IMPORTANT CONTACTS LIST

HUMAN RESOURCES

Talent Acquisition Team ···**214-653-7638**

Email: employment@dallascounty.org

Benefits Team ···**214-653-6161**

Email: Benefits@dallascounty.org

Employee Relations Team ···**214-653-7638**

Email: EmployeeRelations-HR@dallascounty.org

COUNTY TREASURER ··**214-653-7321**

Treasurer.Hotline@dallascounty.org – Employees can email us regarding:

- TCDRS – Retirement questions, vesting, rolling over their previous time, withdraw and their account number.
- Nationwide – Questions regarding either withdrawing or rolling over their money.
- PARS – To withdraw their money. (Direct number to PARS is 1-800-540-6369)

Cashiers.Treasurer@dallascounty.org – Employees can email us regarding:

- Picking up their paper check
- If their direct deposit was rejected. But if they need to correct the actual account number, then we would direct them to Payroll.

Texas County & District Retirement System (TCDRS) ·····················**1-800-823-7782**

Nationwide Retirement Solutions ·····················**1-877-677-3678**

Will Angus   angusw1@nationwide.com   **817-371-1870**

Retirement Resource Group nrsforu@nationwide.com ··············**888-401-5272**

Colonial Life   Hakela.Scales-Miller@coloniallifesales.com   **972-807-0082**

Texans Credit Union   **972-348-2000**
   Paul Falcon   **Email: Paul_Falcon@texanscu.org**

   Josh Franzen **Email: Josh_Franzen@texanscu.org**

IMPORTANT CONTACTS LIST

AUDITOR'S OFFICE

Email: audit.servicedesk@dallascounty.org ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **945-500-2000**

Hours of operations 7am-5:30pm Monday-Friday

Payroll Hotline Support

https://dallascountysupport.saasit.com/

EMPLOYMENT VERIFICATION

Dallas County Work Number ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **1-800-367-5690**

(County Code # 15311)

GENERAL ASSISTANCE

IT Services - Help Desk ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **214-653-7900**
Badging Office - Employee ID ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **214-653-7935**
Employee Health Services - Medical Services ⋯⋯⋯⋯⋯⋯ **214-653-6200**
Sheriff's Personnel Department ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **214-741-1094**

Employee Assistance Program (EAP) ⋯⋯⋯⋯⋯⋯⋯⋯ **1-844-213-8968** Learn

more about the services offered through ComPsych by clicking the links below:

- You Supported - Get to Know Your Employee Assistance Program

- Your Life. Your Work. Your Best.® - Your Guidance Resources® Program

- EAP Online - Online ComPsych Guidance Resources

  o The first time you access EAP online services; you will be asked to register and

    establish a password. To register the first time, click the Register button and

    follow the instructions.

ADDITIONAL HUMAN RESOURCES CONTACT INFORMATION
Compensation ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **214-653-7638**
HRCompensation@dallascounty.org
Workers Compensation ⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯⋯ **214-653-7638**
workers.comp@dallascounty.org