



**DALLAS COUNTY
PURCHASING DEPARTMENT**

Records Building, 500 Elm Street, Suite 5500
Dallas, Texas 75202

**Michael Frosch
Purchasing Director**

February 10, 2026

ADDENDUM #1

**RFP 2026-011-7096 RFP COMPUTER AIDED DISPATCH (CAD) 911 APPLICATION FOR DALLAS
COUNTY SHERIFF OFFICE** Click or tap here to enter text.

Whereas,

By the way of this addendum, Dallas County Purchasing will provide answers to the question received and extends the question period to March 9th at 2:00PM CST.

Question 1: Please provide the quantity for below: Full-Time (Always Staffed) CAD Workstations: Backup CAD Workstations: Supervisor CAD Workstations:

Answer 1: 13 CAD Workstations at the Side A- Primary/SDGC, 8 CAD Workstations at the Side B – Back up/FCCB and 6 miscellaneous within the section. Total: 27

Whereas,

Question 2: How many total vehicles would utilize the mobile CAD solution?

Answer 2: 170 vehicles, currently 300 licenses for mobile CAD solution.

Whereas,

Question 3: I would like to inquire as to what model /models of telephony receiving devices are in use and if they will also be getting changed or stay in use?

Answer 3: The emergency call handling equipment is AT&T Vesta. Aside from standard refresh, there is no plan to move away from the current vendor and/or hardware solution.

Whereas,

Question 4: Would Dallas County be willing to extend the deadline for submission out to the end of March to provide additional time for vendors to work through the RFP.

Answer 4: Deadline for submission extended to March 19 2026, through this addendum.

Whereas,

Question 5: Proposal format, 11. Appendices - Proposal format shows COI should be

included in appendices - however Section XXI. Insurance, page 28 of RFP states that COI can be submitted within 10 days after contract award. Is this required to be submitted with our Bid or can we submit upon award?

Answer 5: Certificate of Insurance needs to be submitted within 10 days after contract award.

Whereas,

Question 6: DPD/DCSO CAD Integration – can you provide further detail of the type of integration you are seeking with the DPD Inform CAD? Are you just looking for an inbound interface to receive CAD calls from DPD?

Answer 6: We would like two-way access and/or access both ways. Essentially, we would want PD to be an agency off of the chosen solution. Allowing both agencies to see calls for service. Potentially sharing: For PD Unit location, dispatch status. DFD would want to see medical and fire calls.

Except as provided herein/above, all other specification requirements of the original solicitation referenced shall remain unchanged in full force and effect. This addendum should be signed and returned with your Solicitation package on or before 3/19/2026, @ 2:00PM (CST).