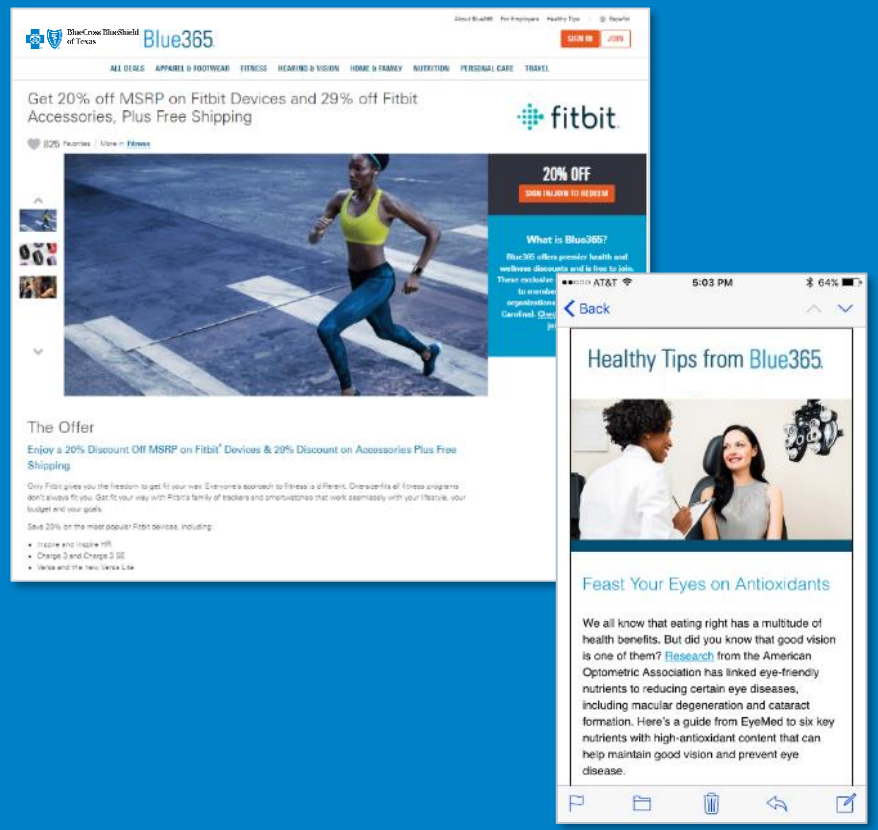
- **Cancer Support:** Our skilled cancer care nurses are on hand to help you prepare for doctor office visits, share treatment information or give emotional support—wherever you are in your cancer journey.
- **Cancer Expert Advisory Review and Support:** With AccessHope, you can ask that a medical expert reviews your case. This allows you to get expert recommendations and clinical trial matches while staying close to home.

**Cancer care nurse support is available today by calling the number on the back of your ID card.**



AccessHope is an independent company providing cancer support services for members enrolled with Blue Cross and Blue Shield of Illinois and is solely responsible for the services it provides. BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them. © 2023 AccessHope, LLC. All rights reserved. Confidential and proprietary.

# Member discounts simply for being a BCBSTX member




Screen images are for illustrative purposes only.

# Blue365®
# Member Discount Program

- Exclusive health and wellness deals from national and local retailers
- Save money on fitness gear, family activities, gym memberships, healthy eating, dental, vision, hearing aids and more from top national and local retailers
- Go to **www.blue365deals.com/BCBSTX** to register, view your available discounts and sign up for weekly emails

Blue365 is a discount program only for BCBSTX members. This is NOT insurance. Some of the services offered through this program may be covered under your health plan. Employees should check their benefit booklet or call the Customer Service number on the back of their ID card for specific benefit facts. Use of Blue365 does not change monthly payments, nor do costs of the services or products count toward any maximums and/or plan deductibles. Discounts are only given through vendors that take part in this program and are subject to change. BCBSTX does not guarantee or make any claims or recommendations about the program's services or products. Members should consult their doctor before using these services and products. BCBSTX reserves the right to stop or change this program at any time without notice.
BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

# Health and Wellness



# Preventive Coverage

## What's Covered?

- **Recommended routine gender- and age-specific preventive care and screenings** — including yearly general wellness exams, recommended vaccines and screenings for things like diabetes, cancer and depression — both facility and professional services.
- **Coverage provided in-network at 100% with no copay, no deductible.** Out-of-network benefits may vary.

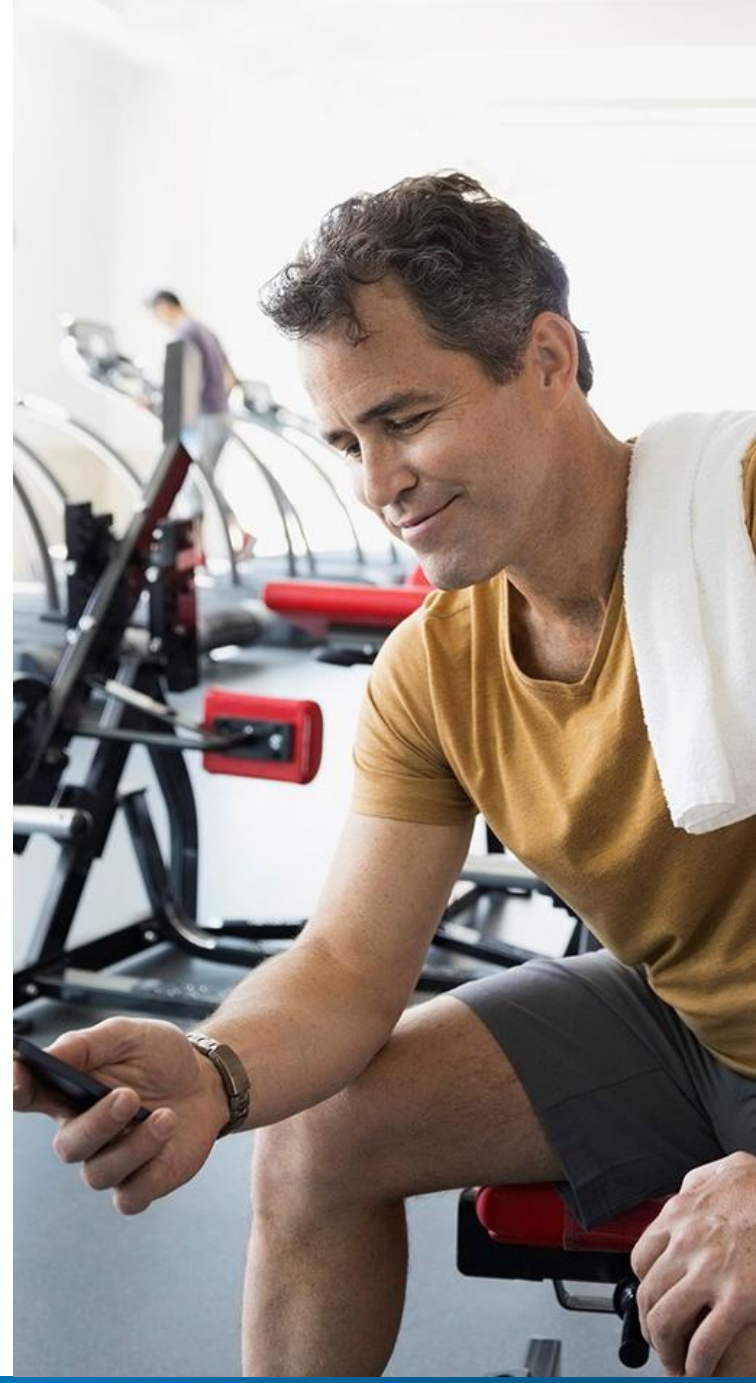


**IMPORTANT to remember:**
Lab tests related to a condition such as diabetes or asthma — **are not** considered preventive and are covered under applicable deductible and coinsurance levels.

**Stay healthy by getting regular check-ups**

# Our Fitness Services

- Flexible and budget-friendly gym network options from $19 to $129 per month (including a digital option) with the Well onTarget® Fitness Program administered by Tivity Health™
- Offered to members of participating Blue Cross and Blue Shield of Texas plans and their dependents
- Unique program designed to promote health, wellness and activity for adults 18+. Family-Friendly — expands gym network access to your covered dependents at a bundled price discount*
- Studio Class Network: Boutique-style classes and specialty gyms with pay-as-you-go option and 30% off every 10th class
- Convenient Payment: Monthly fees are paid via automatic credit card or bank account withdrawals
- Access to multiple fitness locations nationwide where members live, work and travel; existing and potential members can search for locations by accessing the Fitness Program page through Blue Access for Members℠ and through the Fitness Program mobile app
- Easy online enrollment (or by phone) plus fitness location finder



Available to members and their covered dependents (age 18 and older).
*Individuals must be 18 years old to purchase a membership. Dependents, 16-17 years old, can join but must be accompanied to the location by a parent/guardian who is also a Fitness Program member. Check your preferred location to see their membership age policy. Underage dependents can log in and join through the primary member's account as an "additional member."

# Flexible Gym Network

A choice of gym networks to fit budgets and preferences.*

| Plan Options | Digital Only | Base | Core | Power | Elite |
|---|---|---|---|---|---|
| Monthly fee | $10 | $19 | $29 | $39 | $129 |
| Gym* facility network size | Digital access only | 3,000 | 7,500 | 12,000 | 12,400 |
| **$19 initiation fee** (no initiation fee for digital-only option) | | | | | |

- **Studio Class Network:** Boutique-style classes and specialty gyms are pay-as-you-go with 30% off every 10th class.
- **Family Friendly:** Expands gym network access to your covered dependents at a bundled price discount. Member pays only one enrollment fee per family.
- **Convenient Payment:** Monthly fees are paid via automatic credit card or bank account withdrawals.

*Represents possible network locations. Check local listings for exact network options as some locations may not participate. Network locations are subject to change without notice.

## Selecting Options

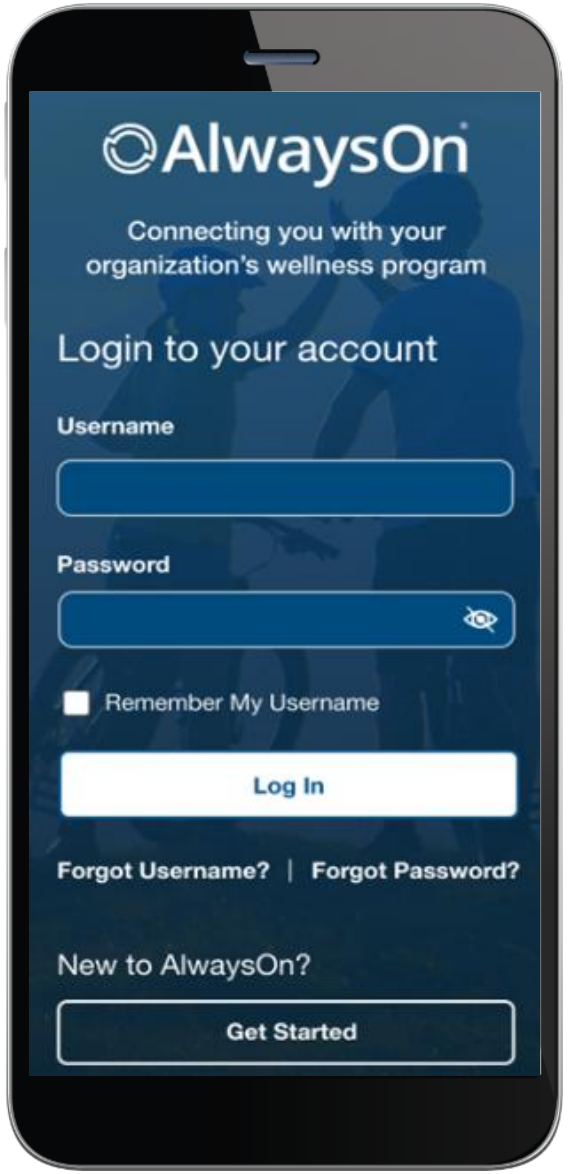
- You can select an option based on your preference. Once you pay, you'll have access to all locations within the purchased plan and those at the lower price, too.
- The Elite plan has the option to select one home elite gym and access to all other gyms.
- You have the option to change your Elite home gym monthly.

# AlwaysOn Mobile App

## Mobile App Features

- Health Assessment
- Secure messaging with Health Coach
- Health dashboard and trackers
- Blue Points℠ balance
- Access to the redemption center/ online shopping mall
- Wellness Challenges
- Digital programs included

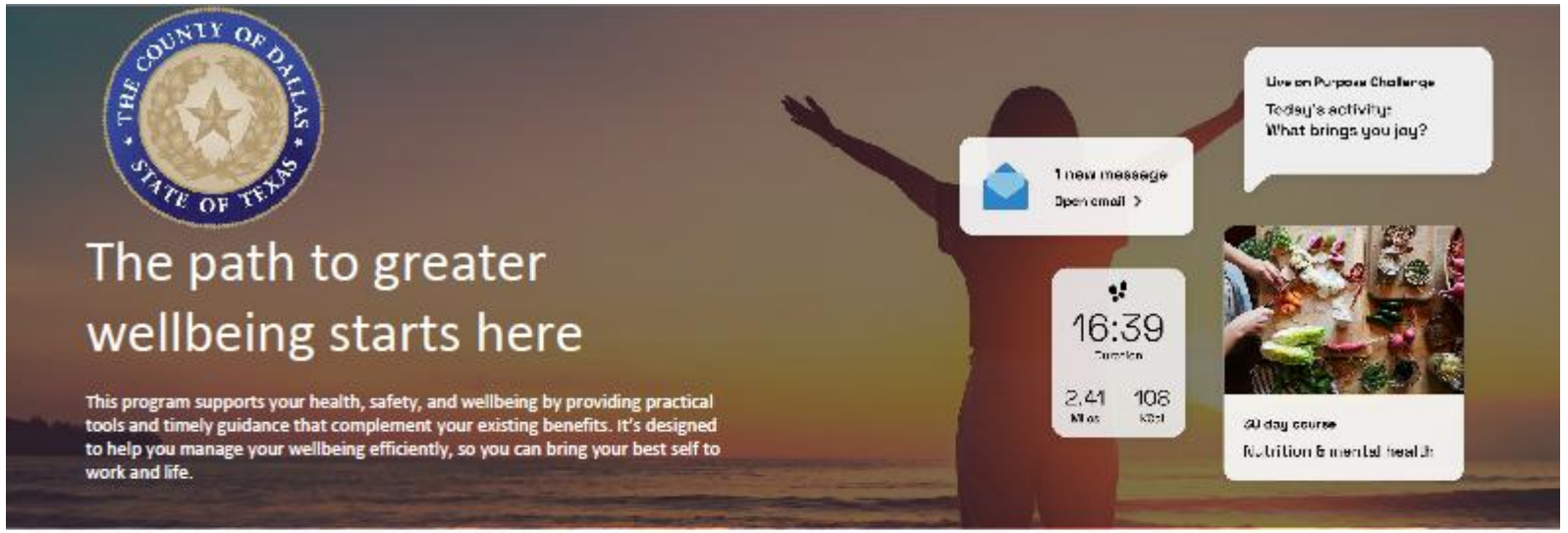
## Available on Google Play and Apple App Store




Blue Points program rules are subject to change without prior notice. See the Program Rules on the Well onTarget Member Wellness Portal at wellontarget.com for further information. Member agrees to comply with all applicable federal, state and local laws, including making all disclosures and paying all taxes with respect to their receipt of any reward.

AlwaysOn is owned and operated by Onlife Health Inc. Onlife Health Inc. is an independent company that provides digital health management for Blue Cross and Blue Shield of Texas.

Screen images are for illustrative purposes only.




## Get Started

**Step 1:**
Go to PEBCNavigateWellbeing.com

**Step 2:**
Click **JOIN NOW** and enter the group code: **DALLAS**

**Step 3:**
Verify your eligibility with your name, SSN and DOB.

**Step 4:**
Enable multi-factor authentication (MFA). Instructions are available on the portal after you log in.

## Now what?

**Here's what you can expect:**

- Sync apps and devices
- Discover nutritious recipes
- Monitor your hydration
- Earn rewards
- Track your sleep

No matter what your wellbeing goals are, you'll have the tools and resources at your fingertips to help you do well and be well.

**Program Dates:**

**January 1, 2026 – October 31, 2026**

## Don't forget!

**Download the Navigate Wellbeing app for a convenient way to track your activities.**

**Have questions?**
info@navigatewell.com
**(888) 282-0822**

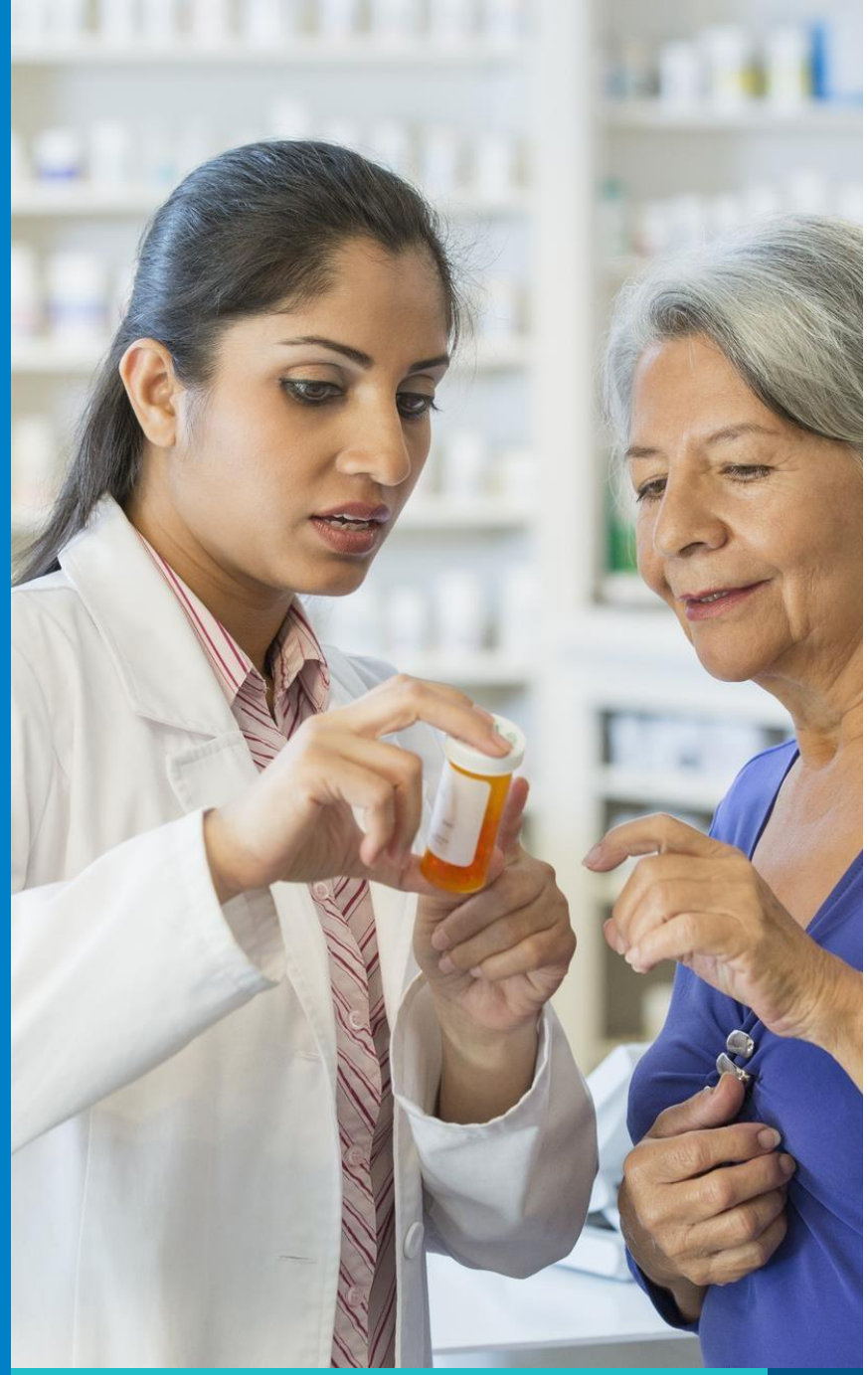
Powered by Navigate Wellbeing Solutions

# Navigate Wellness

BlueCross BlueShield of Texas

PRIME THERAPEUTICS®

# Prescription Benefits



# Retail Prescription Drug Benefit

Fill your 30-day prescriptions at any of the 66,000+ pharmacies in your broad Network. (Major chains include, Walgreens, CVS, Walmart, etc...)

- **Traditional Select (Broad) Network**
- **Performance Select Formulary**

# 90-Day Prescription Drug Benefit

Two options are available to get your maintenance medications for chronic conditions such as diabetes, asthma, high cholesterol etc…

**Home Delivery** (Mail Order) through Express Scripts Home Delivery

- Up to a 90-day supply
- Convenience and savings

**ESN (Extended Supply Network)**

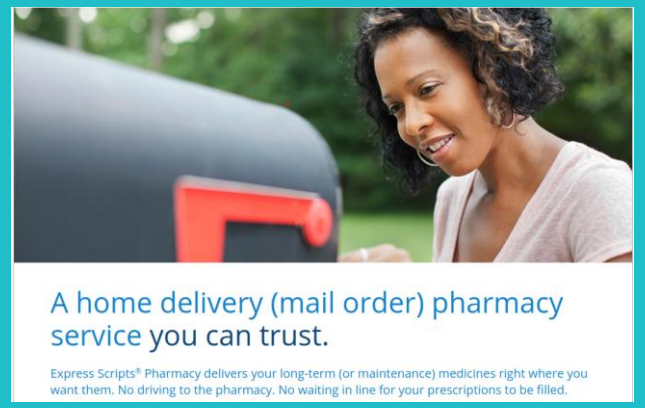
- Up to a 90-day supply at over 65,000 participating pharmacies
- Convenience and savings



# Home Delivery Prescriptions (Mail Order)

Your pharmacy benefit includes mail service of your maintenance medications from Express Scripts Home Delivery Pharmacy.

- Register online at express-scripts.com/rx or by phone at 833-715-0942. Calling to set up or verify is often easiest.
- Once registered, ask your doctor to submit your prescription electronically or by fax.
- Transfer your existing prescription from a retail pharmacy online or by phone.
- Automatic refills are not an option with the plan.




# Accredo Specialty Pharmacy

Specialty drugs are often prescribed to treat chronic, complex conditions such as multiple sclerosis, hepatitis C and rheumatoid arthritis.

To start using Accredo Specialty Pharmacy you can call 833-721-1619. Once registered, you can manage your prescriptions on Accredo.com or through the mobile app.

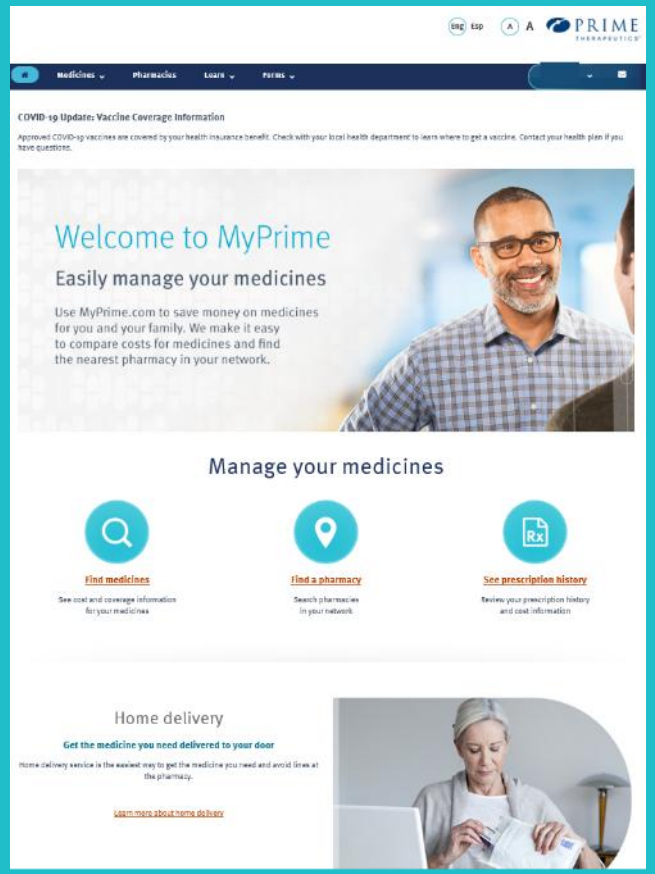


# MyPrime.com

**MyPrime.com helps you manage your pharmacy benefits when you're at home or on the go.**

**After 1/1/27, members may create a single sign-on from Blue Access for Members and then access MyPrime.com to:**

- See your prescription history and the list of drugs covered on the **Performance Select** Drug List.
- Learn about drug interactions, possible side effects and more.
- Find ways to save time and money with low-cost generic drugs.
- Find pharmacies in your network such as retail, vaccine, 90-day pharmacies.
- Find forms you may need such as home delivery order form or prescription drug claim form
- Members may also call the PEBC customer service number (**888-306-5753)** for questions about their pharmacy benefits.

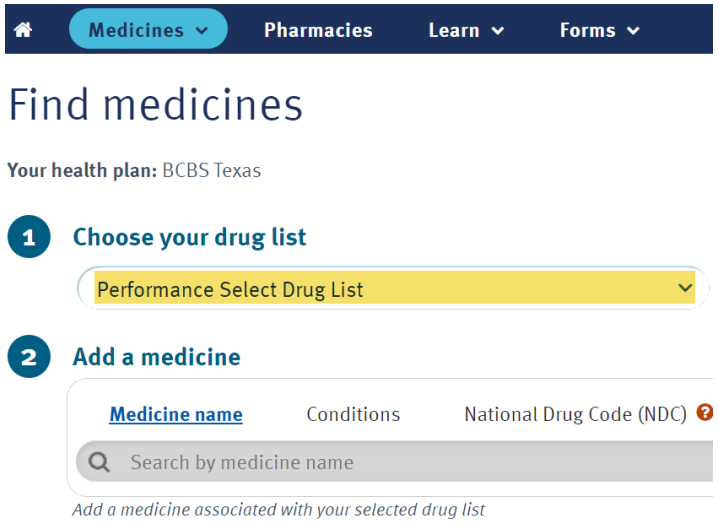


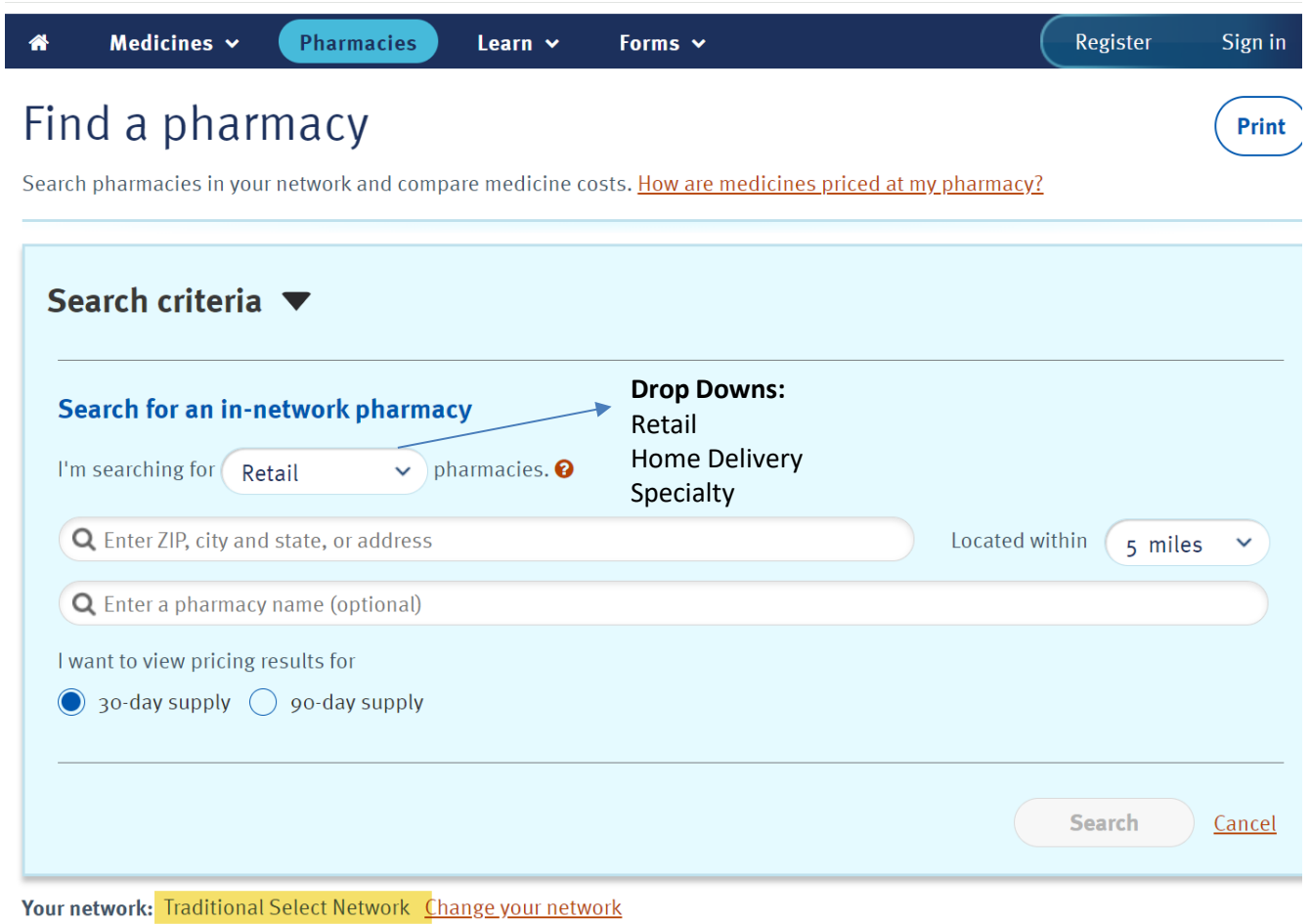
# Digital Tools and Resources – MyPrime.com

Once plan is active on **1/1/27,** members can create a login at Blue Access for Members and then access MyPrime.com. Members will have the ability to view their medicines, price out their drugs, search for a pharmacy and view any necessary forms/documents they might need. Members may also call the PEBC Customer Service Number (888-306-5753) with questions.

- **Prior to 1/1/27, members may call the PEBC Customer Service Number (888-306-5753) for questions about their pharmacy benefits. Members can also search the current 2026 *Performance Select Formulary* for medications and *Traditional Select Network* for pharmacies by following the steps below on MyPrime.com; "Click on Sign in → continue without sign in"**



# Stay Engaged in Your Health Care



# How You Can Be a Smarter Consumer

- **Use in-network providers**
- **Review EOBs** and bills sent by your providers
- **Use wellness benefits**
- **See your physician regularly** for preventive care or illness
- **Ask your health care provider questions** about prescribed medications and treatment
- Ask your doctor if **lower-cost drug options** are right for you
- **Visit bcbstx.com** for more health and wellness information



# Questions?

