

2026 DART Annual Pass Frequently Asked Questions

Question: What is the difference between a Local and a Regional pass?

Answer: Click the Type, Service Area, and Cost link on the DART Pass Program page to find out.

Question: Do I have to take another picture?

Answer: No, if you participated in the DART program for 2025, it should be on file. If you are a new DART Pass Participant for 2026, yes. Click Photo Sessions, Dates/Location on the DART Pass Program page to find out more information.

Question: If I need to take a picture, what do I do?

Answer: Click Photo Sessions, Dates/Location on the DART Pass Program page to find out more information.

Question: When is the latest I can submit the payroll deduction form in order to sign up for the DART Annual Pass?

Answer: You must submit the payroll deduction form to HR Downtown by 10/31/2025, for a 1/1/2026 start date (initial registration). If you wish to enroll after January 1, 2021, please click on 'Purchase Deadlines' on HR's Website under the DART Pass Program.

Question: When will I see the first DART Pass Deduction?

Answer: January 2026 will be the first payroll deduction for the DART Annual Pass for those participants electing to start 1/1/2026.

Question: What is the Go Pass?

Answer: You will be able to use your iPhone/Android app cell phone for the DART pass program. If you lose your phone, you don't have to buy another pass, since the pass is tied to your cell phone number. If your phone number changes or your phone is lost/stolen, HR can request that Dart deactivate and reactivate on a new number or device.