



**DALLAS COUNTY**  
**HUMAN RESOURCES/CIVIL SERVICE**

DATE: March 25, 2024

TO: All Eligible Officers

FROM: Robert B. Wilson, Director Human Resources /Civil Service

SUBJECT: **Dallas County Sheriff's Department Civil Service Promotional Examination Announcement for the position of:**  
**[Detention Service Commander – IRC # 24000462](#)**

This memorandum serves as an announcement of the **Detention Service Commander** promotional process. The Human Resources/Civil Service Department will administer the written examination for this position on **June 3, 2024** at **9: 00 am**. **The examination location will be provided at a later date.**

In order to qualify to take the written examination, **candidates must meet all minimum eligibility requirements at the time of registration**, register for the examination **ONLINE** only and complete the application in its entirety.

**Registration Process:**

**When:** **March 25, 2024 – April 8, 2024**  
(No exceptions past this date)

**Where:** **Online at:** [Taleo link here](#)

**The following documents must be uploaded to Taleo link:**

1. Completion of an online application in its entirety on Dallas County's Employment Site
2. A copy of college transcript(s), if education is going to be substituted and Resume (if available)

**The following documents must be forwarded to ER-SheriffRecruiting@dallascounty.org at the time of registration:**

1. Valid Texas Driver's License with a good driving record
2. A copy of your DD214, if military experience is going to be substituted

**NOTE:** Candidates must provide the required documents necessary to meet the minimum qualifications to be considered as an applicant. Any questions, please contact the Human Resources/Civil Service Department at (214) 653-7638

## MINIMUM QUALIFICATIONS:

The minimum requirements for the examination are as follows (all required work experience must be with the Dallas County Sheriff's Department):

### **Detention Service Commander:**

1. An applicant must have on file documentation that the applicant meets the following standards: a high school diploma from an accredited high school or a high school equivalency certificate (GED). To sit for the exam, must have successfully maintained all State and Dallas County Sheriff's Department licensing/commissioning requirements AND the following:
  - High School Transcript or Diploma or GED
  - Served at least two (2) years as a Dallas County Sheriff's Detention Service Manager and have at least sixty (60) hours of college from an accredited college or university with a grade "C" or better; OR
  - Served at least two (2) years of continuous military service with honorable discharge, and have at least thirty (30) hours of college from an accredited college or university with a grade "C" or better AND served at least two (2) years as a Dallas County Sheriff's Detention Service Manager (DSM); OR
  - Served six (6) continuous years as a Dallas County Sheriff's Detention Service Manager.

## PROMOTIONAL TESTING REQUIREMENTS:

1. Candidates must not have any sustained allegations of untruthfulness or must not have received a letter that the District Attorney cannot sponsor their testimony in criminal trials
2. Candidates must not have received formal discipline for a Class 1 violation within the past two years at the time of registering for the promotional exam
3. Candidates must not have been demoted from the Dallas County Sheriff's Detention Service Commander rank due to disciplinary action within the past two years at the time of registering for the promotional exam
4. Service with the Sheriff's Department must be continuous with no break in service

**"Continuous employment"** is defined as current employment in a **TCOLE** law enforcement position with no interruption/break in service. Prior to sitting for a promotional exam, any probationary period must be completed, if applicable

**The examination process will consist of two elements:**

1. Written examination (Must achieve a minimum passing score of 70%)
2. B-PAD (Behavioral Personnel Assessment Device)  
(B-PAD will be scheduled at a later date for candidates who have successfully met the 70% success rate of the written examination)

**NOTE:** The results of the two components will be combined. Candidates will be rank ordered based on the final scores to produce the final promotion eligibility list

**EXAM DATE & TIME:**

**June 3, 2024 - 9:00 a.m.**

**EXAM LOCATION:**

**Dallas County Sheriff's Academy**

**Primary Reference Materials for the Dallas County Sheriff's Department 2024  
Detention Service Commander Promotional Examination**

<b>Source</b>	<b>% of Exam*</b>
<ul style="list-style-type: none"><li>• <b>Sheriff's Department 2022 General Orders &amp; Code of Conduct</b> (See study guide) 35%<ul style="list-style-type: none"><li>• Obtain this source from the Dallas County Sheriff's Department.</li></ul></li></ul>	
<ul style="list-style-type: none"><li>• <b>Correctional Administration and Change Management</b> (See study guide) 20% Publisher: CRC Press: I Edition Authors: Martha Henderson Hurley and Dena Hanley ISBN: 978-1439803929</li></ul>	
<ul style="list-style-type: none"><li>• <b>How Successful People Think: Change Your Thinking, Change Your Life</b> (See study guide) 15% Publisher: Center Street; 1 edition (June 1, 2009) Author(s): John C. Maxwell ISBN: 978-1599951683</li></ul>	
<ul style="list-style-type: none"><li>• <b>Dallas County Administrative Code Chapters 82 &amp; 86</b> (See study guide) 15%<ul style="list-style-type: none"><li>• Obtain this source from the Dallas County Website using the following URL <a href="https://www.dallascounty.org/departments/HR/HRpolicieslinks.php">https://www.dallascounty.org/departments/HR/HRpolicieslinks.php</a></li></ul></li></ul>	
<ul style="list-style-type: none"><li>• <b>Sheriff's Department Civil Service Rules and Regulations</b> (See study guide) 15%<ul style="list-style-type: none"><li>• Obtain this source from the Dallas County website using the following <a href="https://www.dallascounty.org/department/HR/HRpolicieslinks.html">https://www.dallascounty.org/department/HR/HRpolicieslinks.html</a></li></ul></li></ul>	

\*These percentages are approximations. The actual percentages may change. Keep in mind that you may not be required to read all the material in each of the above sources. The study guide will specify the exact chapters, sections, etc. that you will be responsible for reading