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My Benefits

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Open Enrollment, Adding People, Reporting a Life Event, Viewing Benefits Providers, Contacting Your Benefits Administrators





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1. Navigating to My Benefits

Use the **Benefits** tile to **View Your Benefits**, **Enroll in Benefits** during Open Enrollment, **Report a Qualifying Life Event**, complete **Pending Action** and upload **Document Records**, and **Review Employee Resources**.

- 1. From the Home screen, click the Me tab.
- 2. Click the Benefits icon.
- 3. The **Benefits** screen will appear.

Use the tiles to complete tasks, as needed. Instructions for the most important tasks are included in the following pages.





2. Before Enrolling in Benefits

During Employee Onboarding, Open Enrollment, or after a Qualifying Life Event, you can **Enroll in Benefits** or **Update Your Benefits**. However, there are a few tasks to perform before you enroll, such as adding people and reviewing your Benefits Options.

Before You Enroll

Use the Before You Enroll tile to add family and others to your Benefits Plan.

Please note: Adding People to the **Before You Enroll** section DOES NOT automatically add them to your Benefits. You'll still need to select people during the enrollment process.

- Navigate to the Benefits screen (Home → Me tab → Benefits icon).
- 2. Click the Before You Enroll tile.
- 3. To view or update any existing contacts, click their Name.
- 4. To add a new contact, click the +Add button.





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Before You Enroll - Adding a New Contact

- 1. To add a new contact, click the +Add button.
- 2. Add relevant information to the Basic Information section, such as Name, Gender, Date of Birth.
- 3. What's the Start Date of this relationship? Enter the date you're adding this person, usually Today's date.
- 4. If desired, click the This person is an emergency contact checkbox.
- 5. Add more information about them, such as Student Status, Disability Type/Status, Tobacco Use, and if they're Covered by another plan.
- 6. Add relevant information to the Communication, and Address sections, as needed.
- 7. Scroll to the top of the page, and click the **Submit** button.



	7	Sub <u>m</u> it	<u>C</u> ancel	
People to Cover			1 + Add	

Employee's Dad

Parent

Basic Information

*Last Name	4		
Child	✓ This person is an emergency contact		
First Name	Student Status		
Employee's	Full-time student 5		
Suffix	Disability Type		
	No		
Middle Name	Disability Status		
	Select a value		
*Relationship	Tobacco Use		
Child	None		
*What's the start date of this relationship?	Covered by another plan?		
10/19/2022 3	No		
Gender	Plan		
Male			
Date of Birth	L		
06/08/2010			

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3. Enrolling in Benefits

During Open Enrollment or after a Qualifying Life Event, you can **Enroll in Benefits** or **Update Your Benefits.** Please note: Changes to your Benefits may NOT take effect immediately, but at a later date.

Note: For Qualifying events: The change is effective the first day of the month following the date you notified your employer of the qualified change in status event. Effective date exception: Newborns are effective on the date of birth, and adoptions are effective the date placed for adoption or on the adoption date.

- Navigate to the Benefits screen (Home → Me tab → Benefits icon).
- Click the Start Enrollment button.
 Note: This button may be labeled as "Make Changes".
 If you forgot to add People to Cover, you have another opportunity to add them now.
- 3. To view or update any existing contacts, click their Name.
- 4. To add a new contact, click the +Add button.
- 5. Click the Continue button.
- **6.** An **Authorization** message will appear, attesting that the information you provide is accurate and you agree to the coverage selection and the associated payroll deductions. Click the **Accept** button.
- You'll see several benefits sections, such as Health Coverage, Flexible Spending, Optional Life, and/or County Provided Coverage. Click the Edit button next to each section to make elections.



Health Savings Account

Waived

Medical PPO

Employee Only

40.78

Long Term Disability





Enrolling in Benefits – Health Coverage

Enrolling in Benefits – Flexible Savings

- **1.** In the Health Coverage section, click the **Edit** button.
- 2. To learn more about the Health Coverage plans and options, use the Click Here links next to each option.
- 3. Use the checkboxes to make a Health Coverage election.

1. In the Flexible Spending section, click the Edit button.

2. Use the checkboxes to make a Health Savings Account election.

Note: There is an annual maximum limit you can contribute to an HSA.

Please visit www.irs.gov for the most recent contribution limits information.

3. Click the **Continue** button to save and return to make more elections.

a. If you elected an HSA, in the **Primary** field, enter an amount to be

deducted from your paycheck EACH PAY PERIOD. The Annual

Amount updates automatically based on the amount you entered.

- 4. The costs associated with the plan you selected can be seen next to the plan.
- 5. Click the **Continue** button to save and return to make more elections.



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Enrolling in Benefits – Optional Life

- 1. In the Optional Life section, click the Edit button.
- 2. Use the checkboxes to make a Dependent Life elections.
 - a. The per pay period costs and total coverage associated with the plan you selected are displayed near the plan.
- 3. Click the **Continue** button to save and return to make more elections.



- 1. In the County Provided Coverage section, click the Edit button.
- 2. Use the **checkboxes** to make a Wellness Credit Contribution election.
- **3.** You may be automatically enrolled in Basic Life & ADD coverage, and you'll need to select Beneficiaries.
 - a. Click the Edit (pencil) icon to select Beneficiaries.
 - b. In the Primary Beneficiaries section, enter a **Percentage** next to each Person, as desired. Amounts must total 100%.
 - c. When completed, click the **OK** button.
- **4.** Click the **Continue** button to save and return to make more elections.





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Enrolling in Benefits – Submitting Your Benefits Elections

Be sure to review all your Benefits Elections carefully before submitting.

- **1.** Your **Total Cost** per pay period is displayed.
- 2. Click the Amount to view My Cost Summary.
- When you're ready to confirm your Benefits Elections, click the Submit button. If there are any discrepancies in eligibility, you'll see a warning message that prompts you to make a different election.
- **4.** You'll receive a **Confirmation** message to show your elections were saved.
- Scrolling down, you may see areas with Pending Action Items to complete. In the next section, you'll learn about Pending Action Items and Document Records that support your benefits elections.
- 6. Click the in-app **Back** button to return to the **Benefits** screen.

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Currency in USD 1		4	06.80			
Your Total Cost		Per Pa	ay Period			
	My Cost Summary		2			
	Pretax	4	05.83			
	After Tax		0.97			
	Your Total Cost Each Pay Per	iod 4	06.80			
6	Annual Cost	10,5	76.80			
<	its Program					
Confirmation Your benefit elections were saved. You can make changes until 11:59 PM CST, 11/14/2022. Who's covered? You, Employee's Spouse (99999889023)						
Marriage certi	ficate: Employee's S	pouse				



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4. Pending Action Items & Document Records

Pending Actions

When Enrolling in Benefits, there may be **Pending Action Items** in which you may need to upload files to your **Document Records** to support your elections.

- 1. Navigate to the Benefits screen
 - (Home \rightarrow Me tab \rightarrow Benefits icon).
- 2. Click the Pending Actions tile.
- **3.** Click the **Action Item link** to view instructions about the type of action you need to take. There may be multiple actions you need to take to complete your benefits enrollment.
- **4.** The **Document Details** screen will appear. For some documents, you may need to provide additional information. For this example, all you need to do is **Add an Attachment** of the document.
- 5. Click the Submit button.

The supporting documentation you uploaded will be sent to HR for review and approval. You will receive a Notification when it is approved and your elections are finalized, or if there are additional actions to take or document records you need to upload.





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Document Records

At any time, you can access your **Document Records** if to upload more supporting documentation, or make changes or updates to your existing records.

- Navigate to the Benefits screen (Home → Me tab → Benefits icon).
- 2. Click the Document Records tile.
- **3.** Review the list of any previously added documents. To view a document, click the **glasses icon**.
- To add a new document or submit an updated document, click the +Add button.
- 5. Select the Document Type from the dropdown list.
- **6.** The **Document Details** screen will appear. For some documents, you may need to provide additional information.
- 7. Add any relevant Attachments.
- 8. Click the Submit button.

Benefits DC Employee Review your benefits package and relevant info before you enroll. Start Enrollment 2 **Document Records Primary Care Physicians** Provide physician details for yourself Manage documentation to support and others vour enrollments **Document Records** + Add **Document Type** 3 ΟC Marriage certificate Submit **Document Details** Name 8 **Birth Certificate** 5 6 Document Type Issued On Select a value 11/01/2022 Name Issuing Country Birth **United States** Drag files here or click to add attachment v





5. <u>Reporting Life Events</u>

When your personal circumstances change, it may be necessary to update your benefits by **Reporting a Qualifying Life Event**. These may include Birth or Adoption of a child, Marriage, Changes to HSA Contributions, and more.

Note: You must take action within 31 days of the qualifying event – coverage elections are not retroactive. Select a life event to see if it provides you opportunities to elect new benefits or change existing ones.

- Navigate to the Benefits screen (Home → Me tab → Benefits icon).
- 2. Click the Report a Life Event tile.
- 3. Select a Life Event and enter the Date the event occurred.
- 4. Click the Continue button. A confirmation message will appear.
- You'll be redirected to the Before You Enroll screen, where you can add or change details about People to Cover. Follow the Before You Enroll instructions, if needed.
- 6. Click the Continue button.
- 7. An Authorization message will appear, attesting that the information you provide is accurate and you agree to the coverage selection and the associated payroll deductions. Click the Accept button.

Follow the "Enrolling in Benefits" instructions to make any desired changes to your benefits elections. Please note, there may be additional Pending Action Items to complete after submitting your benefits elections.

If you have any questions about Qualifying Life Events, please contact your Benefits Representative.



The information I am providing is accurate, and I authorize the coverage selections and the associated payroll deductions.

I understand that to maintain the <u>Health Care Flexible Spending Account</u> and <u>Dependent Care Spending Account</u>, I must reenroll each year. Enrollments remain in effect until changed or canceled by me during an annual open enrollment, or when permitted by a qualified life event.



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6. <u>Need Help? Contact a Benefits</u> <u>Representative!</u>

If you have questions about your Benefits, Plans, Enrollments, or Documentation, feel free to reach out to a Benefits Representative.

- Navigate to the Benefits screen (Home → Me tab → Benefits icon).
- 2. Click the Need Help? Contact Us tile.
- **3.** A list of **Benefits Representatives** will display, along with contact information. If needed, click a **Name** for more information.







7. Learn More About Oracle Cloud!



Check Out the <u>NEW Dallas County Oracle Cloud Info Site!</u>

Your one-stop shop for all things Oracle Cloud: <u>Latest News & Project Updates</u>, <u>Training Schedules & Support Resources</u>, and <u>Opportunities to Get Involved</u> to help people across the organization adopt our new HR, Finance and Budgeting system!

https://www.dallascounty.org/departments/auditor/oracle/



Get a head start with Oracle Learning Explorer!

Earn Learning Explorer Badges by completing video tutorials and quizzes! These tutorials are generic and NOT specific to the Dallas County configuration, but can give you a good general understanding of how to use different modules.

https://education.oracle.com/learning-explorer